



# Omda Readiness Playback



Track and analyse every  
incident response with  
precision

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**Omda Readiness-Playback** enables EMS organisations and Fire Departments to visually replay incident responses from call receipt to patient handover, including not just the vehicles attending the incident but other vehicles active during this time. These responses can be replayed to analyse compliance with best practice standards, creating a robust, evidence-based audit trail.



## Benefits

- 01 **Improve dispatch & deployment decisions**  
Learn from past situations and enhance future dispatch and deployment decisions with Playback's superior visualisation capabilities.
- 02 **Improve patient safety**  
Ensure consistent, high-quality service delivery to improve patient safety. Use Playback to identify best practices in incident response, to reduce unwarranted variations and support a culture of continuous improvement.
- 03 **Enhance staff welfare**  
Playback facilitates reviews and training, allowing for peer and supervisor feedback on real cases. This can support increased competence and confidence, and thereby reduce the stress of the role.
- 04 **Gain a system perspective**  
Gain comprehensive insight into the entire operation by viewing all vehicle movements and incidents at any time. This complete system perspective transforms the understanding and management of operations, enabling more informed decisions to enhance team efficiency and well-being.
- 05 **Provide an audit trail**  
Replay any event in complete, customisable detail to see where all vehicles and incidents were at any time, establishing a single version of the truth and determining causality over time. Playback offers a robust audit trail, visually revisiting every vehicle movement and incident on the map. This helps streamline legal cases, save valuable time, reduce stress, and minimise liabilities.
- 06 **Faster onboarding**  
The art of dispatching consistently and quickly can take years to master, especially without tools for practicing complex, real-life situations. Playback provides valuable insights to enhance training processes, helping new team members get up to speed efficiently.

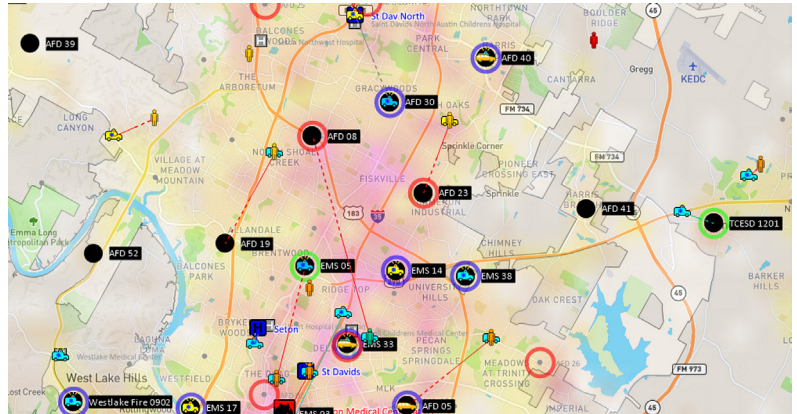


## Features

<b>Replay it all</b>	<b>Jump to any time</b>	<b>Zoom &amp; locate with precision</b>
Playback allows you to review your entire emergency system—vehicle locations, statuses, movements, and all incidents—simultaneously.	Playback allows you to effortlessly analyse operations from any date and time.	Playback’s intuitive map-based interface offers powerful options to find and zoom into specific locations. Follow a vehicle throughout its shift or focus on a particular area to analyse events across a larger region.
<b>Visualise each decision</b>	<b>Fully customisable look &amp; feel</b>	<b>Dedicated support</b>
Track a vehicle through time and gain clarity on each decision made. Understand the impact of operational choices, from proactive deployments to strategic standbys and rapid dispatches for critical incidents.	Explore and investigate areas easily with customisable display settings, filters, and analysis bookmarks to fit your needs. Zoom, pan, and adjust settings effortlessly.	Omda’s Customer Success Manager and options for round-the-clock Customer Support ensure total benefit realisation and promote a long-term partnership.



## What our customers say about Omda Readiness



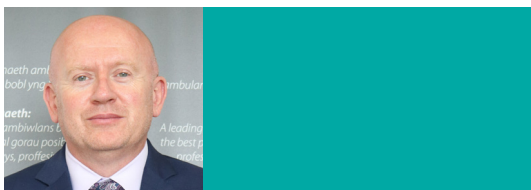
**Dave Richards**, formerly General Manager of Ambulance Operations, Hato Hone St John, New Zealand

*"With the Christchurch earthquake, there was considerable loss of life and damage to the city and its infrastructure. In the immediate aftermath, with several of our stations destroyed, we used the platform to determine how we could maintain coverage of the city utilising police stations and other alternatives."*



**Steve West**, formerly Director of Planning and Performance, South Central Ambulance Service, United Kingdom

*"The ability to try new ideas and model absolutely anything is enormously valuable. It stops us from making expensive mistakes. Expensive in both a financial and human sense."*



**Hugh Bennett**, Assistant Director of Commissioning and Performance, Welsh Ambulance Services NHS Trust, United Kingdom

*"The NHS can be reactive. Omda Readiness allows us, for the first time, to make data-driven predictions to senior stakeholders in advance, providing them with more decision-making time."*

## Get in touch

Contact Martin Clark and Tef Jansma to learn more about Omda Readiness at [martin.clark@omda.com](mailto:martin.clark@omda.com) and [tef.jansma@omda.com](mailto:tef.jansma@omda.com).

Visit [omda.com/solutions/emergency](http://omda.com/solutions/emergency) to explore Omda's complete suite of systems for managing every aspect of emergency response.

