LearnPro
GROUP

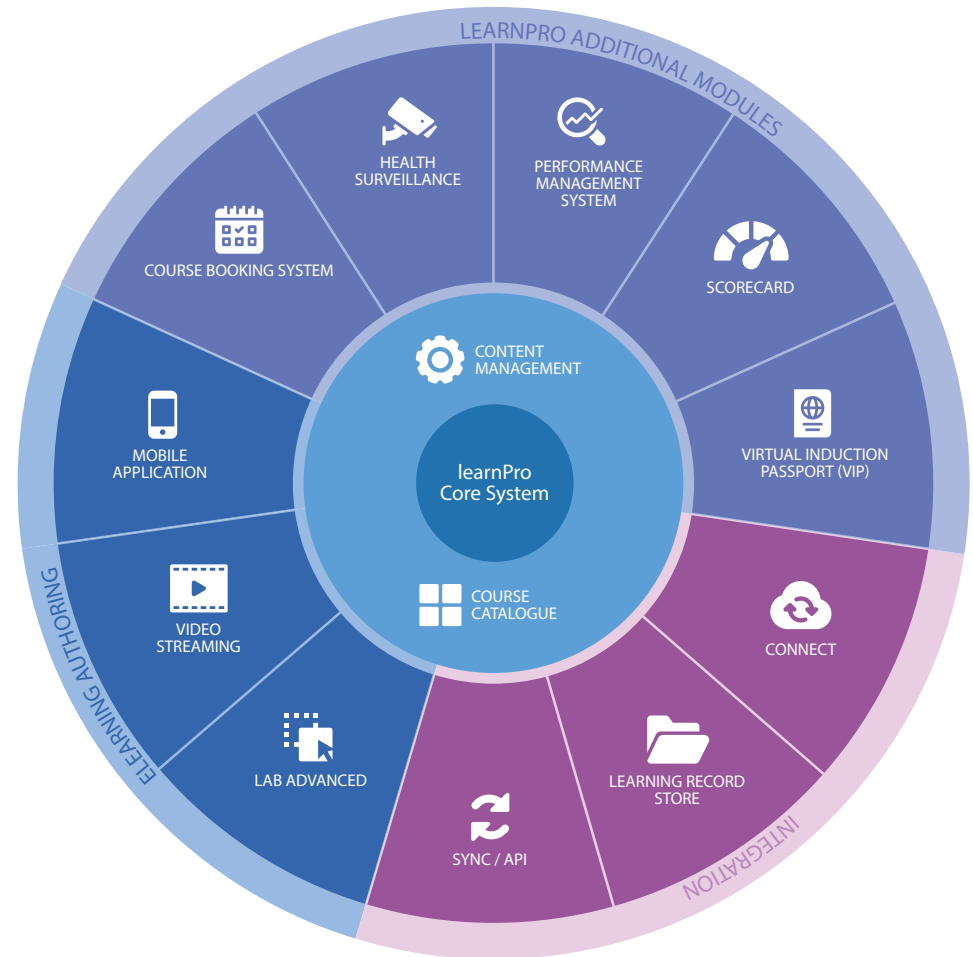**learnPro LMS**

Overview

At learnPro, we have developed a flexible LMS platform that enables Public Sector, Health and Third Sector organisations to create and deliver learning content, track and record a learner's personal development and compliance, and optimise learning through the sharing of best practices – making the lives of those leading learning and development easier, whilst delivering a great learning experience.
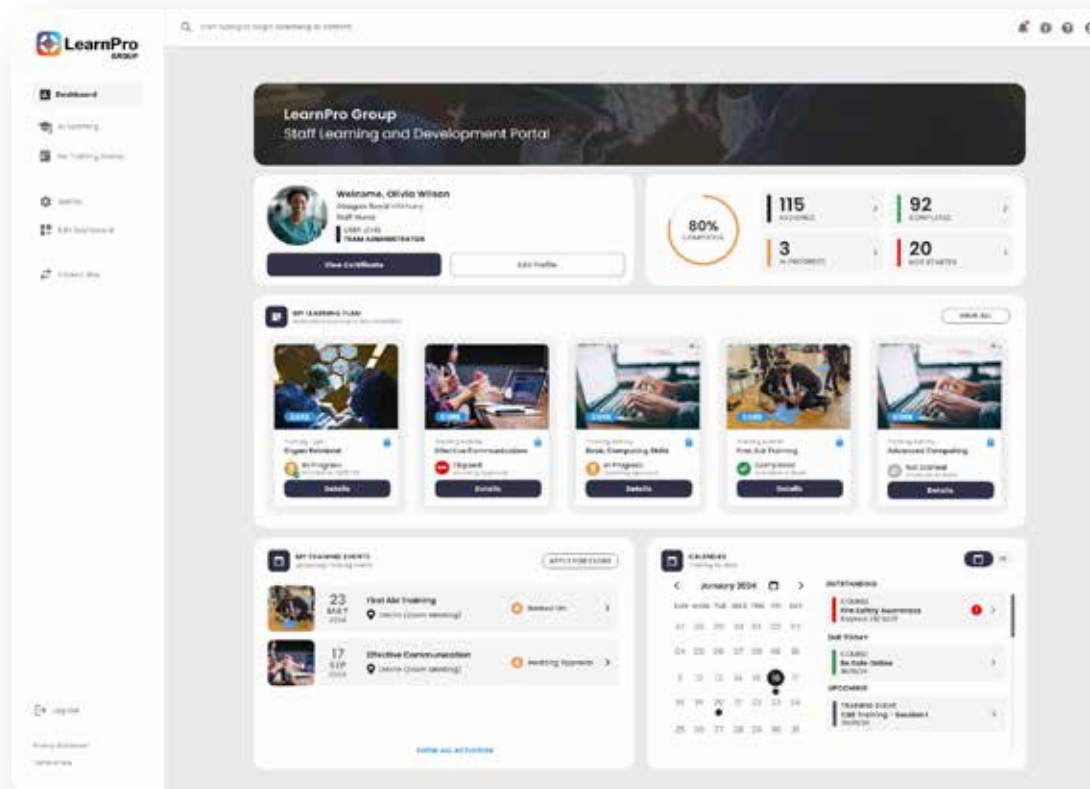
Our LMS empowers organisations to provide training to employees that can be accessed when and where it suits them, and our customisable user interface caters to different learning styles and neurodiversity.

LEARNPRO ADDITIONAL MODULES

HEALTH SURVEILLANCE

PERFORMANCE MANAGEMENT SYSTEM

SCORECARD

COURSE BOOKING SYSTEM

CONTENT MANAGEMENT

learnPro Core System

VIRTUAL INDUCTION PASSPORT (VIP)

MOBILE APPLICATION

ELEARNING AUTHORING

VIDEO STREAMING

COURSE CATALOGUE

CONNECT

LAB ADVANCED

LEARNING RECORD STORE

SYNC / API

INTEGRATION

1. learnPro Core System

Our **Learning Management System (LMS)** is used by the organisations in the Public Sector, Health and Third Sector throughout the UK for **mandatory learning** linked to specific staff roles. We make measuring and tracking compliance easy to suit the auditing needs of these sectors.

Our LMS comes with a vast range of high-quality courses developed by specialists in their fields, all available within our catalogue. This content can be re-authored and re-branded using the add-on module LAB Advanced to customise it to your organisation.

Content Management

The LMS comes as standard with a centralised course management system allowing organisations to **upload and manage courses, modules, resources, videos, and audio**, ensuring that you can deliver learning quickly and efficiently.

Key features include:

- **Reporting and Analytics** - Comprehensive reporting system with customisable reports and configurable dashboards.
- **SCORM Compliance** - Compatible with SCORM 1.2 and 2004.
- **Assessment System** - Create exam conditions with randomisation, question banking and assessment lockout.
- **Revalidation** - Control validity periods, early retake periods, and manage automated course alerts.
- **Version Control** - Manage version control and deployment.
- **Auditing** - Keep track of every change made across your team of authors with detailed audit logs.
- **Media Management** - Upload, manage and store images, video, audio content with dedicated resource libraries.
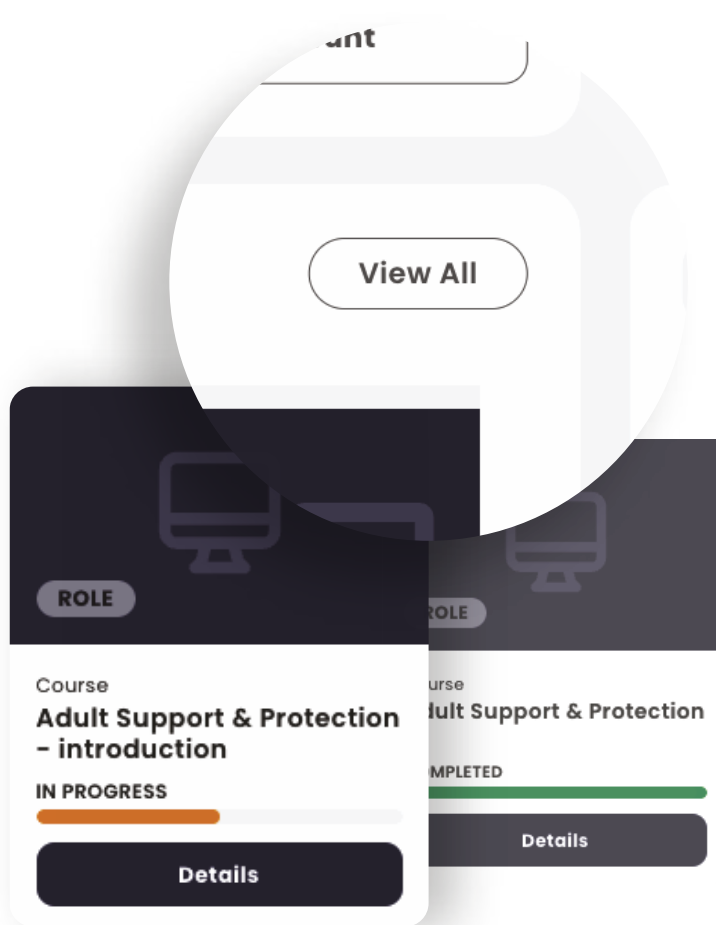
Course Catalogue

Extensive range of customer created mandatory and role specific e-learning that can easily be contextualised to meet your needs using LAB Advanced. Provides our network of customers with the ability to share courses built by like-minded organisations.

2. learnPro Additional Modules
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Course Booking System

Allows users and managers to book employees on courses and manage the approval and timetabling process.

Customisable features include: maximum class sizes, attendance rejections, non-attendees, pending lists, nominations.
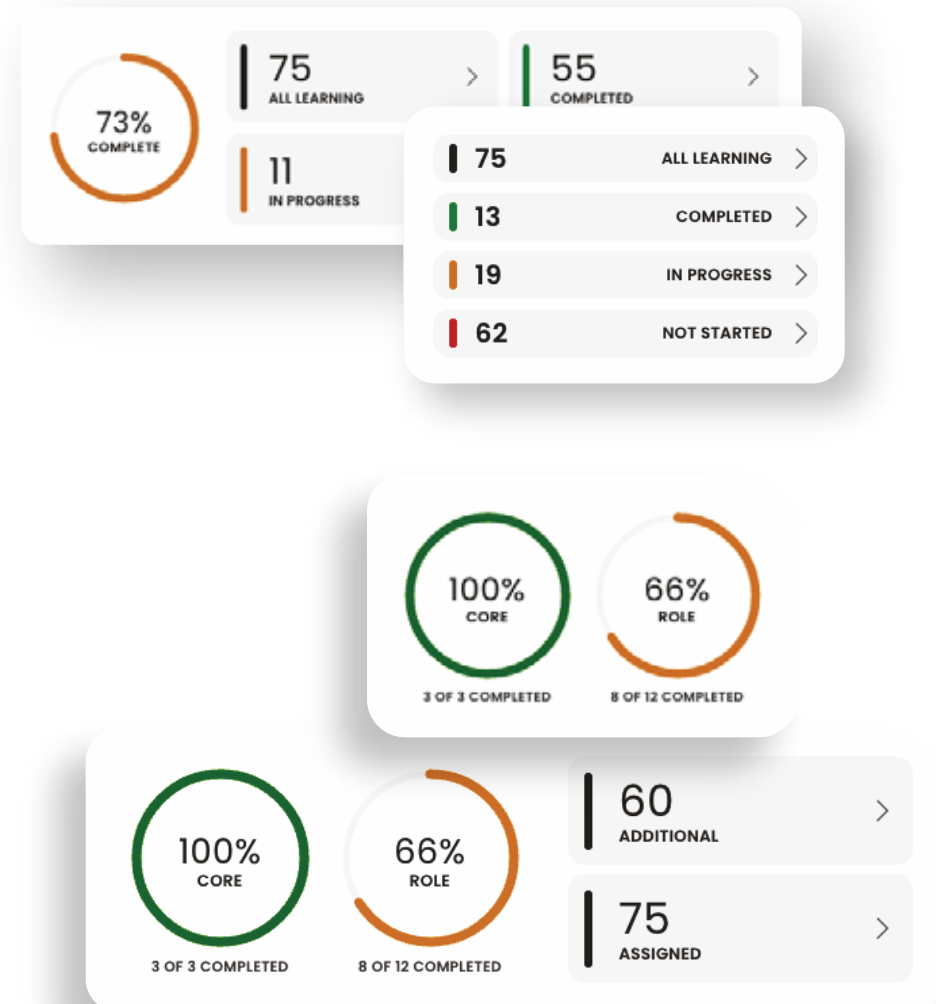
Performance Management

Aligned to CIPD guidelines, providing intelligent and intuitive options for managers dealing with personal development plans.

Scorecard

Provides **real-time measurement** of mandatory compliance based on location and role. It allows system administrators, line managers and service personnel to track individual and team progress in both online courses and face-to-face training through a visual dashboard demonstrated to **meet the needs of HSE audits.**
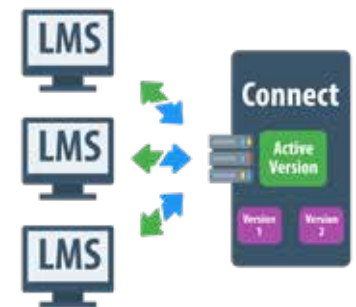
3. Integration

We can provide **Application Programming Interfaces (APIs)** to enable you or your other systems (e.g., HR), to fetch and update your data - for example, to extract data on passes or upload new user accounts. We also provide easy-to-use, customisable console applications to enable you to use these upload and download functions on your local machine without code and technical expertise if you want to use your own spreadsheets from e.g., Excel.

Connect

Connect allows your eLearning content to be **distributed** to any **SCORM compliant** Learning Management System. You can manage user and platform access to each module via **Package Manager** using access limits. Connect provides a secure link to your eLearning content and will allow for organisations to be able to report via their own LMS reporting tools, ensuring no personal data is transferred.

HR Synchronisation

The learnPro LMS **synchronisation web service API** is designed to allow assessment results to be sent directly to a HR system in a safe and secure manner. This includes the ability to receive key data on changes in role or location from HR systems. learnPro LMS provides synchronisation software that sits upon the customer's server to pull information from learnPro LMS into the client's software and vice versa.
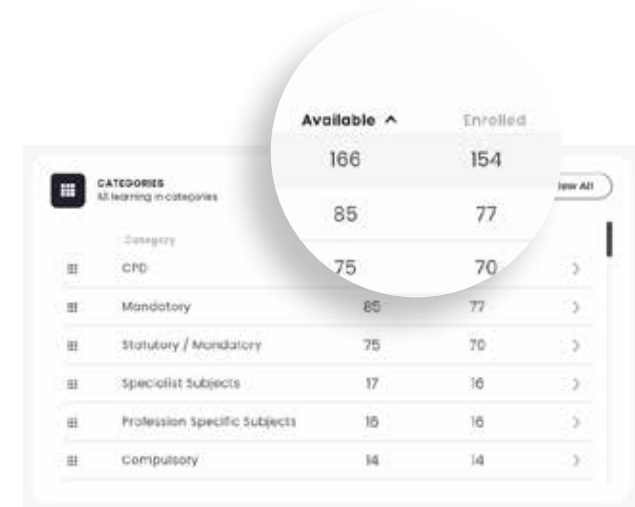
Learning Record Store

The LMS can act as your central **Learning Record Store (LRS)**, receiving records from other systems and presenting them as an integrated part of users' learning records on learnPro LMS. All staff learning is kept in one place, making it easier to read and report on your organisation's compliance. With the integration of the LRS into your Scorecard and learning plans, you can use the Scorecard's reports launcher, team and individual views to report on learning items regardless of where the learner originally completed them.
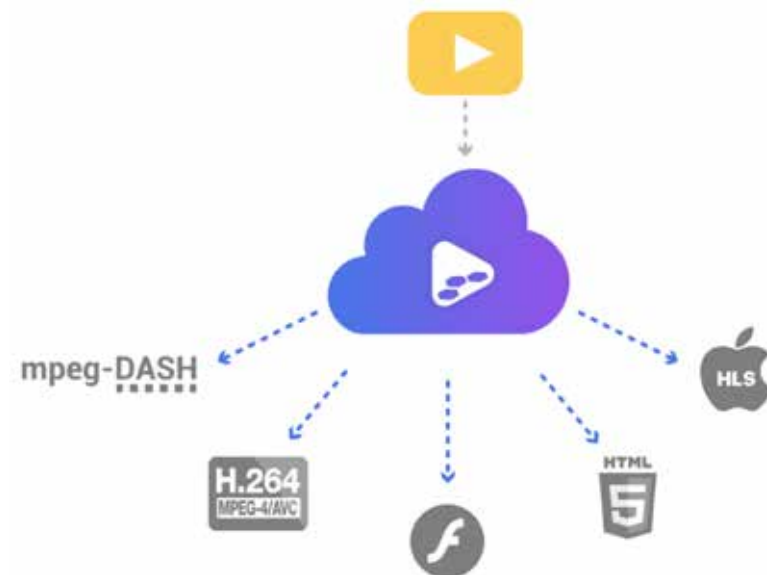
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4. eLearning Authoring

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LAB Advanced

Create responsive and interactive courses that are accessible to everyone. **LAB Advanced** is an easy-to-use, collaborative, **web-based** authoring tool designed to create engaging multi-device e-learning for all skill levels.

Video Streaming

Stream V is a multi-format video streaming system supporting the following outputs: **MPEG-Dash, HLS, HTML5** and **MPEG4**. Encoding to these formats provides the confidence that media can be played across all different devices and browsers.

Stream V is integrated with **LAB Advanced** to provide the ability to embed videos directly into your eLearning projects. Additional media links are also available for embedding into websites and other authoring tools if required.

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Mobile App

Platforms allows organisations to create, author and distribute information and resources through a mobile app available via Apple, Google and Windows stores. This tool is designed to help support decision-making, improve incident handling and provide instruction guidance on the go.

Platforms comes with an easy-to-use editing interface and paired with the use of the LMS, an intuitive and robust content assignment tool, allowing administrators to grant staff access to different content depending on their role and needs.

Key Features:

· No code app development
· WYSIWYG editor
· Smart forms for data capture
· Image capture functionality
· Resource library
· Smart linking (e.g., Google maps)
· No app store hassle
· Cost-effective licence

Why organisations choose learnPro LMS

Some of the key reasons why organisations choose and trust learnPro LMS:

1. We provide a **cost-effective solution** to allow public sector, health and third sector organisations to deliver training and ensure compliance throughout their workforce.
2. We provide a **comprehensive library** of shared content and resources from organisations UK-wide, along with an integrated online authoring tool, making the process quicker, easier and generally more efficient.
3. We pride ourselves on our **customer service** and ensure fast, responsive support to all our customers.

First-class Support

We provide onboarding for all organisations that purchase learnPro LMS. This includes a pre-boarding stage where we work with your Learning and Development team to create an action plan together with a 'Go Live' date. Help and guidance will be provided to ensure correct preparation of user data, accounts and staff learning plans. Full staff training for all learnPro systems will also be provided.

Your system is supported by our engineers and hosting staff 24 hours a day, 365 days per year.
We will know of any system problems immediately and our highly available system allows for server, disk and power supply problems without failing.

Support for your application is available via our helpdesk and by telephone to support your users and administrators during business hours.

Stringent Security Measures

Your data is held securely and delivered via an **encrypted connection**. We back up your data at our data centre and additionally keep a Disaster **Recovery system** that syncs every hour live at our alternate hosting rack.

We put high emphasis on the security of our customers' data. Access to data and services is only permitted to employees where required and all are trained to treat data with respect and integrity. All our employee endpoint terminals and our company mail systems are protected with anti-malware and anti-ransomware protections.

We utilise firewall packet filtering to restrict users' access at the network level and whitelist where required. BYOD/C (Bring your own device/computer) is restricted to a segregated network and access is only permitted to the company endpoint system by a heavily restricted secure VPN.

Hosting

learnPro LMS is provided as **Software as a Service (SaaS)** hosted on our highly available secure servers, available to you via a web browser when you login over the internet. You can login via a PC, Tablet or Phone.

We are invested in IaaS and make use of the VMware vSphere ecosystem to accomplish this, virtualising all our servers at a software layer. This means we can get the most out of our hosting hardware whilst also gaining a critical advantage in providing high availability of services. Our production cluster is able to tolerate a number of different hardware failure scenarios whilst maintaining high levels of uptime.

Maintenance

We have a **99.9%** uptime, including maintenance windows. Scheduled downtimes for updates are announced two weeks beforehand, and typically last an hour. All sites are kept up to date with the latest features and any required functional or security updates.

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15 Links Place
Edinburgh
EH6 7EZ

www.learnprogroup.com