





Presented by:

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Founded in 2015

25+ years measuring exhibits & events globally

Over 1,000 events and exhibits measured

Over 950,000 attendee and exhibitor surveys completed

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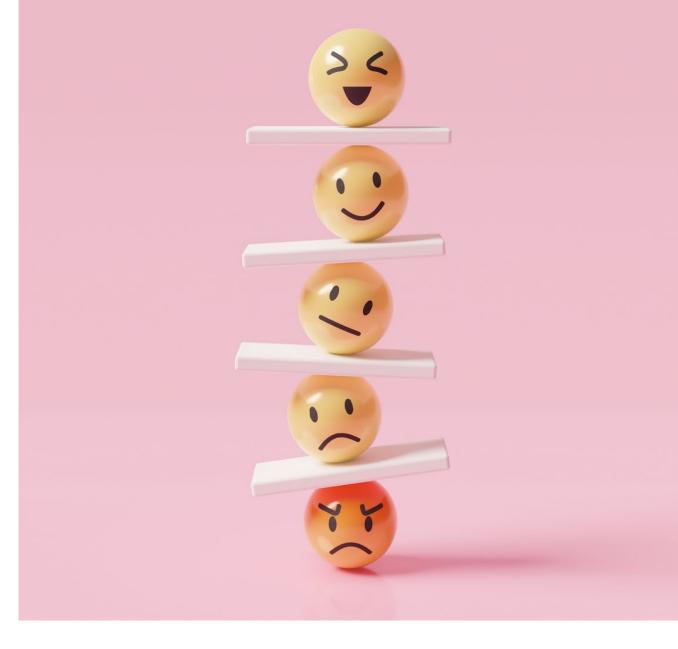






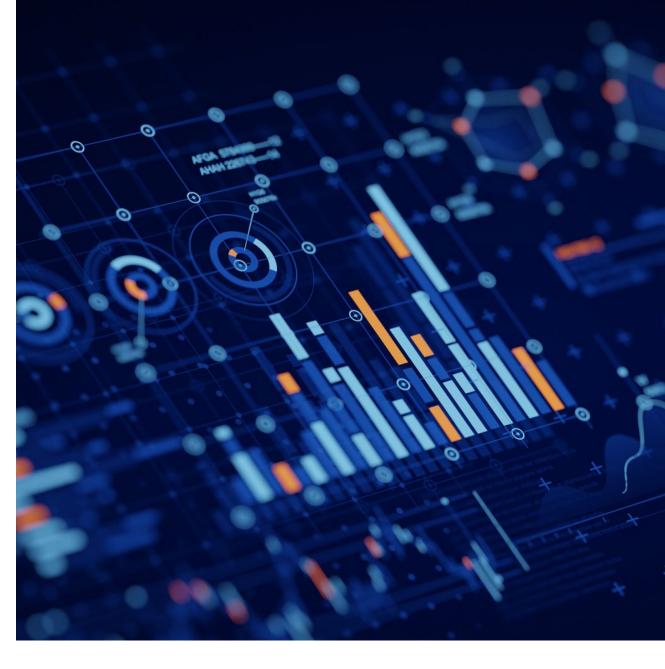


# Feelings Aren't Facts®





## 2024 Show Organizer Study Results

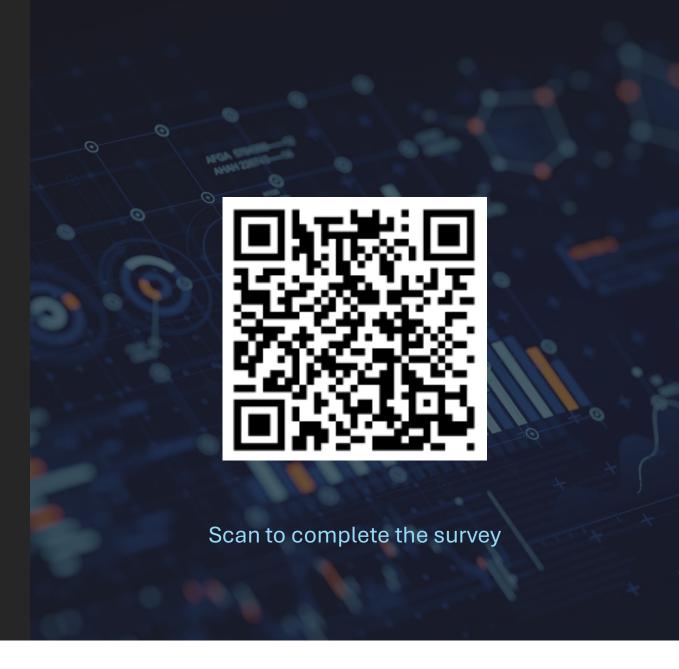




### **Show Organizer Study**

#### Based on...

- 141 completed surveys
- Wave 1: April May 2024
- Wave 2: Sept Oct 2024
- Wave 3: January 2025

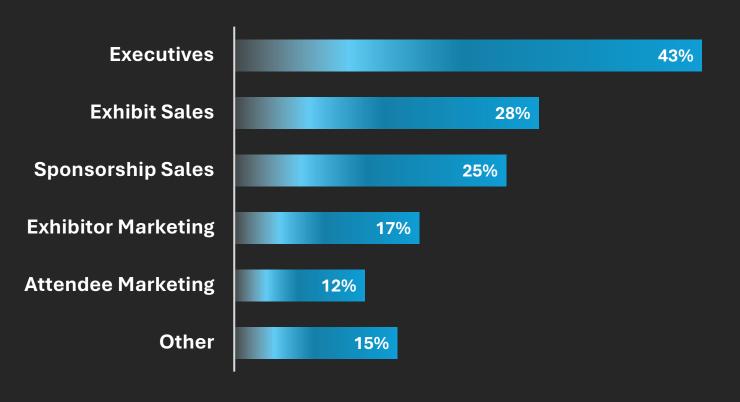






### Respondent Profile





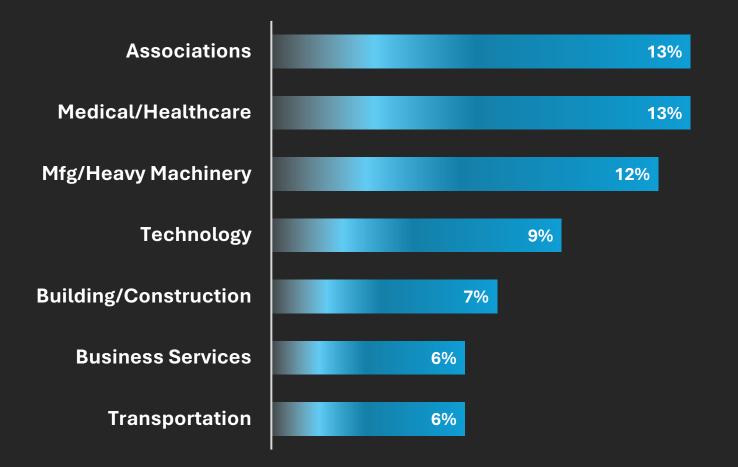
22 avg. years in events

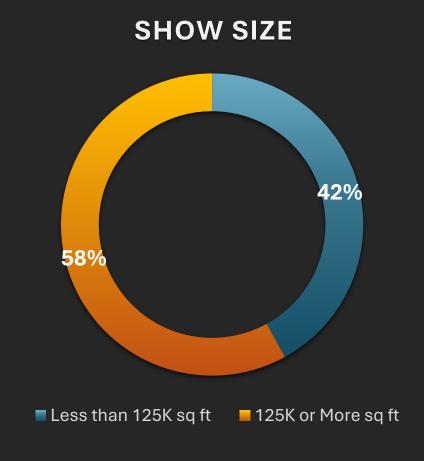
61% 5 events or fewer per year





### Respondent Profile

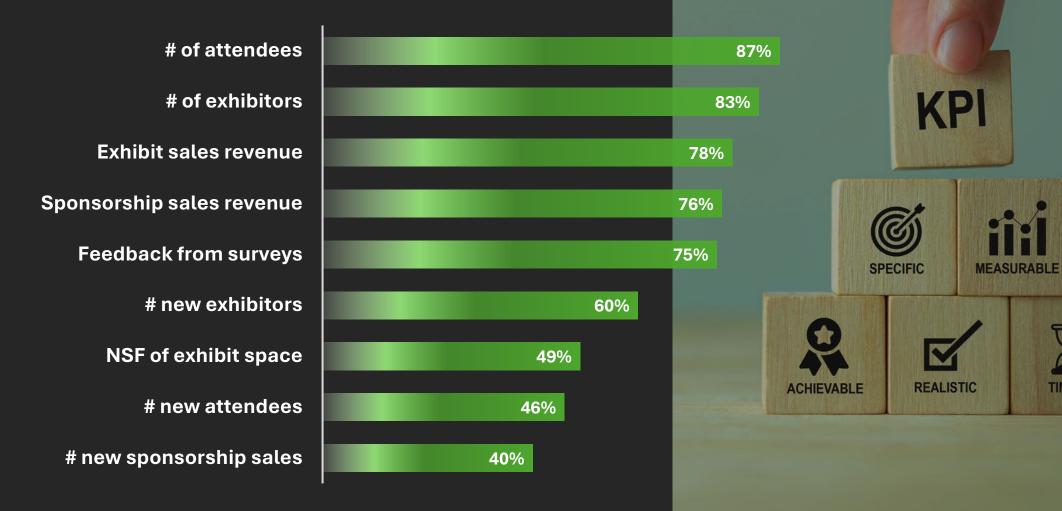








#### **KPIS USED TO MEASURE EVENT SUCCESS**









TIMELY

### Have an EAC

**Exhibitor Advisory Committee** 

52% Yes

14%

No

**But plan to** 

24%

No Do NOT plan to

Question: Do you have an Exhibitor Advisory Committee (EAC) for your event(s)? Select one.







#### **Exhibitor/Sponsor POV:**

"Our budget is flat but costs have increased by about 30%, so we have had to reduce our space by about 40% and our booth staff at some shows."

### Rising Costs and Budget Constraints:

Increasing expenses across various aspects of events (i.e., general contractors, suppliers, labor rates, travel, facilities, F&B) are putting pressure on organizers and exhibitors/sponsors.

"Escalating costs continue to be a concern from food/beverage, labor, hotel room, and labor rate. Service levels have not fully returned to pre-pandemic levels which makes the price more difficult to justify."





# Demonstrating ROI for Exhibitors and Sponsors:

There's increasing pressure to prove the value of participation to exhibitors and sponsors as their costs have increased significantly.

"Working with exhibitors on a different ROI than only sales we are a national show / national buyers. We have a lot of
competition at the local level (local buyers and sellers).
Companies don't always see the ROI with our event because
of their traditional method of ROI."





### Attendee Acquisition and Retention:

Attracting new attendees, maintaining attendance levels, repeat attendance, and engaging attendees effectively are significant challenges.

"The age-old challenge of building attendee and exhibitor base and loyalty, all while keeping up with the ever-changing marketing arenas to help accomplish that."





# Logistical and Planning Challenges:

Events are facing challenges from timing issues, industry consolidation, changing business models, competition from other events and platforms.

"Consolidation of industry on both the exhibitor and attendee sides. Reduced budgets related to inflation, poor economy and related sales. Competition with other meetings for attendees and sponsorship/exhibit dollars."





# Logistical and Planning Challenges:

Events are facing challenges from timing issues, industry consolidation, changing business models, competition from other events and platforms.

"Not having attendees register until close to the conference dates, which makes it hard to know our numbers for food, tote bags, lanyards, seating, etc. Not knowing if the location is desirable or has a negative impact."





### Balancing Innovation with Traditional Event Elements:

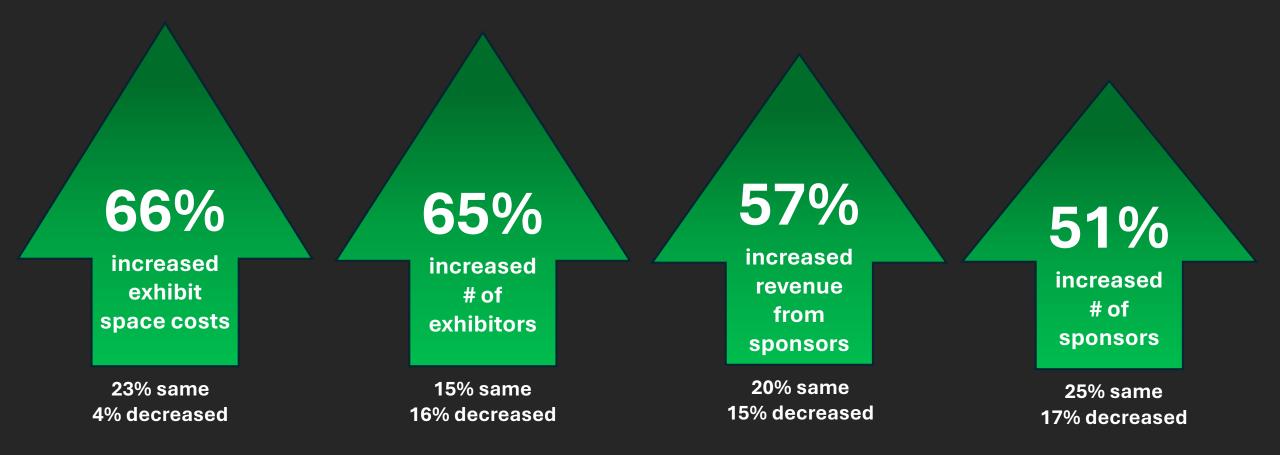
There's a need to innovate and incorporate new technologies while maintaining the core value of in-person events

"Slow pace of innovation in event design and business models. Technology - adapting to new ways of doing things can be an internal struggle. The age-old challenge of building attendee and exhibitor base, all while keeping up with the latest technologies, especially post-COVID."





### Compared with 2 years ago...

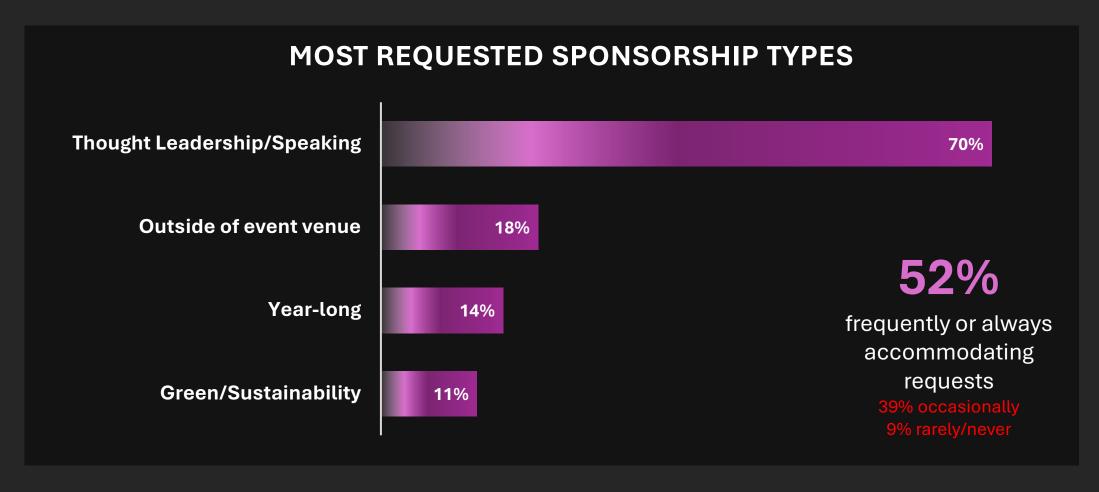


Question: Compared with 2 years ago, how have each of the following changed for your most recent event(s)?





### New Opportunities: Sponsorship Requests



Question: Over the last 2 years, which of the following requests are you, or your team, regularly getting from exhibitors and/or sponsors? Select all that apply.





#### Most common exhibitor & sponsor complaints

**64%**Need greater
ROI

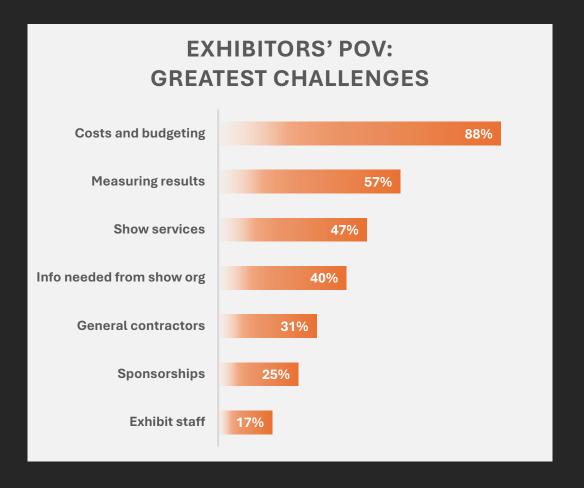
**51%**Exhibit space costs

43%
Move-in/out costs

23%
Sponsorship costs

**22%**Rules & restrictions

14% Lack of transparency



Question: What is the most common complaint your typically hear form your exhibitors/sponsors?





**AUGUST 2024 INDUSTRY STUDY:** 

### Identifying & Addressing **Exhibit & Event** Management Challenges

Conducted by

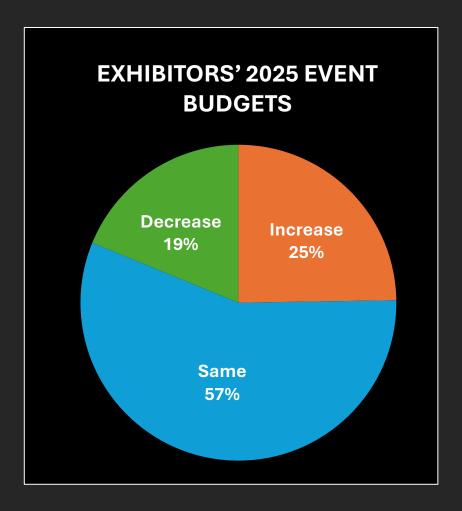




#### The Situation...

#### **RESPONSE SUMMARY**

- 241 responses
- July-September 2024
- Exhibitors and event managers
- Average 16 years in event career
- 97% influencers of event selection and budget
- 58% decision-makers of event selection and budget



INCREASED EVENT COSTS IMPACT ON BUDGET	
Scale back on presence at shows	72%
Send fewer staff	61%
Re-evaluate our strategy	58%
Scale back on sponsorships	58%
Re-evaluate budgets	58%
Decrease # of shows	45%
Assess our event portfolio	37%





### Exhibitors' perceptions of show organizers...

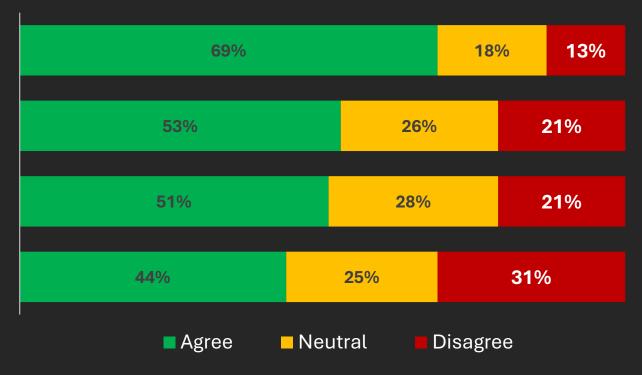
Show organizers...

...value my company's participation in their event

...have open and honest conversations with me/my event team

...provide valuable marketing tools and/or resources that contribute to my company's success

...care about their relationship with my company beyond the event dates





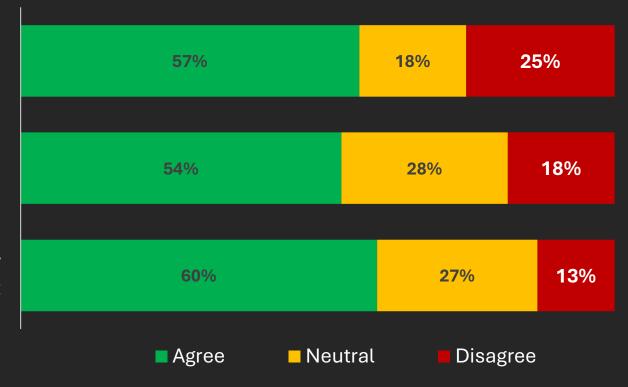


#### Exhibitors' sentiment towards events...

At some tradeshows, holding our own offsite activities is preferred instead of exhibiting

Overall, increased costs of event marketing are outweighing the value of the investment

Show organizers provide options that align with my company's objectives when participating in their event







If you would like your exhibitors & sponsors to participate in this survey so you can compare your results, contact

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#### Thank you sponsors!











