

# Accessibility Guide

At The International Centre we are committed to ensuring all visitors, delegates and guests are able to easily access the venue.

During your visit if you have require any assistance, please contact any member of team who will be happy to help.

We have installed the following items at The International Centre to aid delegates and visitors who may require their use:

## **Wheelchair access**

Wheelchair users can easily access The International Centre entrances via a lift and ramps. Once inside the venue, a lift to the First Floor Conference Suites is available in the Reception Foyer.

Scooters and wheelchairs can be pre-booked prior to visiting the venue by calling 01952 281 500

## **Car Parking**

We have marked disabled parking spaces on Car Parks 2 and 4.

Car Park 2 is situated adjacent to the accessible lift to E1 and E2, and Car Park 4 is adjacent to E4. The event management team can reserve more spaces on an event by event basis subject to requirements.

## **Toilets**

The International Centre has unisex, and separate male and female, wheelchair accessible toilets located on both the ground and first floors.

## **Fire Evacuation**

The International Centre has a Managed Fire Evacuation System. Safe holding areas are located on the first floor to ensure wheelchair users can be safely escorted to the Fire Exit by one of our Fire Evacuation Stewards.

## **Guide Dogs**

Guide Dogs for the blind and partially sighted and Hearing Dogs are always welcomed at The International Centre.

If you require refreshments for service dogs please let us know prior to arrival so we can ensure this can be provided.