HEXAGON

AI in Public Safety
Helping Agencies at Every Level

Call-takers & dispatchers

CHALLENGES
Reliance on personal knowledge and simple CAD searches

Increased workloads mean easily missed connections

BENEFITS
Identify hard-to-spot emergencies sooner

Make more informed decisions faster to help protect citizens

Avoid information overload during heavy call periods

Dispatch coordinators & tactical dispatchers

CHALLENGES
Simple CAD searches and manual monitoring not effective

Difficult to scale resources in emergencies

BENEFITS
Streamline monitoring via autonomous agents scanning all events

Detect complex emergencies sooner

Spend more time assessing events, coordinating response, and managing workloads

PSAP/Control room managers & supervisors

CHALLENGES
Teams need better tools

Missed connections during complex emergencies can negatively impact community safety, PSAP performance and capacity, and staff well-being

BENEFITS
Respond earlier to mitigate impact on community and PSAP workload

Equip staff with effective resources for reducing stress

Intel & tactical unit analysts

CHALLENGES
Retrospective insights produced by manual monitoring of alarms, video, and common operating picture

Slow detection of complex emergencies

BENEFITS
Get live insights into unfolding, complex events

Gain more time to assess and share intelligence

Help your agency
See the Unseen
http://hxgn.biz/SmartAdvisor