

Fira de Barcelona is not in accordance with the installation or operation of your own devices that propagate Wi-Fi or wireless signal at 2.4GHz or 5GHz frequency bands, as these would cause interferences in the general Wi-Fi service provided by the venue. **It is mandatory to receive authorisation through the Fira de Barcelona for all wireless requests.**

In order to avoid network disruptions for other exhibitors, **if an exhibitor has installed a wireless network without the authorisation of Fira de Barcelona, the network will be detected and shutdown.** Further solutions between Fira de Barcelona and said exhibitor can be found to create the best option for all parties. It is imperative that every exhibitor adhere to the Fira de Barcelona Wireless Policy.

Should an exhibitor need to install Wi-Fi or wireless signals **other than those provided by the venue**, a specific request should be placed prior to the show, with the Fira de Barcelona network and communications department at ise.internet@firabarcelona.com. Every request will be reviewed by a technical team, who will accept or decline depending upon each individual exhibitor's needs. If the request is accepted, the team will detail specific rules and configuration, and agree upon an on-site meeting for its validation.

RECOMMENDATIONS FOR EXHIBITORS

- Should connectivity in your stand be critical for you, it is recommended to contact the IT Services Team at ise.internet@firabarcelona.com or through the [Servifira Online Catalogue](#) directly.
- If your devices (mobile phones, laptops, etc.) can only connect through Wi-Fi, it is necessary that they are compatible with 5GHz frequency band (Wi-Fi standard 802.11a/n/ac). Any device that is incompatible with 5GHz will not work with the products ordered through Fira de Barcelona. Fira de Barcelona will not be held responsible for any claim on devices which conflict with 5GHz. Read the [5GHz compatibility check](#) to verify if your devices are compatible or not.
- Fira de Barcelona has a state of the art Wi-Fi network available with more than 1.500 antennas distributed throughout the venue to offer the best possible Wi-Fi to exhibitors, sponsors and attendees. The installation and/or operation of unauthorized Wi-Fi networks cause interferences which deteriorate the Wi-Fi functionality for yourself, you neighbouring exhibitors, sponsors and attendees. Please use the Wi-Fi services provided by Fira de Barcelona.
- During the event, Fira de Barcelona will have an on-site team monitoring the wireless signals in order to keep the venue as interference-free as possible. They will be locating and shutting-down unauthorized wireless sources.
- In most cases, an adjustment of the settings of the private network will solve the problem. Disconnections will only happen after a warning is given to the exhibitor.

All exhibitors attending the event are subject to this policy, whether you purchase IT services or not.