

Develop outstanding Fire & Rescue Service leaders

FRS360

The FRS360 is designed based on an adapted version of our evidence-based Engaging Leadership model combined with FRS-specific professional and leadership requirements as laid down by the National Fire Chiefs Council (NFCC). It covers all aspects of the NFCC leadership framework as well as assessing and thus strengthening the essential leadership skills for leaders in today's organisations.

The behaviours the FRS360 assesses are proven in both research and practical case studies to help enhance quality, diversity and inclusion. They form an essential foundation for the culture demanded by the Wilsher Report. They also reflect the Leading and Developing People Standards described by the Fire Standards Board.

Extensive research and practical application in organisations worldwide show that the leadership behaviours assessed by Real World Group's FRS360



Have a direct, causal impact on productivity



Enable teams to cope better with turbulence & change



Help increase output, even with fewer resources



Reduce job-related stress & enhance wellbeing



Are essential for high performing teams



Are inclusive & non-biased leadership behaviours

Tailored versions of FRS360 for different levels of leader

We have created a bespoke middle manager, supervisory and a firefighter FRS360 version based on the specific requirements of these roles. The FRS360 is also available for leaders who have one or no Direct Reports – the FRS360 Non-Line Manager version.

FRS360 dimensions



Inspiring others
Focusing team efforts
Supporting a
developmental culture
Being decisive

FRS Competencies

Personal Impact
Outstanding Leadership
& Organisational
Effectiveness
Service Delivery

Personal Qualities & Values

Being honest & consistent Acting with integrity

Leading the Way Forward

Building shared vision
Networking
Resolving complex problems
Facilitating change sensitively

Leading & Developing Individuals

Being accessible
Enabling
Encouraging questioning
Showing genuine concern

Example FRS360 feedback graph

Service Delivery - I ensure I build and maintain relationships with our stakeholders, communicating effectively to influence wider public service delivery

