



Industry's Smart AI/ML + Analytics (IX) Platform

Building Intelligent Experiences



Delivering Intelligent Experiences (IX), powered by AI/ML/IoT to
Global Electric, Water, City Gas Providers, Smart Cities & Communities,
Municipalities, Govt. & Regulators.

The Undisputed Leader in Building Intelligent Experiences

Smart iQ (SiQ®) is an AI and ML-driven analytics platform that empowers energy and water providers to discover customer and workforce insights across multiple data streams.

SiQ® helps automate business processes with an in-depth analysis of data sets specific to business use cases, to build intelligence by leveraging AI, ML, and IoT.

SiQ® provides:

- Real-time data analysis on energy efficiency, water conservation, program management, customer segments, leakage analytics, violations and various industry-specific use cases.
- Behavioral insights using customer usage trends and patterns.
- Built-in customer and operational analytics.
- Customer and Workforce AI to reduce customer service costs.

Building an intelligent enterprise comes with achieving operational excellence. Now aggregate and analyze data in real-time to eliminate inefficiencies and streamline utility operations. Augment sustainability efforts by leveraging behavioral insights and move closer to ensuring energy efficiency and water conservation.

Disruptive technologies are becoming a vital enabler of the new, complex, and data-reliant ecosystem, and now is the time to take advantage of intelligent platforms that are dynamic, adaptable, scalable, and growth-oriented, to reap guaranteed success.



The SiQ[®] Advantage



Customer Micro Segmentation



Behavioural Reports



Program Management



Leakage Analytics



High Usage Analytics



Energy Efficiency Analytics



Flow Analysis



Peak Load Management



Smart Home Management



Asset Performance



District Metering Analysis



Complaints



Violations



Customer Analytics



Demand Response Analytics



Regulatory Compliance

Driving Industry Leading ROI Across Utility Operations



45%

Improvement in Program Enrollment



100%

Conservation Targets Achieved



75%

Improvement in Leakage Detection



72%

Increase in Operational Efficiency



30%

Cost Savings



About Smart Energy Water

Smart Energy Water, with its innovative and industry-leading cloud platforms, delivers the best Digital Customer Experiences (CX) and Workforce Experiences (WX), powered by AI, ML, and IoT Analytics to the global energy, water, and gas providers. At SEW, the vision is to Engage, Empower, and Educate billions of people to save energy and water. We partner with businesses to deliver platforms that are easy-to-use, integrate seamlessly, and help build a strong technology foundation that allows them to become future-ready.

Corporate Headquarters

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