


# Public Safety Ecosystem

Hosted platforms  
and shared services  
delivering true collaboration  
and partnerships





The need for integrated, effective and flexible solutions that enable collaboration and interoperability has never been stronger.

These challenging times have shown what can be achieved by embracing technology with the innovative ways that emergency services have continued to connect with and protect the communities they serve.

We are working hard to find new ways to help our clients respond to every incident as quickly and effectively as possible. Our market leading, integrated and flexible solutions and services streamline operations and drive efficiencies, whilst being cost effective.

# To be truly collaborative we need to be truly connected

SSS Public Safety has been delivering hosted services to some of our Public Safety clients for over 15 years and, as our portfolio has evolved, we can now launch our Public Safety Ecosystem, that, with our market-leading client footprint in the UK, will deliver game-changing collaboration and partnerships for any Public Safety organisation.

Clients will be able to realise immediate benefits from the use of shared services, resources, data and infrastructure that deliver flexible, scalable and economic platforms for the delivery of mission-critical operations.





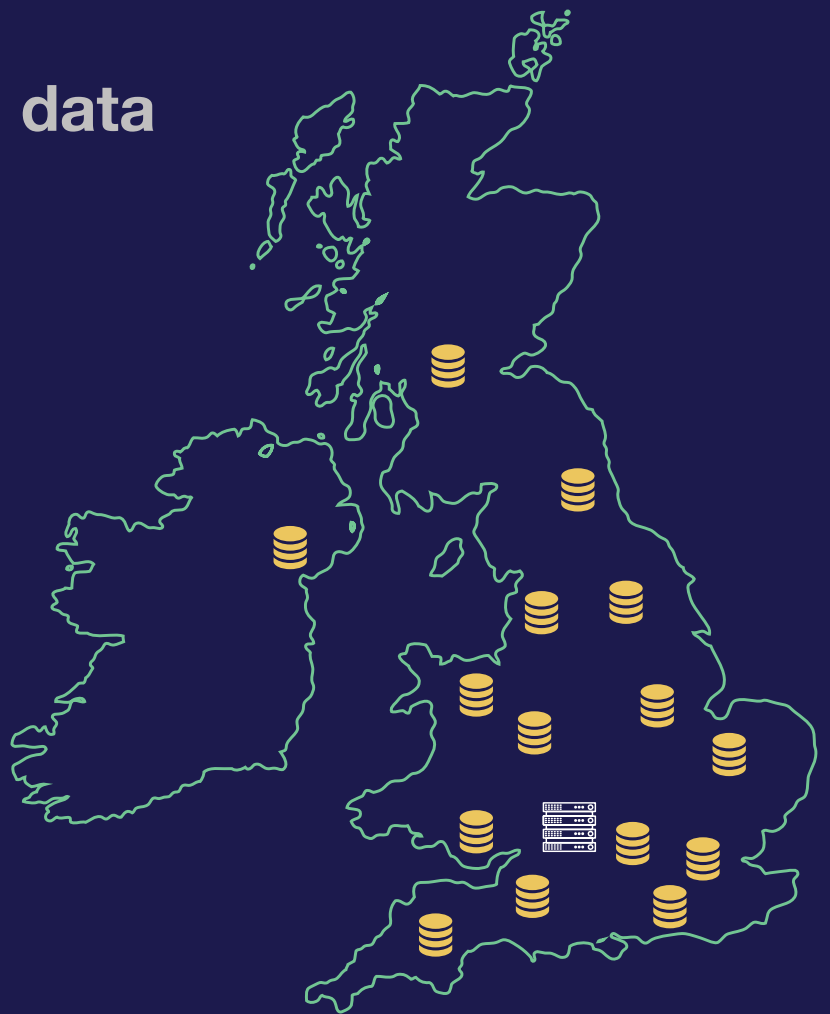


## Accessing shared infrastructure and data

From a multi-tenanted private cloud hosted by SSS Public Safety a central hub provides shared resources for all users scaled to meet performance and availability requirements. The shared infrastructure immediately delivers economies of scale driving cost savings for clients whilst maintaining high levels of security and availability.

By accessing common, national resources clients can be assured that they have the most up to date information and, as these are maintained by SSS Public Safety, clients will not need to run lengthy update programmes on each site.

Collaboration and Interoperability can be quickly integrated so that local, regional or national partnerships for fallback and spate conditions can be developed. With our enhanced InterCAD data exchange clients are able to work closer together than ever before – and with services outside the ecosystem through a single, shared connection to the MAIT hub.



Integrated ESN and Airwave

InterCAD data exchange

Connection to UK MAIT Hub

National gazetteer

National map server

GD92 server (Fire)

# Scale and flexibility

We recognise that not all agencies will have the same immediate requirements so can offer varying levels of adoption, each bringing their own immediate benefits but providing a roadmap for our clients to move to a fully shared service.



## Basic

Own local system using core services with no DR



## Configurable adoption of core services



## Fully hosted

Full adoption of hosted services, no local infrastructure and multiple DR



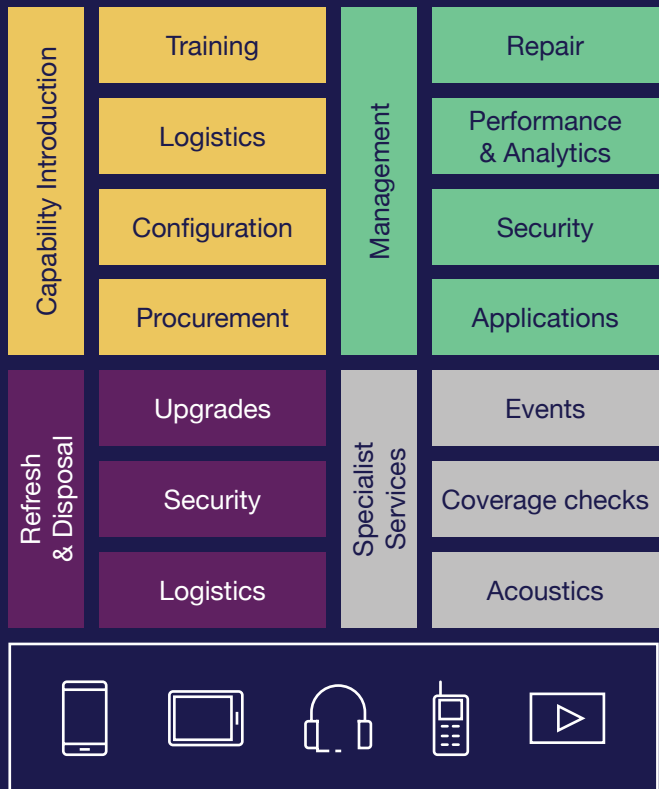


# Device lifecycle management

The UK's Emergency Service Network and 5G roll-out will have a significant impact how on the emergency services communicate. Our market-leading, 25 years' experience of managing mission-critical mobile communication devices and services enables us to help your frontline staff to communicate effectively. Our security-cleared experts deliver services from our centres of excellence or on-site, supported by our high standards of accreditation, testing and security and our proven relationships with some of the world's largest mobile technology providers.

Capability Introduction, Device Management, Refresh & Disposal, Specialist Services; four pillars of service underpinned by relationships with the world's leading technology providers.

Our services can be shaped to meet a client's requirements, built on best practice, accreditation and security, to enable them to focus on delivering key services.



✓ Flexibility

✓ Productivity

✓ Agility

✓ Scale

✓ Demand Management



# Scalable service platform

Alongside the operational control room solutions and hosted on the same, secure infrastructure we can offer a configurable service for the management of any device.

Our common platform for device management is a secure, multi-tenanted service that is accessible from secure client networks to allow clients to self-serve in terms of device procurement and asset management but also to allow SSS Public Safety to use the same platform to deliver wider managed services depending on the operational and business requirements of the client.

Covering all aspects of our capability the service can be offered in three levels and can be added as an option to any level of adoption of the Public Safety Ecosystem.

Service Level	Service Component									
	Procurement	Asset management	Configuration	Logistics	Training	Applications	Security	Performance	Repair	Specialist services
Self-service	x	x	POA	POA	POA	POA	POA	POA	POA	POA
Standard	x	x	x	x	POA	POA	x	POA	x	POA
Complex	x	x	x	x	x	x	x	x	x	POA





**Public Safety  
Ecosystem**

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