



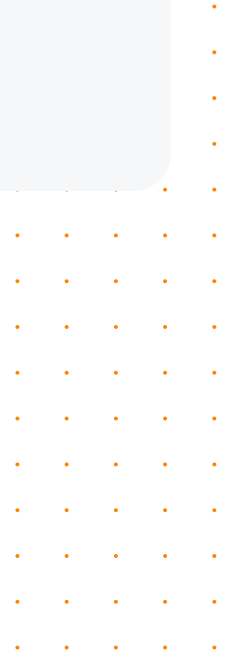
Unlocking the power of smart grids with OverIT's FSM Solution

Accelerate your path to smart grids with OverIT's Field Service Management Solution for Electricity Transmission & Distribution System Operators (TSOs and DSOs).



Are you ready to revolutionize your utility operations and pave the way to resilient grids?

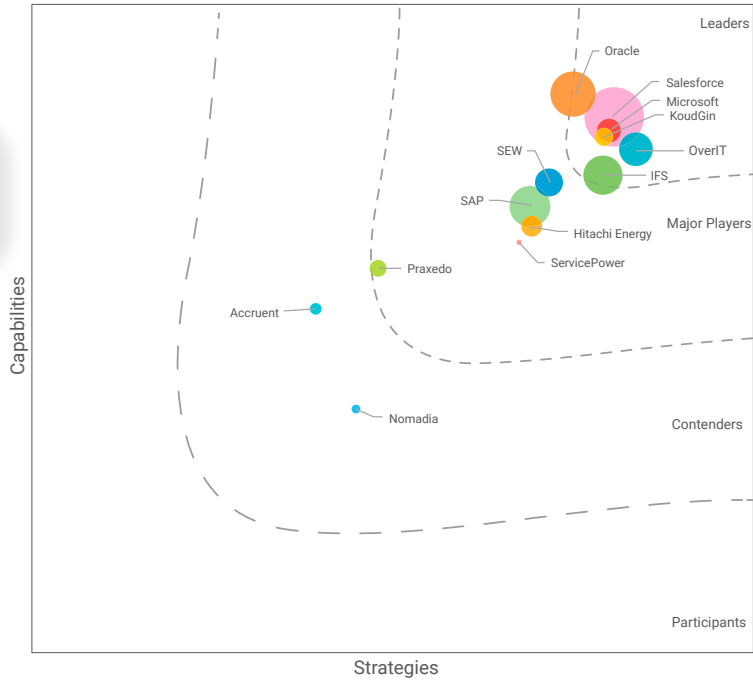
OverIT's cutting-edge software solution is here to empower your Field Service Management every step of the way.



ANALYST REPORT



IDC MarketScape: Worldwide Utilities Field Service Management Solutions 2023-2024



“After almost 25 years in the business and over 150 implementations in the industry, OverIT is widely recognized as an expert in addressing utility needs in the FSM space. The vendor is growing its commitment to the industry and is praised for having a highly competent team.”



IDC's MarketScape Worldwide Field Service Management Solutions for Utilities 2023-2024

The journey to *100%* resilient grids is both promising and challenging.

Several actions have been put in place by TSOs / DSOs to accelerate grid deployment, managing outages more effectively (SAIDI / SAIFI), seeking to make the electricity grids stronger, more interconnected, more digitalized, and cyber-resilient.



Achievement of net-zero emissions by 2050



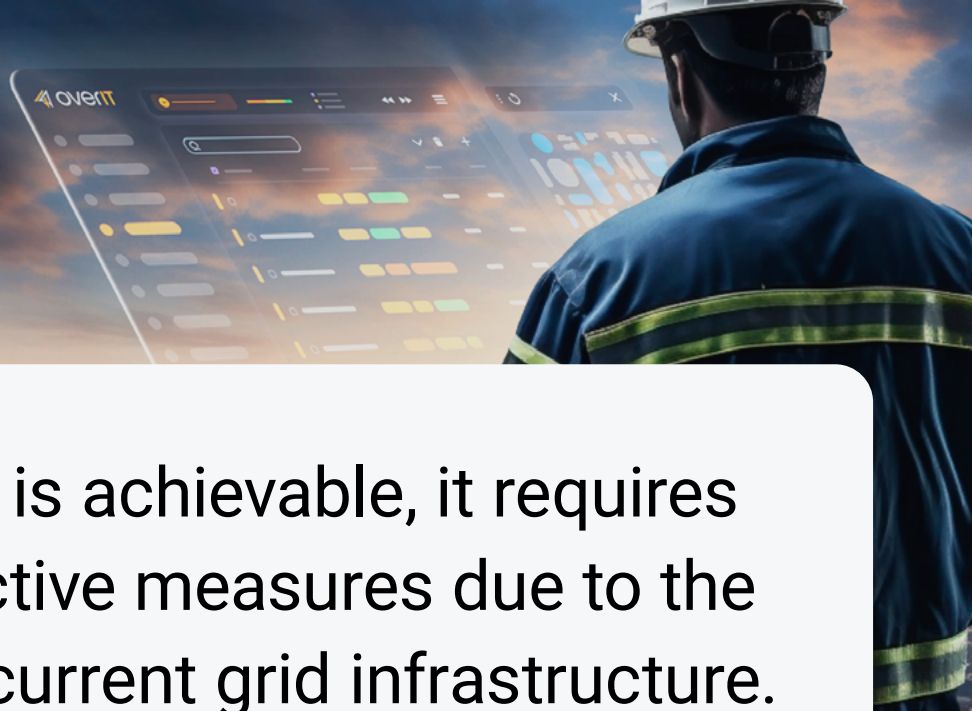
Urgency for decarbonization and sustainable practices



Use of reliable and affordable energy and services

Additionally, FSM solutions align with the **United Nations' SDGs**, by promoting sustainable practices, preventing environmental disasters, effectively managing planned and unplanned outages, fostering mobility, and putting an end to the use of pen and paper in operations.

CHALLENGES



While the goal is achievable, it requires to adopt proactive measures due to the limitations of current grid infrastructure.



Asset volumes and capacity

Current grids are struggling to meet increasing demand due to a rapid system transition. As the integration of Distributed Energy Resources (DERs) rises, grids are becoming less efficient and reliable, resulting in growing outage incidents primarily caused by limited capacity.

Planning and permitting

Reinforcing the grid and building new capacity to integrate additional renewable generation takes very a long time with planning and permitting representing the bulk of the lead time.



Resource scarcity

The rise in connection requests is not being matched by adequate resources to accommodate all demand. Technical field resources are also under significant strain, requiring a rethinking of asset management strategies.

OVERIT NEXT-GEN FSM PLATFORM



1

Experience a Seamless “Single Pane of Glass” View:

Integrate work, assets, resources, and GIS for greater situational awareness. Say goodbye to fragmented systems and hello to streamlined operations.

2

Arm Your Field Workforce with AR/VR-Based Platforms:

Enhance safety and efficiency in a dynamic landscape. Equip your teams with the latest technology for unparalleled productivity.

3

Foster Collaboration Across Generations:

Connect new and retired workforce members with end customers on a virtual platform for knowledge sharing and enhanced productivity. Break down silos and unlock the full potential of your team.

4

Reduce SAIDI / SAIFI

Together with our partner Siemens Grid Software, we can better manage outages from an end-to-end operator perspective, by connecting OverIT FSM to the Siemens Outage Management System (OMS) – sending the right crew onsite with the right information, enabling compliant switching procedure and restoring power in a safe and effective way.

BUSINESS IMPACT



Decrease carbon emissions from travel and mileage optimization

30%

Improve first-time fix rate

25%

Increase resource performance and process efficiency

20%

Improve **SAIDI/SAIFI** and increase asset uptime

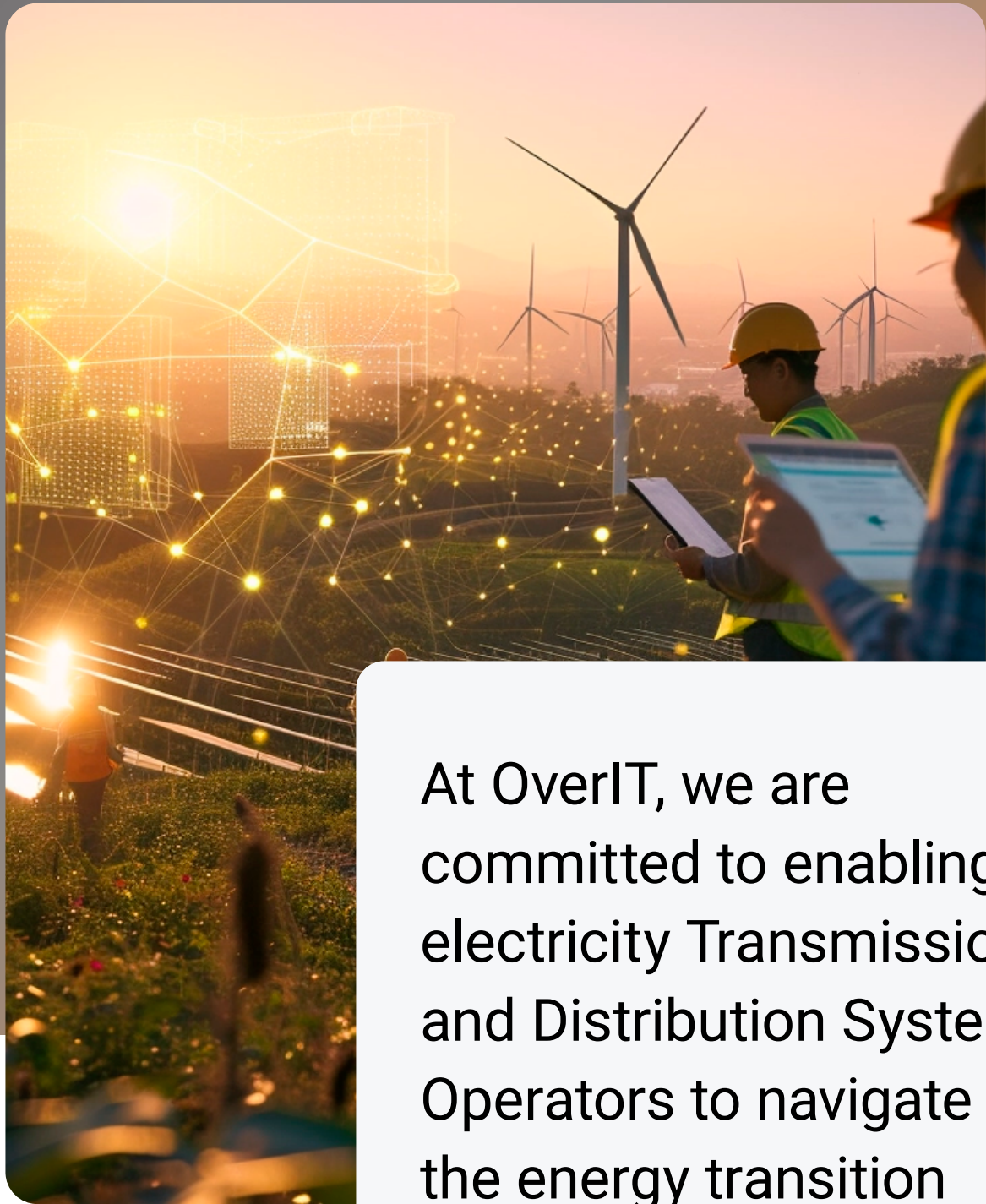
Optimize **CAPEX/OPEX** with efficient use of field service and predictive maintenance

CUSTOMER SUCCESS STORY - ENEL

Learn how Enel, one of the largest multinationals in the sector of electricity production and distribution, reached remarkable results in standardizing and optimizing the management of field activities.

The Enel logo is displayed in the upper right corner of the image. It consists of the word "enel" in a lowercase, sans-serif font. The letters are colored: 'e' is orange, 'n' is pink, 'e' is blue, and 'l' is green. The background of the image is a dark, blurred photograph of a construction site with scaffolding. The overall design features a dark grey background with colorful circular accents in red, pink, blue, and orange.

[LEARN MORE](#)



At OverIT, we are committed to enabling electricity Transmission and Distribution System Operators to navigate the energy transition seamlessly.



Ready to optimize your Field Service operations on the grid?

