

# L&D Leaders USA 2024



**Ryan Fitzpatrick** Head of Global Accounts

## **G** synthesia

# How does a learning team of one

create, localize, and keep 100s of videos up to date?

st: Driving Directions: North America			Page
Comparison of the sector	Need InK? Buy printer cortridges: Save up to 75% Free UPS 2-day shipping Buy Now! www.InkSell.com		
Directions		Distance	
I. Start out going South on N AKARD ST	T toward FEDERAL ST.	0.1 miles	
2. Turn RIGHT onto ELM ST.		0.5 miles	
3. Turn SLIGHT LEFT to stay on ELM ST.	3. Turn SLIGHT LEFT to stay on ELM ST.		
4. ELM ST becomes COMMERCE ST.			
5. Merge onto I-35E S.		57.4 miles	
6. Merge onto I-35 S/US-81 S via the exit- on the left.		137.6 miles	
7. Take the exit- exit number 234A- toward 1ST ST/HOLLY ST.		<0.1 miles	
8. Turn SLIGHT LEFT onto I-35 N.		<0.1 miles	
9. Turn RIGHT onto CESAR CHAVEZ ST E/E 1ST ST/TX-343 LOOP.		0.4 miles	
10. Turn RIGHT onto BRAZOS ST.		<0.1 miles	
11. Turn LEFT onto E 2ND ST.		<0.1 miles	
12. Turn LEFT onto CONGRESS AVE S.		0.3 miles	
13. Turn RIGHT onto BARTON SPRINGS R	•	0.1 miles	



http://www.mapquest.com/directions/main.adp?do=prt&2n=TRAVIS%20COUNTY&1g=39Vzi74hg7M... 04/15/2004

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**Rengstorff Ave** Q Shoreline Lake O Boathouse • 28 min Exit 25 mi · 9:23 AM

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# When formats change so should the way we present information.



#### WHY VIDEO? WHY NOW?

**5 MINS** 

IS

# Where we're headed

WHAT (ACTUALLY) CHANGES WHEN VIDEO	
IS EASIER TO CREATE?	5 MIN

WHERE TO GET STARTED WITH AI VIDEOS

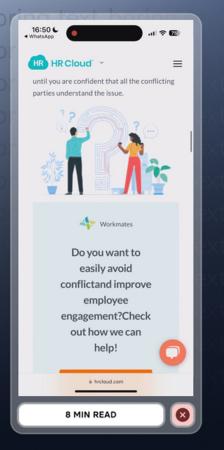
**5 MINS** 

WRAP UP

**5 MINS** 



### t boring text boring te



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# People want to watch and listen - not read.

# In modern companies, video is already everywhere.



Advertising High budget productions



### Daily business interactions

Teams, Google Meets, Zoom, Loom

Volume

# ...except for async communication and knowledge sharing.

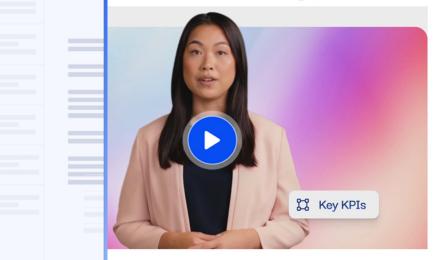
Advertising High budget productions



Communication & knowledge sharing PPts, Documents, PDFs

> Daily business interactions Teams, Google Meets, Zoom, Loom

## Our business strategy in 2024



# For internal communications

→ Increased engagement
→ Improved alignment & clarity
→ Increased satisfaction & eNPS

#### **THEINEKEN**

People hardly read anymore, so we use videos to engage our 90,000+ employees globally.



Frank van der G. Global TPM Manager of Customer Service and Logistics

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OUPONT>

Managing and training a global workforce

\$10,000 saved per video 80% faster video creation

Η	el	р	Ce	nter

boarding Guides

Getting set up

Watch guide

2 min	
Toolkit basics	

▶ Watch guide

 ENGLISH 🗸 For customer enablement

→ Reduced support tickets

 $\rightarrow$  Increased activation & adoption

→ Increased satisfaction & NPS

#### intenseye

Our customers prefer to watch vs read help articles, so we've created a video-first FAQ.

Kübra D. Customer Support Specialist

# Video creation is costly and complex.



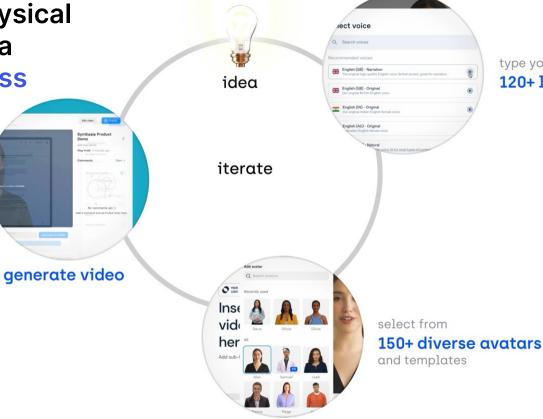


### Table 1: Average Unit Length and Time to Develop by Instructional Product

Training Product Description	n,	Avg. Module Length (Minutes)	Min. Time to Develop (Hours)	Max. Time to Develop (Hours)	Avg. Time to Develop (Hours)
Instructor-Led					
Classroom	197	23	43	141	67
Online /Virtual	200	25	35	85	55
E-Learning					
Passive (page turners)	140	20	38	79	48
Partial engagement (drag and drops, roll overs, simple animations, gamified elements)	138	26	65	115	84
Moderate engagement (some games, activities, or simulations)	129	20	74	194	116
Full engagement (many immersive games, scenarios, or simulations)	59	17	70	694	155
Microlearning					
Infographics, podcasts, videos, e- learning	151	6	10	31	18

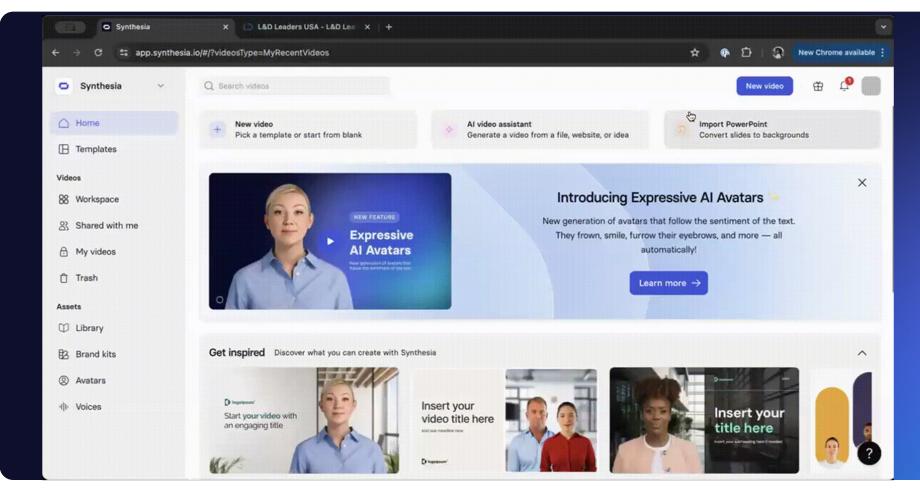


## we've transformed physical video production into a digital, iterative process



# type your script in **120+ languages**

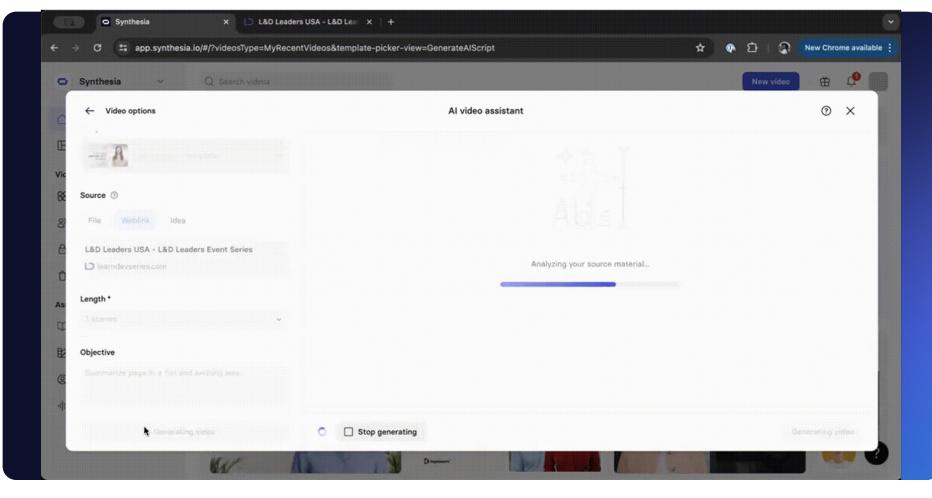
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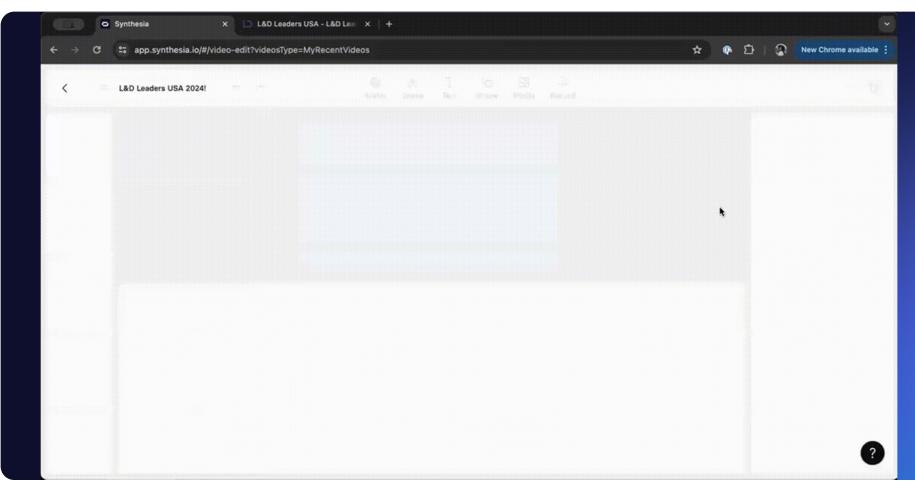
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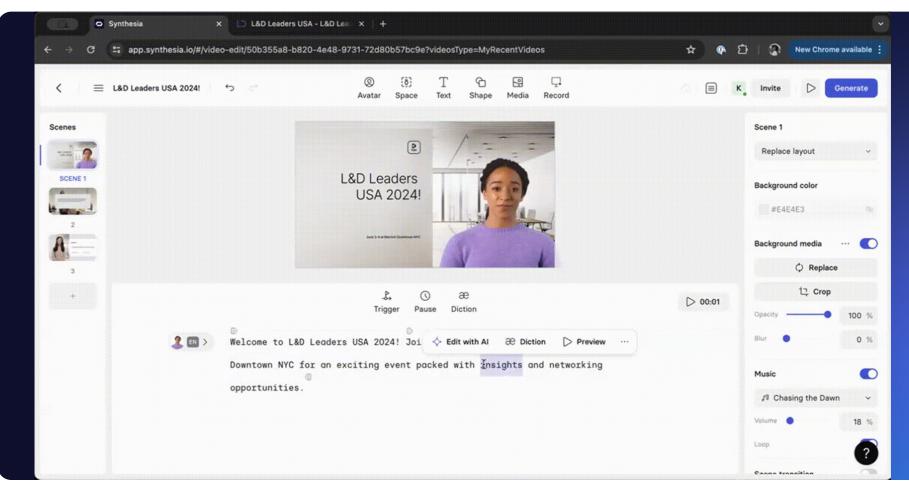




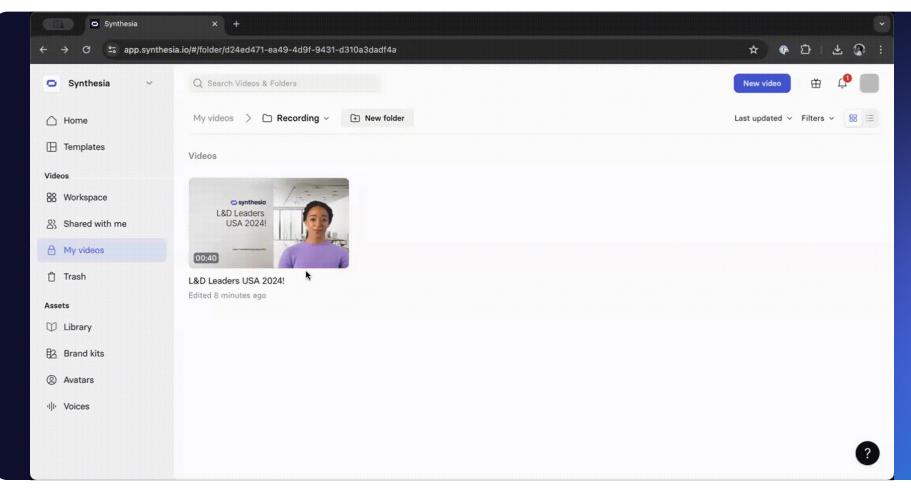
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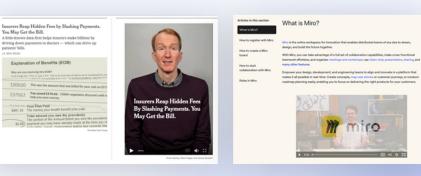
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# **3 places to start with Al video today**

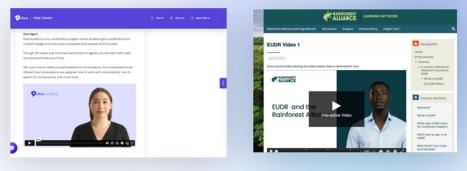
Give choice between text or video
Instantly refresh content
Provide content in multiple languages

# Provide a choice between text and video



**NYTimes** 

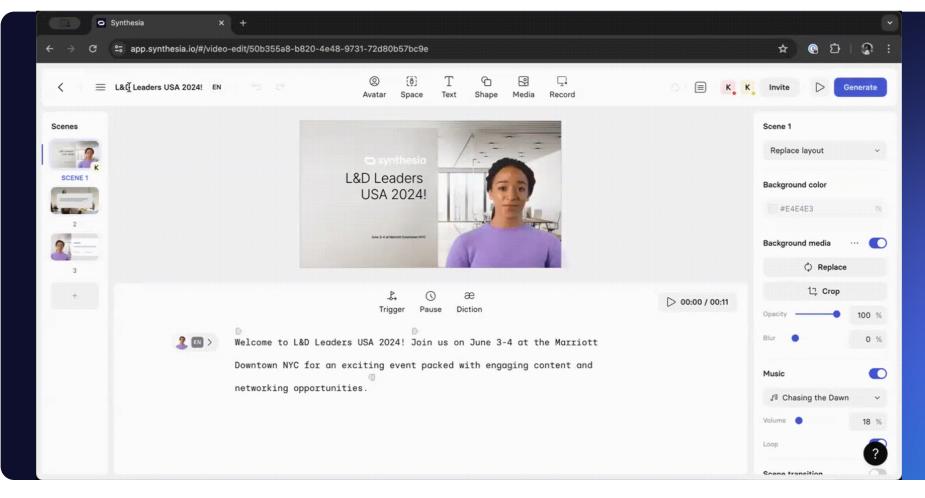
Miro



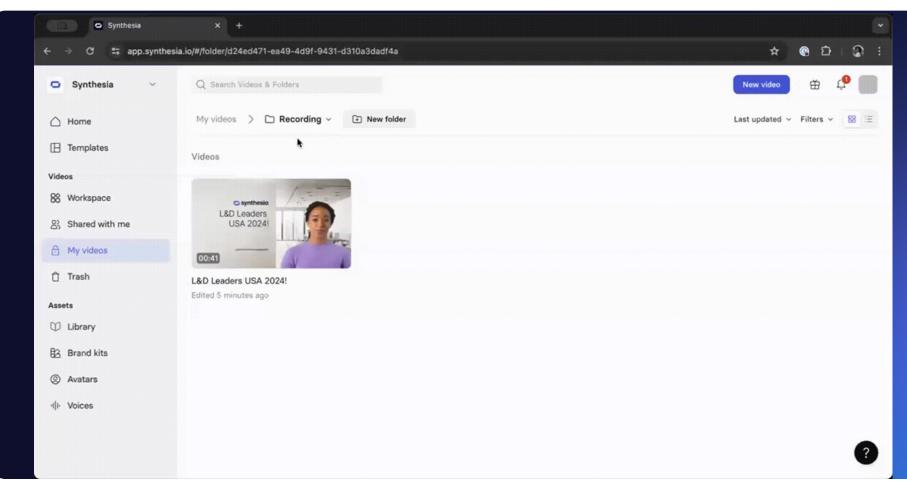
Dixa

**Rainforest Alliance** 





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# **3 places to start with Al video today**

Give choice between text or video
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# Thank you!

# Stop by our table



## **Ryan Fitzpatrick** Head of Global Accounts ryan.fitzpatrick@synthesia.io

