

PROJECT SOLUTIONS & CONSULTING SERVICES

www.cps.co.uk

Microsoft Partner

Microsoft

66

Working with CPS has been an overwhelmingly positive experience. As well as the quality of their work at every stage and their ability to get on top of all our challenges, the support from each member of the consulting team has made it incredibly rewarding.

- University of Leeds

Wherever you are on your PPM journey, CPS can help you achieve your goals.



Contents.

About CPS	5
Taking Project Delivery to New Heights	6
Technology	7
PPM Solutions and Tools	7
Azure Dev Ops	7
Project for the web	7
Dynamics 365 Project Operations	7
Power Platform	7
Microsoft Teams	7
Power Bl	7
Viva Goals	7
Planner	7
То Do	7
Solution Accelerators from CPS	9
Project Online Migration	11
Engagement	12
Is Technology Enough?	13
PMO as a Service	15
Project Management as a Service (PMaaS)	17
Adoption and Change	19
Implementing Good Adoption & Change Management Practices	19
Change Management: Getting it Right	20
Are You Ready to Change?	20
Improving P3M Maturity	21
PPM Ecosystem	22
Leadership	22
Technology and Tools	22
Business Integrated Governance	23
Who Does BIG Help?	24
Why CPS	25
Our Accreditations	26

We are CPS.

At CPS, we understand the changes happening to your business and ways of working. We inspire and support you to embrace this change, driving innovation, efficiency, and digital collaboration within your workplace.

We will transform your IT landscape to make it business ready, from envisioning business outcomes to designing and implementing solutions in order to enable sustainable business change.

Our Ethos:

As a multi-award-winning Microsoft Partner we recognise that your organisation's journey towards innovation, growth and productivity is different. Your organisation is unique and the outcomes you desire require managed change. CPS has worked for some of the world's biggest organisations' for close to three decades, using innovative technologies to transform complex areas of your business to save time and reduce costs.

Our Vision: We inspire you to realise your business potential with joined-up solutions based on our extensive experience.

Our Purpose: We inspire you with what's possible with Microsoft technology. We engage with you throughout your journey, to ensure we make your aspirations a reality. We empower and support you to embed sustainable change within your organisation to ensure solutions are successfully adopted.

66



We provide PPM technology and consultancy to solve your business problems using **Microsoft Technologies**

Sam Graber, **Professional Services Director**



Taking Project Delivery to New Heights.

We help organisations unlock the potential of the Microsoft Cloud to digitally transform, achieve more with less and utilise what is already available. Microsoft's PPM suite enables you to harvest ideas, prioritise resources, and measure performance to see your ideas deliver maximum return, enabling you to reach new heights.

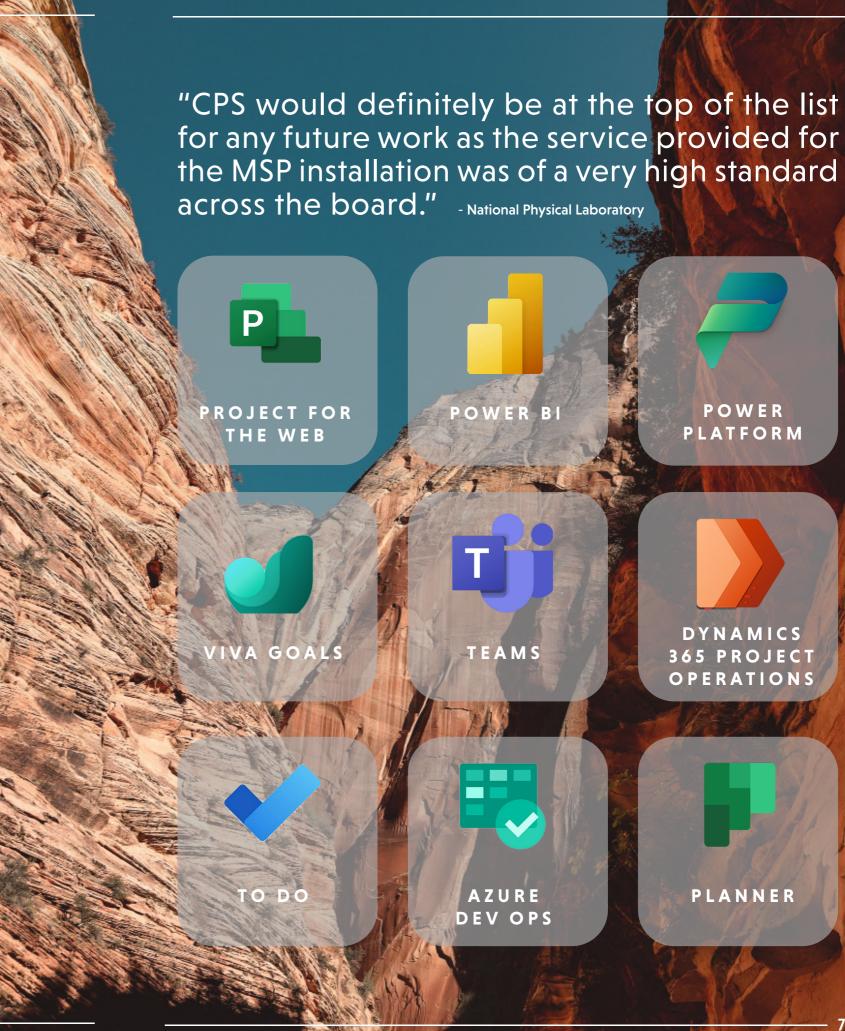
From overcoming the most complex challenges with our bespoke solutions, to deploying our Solution Accelerators in a matter of days, our award-winning team apply their extensive industry knowledge to create solutions to meet the needs of you and your organisation.

Our Solution Accelerators allow organisations to gain control and visibility of their project portofolio. Both quick to deploy and simple to adopt, we give you extensive visibility of your change portfolio. Providing you with the management information, you need to make the right decisions at the right time.

Organisations often have disparate solutions and systems in place to manage work. This includes Excel, Project, PowerPoint, Word and any number of other disconnected tools all used in different ways by different people.

At CPS, we help organisations improve the way they manage their work through a combination of people, process, tools and governance.

This encompasses more than "project management", and we use the term "modern work management", to describe task management for individuals, traditional and agile project management, all the way through to full portfolio and programme management.



POWER PLATFORM

DYNAMICS **365 PROJECT** OPERATIONS

PLANNER



Technology.

PPM Solutions and Tools

With close to 30 years of experience assessing, designing and deploying world class PPM solutions across commercial and public sector organisations, CPS is uniquely placed to support your PPM implementation journey – whether you are considering your options, are already engaged, or looking to understand what's next on your PPM roadmap.

CPS' consulting team, with its industry leading experts, will guide you through the deployment of Microsoft based solutions.

Azure Dev Ops.

In today's development world you need to plan, collaborate, ship faster and more regularly – all with a set of modern development services. That's where CPS and Microsoft Azure DevOps can help your organisation harness the benefits of modern ways of working.

Project for the web.

Project for the web is Microsoft's newest addition to its Project portfolio and provides task-board and traditional (waterfall) views to support scheduling. Resource management is provided out of the box and extensible via the Universal Resource Scheduler.

Built on Microsoft' Power Platform, Power Bl is the data visualisation and analysis tool, while the Project Power App is extensible and provides the ability to capture other project data including risks & issues.

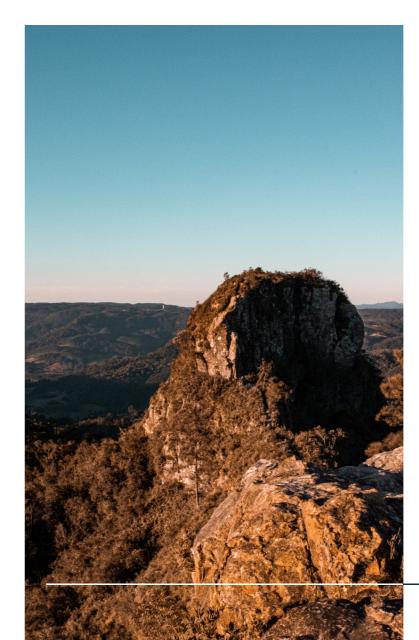
Dynamics 365 Project Operations.

Microsoft Dynamics 365 Project Operations provides a single repository for you to understand the current state of your portfolio, programmes and projects. You will be able to manage your pipeline of requests and understand costs and resource requirements.

Power BI provides powerful visualisation and insights to help you make informed decisions. You can also extend the solution across Dynamics 365 and the Microsoft Power Platform to provide the most flexible solution in the market.

Power Platform.

Give everyone the power to quickly build and share low-code apps with the Microsoft Power Platform. At CPS, our experienced consultants and developers will support you every step of the way – whether you're evaluating your organisation's needs, looking for packaged industry solutions, or just need help getting started with the Power Platform.



- 8

Microsoft Teams.

Microsoft Teams provides a unified way for you and your teams to communicate. Employees need to work in flexible, agile ways across all your work and projects, meaning you need tools that allow you to move between communication methods with ease.

Power Bl.

Easily display and consume your companies' data using Power BI reports and dashboards while discovering insights into your business.

🔮 Viva Goals.

Create a purpose-driven culture where teams align to achieve results. A goal-setting and OKR management solution that aligns teams to your organisation's strategic priorities, driving results and a thriving business.

Planner.

Organise teamwork with intuitive, collaborative, visual task management.

V To Do.

Focus, from work to play with the best to do list app.

Solution Accelerators from CPS.



Complete visibility of your project portfolio.

Easy to deploy, customise and adopt, with a project based solution on the Power Platform, our modules will enable you to be up and running in a matter of days.

CPS Solution Accelerators add significant value by providing pre-configured views, reports, access controls and templates for Project for the web.

Key features and benefits.



Single source of the truth





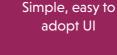
Real-time resource information

Microsoft Teams

integration



Waterfall and agile support



adopt UI



Built on the Microsoft Cloud



Our solution grows with you

Power-up your PMO

Central repository.

A single version of the truth with a central repository for all your projects. Providing an instant status update on your portfolio with fully configurable views.

Financial manager.

Budget, monitor and control your project financials using the **CPS Financial Manager Solution** Accelerator. Track internal and external costs comparing budget, actuals and forecast.

Timesheets.

Track time spent by team members in a simple PowerApp, surfaceable within Microsoft Teams. Timesheets integrate directly with Project for the web and have configurable approval workflows.

Reports and dashboards.

Automate your reporting to provide valuable, management information. Snapshot capabilities enable you to monitor trends and report against baselines.

-10

"Could not have wished for a smoother transition from initiation through to delivery. All of the CPS team we engaged with were very well informed, polite and went beyond what was asked."

- Genuit Group

Project Online Migration.

Project for the web.

Project for the web is Microsoft's newest Project Management capability, and is built on Microsoft's Power Platform. It delivers many of the capabilities of Project Online, and is regularly updated with new capabilities that you can view on the published roadmap available directly from Microsoft.

- Power BI & embedded reporting
- Schedule & resource management
- Extend via Power Apps & Power Automate

Project for the web is a great way to extend project management practices further into your organisation e.g. HR, Marketing & Operations.

If you are using Project Online, CPS can help you understand the options available for co-existence.



Engagement.

When you work with CPS we provide a playbook with everything you need, including timed agendas and who should attend any workshops. This is what you can expect from an initial engagement:

- Pre-workshop questionnaires •
- Pre-requisites for environment & licenses
- Requirements & aspirations workshop(s) .
- Project Architect & Business Consulting review
- High-level design & roadmap
- Next stage plan •

•

CPS has fixed outcome approaches that can be extended based on your specific requirements. This enables you to budget and understand what will be delivered (and what will not be delivered).

1. Project for the web Fast Track.

This option has a technical focus and is designed to get - Project for the web + Project Power App solution accelerator + Power BI example report pack - available in your environment.

2. Project for the web Fast Track Plus. As above, with additional time for configuration and guided support.

3. CPS Project for the web Solution Accelerators. As above, with extensions to the Project Power App and Power BI report pack.

4. Project Online + Project for the web - Migration & Co-existence Review. Workshop your current environment, aspirations and desired outcomes with CPS' Project Architects. CPS will provide a high-level design and roadmap to support your business case.



Is Technology Enough?.



CPS understand that technology supports excellence in Project & Programme Management delivery. Using data to measure performance, and support decision making is vital to every organisation.

Investment in technology alone is not enough. You must ask yourself:

- How will software fit your ways of working and culture?
- How will it align with your governance, business operations and information models?
- How will you achieve sustained adoption?
- How will you measure return on investment?
- How will the planned change add value to your business?

Whether you are at the beginning of your initiative, in the midst or have completed and are wanting to understand what is next – CPS can provide expert guidance and support across people, process, technology and governance.



CPS Business Consulting draws on a wealth of expertise gained across industries. We help you by understanding, designing, building and helping you adopt solutions that can deliver your requirements, with flexibility for future states.

How We help.

- Understand your current and desired states
- Provide suitable technology
- Design how you work in portfolio, programme and project
- Integrate with your business

CPS has provided portfolio, programme and project management (P3M) consultancy and solutions for close to 30 years, across commercial and public sectors. Our accreditations and case studies demonstrate our capability to deliver scalable P3M assignments.

Speak to CPS today for a no-obligation discussion about how we can help you and your organisation. "CPS understood our stakeholders really well. The team quickly learned what would work with certain individuals and made them feel part of the change programme. That created trust in what we were trying to achieve, and I really believe we will sustain that trust as we roll out the change plan."



-14

- Network Rail Telecom

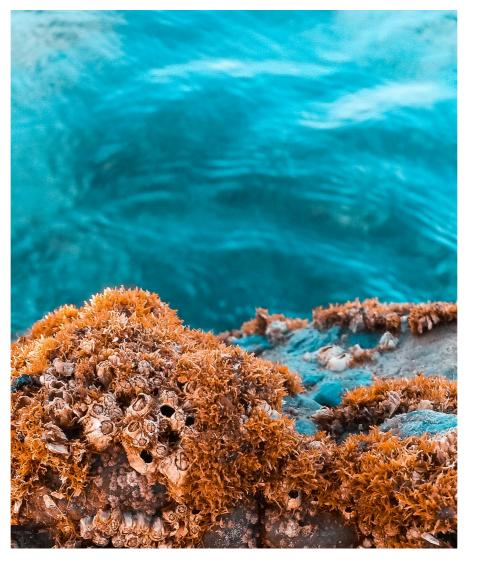
PMO as a Service.

PMO as a Service (PMOaaS) provides you with a PMO's facilities and functions with reduced up-front fixed monthly fees and ongoing costs. Our consultants support you with a 'pop-up' PMO, they help you realise your return on investment, and support you in building a solid business case for your in-house PMO.

We have delivered PMO solutions across commercial and public sectors. Our approach enables us to embed CPS' PMO Professionals to work with existing teams, or provide a dedicated service remotely, supported with online tools. Due to our near 30 years of experience has highlighted that many organisations often need to 'burst' their PM experience, due to periods of leave, lack of volume expertise, or through critical aspects of a programme. PMOaaS, reduces the burden on your business while improving delivery.

The engagement begins with a fixed price workshop to understand the preferred approach, how PMOaaS will be adopted, and the changes that need to be managed for a successful deployment.

CPS can provide you with a range of experienced resources, including: PMO leads, project managers, project co-ordinators, business analysts, SCRUM / Agile experts and IT specialists, to guide you through the process of introducing PMO as a Service.



How We Help.

The starting point is an assessment. This means understanding your requirements and aspirations for the PMO you need for your projects, aligned to your organisational culture, project methodologies, and processes.

Working with you to understand your PMO requirements, CPS will develop an appropriately sized, cost-effective and dynamic PMOaaS solution. Three options are available:

- Remotely managed PMOaaS
- PMOaaS with on-site resources
- Hybrid 1+2

"This was a significant change for us, and we needed help from people who knew what they were doing. Our IT department understood the on-premise systems, but we didn't have the resource or experience in house to plan and manage a complex transformation."

- Network Rail Telecom

We support PMO's in multiple organisations, either embedding PMO **Professionals working with** existing teams, or remotely providing dedicated service through online tools and methods.

Project Management as a Service (PMaaS).

PMaaS makes it easy for you to flex your Project Management team capacity by CPS supplying skilled and adaptable Project Managers in line with project demand - combining efficiency and quality – and reducing your cost overheads. As an extension of your internal team, CPS take your requirements and expectations and deliver experienced Project Managers.

Combining Efficiency with Quality.

CPS' PMaaS makes it easy for our customers to flex their Project Management team capacity by supplying skilled and adaptable Project Managers. For as much or as little time as required, in line with project demand, we provide an effective, fully trained Project Manager in as little as a few working days, without excessive recruitment overheads and lead times.

We offer a tailored service, suited to the needs of your project. As an extension of your internal team, your requirements and expectations are at the heart of our highly trained Project Management personnel.

The Best People for your Business.

We take pride in matching the right person to your organisation and project team. We do this using the Thomas talent assessment platform to match your technical requirements and organisational culture with a Project Manager who can work at the right level and also feels connected to the values of your business.

CPS' experience is that this approach promotes better cohesion, communication and engagement, leading to greater productivity and performance.

In-person or remote, like-minded or diverse, our select group of high-performing Project Managers will provide you with an efficient way to deliver projects.

We have a variety of resources available.

- Project Manager
- Senior Project Manager
- Programme Manager
- Scrum Master
- Others on request

Contact CPS to find out how this flexible approach can drive efficiencies in your business.







Adoption and Change.

Implementing Good Adoption & Change Management Practices.

Change is a given, and it's not always easy to get it right. As many business leaders know, it takes more than new structures and processes to make changes when you're operating in a climate of competition, complexity, and heightened employee expectations.

We help you deliver new ways of working through adoption and change (ACM) processes that are proven to work, based on Prosci[™] and ADKAR[™].

It needs more than a process to make the change. It requires inspired leadership, genuine engagement, and new ways of thinking and behaving. Good adoption and change management practices are the key, no matter how large or small the transition. When implemented, these equip your organisation to mitigate and manage resistance to change and deliver the results you had planned.

How we help.

Support for Change Management Success.

Whatever changes and aspirations your organisation has, CPS will help you organise and structure your approach.

Our ACM practitioners will design an adoption and change management strategy and delivery plan tailored to your needs, founded on our experience of what has worked well for customers.

From global transformations and complex organisational restructuring, to new workplace cultures and operating process point solutions.

Our consultants will manage your change using the renowned ADKAR[®] model for change management.

Change Management: Getting it Right.

From global transformations and complex organisational restructuring to new workplace cultures and operating process point solutions – CPS' experience consultants will manage your change based on Prosci™ and ADKAR™ approaches.



Are You Ready to Change?

Beginning with a fixed price assessment, we verify that your organisation is ready for change, based on your culture and operating model. Early-stage work packages will deliver stakeholder analysis and conduct a project risk assessment. In all cases you will need robust employee communications to help your organisation understand the benefits of the planned change.

Whatever your organisation's needs, our experienced change management consultants will support you at each stage to make sure the change cycle is managed effectively from start to

Realising potential from your Programme, Project, Portfolio and Change Management strategy requires governance, delivery processes, people, support, tools and data. It also requires an organisation to embrace the adoption of new ways of working and have committed stakeholders.

Improving P3M Maturity .

CPS works with you in a number of ways to optimise your P3M ecosystem.

- Optimising process and governance
- Portfolio, Programme and Project Offices
- Technology selection and build
- Adoption and change
- Operational support

PPM Ecosystem

Each PPM ecosystem is built on people, processes, roles, tools, data, support, governance and culture. Even the simplest approach to P3M has many moving parts that need to be integrated, with stakeholders persuaded to work together.

This requires careful engagement of stakeholders, and evaluation of each component in the delivery cycle to identify strengths, weaknesses, opportunities and threats for improvement and success.

From understanding your current state and what is possible, we help you build a vision of what can be achieved, and a roadmap of how this can be delivered.

CPS' PPM Business Consulting services can analyse your project and programme delivery strengths and weaknesses to identify areas for change and improvement.

Leadership

A logical starting point is to assess your organisation and the people who will drive the P3M strategy and the processes that deliver projects and programmes.

Are they assigned the right roles, as sponsors, project managers, business change managers, and business unit heads? Does the organisation enable stakeholders to participate?

Technology and Tools

PPM technology is a critical part of getting projects and programmes to operate and deliver successfully. Visibility of your portfolio is critical to your business.

CPS delivers the Microsoft technology stack to support P3M requirements through and can work with your existing vendors and consultants.

Business Integrated Governance .

Business Integrated Governance (BIG) is an organisational framework which connects decisionmaking bodies with an over-arching operating model and information backbone. The purpose is to provide a consistent governance and delivery model across business areas governing portfolios, programmes, products, projects and business as usual workstreams directed by a main / executive board.

In many organisations the collation, summarisation and reporting of data from multiple systems can lead to a poor employee experience. It can also be extremely inefficient and cause delays to decision making that in turn lead to the organisation missing out on opportunities.

To improve performance and strategy realisation, BIG is concerned with the:

- Information needed for decision making
- Clarity of the operating model
- Data sources to be collated
- Support in place to function effectively and efficiently

The model has been developed by volunteers in the public domain by the Core P3M Data Club CIC.

The vision for BIG is for organisations to connect strategy to delivery, while balancing change and business as usual with an effective governance framework. Additionally, operational cadence and a data / information backbone are required.

This is achieved with supporting tools and methods of choice, capable people, and collaboration between main/executive boards, portfolios, programmes, project management teams, finance, business operations and assurance.

Who Does BIG Help?

CEO's who need succinct and insightful data in order to understand how strategy is being implemented and make decisions more quickly.

The executive / leadership team who want to understand the status of what's being executed by their teams and how it aligns with the strategic intent of the organisation to deliver planned outcomes.

The COO that needs visibility across the organisation to understand how they can release pressure, support accountable people, and ease the flow of the day-to-day – enabling them to balance business as usual.

The Portfolio / Programme Director who has a vision for how governance / assurance can work for their initiative, and needs enabling infrastructure in the organisation.

The Line of Business Manager who needs to deliver targets and objectives.

PMO leadership requiring integrated processes, data, costs, resources, risks, issues and dependencies across change, product development and business as usual.





How We Help.

CPS delivers workshops to support organisations looking to implement BIG.

- Introduction to the BIG Model
- How to think BIG with PPM
- PPM technologies

Why CPS

Delivering Business Solutions that empower people, drive change and facilitate high performance.

First choice for your PPM journey.

CPS is the leading UK Microsoft Partner with three decades of experience supporting clients with PPM solutions, consulting services and adoption.

Our world class Business Consulting and Solutions teams has a wealth of experience and expertise to help deliver the right solutions for your organisation.

We have supported hundreds of customers, transformationing their PPM ecosytems to help them achieve their goals.

Some of our delighted customers.





UNIVERSITY OF LEEDS

WD-40

Microsoft B Specializations

Microsoft FastTrack Partner

Microsoft

Gold x 13

Microsoft Partner









Our Accreditations.







ISO27001 ISO20000 ISO9001







HMGovernment G-Cloud Supplier



Digital Outcomes & Specialists 5



Talk to us today



cp35co.uk



+44 (0)1628 321321



hello@cps.co.uk





@CPS_Solutions

