
Fraud, Compliance and Telco Risk

Tracey Wright

10th March 2026 – Channel Live



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£6.8bn

40%



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Consequences

- Trust
- Regulatory burden
- Reputation
- Moral obligation
- Enforcement



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Types of fraud

- Trust
- Impersonation fraud
- A2P
- SIM swap fraud
- Smishing



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Case Study – Russian Coms



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Legislation, regulation and guidance



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DSIT Home Office Ofcom



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Home Office Fraud Charter

Launched November 2025



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Home Office Fraud Strategy

Launched 9th March – hot off the
press!



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What you can do...



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- 1. Don't forget 'traditional' fraud**
 - 2. Know your customer**
 - 3. Know your traffic**
 - 4. Work with your supply chain**
 - 5. Processes and training**
 - 6. Join a data sharing scheme**
 - 7. Promote awareness to customers**

Shameless plug...

8. Join a trade association!

... and sign up for the CCUK Fraud Summit – 15th April 2026



Questions or Comments?



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