

WELCOME TO POLYGON

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We understand that property is a valuable asset and should be treated as such. That's why we provide a range of property damage restoration services that ensure properties are returned to pre-incident condition in the fastest time possible; delivering reduced business interruption costs and protecting capital investments.

WE ARE THE GLOBAL MARKET LEADER IN PROPERTY DAMAGE CONTROL

Having successfully responded to thousands of property damages over the past 60 years, we uniquely provide the skills, capacity, experience and expertise to quickly and cost effectively respond to any loss; domestic or commercial.

Our specialist trained technicians have been deployed in every conceivable environment, from the drying of escape of water claims in individual households, through to major fire damage in retail warehouses, to leak detection and the prevention of corrosion in high humidity areas.

OUR CAPACITY TO DELIVER IN THE UK:

- Professionally qualified, highly experienced and dedicated Projects Managers handling commercial claims
- A wholly employed team of technicians trained to deliver the highest standards of technical competence and customer service
- Around 6,000 pieces of dedicated contingency equipment
- Complex technical reconditioning facility
- Accurate, real time management information



POLYGON DIGITAL SOLUTIONS

END-TO-END SOLUTION TO PREVENT ESCAPE OF WATER: **WATER DAMAGE PREVENTION**

A complete IoT solution to prevent expensive and disruptive escape of water incidents.

Protecting properties from water damage throughout its life-cycle is a key priority to avoid large and expensive restorations potentially causing business interruption. Other benefits includes reducing mold risk over time, due to early detection of deviations.

Our solution includes everything from status inspections, installation, tailored hardware, alarm management to immediate response and restoration services.

In the event of a leak, our devices will alert and may stop it, and our rapid response team will offer guidance and resolution to minimize financial, environmental or social impact.



PolyStop – water shut-off valve that are installed in incoming water mains pipes to protect against water damage. Measuring the flow of water, it can identify large and micro leaks. In the event of a water leak, the valve will shut and stop any subsequent damage.



PolyPipe – pipe-mounted sensors with a sleek design suitable for various pipe types, simple to install without the need for a plumber. It detects and alerts of water leaks, both small and large.



PolySense - sensor that measures humidity, temperature and water leak, with alarming through sound or notifications. Other sensor option include tiny sensors weighing only 2 grams and 2x2 cm.

POLYGON DIGITAL SOLUTIONS

REMOTE MONITORING FACILITY MANAGEMENT: **EXACTAIRE™**

Leveraging real-time data is a key competitive advantage for businesses aimed at protecting their assets, delivering superior results, and meeting ESG goals. Deploying connected devices throughout a building empowers stakeholders to be proactive from construction to occupancy.

ExactAire® helps project managers, owners, and facility managers continuously monitor conditions and understand how they change over time. It uses long-range, low-power IoT communications to collect, transmit and visualize data from a variety of sensors.

Standard sensors include Indoor Air Quality (IAQ), Leak Detection, and Toxic Gas. Custom alerts and dashboards keep users well-informed so they can respond to changing conditions before issues occur.

ExactAire® Smart Controller takes the waste out of environmental control. This technology uses sensor data to turn equipment on and off based on user-defined specifications. This approach reduces energy usage and operating costs, and creates a higher-performing, sustainable solution.



MEASURE & CONTROL

- Variety of sensors to measure critical conditions
- Control equipment to meet specifications, saving energy and/or automatic climate conditions



MONITOR & ALERT

- Review conditions and trends on a dashboard
- Set up alert rules for multiple users by SMS/email
- Get instant insight with advanced views



EXPERT SERVICES

- Polygon experts to tailor and advise on solutions depending on customer need
- On-site or remote support to monitor status and adjust system if needed



SPECIALIST FINISHING & DAMAGE RESTORATION

Perfection means everything to the policyholder, and there should be no compromise when it comes to the restoration of properties, contents and building materials. Whether accidental damage, fire or flood, providing a specialist restoration solution results in lower claims costs, a reduction in claim life cycles and an increase in customer satisfaction.

Plastic Surgeon is the market leader in surface repairs and specialist restoration to all types of buildings and contents.

Plastic Surgeon's specialist finishers have unrivalled repair capabilities to restore any hard surface. Its highly trained workforce offers a flexible, industry leading, on-site damage repair service for a whole range of industries, including:

- Housebuild
- Construction
- Insurance
- Cruise and marine
- Facilities management
- Home renovations
- Retail
- Manufacturing

By continually investing in the latest systems, staffing and training, and a dedicated research and development division, Plastic Surgeon is always expanding the repairs its team can complete.

Some of its most common repair types include:

- Plastic, GRP and UPVC
- Ceramic and enamel
- Wood, veneer and laminate
- Metal and foil
- Stone, brick and render
- Glass
- Marble, granite and composite stones
- Furniture
- Cladding
- Render
- Powder coated materials

Plastic Surgeon

 **POLYGON** group company

To find out more about our Specialist Finishing & Damage Restoration service call 0345 141 0000 or visit www.plastic-surgeon.co.uk

FIRE DAMAGE RESTORATION

Our highly trained technicians quickly assess the damage to provide a clear definition on what can be remediated and then employ a range of leading edge techniques, to restore both the property and its contents.

CASE STUDY: EXPERT RESPONSE ALLOWS CHURCH TO FULFIL COMMITMENTS FOLLOWING FIRE

A candle, that had been left burning overnight within the church, started a fire that created significant damage. With a wedding just two days away, it was essential that initial decontamination work was completed quickly.

The carpet had smouldered and caused heavy contamination to the building pillar adjacent to the fire. The entire church had been affected by smoke residues, leaving smoke stains on all surfaces, thermal damage to the plaster and a heavy odour of smoke.

Decontamination and painting of the main archway, located close to the seat of the fire, was the priority. State-of-the-art decontamination and air purification techniques were employed to return the church to an operating condition.

The project consisted of two days' decontamination work which enabled the wedding to go ahead, followed by ten days for the main restoration process to be completed.

The customer commented, ***"All aspects of the work and care that was given was exceptionally high. I am most grateful for the speed with which the work was done."***



To find out more about our Fire Damage Restoration services call 01480 442 327 or visit www.polygongroup.co.uk

WATER DAMAGE RESTORATION

Whether it is a minor leak or a major flood that has caused the damage, our highly skilled technicians are able to respond quickly, effectively and appropriately; minimising the impact, reducing secondary damage, managing costs and providing reassurance throughout the project.

CASE STUDY: WATER DAMAGE AT FOOTBALL STADIUM

Within 25 minutes of a pipe failure, 40,000 litres of water had flooded the award-winning home of Hull City Football Club. Within two hours, our technicians were on site and extraction of water and sanitation began.

Priority areas were identified and the most up to date drying equipment installed. Drying was temporarily suspended to allow the stadium to be operational for fixtures, so technicians carefully decommissioned and re-installed all equipment as games dictated.

Our prompt response stabilised conditions, preventing further water penetration and the need for an extensive strip-out. Our deep understanding of the science of mitigating water damage halted deterioration and ensured drywall, insulation, plaster, masonry, electrics and wood were all returned to pre-incident condition, with minimal delay.



To find out more about our Water Damage Restoration services call 01480 442 327 or visit www.polygongroup.co.uk

MAJOR & COMPLEX CLAIMS

When disaster strikes, every second counts. In the case of contents damage, stabilisation to prevent secondary damage is vital. No matter what type of loss, the sooner the mitigation works start the chances of total recovery increase.

Major & Complex Claims require a bespoke solution on every claim to ensure satisfaction for all stakeholders without exception. Expert Project Management is the key to delivering successful restoration and recovery projects.

The Polygon Major & Complex Claims team has the largest range of drying equipment in the damage management industry, not only in the UK but across Europe, North America and the Far East. The constant investment in state-of-the-art drying equipment and research into the most advanced techniques ensures we deliver the most cost-effective and shortest drying solution for each project.

AREAS WE SPECIALISE IN INCLUDE:

- Building decontamination after fire and smoke damage
- Electrical & electronic restoration after water, fire or smoke damage
- Mechanical decontamination & restoration after water or fire damage
- Structural and property drying after water or flood damage
- Decontamination and restoration of wind turbines

CASE STUDY: NES BENEFIT FROM EMERGENCY RESPONSE TO PROTECT PRODUCTIVITY

When a fully loaded polymer curing oven caught fire at NES Ltd, an advanced materials company, the result was light to moderate smoke contamination throughout the production facility and offices. It was critical that the factory returned to production with minimal delay. An extended period of downtime would have had a major affect on business interruption costs and the long term future of operations.

We executed a specialist decontamination programme, including a chloride contamination assessment by an independent consultant. The project covered the building itself as well as all the contents, work stations, stock and machinery. Our trained technicians worked to restore all technical equipment to a pre-incident condition. Work was also carried out at high levels to ensure all surfaces were left free from contamination.

The programme was scheduled over six weekends, in 24-hour shift patterns in order to minimise business disruption. Completed one week ahead of schedule and to exacting standards, the factory was able to recommence full production earlier than anticipated.

Lee Metcalfe, Operations Director at NES commented, ***“Polygon made a difficult situation much easier. The work was completed to a very high standard, and the team was a credit to Polygon.”***

To find out more about our Major & Complex Claims services call 01543 686 114 or visit www.polygongroup.co.uk

PRIVATE CLIENTS

Our commitment to the Private Clients sector is absolute. Polygon Crystal is deep-rooted in our long-standing restoration capabilities and further builds on the credibility we already have as the global expert in property damage control.

When facing property or possession damage, Private Clients expect a service that goes above and beyond that offered in mass market claims. They are paying a premium and expect to receive a service that meets their needs, when and how they want it.

Polygon Crystal delivers a VIP service, with integrity, excellence and empathy every step of the way. We understand that every claim needs to be bespoke, have total transparency and be carefully managed - with the policyholder a priority throughout the process. Our team are always asking the client, 'What is important to you?' and act on it with a flexible, tailored approach.

Our team of Personal Claims Consultants are a single point of contact for policyholders, focused on building strong and credible relationships. Meanwhile, we work with a specialist Private Clients supply chain, ensuring we are positioned to provide impeccable client care - every time, everywhere.

OUR PRIVATE CLIENTS SERVICES INCLUDE:

- Water damage restoration
- Fire damage restoration
- Trace & access
- Document & specialist contents restoration
- Hard surface repairs



To find out more about our Private Clients service call 01480 442 301 or visit www.polygongroup.co.uk





To find out more about our Leak Detection services
call 0330 332 2958 or visit www.polygonleakdetection.co.uk

LEAK DETECTION

Our range of leak detection services reduce risk and mitigate against damage by providing accurate, non-destructive detection where traditional methods will be destructive or have failed.

- Our non-destructive techniques help limit the need for expensive excavation as well as subsequent repair and redecoration work
- We can minimise water loss which means less damage to the building fabric and a faster drying time
- Business interruption is minimised, providing the inhabitants of the building with the reassurance that the job is done right
- Accurate and transparent reporting ensures you know precisely what we have done and what the cost is

OUR TECHNOLOGIES INCLUDE:

- Acoustic
- Endoscopy
- CCTV
- Thermography
- Correlation
- Tracer gas

THESE METHODS ARE APPLIED IN THE FOLLOWING APPLICATIONS:

- Central heating surveys
- Plumbing surveys
- Moisture/damp surveys
- Domestic pipe leaks
- Commercial pipe leaks
- Swimming pool pipe leaks
- Building water ingress



LEAK DETECTION

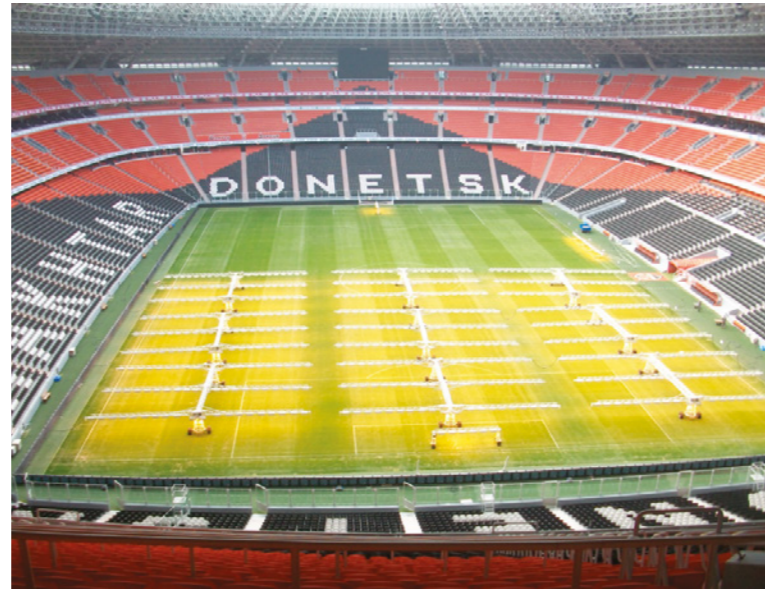
CASE STUDY: NON-DESTRUCTIVE LEAK DETECTION TECHNOLOGY RESOLVES UKRAINE FOOTBALL STADIUM LEAK

The Donbass Arena is a 50,000 capacity, UEFA Elite 5-star stadium, and is home to FC Shakhtar Donetsk. The 47,000m² stadium features nearly 10,000m² of AstroTurf and natural grass on the perimeter and pitch area. When traditional methods of identifying a leak in the under-pitch heating system were unsuccessful, staff turned to Polygon's UK leak detection team to provide a solution.

Our specialist technicians provided a non-destructive solution to find the hidden leak, by decommissioning the stadium's under soil heating system and re-pressurising the system using specialist tracer gas, enabling the technicians above ground to trace the leak using gas sensitive 'sniffer' probes.

The source of the leak was clearly pinpointed to a connector valve on the halfway line of the pitch. This clear identification of the source ensured that excavation work was minimised - resulting in less disruption and damage to the stadium, and ultimately reducing costs. The area around the faulty connector valve was excavated and a new metal isolation valve was installed.

The system was re-pressurised and areas of low pressure were highlighted and repeatedly checked over several days. Our technicians were able to recommend points in the system at which to install more metal isolation valves so that, in the event of a future leak, the system could be shut down and drained more quickly and efficiently.



PLUMBING CONDITION SURVEYS

Too many properties suffer severe disruption caused by a leak from damaged pipes. Our service is designed to identify areas of concern before damage occurs and in the event any problem is identified, we can advise on the best course of action to mitigate against such damage. The service provides property owners with an opportunity to negotiate better insurance premiums as a result of mitigating potential areas of risk.

OUR PLUMBING CONDITION PLAN INCLUDES:

- A visual inspection of all surface mounted pipe work
- Moisture tests in all rooms
- Thermal imaging checks of the heating system and hot water feeds
- Acoustic testing of the water supply and hot and cold water feeds
- Dye testing on all waste pipes
- A dedicated point of contact throughout the process
- Written survey report provided





To find out more about our Temporary Climate Solutions call 03303 327 861 or visit www.polygonrental.co.uk

TEMPORARY CLIMATE SOLUTIONS

Our temporary climate solutions deliver cost effective, timely and controlled environments whatever your application. Whether it is to provide a temporary environment for pharmaceutical trials, to prevent corrosion in high humidity areas such as dry-docks, to dry concrete prior to floor application, to better protect high value artefacts or negate the effects of seasonal variances in humidity on production floors; our complete solutions ensure business continuity, manage risk and create the right atmosphere.

Our real world expertise, industry leading experience, intellectual property and fit-for-purpose fleet of equipment has helped some of the world's highest profile organisations effectively manage humidity and climate control problems.

OUR TEMPORARY CLIMATE SOLUTIONS INCLUDE:

- Construction drying
- Surface preparation and coating
- Industrial process
- ATEX accredited climate control

CASE STUDY: POLYGON KEEPS CONSTRUCTION PROJECT ON SCHEDULE

A construction company building a new school in London was having issues drying screed and walls to the optimum level. Contractors must be certain that the walls and floors in any new construction have been dried properly; failure to do this could mean that in time flooring may lift and mould could develop. Ultimately this could require the contractor to revisit the job to carry out remedial work; costing them and the client time, money and loss of reputation.

The client was on a tight deadline to complete the project and was having problems drying the walls and

screed. Concerned about the repercussions if they were to prematurely lay the final floor and wall finishes, they needed the building to be surveyed to search for causes of leaks and penetration points.

Polygon deployed an engineer within one day to conduct a full on-site building survey, which did identify areas of concern. Relative Humidity (RH) readings were conducted and they confirmed client concerns that the screed had not dried properly. Polygon then created and executed a bespoke solution to target and dry the required areas. Polygon has an extensive portfolio, so were able to arrange for the delivery of all required equipment to site quickly. In order to create the correct environment, six dehumidifiers were installed along with a 170kW heater and two 65kW heaters. Polygon's engineers also used specialist equipment that plugged into the roof membrane and pulled out all moisture using a high vacuum pump.

Noticeable reductions were witnessed to moisture levels within a week and equipment remained on site for three months. Polygon conducted weekly maintenance visits where the unit was checked and readings were taken to ensure that the environment was being controlled to the exact requirements.



TECHNICAL DECONTAMINATION & RECOVERY

Immediate mitigation following damage to technical equipment is vital if production is to continue with minimum delay.

Our dedicated team of experienced project managers and highly trained teams quickly assess the damage. They are best placed to recommend the most effective course of action, using leading edge techniques to mitigate and restore both the property and its contents. It is this experience and expertise that will enable us to prioritise the restoration required to minimise business interruption and get the equipment operational again in the shortest possible time.

The cost of restoration ranges from 5%-30% of the cost of buying new equipment. This significant financial benefit is made even greater when compared with the administrative burden of sourcing replacement equipment and the business interruption costs during an extended period of downtime.

We have fully equipped laboratories and portable solutions that can be set up on site. Facilities include leading edge technology for the re-conditioning of electronics and electrical equipment and ultrasonic treatment for component decontamination. Levels of operations surpass industry standards and the timescale for restoration is often much shorter than the replacement time.

Working directly with manufacturers and distributors, we are able to understand the assembly of equipment and act faster in its restoration and re-assembly. Depending on the level of damage suffered we will

undertake the restoration on-site or if necessary, relocate the equipment to our Technical Centre.

CASE STUDY: QUICK RESPONSE PREVENTS LOSS OF VITAL SCIENTIFIC EQUIPMENT

Diamond Light Source is a scientific facility supporting ground-breaking research into life, physical and environmental sciences.

When a water main failed in the plant room, flooding affected the main production area and two control rooms. Our team arrived on site to control conditions and mitigate the loss to millions of pounds worth of specialist equipment.

We deployed an array of environment control equipment to stabilise the conditions and reduce the overall humidity levels. A monitoring program was instigated to ensure the humidity levels remained at or below the production requirements. All affected portable equipment was catalogued and sent to our laboratory for decontamination and drying.

Our solution negated the need for substantial reconstruction work, further loss was prevented, and specialist equipment underwent full technical reconditioning before being returned to the client as new.

To find out more about our Technical Decontamination & Recovery services call 01543 686 114 or visit www.polygongroup.co.uk

ELECTRONICS RESTORATION & SALVAGE

When electronics or electrical equipment is damaged by water, fire or smoke, the default approach is often to replace.

At Polygon, we believe restoration should always be prioritised over replacement because it is often more cost effective, frequently faster and, without doubt, a more environmentally responsible course of action.

The project managers and technicians in our specialist Electronics Restoration & Salvage team are able to quickly assess equipment damage and recommend the most effective course of action.

Through their training, they are also skilled in the leading-edge techniques required to successfully restore sensitive electrical and electronics items. This is achieved using either mechanical or chemical decontamination and restoration methods, which delicately remove contamination while ensuring the integrity of any protective coatings is maintained.

The successful restoration rate stands at 96% for all items including IT equipment, and we also offer a 'no

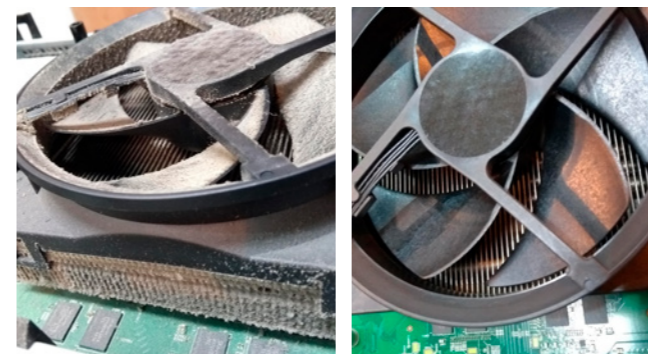
cure, no pay' guarantee on all items returned to a policyholder.

Ultimately, restoration makes life easier for equipment owners, who can quickly regain use of their own items and, ideally, the personal data contained within them. And for the environment, it avoids salvageable equipment being sent to landfill unnecessarily while also eliminating the carbon cost associated with newly manufactured replacement items.

Whatever the item in question, our priority is to restore it as fast as possible, getting businesses fully back up-and-running again or home devices plugged back into daily life.

RESTORATION SERVICES COVER:

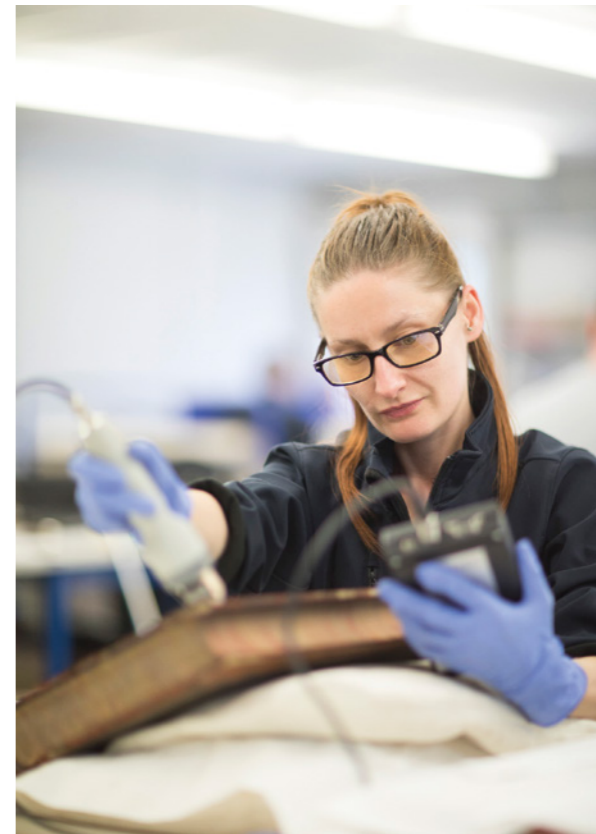
- Household Electronics & Electrical Items
- White Goods
- IT Equipment, including Laptops, Tablets, Mobile Phones, Smart TVs etc.



To find out more about our Electronics Restoration & Salvage services call 01543 686 114 or visit www.polygongroup.co.uk

DOCUMENT DRYING & CONTENTS RESTORATION

Damaged paper quickly deteriorates, so a rapid recovery protocol is necessary to halt the deterioration of damage and protect what are often highly valuable and irreplaceable documents and books. In addition, our team can restore a wide range of domestic contents ranging from artwork, photographs, furniture and textiles. Our team of specialists has unrivalled experience and expertise in document recovery, and our restoration facility and capacity is the largest in Europe.



To find out more about our Document Drying & Contents Restoration services call 01235 432 245 or visit www.harwellrestoration.co.uk



POLYGON BUILDING SERVICES

When a property requires both restoration and building repair work, we've got it all covered in one place.

Polygon Building Services forms part of our comprehensive service portfolio, dovetailing with our restoration solutions to provide easy access to everything you need from a single source.

In situations where multiple contractors are engaged to carry out various aspects of the restoration and repair process, lack of co-ordination and poor communication frequently lead to difficulties and delays. And that's not to mention the challenges you and the policyholder face in dealing with and managing a number of different third parties.

With Polygon as your single point of contact, all the links in the supply chain are synchronised, simplifying the process, reducing turnaround times, and saving you time and cost.

Across our highly qualified Building Services team, we have skilled tradespeople who are experienced in managing all aspects of insurance property repair to the highest standards.

Furthermore, as an integrated part of Polygon, we all share our values of integrity, excellence and empathy, and understand the important role these qualities play in returning a customer's home or business to a condition of which they – and you – would be proud.

Dealing with a damaged property is difficult enough. Polygon makes the situation a whole lot easier by

delivering a seamless end-to-end restoration and repair service that will return your customer to their home or business premises in the shortest time possible.

BUILDING SERVICES INCLUDE:

- Comprehensive building repairs/refurbishment, including large loss
- Subsidence and structural repairs
- Listed buildings and heritage property repairs
- High Net Worth and Private Clients



To find out more about our Building Repair & Reconstruction service call 0114 240 1522 or visit www.newwayspropertycare.co.uk



HEATING VENTILATION & AIR CONDITIONING DECONTAMINATION (HVAC)

For some time, the Damage Control industry has needed an effective solution for the internal decontamination of Heating Ventilation & Air Conditioning (HVAC) and associated ductwork systems that become contaminated following a fire. The importance of both health and wellbeing associated with breathing clean and uncontaminated air is essential to healthy living.

Whilst the 'everyday' methods offered will remove loose deposits to some extent, these methods will not decontaminate and neutralise the internal surfaces to the same level that is expected on external surfaces, when affected by the same degree of contamination.

The method used by Polygon provides full access to the system, ensuring no area is left untreated. The entire system is methodically decontaminated internally, from intake at the point of the air handling unit supplying the air, to the full extract system back to the AHU. This system has been developed to a point where the contamination levels are reduced to the same amount, internally as well as externally.

At Polygon, we use an industry leading system which provides peace of mind for the insurance industry that ductwork can be decontaminated, and replacement is no longer the only option.

Polygon offers the insurance industry and private sector an extremely skilled and experienced team, able to deliver totally effective decontamination of HVAC systems, regardless of the circumstances, location or incident type.

- We offer a bespoke HVAC decontamination service following ingress of soot and smoke contamination
- We are able to decontaminate incident related smoke contamination and, where required, pre-incident soil to risers, plenum, filter boxes, and horizontal ductwork. All HVAC control systems within the ductwork are included within the decontamination works
- All works are carried out to the standards outlined in BS EN 15780:2011 and the guidelines outlined in HVAC guide to good practice TR/19
- All systems are fogged post decontamination to reduce the possibility of mould spore growth
- Chilling coil decontamination, heat exchanger decontamination, filter bag replacement and damper setting all form part of our service

To find out more about our HVAC services
call 01543 686 114 or visit www.polygongroup.co.uk



PRIMO+

Planning for the worst gives you the edge, if the worst should happen. How long will it take for your business or organisation to recover from a significant disaster? How many businesses fail to fully recover, or close, following a disaster? Nobody really knows, but do you want to risk it?

Primo+ helps you with disaster planning by offering your company, or organisation, a priority service that brings help from damage control professionals to your door, within hours of a disaster, to help you with your responsibilities of loss mitigation.

Following fire or water damage, natural disasters or loss of environmentally controlled conditions, a quick reaction is vital to reduce the consequential losses and damage.

Our Primo+ damage control teams are committed to delivering an immediate response, helping reduce business interruption and returning you to a pre-loss condition with the minimum of delay. This helps to significantly increase the chances of full recovery to business as usual and reduces the overall costs associated with a disaster.

A call to our international helpline starts the 'fast reaction' chain of events. With your details already logged within our systems, you are given priority, fast tracking through to one of our experienced project managers. They can organise the deployment of a Primo+ damage control team, who will arrive at the disaster location ready to start the mitigation works required.

As strategic partners, we already know about you and your business and what is important to you from the outset; not a moment is wasted.

As part of Primo+ we can train your in-house emergency team in loss mitigation, allowing your staff to help with the disaster management. With over 60 years in damage control, experience tells us employees involved in the recovery process are even more committed to their roles following a disaster than they were before the incident. This further increases the chances of full post-incident recovery.

PRIMO+ SERVICES INCLUDE:

- Building decontamination after fire and smoke damage
- Electrical and electronic restoration after water and flood damage
- Mechanical decontamination and restoration after water or flood damage
- Structural and property drying after water or flood damage
- HVAC decontamination

To find out more about our Primo+ service
call 01543 686 114 or visit www.polygongroup.co.uk

VEHICLE RESTORATION

After a flood, a significant number of vehicles are categorised as total loss; normally if the water has exceeded the height of the lower seat fob. Without an effective solution to restore vehicles back to pre-incident condition, water damaged vehicles are merely sold as salvage for a fraction of their market value.

CASE STUDY: POLYGON ENSURES TRUE MARKET VALUE IS REALISED

On arrival at Polygon, a Porsche 911 Carrera 4S was badly damaged, with water logged seats and mould forming on the rear seat. With a pre-accident value of around £42,250, it was worth seeing how much of this could be recovered.

In its current condition and without treatment, it would likely have been classified 'B' according to the current Association of British Insurers (ABI) vehicle grades, and as such only worth around £5,400 at auction.

We used our Patented Vehicle Restoration Process (UK Patent No. 2472429) which uses industry leading restoration technologies.

Our specialist ATA accredited vehicle technicians disassembled the Porsche; its carpets, upholstery and trim were removed for assessment and decontamination. The decontamination processes varied for different components and the extent of contamination found during disassembly. Each removed part and chassis interior was subjected to our patented vehicle restoration process.

While the vehicle was not roadworthy due to its damaged engine and other checks it needed on items such as air bags; its condition after undergoing the Polygon process meant that it was classified 'D' and sold for £33,750 – adding around £28,350 to its value.



To find out more about our Vehicle Restoration services call 01480 442 327 or visit www.polygongroup.co.uk

COMPLEMENTARY SERVICES

We aim to be the property damage control provider of choice in the UK. In order to achieve this and remain Always By Your Side, we have developed a range of services which complement our core offer and provide you with an integrated, seamless service which minimises cost and project time by reducing the number of contractors to manage.

CONTENTS RESTORATION

Our nationwide footprint of depots feature specialised decontamination areas with highly trained technicians able to work on various elements of contents restoration, including removing smoke odour and soot.

FURNITURE RESTORATION

Our dedicated furniture restorers can return a high proportion of furniture back to pre-incident condition, reducing the cost of replacement and safeguarding policyholder satisfaction – particularly when items of sentimental value are recovered.

ASBESTOS TESTING AND REMOVAL

Our services extend to asbestos testing and, if present, safe removal.

ELECTRICAL MANAGEMENT

Our nationwide network of electricians can make safe and repair properties after damage. They can also install solutions for temporary power, as necessary.

STORAGE

Contents can be safely and securely stored for the duration of the damage project.



COMMITTED TO EXCELLENCE

Our core values are well established and well understood within the Polygon family. Integrity, Excellence and Empathy drive the way we deliver our services, ensuring that no matter what, we remain Always By Your Side. This commitment to excellence enables us to invest in our future, in order to continuously improve and make sure we remain at the forefront of the industry, today and in the future.

CLAIMS MANAGEMENT

Our extensive, highly trained claims management team support you throughout the project, providing information and offering insight and guidance to ensure you are fully informed and the project remains on track.

VIDEO TECHNOLOGY

All visits are now recorded, enabling you to see the initial damage and be immersed in the process. You can hear what our technicians are doing and fully understand how we have restored your property. This rich source of information, together with all the photos, certifications and reports are uploaded to our dedicated portal, where you can keep track of the process and live chat with our claims management team.

TRAINING

Through our 'Investors in People' accreditation, we are committed to the ongoing investment in our people, ensuring everyone has the right skills to consistently deliver excellence.



Always By Your Side.



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We prevent, control and mitigate the effects of water,
fire and climate. www.polygongroup.co.uk

