



# Transforming Utilities with Eviid: Discover a Better Way to Work

## Streamline Operations and Improve Customer Service with Our Media Technology

Eviid is a cutting-edge media technology platform that is transforming the way the utilities industry operates. Our platform allows you to capture, store, and share media footage in real-time, making it easier to manage operations, enhance customer service, and improve overall efficiency.

Our technology is designed to be user-friendly and accessible to all. With Eviid, you can easily capture and upload media footage with Eviid's app or app-less solutions. Our platform transcodes and virus checks all media ingested and provides you with vital meta data such as GPS location, time and date, and more.

Some of the ways our technology can benefit the utilities industry include:

**Remote inspections and assessments:**

Our platform allows you to conduct remote inspections and assessments without the need for on-site visits. This can save time, reduce costs, and improve safety.

**Customer service:** With Eviid, customers can easily send you pictures or videos related to any issues they may have, which helps you provide better customer service and quicker resolutions improving CMEX scores.

**Compliance and safety:** Our platform can help you ensure compliance with regulations and safety standards by allowing you to capture and store media footage of your operations.

Visit our stand at the Utility Week Live event to learn more about how Eviid can benefit your business in the utilities industry.

Let's connect and discuss how we can work together to revolutionize your operations.



01223 624781 | [sales@sws-group.co.uk](mailto:sales@sws-group.co.uk)  
**[sws-group.co.uk](http://sws-group.co.uk)**

Unit 2, Gransden Park, Potton Road, Abbotsley, Cambridgeshire, PE19 6TY