

Your trusted advisor

AS BUSINESS ASSURANCE PROVIDERS ACROSS THE EMERGENCY SERVICES SECTOR, WE ARE IDEALLY PLACED TO PRO-ACTIVELY ASSIST ORGANISATIONS TO BUILD EFFECTIVE GOVERNANCE, RISK MANAGEMENT AND FINANCIAL RESILIENCE ARRANGEMENTS.



Improving your organisation's financial resilience

TIAA IS DISTINCTIVE IN THAT WE SPECIALISE IN BUSINESS ASSURANCE AND ADVISORY SERVICES. OUR INDUSTRY EXPERTS AND SUBJECT SPECIALISTS SUPPORT OUR CLIENTS WITH KNOWN AND UNEXPECTED CHALLENGES.

FINANCIAL AND OPERATIONAL RESILIENCE IS IMPERATIVE FOR ORGANISATIONS TO STABILISE AND FLOURISH. WE KNOW THAT EMERGENCY SERVICES ARE FACING SIGNIFICANT PRESSURE TO MEET INCREASING FINANCIAL AND OPERATIONAL CHALLENGES. OUR INNOVATIVE BUSINESS ASSURANCE AND ADVISORY SPECIALISTS PROVIDE MEANINGFUL VALUE TO IMPROVE YOUR ORGANISATION'S PROCESSES AND PRACTICES.

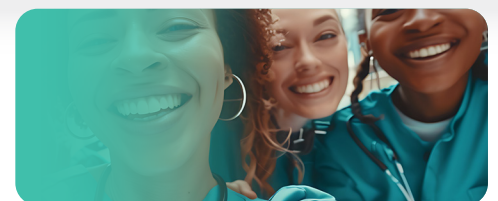


Our Clients

TIAA ARE FORTUNATE TO WORK WITH ORGANISATIONS ACROSS ALL PUBLIC SECTORS IN THE UK.



The review was well communicated, conducted and provided constructive feedback and action points. The auditor was friendly, efficient, and kept all involved and updated throughout the audit, and was a pleasure to work with.



FOR MORE INFORMATION ON OUR SERVICES PLEASE CONTACT:

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→ Fiona Roe, Director – Local Government & Emergency Services Sector E: fiona.roe@ttaa.co.uk



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Specialist investigations service

Our bespoke investigations service forms part of our Anti-Crime and Investigations Team. Our team of dedicated specialists are able to provide focused services in areas including:



MANAGEMENT
CONDUCT
REVIEWS



DISCIPLINARY
INVESTIGATIONS



FACT FINDING
REVIEWS



REGULATORY
BREACHES (SUCH
AS DATA LOSS / DPA
ISSUES)



WHISTLEBLOWING
MATTERS



CRIMINAL
INVESTIGATIONS

Government functional standards review service

We provide support to organisations with assessment and developing compliance with the Government Functional Standards, which all government agencies, departments and ALBs are expected to comply with.

Our broad range of services can support your organisation with the three key areas of strategy and governance, functional management practices and the management of functional standards.

Cyber risk and damage limitation

No IT system is 100% secure, so it is vital that organisations are suitably prepared to deal with a cyber-attack. Understanding the criticality of information security, TIAA have a team of specialist Cyber Security experts ready to provide assurance, training and advice.

The Public sector has been struggling with significant reductions in income, and expectation of delivering the same services with less resource. As a result, there may be historic inadequate investment in IT, leading to the potential for technical debt. This may manifest in reduction in the availability or functionality of critical IT systems. Poorly maintained IT can also lead to cyber security breaches, poor user experience or inefficient business processes e.g. lack of system Interoperability due to the perpetuation of an unsupported version. The closer working between all public sector bodies has required consideration of integrated solutions to improve public services, whilst ensuring mitigation of the Data Protection risks associated with information sharing and safeguarding the vulnerable. This scenario can also amplify risks associated with cyber-attacks within the supply chain of connections.

KEY ELEMENTS OF OUR SERVICE INCLUDE PROVIDING:

- Reviews of Digital Infrastructure solutions and IT supply chains.
- Vulnerability scanning.
- AI readiness, including Governance, Risk and Compliance.
- Cyber Security reviews.
- Targeted assurance reviews of critical software applications.
- Data Protection Act compliance.
- Technical assurance reviews of remote working solutions.

ESG service

UK Government legislation has mandated huge reductions in emissions of greenhouse gases with a range of challenging milestones between now and 2050 when the whole country is committed to becoming 'Net-Zero'. TIAA provides specialists who act as a critical friend to evaluate current performance, future plans and predicted outcomes against a background of tightening budgets and changing technology.

Improving energy efficiency and reducing reliance on fossil fuels produces financial and social benefits as well as reducing local air pollution and global climate change. Transport is the largest emitting sector of greenhouse gases in the UK and the transition away from combustion engines is essential, whilst maintaining service levels and continuing to protect our communities.

HOW TIAA CAN HELP YOU DELIVER ON YOUR AGENDA:

- We can perform a health check on your environmental commitment arrangements, providing constructive and independent advice and guidance.
- We can provide training and workshops to all staffing levels across your organisation including Board, Corporation, Governors, and Members. Helping to implement behavioural change through improved understanding of the technology, its wider benefits and new ways of working.
- Selecting the best solutions that maximise impact within budgetary restrictions requires vision and understanding of service needs, performance reporting, data analysis, human behaviour, and future technologies.
- We can evaluate capital investment plans and assist in achieving the required balance between financial, environmental and social costs and benefits.