

 **ACP** Freight Services



Our Expertise



Road Freight

No matter your requirements, our expert team are on hand to assist with all your UK and European freight transport needs. Our vast wealth of experience allows us to find the right solution for your consignment- whether you need to transport a full load, or just one pallet, contact us today to see how we can help.



Sea Freight

Our extensive transport network allows us to offer our customers world class solutions for their international shipments. Whether you are looking to export from the UK to a worldwide destination or are importing from a worldwide destination to the UK, we will find the right sea freight solution for you, at a competitive price.



Air Freight

For any time-sensitive shipments, we are on hand to help. Our dedicated team offer a wide range of air freight solutions to suit your requirements.



Customs

Our in-house customs team can handle all of your UK clearance needs, including EMCS, IPAFFS, Origin Certificates, ATA's and much more. While our trusted partners worldwide can process all of your international requirements. Our one-stop shop service allows us to look after all your freight transport needs, while simultaneously completing all the necessary customs clearances along the way.

ACP Freight Services

At ACP Freight Services, we have the experience, people, and resources to locate the right solution for your export and import requirements.



Our highly skilled staff are on hand to provide you excellent levels of service - whether you are looking to transport via Road, Sea, or Air, we are here to help.

Our small-business approach to relationship building, coupled together with our extensive resources, means you'll receive all the advantages of working with a larger organisation; whilst also benefiting from the close level of customer care normally associated with smaller-scaled operations.

What makes us special

- Longevity**
Maintaining long-term customer relationships since our establishment in 1996. Full trading members of the RHA, BIFA, FIATA and Lognet
- Accredited Business**
Achieved several prestigious industry accolades including AEO, IIP and ISO 9001:2015
- Adaptability**
Great coverage and customer service made possible by our combined fleet of dedicated and freight forwarding vehicles
- Unique Approach**
Same care and attention given to customers, suppliers, and members of staff
- Communication**
Advanced IT systems and multilingual staff monitoring all shipments from receipt to completion
- Reliability**
Giving the same level of commitment to all our stakeholders ensures proactive communication and continuous achievement of our KPI's

Why Use Our Services

We use our vast experience, dedication to our customers and our intricate transport network to find the right solutions for you – whether your requirement is for an import or export, large or small, long term or short term, we are on hand to help.



ACP Freight Services started out as a specialist in providing high quality road freight transport services between the UK and Europe, and in response to the ever-changing needs of our customers, we have since adapted to provide additional crucial services. These additional services include our sea and air freight department, and our in-house customs team.

By expanding our services, we now offer our customers with a one-stop shop to handle all your freight transport requirements, from your suppliers to the end consumer, we are here to help.

Authorised Economic Operator (AEO)

ACP Freight Services was granted Authorised Economic Operator (AEO) Status in 2019. AEO is full authorisation therefore includes both Customs Simplification and Safety & Security. As a 'trusted' company you will benefit from our Full AEO status even if you do not hold the status yourself.



In-house customs team

Our dedicated customs team consist of experienced customs specialists, some with proficient transport experience. This experience puts our team in a unique position, allowing them to fully understand the needs of our customers and cater to their requirements.

Small business approach with large organisation resources

ACP Freight Services believe in providing an excellent and personalised service to all our customers. We endeavour to understand our customers' exact needs, so that we can utilise our extensive resources coupled with our small business approach to provide you with the exact service that you require.

Multilingual

We strongly value diversity with the belief that people from different backgrounds bring fresh ideas, thinking and approaches to the world of work. Because of this our customers benefit from both improved levels of service and a multilingual staff force.



Company Timeline



Road Freight

ACP Freight Services prides itself on providing a first-class service to all our customers. Having the knowledge, experience and dedication needed to provide you with a seamless collection and delivery service between the UK and Europe – whether your requirements are for a full or part load, long or short term, we are here to help.

Very few companies in our industry run road transport and freight forwarding operations alongside one another, in doing so we benefit from an intricate transport network that allows us to cater to your needs – No matter what your consignment.

General Transport Services:

When moving general cargo, our expertise and resources are second to none. Our intricate transport network allows us to accommodate all your requirements, be it fixed collection and delivery slots, multiple collections, multiple deliveries and much more.

Movement of Excise Goods (Alcohol, Tobacco, Fuel):

With the ability to move your goods under Excise Duty Suspension using our own Transport Movement Guarantee. We are unique, in that we are one of only a handful of UK transport operators permitted to hold our own Excise Removal Bond.

Refrigerated Transport:

We can offer dedicated transport options to our customers for any loads that require temperature-controlled vehicles, whether it be transported using a box trailer or a van. We accommodate a wide variety of products and can offer a range of different temperatures, from ambient to frozen.

Hazardous and Waste Transport:

Our expertise and advanced transport network allows us to find appropriate solutions fully tailored to your hazardous and waste license consignments.

High Value Cargo:

All road freight services we provide are covered under CMR conditions. However, if the full value of your cargo is not covered by standard CMR insurance, then we can offer full coverage under Marine Cargo Insurance.



Curtain sided trailer

Consists of rigid rear doors and roof, with a moveable curtain that covers the sides, allowing for easy loading and unloading.

Length: 13.6m Width: 2.45m
Height: 2.70m Maximum payload: 24,000kg



Euroliner trailer

Consists of rigid rear doors with a retractable roof and moveable curtains that cover the sides. Allowing for overhead loading and unloading, or via the sides.

Length: 13.6m Width: 2.45m
Height: 2.70m Maximum payload: 24,000kg



Box trailer

Trailer that consists of rigid rear doors, roof, and sides. Loading and unloading is done via the rear doors.

Length: 13.6m Width: 2.45m
Height: 2.70m Maximum payload: 22,000kg



Temperature controlled trailers

Same as a box trailer yet with the ability to alter the temperature. Temperature controlled trailers can cater to heated, chilled and frozen goods.

Length: 13.6m Width: 2.45m
Height: 2.70m Maximum payload: 22,000kg



Mega trailer

A curtain sided trailer, yet with a higher roof, making it suitable for larger consignments.

Length: 13.6m Width: 2.45m
Height: 3.0m Maximum payload: 24,000kg



Sprinter vans

Suitable for small, time critical shipments. Vans can vary in size, with some boasting a tail lift that can help with collections and deliveries.

Length: 4.20m Width: 2.10m
Height: 2.20m Maximum payload: 1,200kg



Sea Freight

Sea Freight transportation offers cost-effective solutions to supply chains across the globe, making it one of the most popular solutions for shipping any non-time sensitive goods.

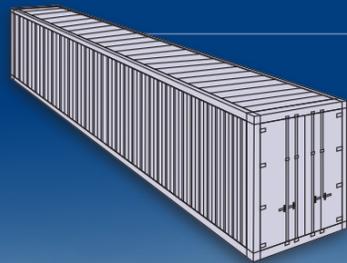
We work with a trusted network of agents located in all major ports worldwide, which enables us to handle your goods both at origin, and destination. Our dedicated team of professionals will keep you updated throughout the entire process, giving you peace of mind when choosing ACP Freight Services.

We offer our customers Less than Container Loads (LCL) and Full Container Load (FCL) services, depending on what best suits your needs.



20 ft. Dry Container

Length: 5.90m	Door Width: 2.34m
Width: 2.35m	Door Height: 2.27m
Height: 2.39m	Max Payload: 28.19 Ton



40 ft. Dry Container

Length: 12.03m	Door Width: 2.34m
Width: 2.35m	Door Height: 2.27m
Height: 2.39m	Max Payload: 26.19 Ton



Air Freight

Air freight is by far the fastest way to transport goods long distances, making it an essential service for time-sensitive goods.

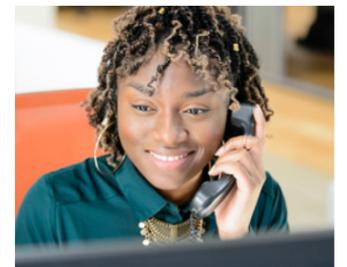


We offer a variety of air freight solutions tailored to meet your business requirements. Working together with our global partners, we provide reliable air freight services to or from any continent.

Our knowledgeable team will be with you every step of the way to ensure that your goods are collected and delivered on time, without disruption.

Our Air Freight shipping services are based on transporting your goods on a passenger plane, or a freighter, depending on what the most cost-effective solution is at the time of booking.

Our services include Door-to-Door, Door-to-Airport and Airport-to-door transports.



Customs

Appointing the right customs agent to handle your customs formalities on your behalf is an important decision and can make all the difference to your business and the smooth crossing of your goods.

Why use an Agent?

- ✓ **Ease Complicated Processes**
The information required to be entered into a declaration along with the precision needed to know what details need to be entered when, can be daunting when you are not familiar with the requirements. An agent can take that stress away, giving you the peace of mind that the information you have provided has been entered correctly.
- ✓ **Swift Handling of Processes**
With an experienced team dedicated to completing customs formalities it can reduce the time required to check and process the information provided when entering a declaration. An agent can ensure declarations are completed in a swift and accurate manner.
- ✓ **Save Money & Time**
When a declaration is completed accurately, the time that goods are held pending release from customs can be reduced. Delays can result in storage and vehicle standing charges being incurred. Inaccurate declarations could result in the need to pay more Duty and VAT than required.



We understand how challenging and time-consuming customs formalities can be, so our priority is to smooth the process and ease the burden on your business. To help our valued customers, we are combining customs clearance with our road freight service so that you can benefit from a one-stop shop service.

Working closely with our customers to understand their business needs, ensuring all declarations are completed with precision and in timely manner.

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We've only succeeded as a business because of our commitment to treating all partners equally - regardless of whether they're a sub-contractor, a full time employee or a client in receipt of one of our services.



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