



Above and Beyond, Below



50 YEARS OF
ABOVE AND
BEYOND



Contents

04	Corporate Services Overview
06	— Trenchless and Rehabilitation
08	— Wastewater Management and Cleaning
10	— Surveying Services
12	— Design and Build
16	Corporate Social and Environmental Responsibility
18	Above and Beyond, Below
19	The McAllister Difference
20	Facilities, Locations, Contact



Above and Beyond, Below



Fifty years of innovation and enterprise

McAllister began as three brothers with a jetting machine and a van, trying to make ends meet during Northern Ireland's darkest days. Today, we are celebrating 50 years at the forefront of this essential, fast-moving industry.

Our locations & divisions, as well as our staff & fleet cover the UK and Ireland. Our core business is pipeline and sewer inspection, maintenance, and renovation using cutting-edge technologies.

Leading water utilities such as Thames Water, Irish Water, and Northern Ireland Water, governments, local authorities, and private companies trust McAllister to maintain the drainage and sewerage infrastructure that serves millions of households and businesses.

Read on to discover how we combine innovation with an entrepreneurial spirit to go above and beyond, below.

Corporate services

Trenchless and rehabilitation

Wastewater management and cleaning

Surveying

Design and build

Residential services

Septic tank emptying

Blocked drains


CCTV services

Gully emptying

Root cutting and cleaning

Cured-in-place pipe (CIPP) lining

Drain repairs

A large, circular tunnel under construction. The interior is dimly lit, with a worker in a blue uniform and hard hat standing in the foreground, looking towards the center. In the background, a large piece of machinery, possibly a tunnel boring machine (TBM) cutterhead, is visible. The tunnel walls are rough and uneven, suggesting an underground environment. A bright cyan curved shape is visible in the top left corner of the page.

McAllister Corporate Services

McAllister's trenchless and rehabilitation services allow you to repair and maintain your drainage systems with little or no disruption to your operations. Our customer-focused teams are highly skilled, highly trained and bring years of experience to every job.

They work with leading-edge equipment and materials to deliver trenchless solutions against pressing timescales, within budget, and meeting our customers' specific requirements.



Trenchless and rehabilitation

Rehabilitate your drainage systems quickly, without excavation. We combine long expertise with the latest technologies such as cure-in-place pipe (CIPP) lining, robotic cutting, and CCTV surveying to remove obstructions and rehabilitate pipelines.



Wastewater management and cleaning

McAllister maintain and repair drains and sewers, pumping stations, wastewater treatment plants, and clean up after pollution incidents. Stay on top of these vital assets.



Surveying

Modern drainage and sewerage networks are vast and complicated systems built up over years of development. Our surveying services help you understand your drainage assets, identify problems early, and act quickly.



Design and build

We draw on over 50 years of drainage knowledge and experience to create the industry's very best solutions. Build new developments with confidence with our consultancy services at your side.

McAllister Trenchless and Rehabilitation Services



McAllister is the industry leader in trenchless and rehabilitation services across the UK and Ireland. We bring 50 years of experience, coupled with the latest technology, to solve even the most challenging maintenance and rehabilitation problems. Our service is fast, reliable and causes little disruption to your operations.



McAllister's trenchless and rehabilitation services include:

Culvert lining

Locate, assess, and rehabilitate these essential infrastructure components across vast waterway systems.

Cured-in-place pipe (CIPP) lining

Repair, restore, and rehabilitate the drainage and sewerage pipelines in your network.

UV-cured CIPP lining

Fast, high-strength reinforcement that restores the flow rate in your pipeline network.

Hybrid lining systems

Customised lining using a range of technologies to solve even the most difficult challenges.

Cured-in-place pipe (CIPR) patch repairs

Strong and reliable repairs for small areas of pipeline damage.

Top hat liners

Expert maintenance and repair for these difficult-to-access connections.

Quick-lock repairs

A strong and reliable patch repair system that seals pipes mechanically – without chemicals.

Robotic, high-pressure water jet (HPWJ) cutting

Our robotic cutting systems clear even the toughest obstructions.

Manhole repairs

Protect public health and maintain access to your pipelines with our fast, efficient, and safe service.

Pipe re-rounding

Return old and deformed pipelines to their original dimensions.

Directional drilling

Install pipelines in even the most inaccessible places.

Pipe bursting

Replace old or broken pipes with minimal disruption.

Combined system repairs & sewer maintenance

Bespoke solutions for challenging sewer maintenance problems.



McAllister's wastewater management services include:

Septic tank emptying

Maintain your septic tank with regular emptying from a provider you can trust.

Drain and sewer cleaning

Maintain your drains with McAllister's specialised equipment and years of expertise.

Large diameter sewer and culverts cleaning

Protect large sewers and rainwater culverts from age and decay.

Blocked drain cleaning services

Our rapid and effective service is available 24 hours a day, 365 days a year.

Drain root removal

Remove stubborn tree roots from your drains with our advanced tools and highly trained teams.

Grease trap maintenance

Regular grease trap maintenance protects your business from health and safety issues.

Gully emptying services

Reduce the risk of floods and water-damage with our scheduled services.

Sewer network maintenance

Comprehensive sewer network maintenance for utilities and local authorities.

Wet well cleaning and maintenance

Trust this dangerous and highly specialised task to McAllister's experts.

Pollution incidents and oil spills

Safeguard the environment and public health with our fast and reliable service.

Wastewater treatment works and large tank cleaning

Our specialist teams have the tools and experience to deliver safe and reliable confined space services.

Interceptor cleaning

Meet your environmental requirements and protect public health and safety with our regular interceptor cleaning service.

Forecourt cleaning and maintenance

Recover spilt oil and welcome your customers to a pristine forecourt with our fast and efficient service.

McAllister Wastewater Management Services

Our wastewater management services have helped utilities, governments, and corporations keep their drainage systems flowing for over 50 years. We provide services for every component in the wastewater system – from isolated septic tanks to the treatment works that process thousands of gallons a day.



McAllister Surveying Services

Understanding your drainage and sewerage networks is essential for keeping them well-maintained and flowing smoothly. Our cutting-edge technology and hard-won expertise can help you fill in the gaps in your records and provide up-to-date reports to inform better decision-making.



Flow and effluent monitoring

Our flow and effluent monitoring surveys identify your system's hydraulic capacity and diagnose potential damage.

GIS mapping and network studies

Our detailed network studies help you understand the vulnerabilities within your sewer and drainage networks.

Manhole survey and repair

Take stock of the number and condition of the access points in your system.

Visual surveys

Our safe approach to visual surveys offers comprehensive results and lower risks.

CCTV drain surveys

Understand your drainage system in fine detail with a CCTV survey report.







McAllister Design & Build Services

McAllister design and build services allow you to draw on our five decades of experience to plan new developments confidently.

We believe that the best results are born of deep collaborations between our teams, customers, suppliers, and industry partners.



McAllister Consultancy

Our clients turn to us at the beginning of large projects to ensure they are building sustainable systems. We offer deep expertise, reinforced by close relationships with manufacturers and a network of alliances throughout the industry.

Bespoke solutions

We create a specific solution for each specific challenge. We draw on deep expertise and strong industry relationships to build projects that use precisely the right equipment and skills. The result is a solution that works, that lasts, and that fits your budget and requirements.

Time and cost-efficiency

Our laser focus on effective solutions extends to project management. We believe in delivering the best solution, faster, by fewer people. Our staff have the relationships to fast-track projects through design stages and receive approvals at the earliest possible time. Our coordination will reduce risks and delivery challenges, shorten lead times, and save money.

Innovation

We have built our business on identifying problems and solving them – often through pioneering skills and technology. We enjoy close working relationships with our suppliers and equipment manufacturers. We share information about new challenges and product performance, and they respond with new solutions and better equipment. It is a virtuous cycle that means McAllister is always ahead of the curve.

McAllister Specialist Construction

McAllister Specialist Construction has over 50 years of experience working in the trenchless civil engineering sector. We understand the importance of underground utilities and infrastructure, and we have the skills and technology to protect these assets while building with confidence.

Specialist sewer or pipeline access

Our technicians can access even the most out-of-the-way pipes through trenchless civil engineering techniques such as shafts, timber headings, or pipejacking. We also build manholes to access existing sewers.

Trenchless feasibility studies

McAllister Specialist Construction can conduct site investigations, initial designs, and survey reports to help you prepare feasibility studies.

Trenchless pipe installation

McAllister Specialist Construction has worked in a wide variety of subsurface environments – from railways to rivers. We can help you deliver the proper trenchless technique to meet your specific challenges.

Tunnel and culvert rehabilitation

Tunnels and culverts are expensive to design and install and must be maintained to maximise their lifespan. Tunnel and culvert rehabilitation reverses the damage caused by infiltration, structural defects, or corrosion. We can even use these techniques to increase drainage capacity with cross passages.





Corporate Social & Environmental Responsibility

McAllister is an accredited environmental services contractor committed to clean, sustainable work. We maintain an integrated management system that covers quality, environment, and health and safety. NQA, an independent certifying body regulated by UKAS monitors our system.

We value our people – their professional development only strengthens our business. The Department of Employment and Learning (DELNI) has recognised McAllister as an Investors in People company since 2014.

Every day, we work to:

Safeguard everyone's health & safety.

Continually improve our management systems and performance.

Protect the environment and use resources efficiently.

Health and safety are of paramount importance.

We provide all our staff with comprehensive safety training and issue them with the most up-to-date equipment. We make sure that our people observe safe working best practices at all times through regular site inspections. We audit our subcontractors to ensure they have adequate health, safety and environmental accreditations.

A Quality Manager oversees all of our work. They ensure that the solutions we provide for our customers address the problem effectively, stand the test of time, and cost no more than they should. Their work is framed by the codes set out by the International Standards Organisation and many national bodies.

We have a reputation for clean, sustainable work. Sewer and drain maintenance helps communities protect the environment, but it can have serious side effects. We operate under strict controls. Our teams are trained to prevent environmental damage and taught how to recognise and stop problems as they occur. Nothing is more important to us.



Our commitment to sustainability

We pursue sustainability in three crucial ways:

Careful resource and waste management to protect the environment.

Quality work on each project to ensure our solutions stand the test of time.

A thoughtful, collaborative approach to innovation, planning and finances, to protect the health of your business and ours.

We bring care and attention to every project, collaborating with our customers to ensure that our work solves their challenges and stands the test of time. As a result, our solutions are safe, robust, and minimally disruptive.



Above and Beyond, Below

Our approach is to understand your goals, outline the project scope, and identify challenges in close collaboration with you. We can build a robust and sustainable solution by understanding your perspective and responding with innovative, bespoke plans. We want to understand your time pressures and deliver the agreed programme of work.

We continuously invest in leading-edge technology and comprehensive staff training programmes to ensure we remain at the forefront of the industry. Meanwhile, we follow national and global best practice guidelines in all aspects of our work.



The McAllister Difference



Reputation



We're known for doing quality work, backed up by years of experience, delivered with the latest technology.

Expertise



We draw on more than 50 years of experience in the environmental services sector to deliver the best trenchless services in the UK and Ireland.

Commitment



Every day, we fulfil our duty of care to our customers by delivering the best solutions on time and within budget.

Innovation



We relentlessly pursue the latest technological advances in our sector – from cutting-edge lining techniques to next-generation surveying equipment.

Sustainability



We are committed to the principles of sustainable development and responsible business practices, striving to minimise our impact on the environment and the communities where we work.

Accreditation



We hold ISO 9001, ISO 45001 and ISO 18001 certifications and have been recognised as an Investor in People since 2014. We are also a member of UKSTT and registered with FTA, FORS, Constructionline, SafeContractor, Achilles UVDB, UVDB Verify, and RISQS.



Always Within Reach

McAllister operates from four locations throughout the UK and Ireland. Each is fully equipped with the latest drain and sewerage maintenance technology and staffed by highly skilled people. So wherever you're based, you're well within reach of our specialist teams.

Head Office

91 Drumalane Road, Newry,
Co. Down, Northern Ireland,
BT35 8QJ
T: +44 (0)28 3026 3067

Belfast Office

Adelaide House,
Falcon Road,
Belfast, BT12 6SJ
Tel: +44 (0)28 903 87068

London Office

Evergreen House North,
Grafton Place London,
NW1 2DX
T: +44 (0)203 691 1919

Heathrow Office

Unit B, Horton Trading Estate,
Stanwell Road, Horton,
SL3 9PF
T: +44 (0)1753376884





Going Above and Beyond, Below For 50 Years

McAllister offers the most comprehensive inspection, maintenance, and renovation solutions for pipelines and sewers to industrial, commercial, and residential customers across the UK and Ireland.

We're celebrating 50 years at the forefront of this fast-moving industry. Discover how innovation and our entrepreneurial spirit continues to deliver for our customers.

Visit mcallistergroup.com



50 YEARS OF
ABOVE AND
BEYOND