



Prehospital Care Prospectus 2024



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Who are we?

Qualsafe Awards is an industry-leading Awarding Organisation. With extensive industry knowledge and expertise, we are committed to driving innovation, accessibility and quality in education and training across the globe.

What can we do for you?

Awarding Organisation



Online Training



Instructor Training



Training Supplies & Equipment



Apprenticeships



Your trusted partner in education and training

What can you expect when you join Qualsafe Awards?

- ✓ Dedicated one-to-one Centre support
- ✓ Industry-leading qualifications
- ✓ Expertly designed learner resources
- ✓ Innovative e-Learning and learner portal



- Access to the Qualsafe Customer Portal with a library of support materials allowing you to manage your qualifications in a single hub
- Specialist support from one of the most experienced clinical teams in the industry
- Online training and assessment options with instant e-certificates
- Tiered discounts on learner registrations
- Free qualification registration and trainer registration
- Free personalised marketing materials to help you promote your courses

Our dedicated customer support team are ready to guide you through the application process to become a Qualsafe Awards Centre!

Call **0330 660 0899** or visit **www.qualsafe.org** to request your application pack today!

Industry leading Prehospital Care qualifications, including the FREC® qualification range



Wide range of Ofqual regulated, nationally recognised Prehospital Care qualifications

Supporting a variety of non-registered health professional roles

The home of First Response Emergency Care

FREC® qualifications are delivered to the emergency services, security sector, event medical sector, NHS and Independent Ambulance Services, military and more

- Qualsafe Level 3 Award in First Response Emergency Care (RQF)
- Qualsafe Level 4 Certificate in First Response Emergency Care (RQF)
- Fully updated:
Qualsafe Level 5 Diploma in First Response Emergency and Urgent Care (RQF)

“ I am a qualified Nurse but taking the FREC3 has given me valuable prehospital skills that mean I can deliver safe and effective care in a different setting. I particularly enjoyed the Trauma days... I thoroughly enjoyed (and recommend!) FREC3, and I hope to be soon to progress to FREC4 ”

Maxine, L3 FREC learner

For more information, email:

info@qualsafeawards.org

www.qualsafe.org



Regulated qualifications from Qualsafe Awards

We have certified over 2,000,000 learners across a range of qualifications

Our extensive qualification portfolio covers a range of suites:



Prehospital Care



Emergency Services Driving



First Aid



Mental Health First Aid



Community Resilience



Health and Safety



Fire Safety



Food Safety



Manual Handling



Licensing



Education and Training



Sport and Leisure

The FREC[®] qualification range

The FREC[®] qualification range focuses on empowering learners to deliver high quality patient care, by offering a progressive range of qualifications which carefully balance theoretical and practical based learning.

Qualsafe Level 3 Award in First Response Emergency Care (RQF)

The Level 3 FREC qualification is a regulated and nationally recognised qualification, ideal for those looking to work or volunteer as a first responder, including police officers, firefighters, and those providing medical cover at festivals and events.



Qualsafe Level 4 Certificate in First Response Emergency Care (RQF)

This regulated and nationally recognised Prehospital Care qualification has been specifically designed for those who want to progress their career within the NHS or independent ambulance services.

It is also ideal for those who are looking to work within specialist roles in the military, police and fire services.



FULLY UPDATED:

Qualsafe Level 5 Diploma in First Response Emergency and Urgent Care (RQF)

The nationally recognised Qualsafe Level 5 Diploma in First Response Emergency and Urgent Care (RQF) (FREUC5) regulated qualification has been reviewed in collaboration with key stakeholders including East Midlands Ambulance Service NHS Trust, with a broad set of changes put in place to ensure the qualification reflects contemporary out-of-hospital emergency and urgent care practice.

What has changed?

The qualification has been updated as a part of a thorough consultation process including:

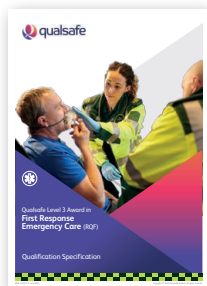
- New components and updated existing components
- New comprehensive indicative content
- New course content and an increase in guided learning hours
- New assessment strategy and Guide to Assessing

- Amended Centre approval requirements
- Amended clinical practice placement options
- Amended Quality Assurance requirements for Trainers/Assessors, IQAs and Mentors

The updated FREUC5 qualification includes content from the new Qualsafe Level 4 Out-of-Hospital Adult Immediate Life Support (RQF) to ensure learners are able to offer high quality and compassionate patient care.

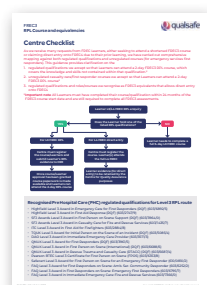


The FREC® qualification range



Qualsafe Level 3 Award in First Response Emergency Care (RQF)

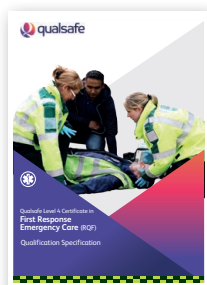
Fulfilling the competencies set out in the PHEM skills framework at level D, this qualification is perfect for those seeking a career in the emergency services, ambulance service, the event and security medical sector or those who work in high-risk workplaces. Over a 5-day period, learners will gain the knowledge and competencies needed to deal with a range of prehospital care emergencies, such as: managing a patient's airway, catastrophic bleeding, management of fractures, medical emergencies and more.



A bespoke 2-day FREC3 RPL Course

This new 2-day FREC3 RPL Course is for learners who hold an approved qualification that makes them exempt from attending 3 (out of 5) course days for the Qualsafe Level 3 Award in First Response Emergency Care (RQF) (L3 FREC) or allows them direct entry onto the Qualsafe Level 4 Certificate in First Response Emergency Care (RQF) (L4 FREC).

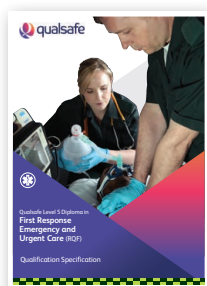
The Course brings clarity on the RPL route for learners and opens up new opportunities for our Centres.



Qualsafe Level 4 Certificate in First Response Emergency Care (RQF)

As the next step for those who have completed the Qualsafe Level 3 Award in First Response Emergency Care (RQF) or equivalent, this qualification provides learners with a wider scope of practice in prehospital care emergencies, allowing for greater employment opportunities.

Successful candidates will gain the practical and theoretical capabilities needed to respond to a wide range of prehospital care emergencies, such as: major incidents, fracture immobilisation, sick and injured children, and mental health issues. This qualification is specifically designed for those looking to progress their career within the NHS or independent ambulance services as an emergency care assistant, intermediate ambulance practitioner, event medical provider, associate practitioner or healthcare assistant.



Qualsafe Level 5 Diploma in First Response Emergency and Urgent Care (RQF)

New content | New assessment strategy | Updated Approval, Delivery and Quality Assurance requirements | Updated Clinical Practice Placement options

The third step in our FREC® pathway, the Qualsafe Level 5 Diploma in First Response Emergency and Urgent Care (RQF) (FREUC5) allows learners to attain comprehensive factual and theoretical knowledge, technical and non-technical skills in broad contexts of out-of-hospital (pre-hospital) emergency and urgent care. It gives learners everything they need to further progress their career within a wide range of out-of-hospital emergency and urgent care settings.

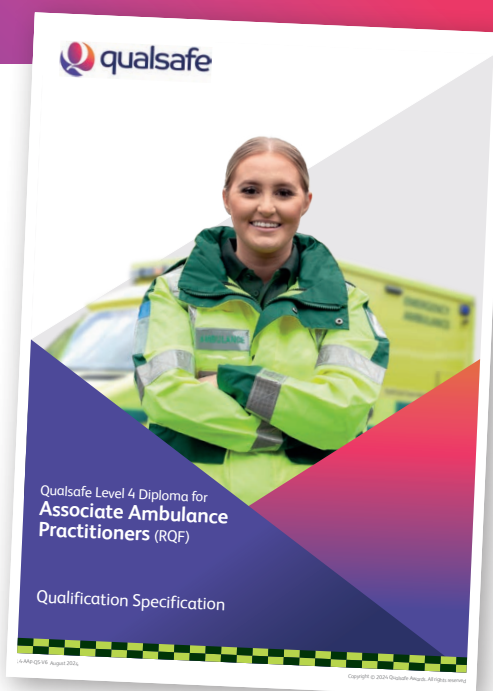
Learners will attain and develop clinical and non-technical skills in the out-of-hospital emergency and urgent care environment required to deal with a wide range of prehospital care situations, such as medical emergencies, cardiac arrest, child birth and complex incidents.

Fully revised and updated for 2024:

Qualsafe Level 4 Diploma for Associate Ambulance Practitioners (RQF)

The nationally recognised Qualsafe Level 4 Diploma for Associate Ambulance Practitioners (RQF) (AAP4) enables learners to attain the skills required to operate in an emergency and urgent care setting, supporting registered and non-registered healthcare professionals.

This regulated qualification has been reviewed in 2024 in collaboration with key stakeholders, including ambulance and education sector specialists, with comprehensive changes put in place to ensure the qualification reflects contemporary emergency and urgent care practice, focusing on high quality and compassionate patient care.



What has changed?

This qualification has been revised and updated as part of Qualsafe Awards' commitment to continually meet the needs of its centres. Changes include:

- Revised and updated learning outcomes
- Revised and updated indicative content
- New assessment strategy and guide to assessing
- Amended centre approval requirements
- Amended practice placement options

North Yorkshire Police Tactical Training Team FREC4 assessment day



“ I’d thoroughly recommend the FREC4 qualification to the other Emergency Services. I think it’s a fantastic course and it will give anyone the confidence to teach and also to utilise the skills out on the road. ”

Tactical Medical Instructor and Firearms Officer
North Yorkshire Police Tactical Training Team



“ I’ve just done the FREC4 qualification and it has been a massive learning curve for me, but really, really exciting to go through and massively helpful for my teaching. It has filled me with confidence as a practitioner that we can use that skill set out on the ground. ”

Firearms Officer
North Yorkshire Police Tactical Training Team

Positive experiences from FREC® learners

“ I found the course excellent. There was a mix of learning, teaching and assessment methods that kept the sessions interesting and at a good pace.

I’ll be using new skills both in my work as a ski patroller and the new knowledge and insight will help greatly with my other role as a Qualsafe First Aid trainer.

I was able to put new skills to the test last weekend when a guest at the ski centre collapsed in the restaurant. ”

Skippy, FREC4 learner

“ I chose the FREC3 course so that I could do events work. I am a qualified Nurse, but taking the FREC3 has given me valuable prehospital skills that mean I can deliver safe and effective care in a different setting. I particularly enjoyed the Trauma days, as this is an area I have little experience in. [The trainer] combined simulation and theory to promote learning, and encouraged teamwork and communication throughout.

I thoroughly enjoyed (and recommend!) FREC3, and I hope to be soon to progress to FREC4. ”

Maxine, FREC3 learner

The Prehospital Care suite

Alongside our industry leading FREC® qualifications, we offer a wide range of Prehospital Care qualifications designed by our in-house clinical professionals.

Community First Responders:

- ✓ Qualsafe Level 2 Award in Principles of Community First Response (RQF)
- ✓ Qualsafe Level 3 Award for Community First Responders (RQF)

Ambulance role specific qualifications:

- ✓ Qualsafe Level 4 Diploma for Associate Ambulance Practitioners (RQF)
- ✓ Qualsafe Level 4 Award in Out of Hospital Adult Immediate Life Support (RQF)
- ✓ Qualsafe Level 3 Diploma in Ambulance Emergency and Urgent Care Support (RQF)
- ✓ Qualsafe Level 3 Award in Ambulance Patient Care: Non-Urgent Care Services (RQF)
- ✓ Qualsafe Level 3 Certificate in Ambulance Patient Care: Non-Urgent Care Services (RQF)
- ✓ Qualsafe Level 3 Award in Non-Emergency Patient Transport Support (RQF)



Ambulance driving qualifications:

- ✓ Qualsafe Level 3 Certificate in Emergency Response Ambulance Driving (RQF) (CERAD)
- ✓ Qualsafe Level 3 Award in Patient Care Services: Ambulance Driving (RQF)
- ✓ Qualsafe Level 4 Diploma in Ambulance Driving Instruction (RQF)
- ✓ Emergency Response Ambulance Driving Update Course



Further Prehospital Care:

- ✓ Qualsafe Level 3 Award in the Safe Administration of Lifesaving Medication (RQF)
- ✓ Qualsafe Level 3 Award in Administering Emergency Medical Gases (RQF)
- ✓ Qualsafe Level 4 Award in Mentoring Ambulance and Emergency Services Personnel (RQF)
- ✓ Qualsafe Level 3 Award for Moving and Handling Trainers (Emergency Services) (RQF)

For more information about our qualifications, visit qualsafe.org

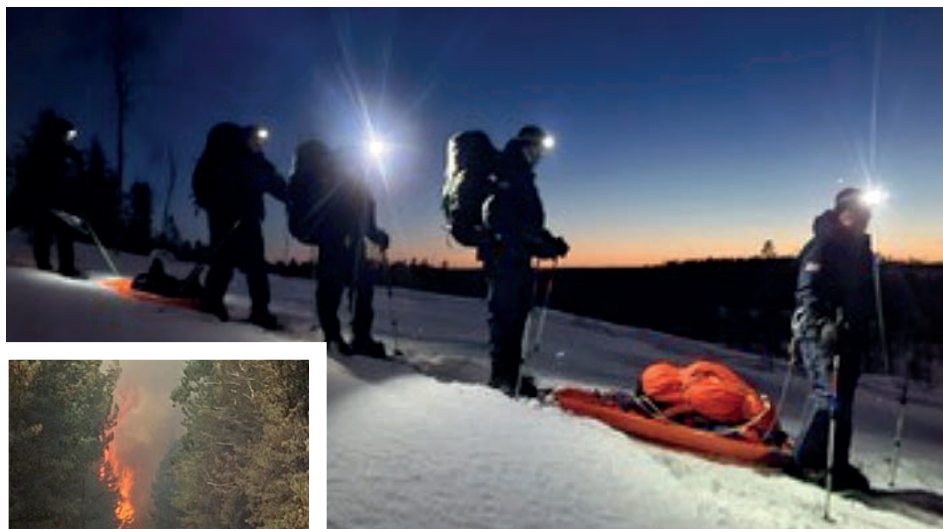
How West Midlands Fire Service equips their teams using First Response Emergency Care (FREC®) qualifications

FREC® is regarded as an important addition to the program of education and training for the West Midlands Fire Service Technical Rescue Unit and the UK International Search & Rescue team (UKISAR).

The Technical Rescue Unit and UKISAR teams deal with incidents that require additional equipment and training outside the remit of standard firefighting. This can include water rescue, rope rescue, response to terrorist threats and more.

Equipping the West Midlands Fire Service with the knowledge and practical skills acquired from FREC® has meant that the team are prepared to support emergency situations across the world.

WEST MIDLANDS FIRE SERVICE



“ The trauma care skills gained from the FREC® course were essential to the success of both the Fire Service in our day-to-day role and in our role as an International Search Team. ”

Shyam Rana
Watch Commander

Ambulance driving

Our range of ambulance driving qualifications...

Qualsafe Awards' driving qualifications

These Ofqual regulated qualifications are developed and reviewed by industry experts and enable learners to prepare, drive and manoeuvre ambulance vehicles in differing emergency and non-emergency roles.

These interlinking qualifications meet the core requirements of emergency ambulance driving in NHS Ambulance Trusts, Independent Ambulance Services and the Voluntary Aid Societies whilst supporting the NHS.



Trust Qualsafe to deliver excellence in ambulance driver training, setting the benchmark for safety and proficiency in the field.



Emergency Response Ambulance Driving Update Course

The Emergency Response Ambulance Driving Update course is an unregulated update course covering the latest best practice in ambulance driving, as defined by subject matter experts, the AACE Emergency Ambulance Response Driver's Handbook and NHS Ambulance Trusts.

Designed in preparation for the introduction of Section 19 of the Road Safety Act (2006), this course plugs the gap in ambulance driver refresher training, enabling ambulance drivers to retain competence.

It includes Highway Code updates, legislation updates, driver attitude and behaviour, routine and emergency response driving, use of exemptions, and motorway procedures.



Qualifications

Qualsafe Level 3 Certificate in Emergency Response Ambulance Driving (RQF) (CERAD)

Developed by industry experts, reviewed by the Driver Training Advisory Group (DTAG) and already being used to support frontline ambulance services in emergency response roles.

The CERAD qualification enables learners to prepare, drive and manoeuvre ambulance vehicles in both emergency and non-emergency situations, and can be delivered in the following vehicle categories:

- Class 2 Category B Solo Response Vehicle
- Class 2 Category B Motor Ambulance: 3250kg–3500kg
- Class 3 Category C1 Motor Ambulance Weight: Exceeding 3500kg



Qualsafe Level 3 Award in Patient Care Services: Ambulance Driving (RQF)

This non-emergency patient transport qualification confirms competence when driving an ambulance to the routine standards required by NHS Trusts and CQC registered ambulance services.

Learners who successfully complete this qualification will have demonstrated the safe and competent driving of an ambulance during routine driving conditions conducive to safe, smooth patient transport.

This qualification ensures safe, legal driving practices in accordance with the Highway Code, Road Traffic Act and Roadcraft.



Qualsafe Level 4 Diploma in Ambulance Driving Instruction (RQF)

This qualification teaches learners how to become an Ambulance Driving Instructor.

Successful learners will be able to demonstrate safe instruction at all times and gain a higher level of subject matter knowledge in emergency response ambulance driving instruction.

This qualification covers driving under routine and emergency response conditions.



Contact driving@qualsafe.org for more information.

Qualsafe Awards and End-Point Assessment

As an End-Point Assessment Organisation (EPAO), we provide external assessment for apprentices who are ready to complete their apprenticeship and reach their full potential!

With End-Point Assessment (EPA), an apprentice's work and competence are assessed against apprenticeship standards which are established by trailblazers - industry representatives including employers, educators, and sector organisations.



Working with Qualsafe Awards as an EPAO

Specialising in delivering rigorous and reliable assessments for apprenticeships in the emergency care sector

To help businesses and apprentices to reach their potential, we offer dedicated support alongside a full assessment service, including:

- ✓ Personalised planning meeting for Training Providers to fully prepare for the Assessment Day
- ✓ Apprenticeships Booking System to track progress, upload evidence, action tasks and book End-Point Assessments
- ✓ The ability to deliver mandatory qualifications as stand-alone courses in addition to being part of the apprenticeship
- ✓ Team of expert Independent Assessors, each specialising in the relevant apprenticeship sector
- ✓ Access to our in-house customer support team
- ✓ Robust IQA and standardisation events
- ✓ Resources for assessment, specifically to support and guide the apprentice
- ✓ Delivery support materials for qualifications including lesson overviews and assessment guide*

*Where Qualsafe Awards awards mandatory qualifications required within a standard. Please see specific standard pages for further information.

Your End-Point Assessment journey with Qualsafe

Qualsafe Awards provides employers, Training Providers and apprentices with advice and guidance from day one, explaining the process and helping apprentices to prepare for EPA every step of the way. We're passionate about supporting apprentices to reach their full potential and achieve successful outcomes!



1 Choosing your End-Point Assessment Organisation (EPAO)

Qualsafe Awards provides a personal and collaborative onboarding process which makes sure we are the right fit for you.

2 Getting Set Up with an EPA agreement with Qualsafe Awards

When you have chosen Qualsafe Awards as your EPAO, the next step will be to sign the EPA Agreement.

3 EPA Registration

Using our intuitive EPA Platform you can register your apprentices with ease – either individually or as a bulk upload.

4 Planning Meeting – Prior to Gateway

As part of your EPA journey with Qualsafe, we include a free planning meeting which gives you the opportunity to discuss your upcoming assessment day(s), commonly referred to as the EPA Event.

5 Gateway – Signing off the Apprentice for EPA

The employer, training provider, and apprentice will confirm that all Gateway requirements have been met by completing the EPA Gateway Declaration Form. This form will also confirm that the apprentice is ready for EPA.

6 EPA Event Booking

Once the gateway evidence has been successful, the EPA Event can be booked!

7 EPA Event

The assessment day has arrived!

Our Independent End-Point Assessors (IEPAs) will carry out the EPA Events either face to face or remotely.

8 EPA Results and Certification

Following quality assurance, we will upload all EPA results and inform the Institute for Apprenticeships and Technical Education (IfATE) who will send the final apprenticeship certificate to the employer.

Ambulance Support Worker (Emergency, Urgent and Non-Urgent) (ASW)

Who is this apprenticeship standard for?

This apprenticeship is ideal for those taking their first steps in an emergency and urgent care role, supporting registered and non-registered healthcare professionals in a non-clinical capacity. This could include driving an ambulance while a paramedic looks after the patient or transporting non-critical patients.



Programme Structure

This apprenticeship will take approximately one year to complete. During this time the apprentice will learn about patient care, safely driving ambulance vehicles, assisting with delegated clinical tasks and interventions alongside soft skills such as working as part of a team, effective communication and conflict resolution.

With the knowledge, skills and behaviours gained through this apprenticeship, successful individuals will be competent and job ready as an Ambulance Support Worker.

End-Point Assessment methods

The End-Point Assessment consists of:

1. Simulated Observations
2. A Professional Discussion

Both are equally weighted and can be undertaken in any order. The apprentice does not have to pass one before being able to undertake the other.

Qualifications

Apprentices will need to complete two mandatory qualifications covering ambulance care and ambulance driving (emergency or non-emergency), with the combination being selected based on the specific role (this standard supports four different role types).

One accredited level 3 ambulance care qualification, from:

- Qualsafe Level 3 Diploma in Ambulance Emergency and Urgent Care Support (RQF)
- Certificate in Ambulance Patient Care: Urgent Care Services
- Award in Ambulance Patient Care: Non-Urgent Care Services
- Certificate in Ambulance Patient Care: Non-Urgent Care Services

and;

One accredited ambulance driving qualification, from:

- Qualsafe Level 3 Certificate in Emergency Response Ambulance Driving (RQF)
- Level 3 Award in Patient Care Services: Ambulance Driving
- Legacy IHCD driving awards for Emergency and non-emergency driving will be accepted where candidates can demonstrate current and relevant driving experience.

Associate Ambulance Practitioner (AAP)

Who is this apprenticeship standard for?

Ideal for those who want to work as part of the emergency and urgent care setting – providing high quality and compassionate care while working as part of an ambulance crew responding to 999 calls. Working at a level above that of Healthcare Support Workers, the AAP will assess, treat, and manage service users at the scene and either refer them to alternative care provisions, where treatment lies outside of their scope, or safely discharge them on scene.

Programme Structure

The apprenticeship lasts between 12 to 18 months, with candidates expected to be ready for Gateway at 13 months. During this period, candidates will gain a variety of skills, including airway, respiratory and circulatory management, use of medical gases, promoting mental health and wellbeing, and much more. In addition, they will gain soft skills such as effective communication, conflict resolution, and working closely and collaboratively with others.

This structure and the knowledge, skills, and behaviours apprentices will gain during this time meet the full apprenticeship standard set out by NENAS, which is widely accepted within ambulance services for the role of Associate Ambulance Practitioner.



End-Point Assessment methods

The End-Point Assessment consists of:

Area Assessed	Method of Assessment
Core Skills, Knowledge, Values & Behaviours	Interview (Professional Discussion) using Portfolio Submission
Patient Assessment & Measurements	Objective Structured Clinical Examination
Intermediate Life Support & Assisting the Practitioner	Objective Structured Clinical Examination
Safeguarding & Capacity (Behaviours)	Situational Judgement Assessment
Driving	Pictorial Examination

Qualifications

Apprentices must have achieved the following mandatory qualifications:

- Level 2 functional skills in English & Maths (if not already achieved)
- Level 2 Award in Ambulance Driving (QCF)
- Qualsafe Level 3 Certificate in Emergency Response Ambulance Driving (RQF)
- Qualsafe Level 4 Diploma for Associate Ambulance Practitioners (RQF)

For more information about our Apprenticeship Standards, please visit: qualsafe.org/apprenticeships-and-end-point-assessment or email: epadmin@qualsafe.org

Raising the bar for End-Point Assessment

Here are just some of the things that set us apart...



1



Book your EPA event in just two weeks

With a large assessor team that can deliver EPA nationally, employers and training providers can be reassured that within 2 weeks from gateway sign-off your EPA event can be booked and in the calendar.

2



Free apprentice toolkit to prepare for EPA success

We want to give every apprentice the opportunity to showcase the best of themselves when they reach EPA.

Qualsafe provides all apprentices with a toolkit made with the apprentice and training provider in mind. This ensures that the apprentice is fully prepared for EPA and understands what is expected of them.

A successful EPA is reliant on support and preparation and this toolkit has been designed to prepare apprentices for that all important assessment.

Our toolkit includes:

- Check sheets
- Mock assessments
- Preparation guidance
- An EPA support video

3



Fast results turnaround

We don't like to make apprentices, employers and training providers wait for results. Your apprentice's EPA results are turned around in 3 days from the EPA event.

We also provide important feedback on the outcome of the EPA, regardless of whether the apprentice passes or fails. Hearing constructive feedback from an experienced professional can add value to the End-Point Assessment process and increase the apprentice's opportunities to improve as a clinician.

“Our experience
with Qualsafe is
extremely positive, and
we would recommend
them to anyone
who is thinking of
delivering training.”

Callywith College