



# ONLINE ACCOUNT MANAGER TUTORIAL

# sign in

 sphere™ [Contact Us](#)

[Sign In](#) 



## Welcome to Sphere Account Manager

Log in to manage your tickets or pay your online invoice.



Manage Tickets



Pay Invoice



Buy Tickets



Contact Us

### Sign In to Sphere

Powered by *ticketmaster*

#### Important Account Update

You can now use the same email and password for both your Sphere ticket account and your Ticketmaster account.

**Sphere ticket holder?** Use your existing email to sign in and update your password if prompted.

**New here?** Use your Ticketmaster email and password.

[Learn More](#)

Email Address

Password

[SHOW](#)

Remember Email

[Forgot Password?](#)

By continuing past this page, you agree to the [Terms of Use](#) and understand that information will be used as described in our [Privacy Policy](#).

New to Ticketmaster? [Sign Up](#)

[Sign In](#)

### Step 1

Type <https://am.ticketmaster.com/sphere> into your browser (desktop or mobile)

\*\* Google Chrome recommended \*\*

### Step 2

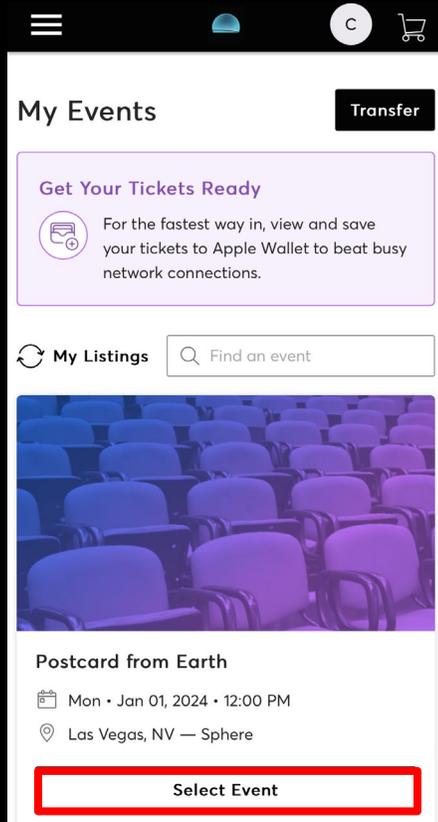
Click on “Sign In” in the top right corner

### Step 3

Log in with your account’s email and password.

Be sure to use the email address you registered with.

# downloading tickets



## Step 4

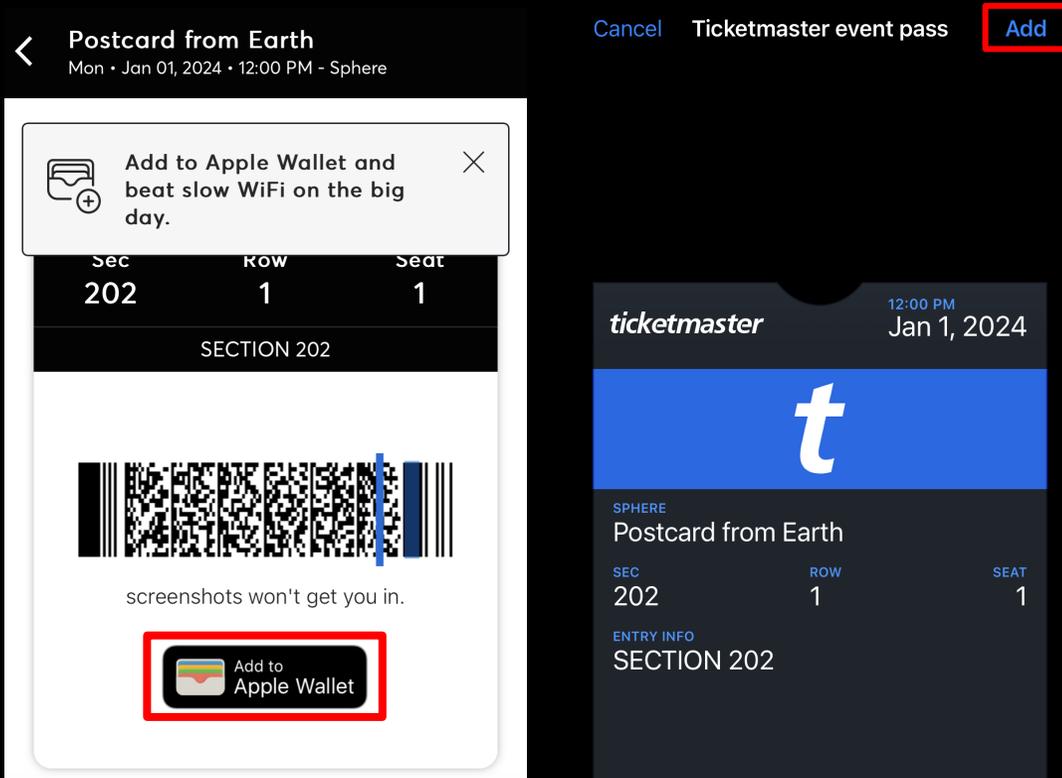
On your mobile device, open Account Manager and select event. Select tickets to download to mobile wallet.

## IMPORTANT NOTE

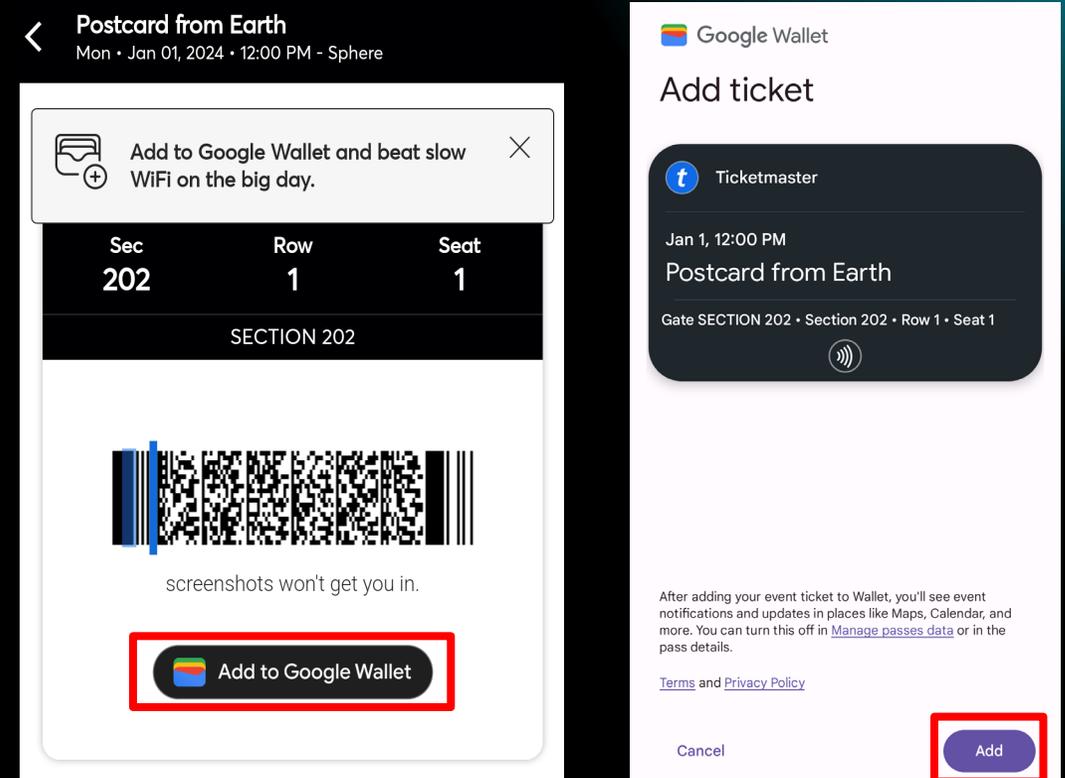
If you are unable to download your ticket to your mobile wallet, you'll be able to access your tickets via browser <https://am.ticketmaster.com/sphere>. A screenshot **will not** get you in.

# downloading tickets

## iPhone Apple Wallet



## Android Google Wallet



### Step 5

Select 'Add to mobile wallet.'  
You **must** add tickets to the wallet,  
a screenshot **will not** get you in.

### IMPORTANT NOTE

If you are unable to download your ticket to your mobile wallet, you'll be able to access your tickets via browser <https://am.ticketmaster.com/sphere>  
A screenshot **will not** get you in.