

Make greener choices with Vyn SmartVideoNotes

Reimagine customer & field data journeys and make remote, timely, informed decisions enabled by Al-powered video-as-data intelligence. With Vyn SmartVideoNotes, you can gather visual data/ evidence with just a mobile device.

- Empower customers to self-serve
- Facilitate faster resolutions
- Reduce site visits & call durations
- Strengthen first-time-right culture
- Improve quality and safety
- Optimise limited experts & upskill juniors
- Delight your customers
- Make more sustainable, greener choices



" We found during the pandemic that, with Vyn, we reduced field visits by 32%.



"

Nigel Watson Chief Information Officer

The great thing about Vyntelligence ... we've reduced lead times by up to

85% for the customer and got jobs

Head of Customer Experience

sse

completed right first time.

Mike Lapper



" Vyn proved simple to deploy and has resulted in a 35% productivity **improvement**. We're helping customers make greener choices with this innovative digital technology.

sse

Nikki Flanders Managing Director



Vyntelligence has delivered 5x ROI and NPS is up 20% in the first 8 months.

Pedro Ribeiro eda Director, B2C Energy Services

Dŵr Cymru

Free trial of Vyn SmartVideoNotes

Cadent







United



Efficient Customer Engagement with Vyn SmartVideoNotes



New Service Requests

Third parties (customers or developers) capture & share data for more efficient new connections/ green home surveys/ asset replacements



Faster Issue Reporting

Self-service reporting resulting in faster issue resolution

Construct, Install & Commission with Vyn SmartVideoNotes



Efficient Site Surveys

Obtain all site data in just one visit, achieving Right First Time metrics



Reduced Snags Lists

Streamline, or even eliminate, snags lists for complex projects



Remote Supervision

Videographic evidence assures contractors' work for QA/QC enabling remote checks and monitoring from fewer experts



Faster Approvals

Enable limited expert resources to drive approvals with Vyn scene recreation, virtually



Automatic Handover Packs

Reduce friction and asset commission time with seamless, permanent, digital evidence



Proactive Safety Culture

Better situational awareness and process adherence across contractors/ subs with insightful leading indicators into management

Asset & Site O&M with Vyn SmartVideoNotes



O&M Asset Inspections

Carry out planned & unplanned maintenance, asset & safety inspections remotely - saving time, costs and carbon miles



Proactive Safety Culture

Assure both Process & Occupational Safety with better situational awareness and AI-powered feedback & leading indicators

- Near Miss Reporting
- Last Minute Risk Assessment
- Spot Checks
 - Fresh Eyes

Delivering Value with every Vyn





Workforce Safety







Right First Time

May 2022 vyntelligence

Reduce Snags

Saved Visits

Low Cost to Serve

Free trial of

Vyn SmartVideoNotes