

KOPEK

SECURITY & FACILITIES LTD



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Your security really matters – to us, as well as to you.

Kopek Security and Facilities Ltd was founded with the conviction that there were better ways to keep our clients secure. Since then, we've grown rapidly to become one of the UK's most efficient, flexible and committed security businesses.

For us, the best security begins with great relationships. At Kopek Security and Facilities Ltd, we build an understanding with each of our clients so that we can better protect their businesses and their properties. We get to know every inch of your needs – so we can meet them exactly.

That process also builds trust – between our clients and our teams, between our staff and yours, and also between our handlers and our dogs, our managers and our operational staff. This makes everything work better, and everyone feel more valued – and more secure.

We are enthusiasts for security – and we encourage and inspire a professional, approachable and above all dedicated approach to achieving it.

Keeping our clients safe takes care and thought. We don't get lost in form-filling and one-size-fits-all operating procedures. From high welfare standards for our animals to our exacting honesty and attention to detail, we take a transparent and bespoke approach. Our aim? To create a security environment in

which our clients become a valued part of the process that makes them safer.

We are rare in the sector for being led by women, and we don't follow the crowd. Just as every security job is unique, we believe that the best companies have their own identity. Our focus on flexibility, understanding and de-escalation makes us different – and it makes us more effective, too.

Maybe the word "passionate" can be over-used. But at Kopek Security and Facilities Ltd we have no other way to describe how we feel about our business, about the security of our clients and the quality of our staff. That's why we have grown to a staff-base of 220 in just a few short years: we connect with people, and then they stick with us.

We really mean it: your security matters. That's why you should entrust it to a company that truly cares.



SECURITY DOGS

Dog handling is at the centre of our business. Our founders have a deep background in the discipline of dog handling, and all our work is powered by the philosophy we bring to working with these wonderful animals: happy dogs are more productive ones. Our clients' security relies on us treating our dogs with respect.

We bring the same emphasis on attention to detail, de-escalation and quiet efficiency to all of our dog-handling services. Our dogs help keep a wide range of our clients safe: from public to private sector, event- or location-based, we have the right dogs – and the right dog-handlers – to ensure a superb level of service.

Well-trained, well-treated dogs offer better performance, and at Kopek Security and Facilities Ltd we are dedicated to ensuring ours are the best trained and treated animals in the UK security sector. We think that makes them the best, as well.

Dogs offer a visible – and audible! – deterrent on-site and at events. Their enhanced



sense of smell and hearing offer unparalleled detection options. They support their human colleagues and offer significant additional benefits to every security team.

That's why we offer them the respect they've earned – and why they provide our clients with the level of service they deserve to expect. All our dog handlers are accredited to level 2 or 3 by NTIPDU, NASDU or BIPDT and are compliant with BS 8517-2:2016. We act in accordance with The Guard Dogs Act 1975 and The Dangerous Dogs Act 1991. You simply won't find better kept – and better performing – dogs anywhere in the UK.

MANNED GUARDS

We're a human-level business: we believe that treating staff and clients like people achieves more productive relationships – and more secure sites. That's why we think our manned security teams are so special – because they consist of passionate, energetic security professionals who understand their customer and know how to keep them safe.

We understand that on-site security is among the most important tasks we can be assigned by a client – and we select our guards for personal competency as well as skill and professionalism. We have a rigorous vetting program for all staff



4

(in line with BS 7858), and we accept only excellence.

In return, we build great relationships with our staff and clients alike. That makes for better performing teams and more secure sites. Our staff care about our clients; they are enthusiastic about security and they are encouraged to take ownership of their work. We believe that empowering qualified staff in this way achieves the best possible security situation for our customers.

That's why we're such a fast-growing business – our clients trust our manned security teams to do right by them.

KEY HOLDING

At Kopek Security and Facilities Ltd, we take the safety of our clients seriously. Keyholding makes that commitment literal: we take on the responsibility of being your back-up, your fail-safe; you entrust your keys to us for ... well, safe-keeping.

Our keyholding service offers you the safest place possible to store your spare keys – for business or home – with maximum confidence that they will remain secure. Whenever you need them, we'll be able to provide immediately. If your alarm activates, we can send an SIA guard to the site immediately, complete with keys. If you lose your copies, ours are securely logged and stored in compliance with BS 7984. Consider us your fail-safe.

Our BS 7984-compliant services are wide-ranging, and include locks and unlocks, third-party access visits and house checks; we can provide mobile patrols and void property checks, CCTV fitting and monitoring and emergency response services. Keyholding is about more than putting a key in a



drawer: we're a full-service security firm, and we want to

keep the properties in our care safe across the piste.

When you need your keys, they're there. When an alarm sounds at your property, we're there. Our rapid response teams will arrive, vocally challenge anyone in the area where necessary, and secure the property. And all the time, you know your keys are safe. We know our clients rely on us for their security. High-quality, responsive and sensitive keyholding is one way we make good on our promises.

5

HIGH VALUE VEHICLE ESCORTS

Not all loads are created equal – some are more valuable than others. When your HGV is carrying a cargo that counts, our High-Value Vehicle Escort services are there to provide the practical defences – and the visible deterrents – that are needed to be sure valuable goods reach their destination.

The presence of an escort on the road is itself an extremely effective deterrent against theft. Of course, should any robbery be attempted our staff are expertly trained to de-escalate the situation and secure



6

the high-value cargo. In both scenarios, our teams provide peace of mind to drivers, their clients and fellow road-users alike.

Following the HGV closely from point A to point B, our teams can offer geolocations wherever necessary or helpful, and three-word locations to provide pin-point rendezvous and constant monitoring of progress. This service radically reduces any potential for theft and damage – and provides immediate security for any unexpected situations.

Let our expert teams ferry your important goods to safety: discreet when necessary, and visible when vital, they'll offer the same care for your cargo that you would provide yourself.

EMERGENCY RESPONSE

We prioritise responsiveness at all times – it's part of our commitment to your security. But swift action is never more important than in an emergency situation – and you can rely on Kopek Security and Facilities Ltd to provide it.

Out-of-hours activations, unexpected alerts and potential unauthorised entries can be difficult and inconvenient to deal with. Our emergency response service – which works side-by-side with our keyholding offering – ensures that you don't need to worry about this aspect of



7

maintaining secure premises. We have you covered.

Upon any alert, our emergency response professionals will arrive rapidly and perform careful but quick assessments, rectifying the situation wherever possible and safe. In cases of unauthorised entry, our team will determine the cause of the activation, re-secure the premises and reset the alarm. Where necessary, we can call your selected emergency repair service. In the case of a major incident, the appropriate emergency services will be contacted – and our teams will remain in situ until they arrive.

Not only does all this ensure that your business need worry no longer about attendance at emergencies; not only does it provide key expertise exactly when needed; it significantly reduces the potential for escalation, and for further damage and theft. In short, it keeps you and your premises safer. Call us today to start to feel more secure in every emergency.

CLOSE PROTECTION

Physical security guards provide a range of services: they are a visible deterrent and an emergency response team; they can prevent injury and loss, deal with harassment or damage. Their role is to stay close to individuals and ensure their personal safety. It is among the most important of all security functions to many of our clients.

We take the responsibility of providing close protection extremely seriously. Across our business, we build long-lasting and productive relationships with our customers – and that means close protection takes on an extra element of commitment for us. Your safety matters to everyone at Kopek Security and Facilities Ltd – our business exists to ensure it.

Our highly trained staff are empowered to make the split-second choices that matter when it comes to providing this key service. Close protection is about duty to our clients, and also to our employees: our security services are delivered to such high quality because

we understand how to create diligent and expert teams who get the job done, discreetly and efficiently.

From bodyguards to protective surveillance, our operatives are experts – at keeping you safe, but also ensuring your peace of mind. Kopek Security and Facilities Ltd's focus on de-escalation is a key element of our close protection services, too – but so is rapid response and whenever necessary neutralising threats. Entrust your safety to



Kopek Security and Facilities Ltd – because we respect the honour of you choosing us. Give us a call today.

MOBILE PATROLS

When it comes to security, sometimes there's a lot of ground to cover. That's where mobile patrols can come into their own, offering a visible presence across a distributed area.

Mobile patrols can be more practical and cost-effective, too – in certain situations, manned or canine-assisted security simply isn't right. In those circumstances, mobile patrols can be highly effective deterrents – and our expert teams know how to deploy to get the absolute best results.

Mobile patrols offer routine surveys of your property – ensuring peace of mind without a permanent presence. Our mobile patrol officers can also arrive on an unscheduled basis, to ensure patterns cannot be predicted by anyone with malign intent on your property. Our approach to customer

relationships means we get to know your site as well as you do, understanding its particular characteristics – and devising a mobile security strategy specific to them.

Just as with our keyholding and emergency response services, in the case of a serious incident, our teams will call Emergency Services and stay until they arrive. They can also contact your chosen emergency repair company where appropriate, and in the case of more minor incidents secure your property again before leaving.

In other words, part of the Kopek Security and Facilities Ltd service is to act as an in-house security function would: we treat your security as we would our own. Our mobile patrols don't just pass through – they keep you, your business and its property safe.

Call us today to discuss how they can begin to do this for you sooner than you'd think.



VOID PROPERTY INSPECTIONS

Vacant properties have security concerns all of their own – and many insurance companies understand this, requiring vacant property inspections as a term of their policies. We understand that this is an important responsibility – and we deliver void property inspections that do more than tick a box.

From water, fire and electrical hazards to damage and even unauthorised occupation or crime, vacant properties are vulnerable to a range of difficulties. Vandalism or graffiti, arson or squatting are also issues which can get worse over time – a regular programme of inspection prevents your property falling into vicious circles.

We'll adopt your vacant properties as our own, incorporating them into our understanding of your business – and caring for them over time to ensure they remain as secure as they should be. Contracting us to look after your vacant properties could well discount



your premiums – but it will bring a range of other benefits, too.

From meter readings to photographs and calling emergency repair companies whenever we find an issue, our vacant property inspections offer serious stewardship for our clients' otherwise unloved buildings. And that means they stay safer – not just cheaper to ensure - over time.

Give us a call or drop us a line to discuss how to start a regular series of inspections today.

EVENTS & STEWARDING

Our approach to events and stewarding is full service: every element of our capacity can be deployed to any event: from manned guards to dog handlers, emergency response teams to mobile CCTV towers, we look at every aspect of an event to understand exactly what shape our security approach should take.

We are a fully qualified SIA security guard and steward supplier that have helped events run smoothly and enjoyably across the UK. We understand that event organisers want to focus on the quality of guest experience. It's our job to handle security so that you don't have to.

We take a total view of your event, performing risk, threat, and vulnerability assessments, undertaking strategic planning that helps arrive at the force strength necessary to deter and defend from assaults, disruptions, or emergencies. The goal for every event is a security plan that is devised expressly for the particular conditions on the day – and on planning also for the unexpected.

Our event stewards are central to this success. Highly trained and experienced, our teams are experts

in safeguarding any event, big or small. They focus on providing the links between guests, the public, and the event management team that is essential to every well-run and successful event. We aim for our teams to become an integral – and above all reliable – part of yours.

We have provided security in parks and at sports venues, in public squares and large outdoor settings. We can provide



Mobile CCTV Towers for events which need 24/7 monitoring, and Dog handlers for asset protection. We can offer close protection security and around-the-clock asset protection, property locks and unlocks – in short, every element any event might need to run smoothly and safely. And we do it all while remaining accessible, public-facing and clear.

FIRE MARSHALS

Keeping people and properties safe from fire is among the most important – and fundamental – responsibility our clients have. At events and sites across the country, they trust us and our fire marshals to make sure that everything is as it should be – and the potential for damaging incidents is eliminated.

Of course, sometimes accidents happen – and our Fire Safety teams are also extremely well trained in safe evacuation from business and conference venues, as well as in the fire prevention measures which helps prevent the worst happening.

Fire safety is crucial – but often overlooked. In part this is because it is such a specialist area. Our fire safety team and fire marshals are the solution to this problem: businesses and venues nationwide can rest assured that, in their hands, fire will be



kept at bay – and people and property protected.

Like all our other services, our fire security solutions are applied only after an extensive process of getting to know a business or venue, its needs and concerns. A good fire safety plan has to be a tailored fire safety plan – and in every case our fire marshals are aware of the specific requirements of each client and every site.

From evacuation plans to fire safety strategies, our fire marshals and safety professionals exist to prevent fires 99 times out of 100 – and make sure everything and everyone is safe on those rare, unavoidable occasions when an evacuation is necessary. Our experts put all of this in place so that you can get on with the core of your business – and that peace of mind is productive.

Let us help you stay safe from fire – drop us a line to chat things over today.

ALARM RESPONSE

We've all seen it happen: an alarm sounds at a premises for what can seem like hours, and no one seems to care. Needless to say, this isn't what alarms are for – they are meant to elicit a response. Don't let your property go unattended – line up an alarm response service you can trust.

Our alarm response teams operate in perfect tandem with our keyholding, mobile security and other services to provide immediate and reliable responses whenever your properties are subject to unauthorised access.

We'll resecure the premises, call emergency repair agencies and call the Emergency Services as needed and appropriately; and we'll stay on-site until any issues have been resolved.

Our teams can support locks and unlocks, third-party access visits and house checks. Our rapid response vehicles and mobile security personnel are experts with serious experience in providing the quick, professional security solutions our clients need when their alarms trip.

We can monitor your CCTV and sound an alarm if we spot issue;



we can challenge intruders; and we can keep your sites safe. Most importantly, we can turn that alarm off – so that everyone knows you have alarm response services in place, and can get back to what they were doing before the sirens started.

Call us today – and be sure your sites are not just alarmed, but protected.

MAINTENANCE

We've all been there: not attending to a little job – not even noticing it needs doing – is fine for a while, but eventually leads to a big problem. A large leak or a serious stock shortage; a larger bill or more disruption. Maintenance matters because you shouldn't have to notice it.

Our facilities maintenance services are designed to keep your estate running smoothly – our goal is that you never notice us, because nothing ever goes wrong. From maintaining your commercial units to servicing your bricks and mortar, we'll ensure that everything that might need checking is checked.

Over time, this will save you not just time but



money – regular maintenance, after all, ensures lower capital spending over time. Looking after your facilities and infrastructure is how you prolong its lifetime. We all know this, but it can be hard to do when we're focusing on our day-job. At Kopek Security and Facilities Ltd, our day-job is leaving you to do yours.

From capital assets to parking lots, hallways to boilers, our facilities maintenance teams will get to know your workplace and its needs so that its every corner is kept as it should be. And you can just get on with the job – without disruption.

GROUNDS KEEPING

Outside space matters. Not only is it often practical – from parking lots to muster points – it also often improves working lives and enhances productivity. From green spaces to break-out areas, your grounds are an integral part of your estates and facilities.

They also, of course, require groundskeepers if they're to remain in top condition. Poorly kept outside areas soon become if not actively unsafe then certainly less efficient or valuable.



Groundskeeping maintains not just your property investment but its productivity benefits. Your outdoor spaces are often the first impression the business makes on visitors and new customers. They're essential elements of your staff's working day. And they need to be maintained throughout every season to always look and work their best, whatever the conditions. That takes care – and we're able to provide it.

While you get on with the job inside, leave the outside to us. We'll keep your grounds safe, tidy and looking great. Whatever their purpose, we'll work with you to ensure your grounds meet your needs.

OFFICE MANAGEMENT

An office isn't just a functional space. It's an environment, too – and one in which your teams should feel comfortable and motivated. That's where office management services can help: we handle all the details of office life so you and your staff can focus on the work ahead.

From restocking office supplies to watering plants, our office management services are focused on ensuring your workspace is also a pleasant place to spend time. Maintaining an office space well helps create an atmosphere which encourages and enables high levels of performance.



Broken office chairs or missing toner can disrupt workflows more than we expect. Wilted succulents or tattered soft furnishings can leave workers feeling under-valued and demotivated. Proper office management prevents these problems before they happen – leading to smoother and more efficient working.

Despite its importance, there's no need to sweat the small stuff: that's what we're here for. Let us make sure your office management is on-point, so that you can get on with the job.

COMMERCIAL CLEANING SERVICES

Your premises matter to your business, and they matter to your teams. A clean, tidy and appropriately maintained premises is safer, more efficient – and can even drive sales. In other words, at Kopek Security and Facilities Ltd and Facilities Ltd, we understand that high-quality commercial cleaning services aren't a nice-to-have; they're non-negotiable.

That's why we've designed our own commercial cleaning services to achieve the best results available. Our highly trained, professional teams emphasise getting great results quickly, with minimum disruption – and with a focus on the specific needs of your spaces.

Every office, factory floor, warehouse or other commercial unit is different. Shape and size, purpose and patterns of usage:



all of these factors should affect how your commercial cleaning providers shape and tailor their services. At Kopek Security and Facilities Ltd, we approach each cleaning job differently – so that your space gets clean in all the right places, and as efficiently as possible.

As across the rest of Kopek Security and Facilities Ltd's staff base, we value our commercial cleaning teams and ensure they are highly-motivated, well-equipped – and committed to quality. As with all of our facilities services, our goal is to ensure your space looks, feels and operates in just the way we like our own to be. You can trust us to keep things spick and span.

LOGISTICS

It's logistics that makes the world go around. Fleets of trucks – and of truck drivers – ensure that cargoes reach their destination, on time and on budget, so that consumers can access the goods they need. And logistics security ensures they get there safely.

At Kopek Security and Facilities Ltd, we've been a provider of logistics security services up and down the country since our founding. Many of our operatives have worked in the area for years, providing experience as well as expertise to our nationwide roster of logistics customers. We've become their trusted partner.



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Our teams are British Standard Compliant, screened & vetted.
We are a company above industry standards.

