

Go above
and beyond



Aware Series

A framework of relevant tailored training

*We are building the UK's
leading Training Network*



AWARE

Series - bringing you new and exciting courses...







Aware Series

A framework of relevant tailored training

Go above
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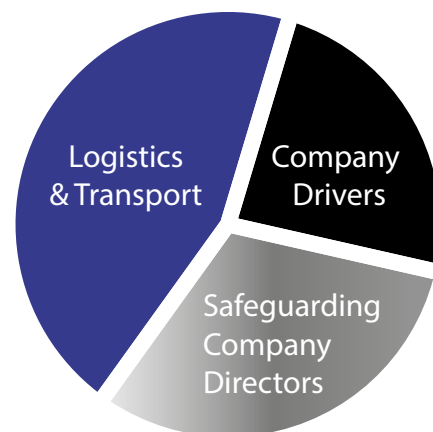
Drive TM **AWARE**

PREVENTION & PROTECTION

Go above
and beyond

This course focuses on prevention, protection & performance by looking at aspects of a driver's lifestyle, their health & wellbeing as well as use of the vehicle, defensive driving, hazard perception & awareness, fuel efficiency, motorway systems and all environment factors.

Building on the environmental theme, the course looks at the reasons why climate change is happening & refers to the 'Keeling Curve' to help learners develop an in-depth understanding of why we need to change the way we drive.



Topics Include:

- Daily Checks – why and when? Hazard Awareness
- Physical & Mental Health
- The System of Vehicle Control
- Observational Links
- Perception – how we see things compared to others
- Smart motorway systems and the red cross campaign
- Effects of alcohol, drugs (Inc. Over the Counter and prescribed drugs) and sleep deprivation.

Focus:

Focus on all aspects of prevention and protection within the drivers control including ensuring that Learners understand that their health and wellbeing is essential to their safety at work and how effective they are in their performance, how their driving style effects the environment and how they can implement best practice to protect themselves and other road users.



Electric Vehicle & Hybrid **AWARE**TM

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This course looks at the various electric vehicle & hybrid technologies available to users and the H&S implications when dealing with these vehicles. Learners will be required to identify the key components of the EV & Hybrid side and how to power up and power down these systems safely. For those in the roadside and recovery industries, emphasis will be placed on the safe isolation of the vehicle prior to loading and/or recovery of the vehicle.



Topics Include:

- Identify hazards
- Legislation
- Risk Assessments - including dynamic
- Internal company policies
- Safe loading and unloading
- Identify key components
- First Aid

Focus:

To give Learners a good, basic understanding and eliminate the fears around working with EV and Hybrid vehicles.

Risk assessing and prevention as well as the information and basic First Aid techniques needed to employ in the event of an injury.



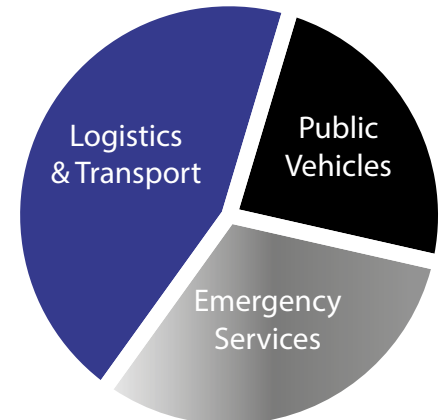
Counter-TerrorismTM & Security **AWARE**

Go above
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This course raises awareness about the ever-increasing terrorist threat and identifies the soft and hard targets within the transport industry and worldwide.

Learners are asked to consider threats from within their own organisation as well as encouraged to explore the change in society in order to be able to evaluate the potential risk.

They also analyse the use of social media and the ease at which intelligence can be gathered through open-source profiling.



Topics Include:

- Explain and discuss the meaning of terrorism and identify potential terrorist threats
- Discuss the requirement for vehicle security within the transport industry
- Explain the acronym 'HOT' and recognise the actions required
- Identify and discuss potential soft targets and possible
- Shootings and Vehicle Attacks
- Security Awareness: Vigilance, Encouraged, Confidence, Training
- Cyber Security and Social Media.

Focus:

To have a better understanding of what terrorism is and how vigilance and care can help prevent incidents and provide invaluable information to companies and high authorities.

In conjunction with their employers, any Counter Terrorism Strategy can be communicated to the Learners during the course

RoadsideTM **AWARE**



Go above
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This course is aimed at those professionals who are required to attend vehicle breakdowns and recovery tasks.

The course takes the learner from the start of a shift, ensuring that all legally required checks are conducted, through to arriving at the scene with the intention to repair and/or recover the casualty vehicle.

H&S, manual handling, customer care & communication are key topics.



Topics Include:

- Dynamic Risk Assessments
- Health & Safety
- Vehicle Conditioning Report Forms
- Customer care, Communication, Legislation
- Mental and Physical Health
- Safe loading and unloading

Focus:

Learners will identify and discuss the foresight required in order to make a plan and adapt to changes around them. They will also identify the legalities of using a hand-held mobile device whilst driving and evaluate the consequences and implications to others.

References throughout the course are made to NHSS 17, PAS 43 and SURVIVE and it is recommended that all learners are familiar with these publications.



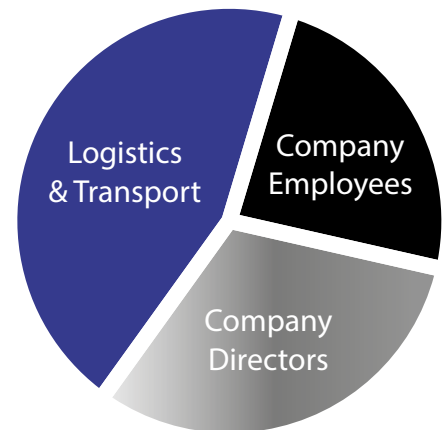
Public **AWARE**

Go above
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PublicAWARE looks at and develops the skills necessary to communicate with people in various situations, both verbally and non-verbally.

Close links are made to dealing with people on a customer basis by looking at our own needs and then discussing the issue of 'What we EXPECT, We SHOULD deliver'.

Communication and confidence building tasks are part of the module in order to improve Interpersonal Skills.



Topics Include:

- Dealing with individuals within our society
- How to adapt to situations
- Effective communication & customer care
- Compliance, Diversity & Equality
- Health and Safety of the Public
- Conflict Management

Focus:

Learners will explore the Equality Act 2010 and identify the different requirements that people with individual needs may have; both hidden and visible.

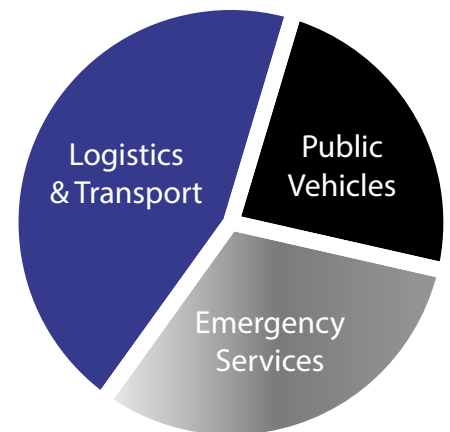
They are required to evaluate the obstacles faced by people with these needs and will be asked to experience specific circumstances, such as being visually impaired or being a wheelchair user when using recovery vehicle or PCVs.

FleetTM AWARE

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FleetAWARE is 'end-to-end' management of a company's vehicle fleet and their drivers. Learners who are responsible for managing or overseeing the fleet will be given a better understanding of compliance within the transport industry as well as the many factors which can affect the drivers, both mentally and physically.

Subjects include understanding licencing, insurance, risk factors, and liabilities along with best practice and principals around scheduling regular inspections, maintenance and dealing with breakdowns and repairs.



Topics Include:

- Organisational Structures and Characteristics
- Telematics
- Role of Communications Technology
- Insurance -liability, property damage, indemnity etc
- Transport and the Environment (Economic and social development and environmental protection)

Focus:

The focus is to give any employee with responsibility for fleet and/or drivers within a range of automotive, logistics, municipals and emergency services environments the skills and knowledge to effectively run their fleet and drivers, giving a positive impact on their organisation.



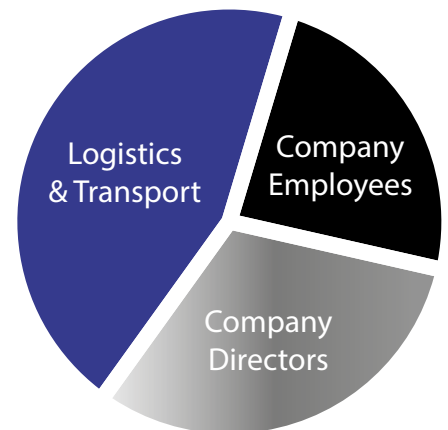


Control Room **AWARE**

Go above
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Dedicated to helping new starters, incumbent controllers and other members of staff working in the Breakdown & Recovery industry understand the structure of the industry and the function, best practice and principals of the Control Room environment.

Learners are given the essential tools to manage a breakdown & recovery job from start to finish; understanding the job from all aspects and perspectives and dealing with it in a professional and efficient manner.



Topics Include:

- Understanding the industry, environment & the customers
- Resources; Staff, Vehicles & Equipment
- Managing the job from acceptance to completion
- Rate cards & maximising revenue
- Commercial recovery jobs and resources
- Operating Systems & Communications; ApexRMS & PDAs

Focus:

Learners will focus on the common procedures and the best practice principals of working in a Breakdown & Recovery Control Room.

With emphasis placed on 'Managing the Job and Managing the Customer' learners will be shown that proactive planning can help deliver customer excellence and business success in this fast-moving and often stressful environment.

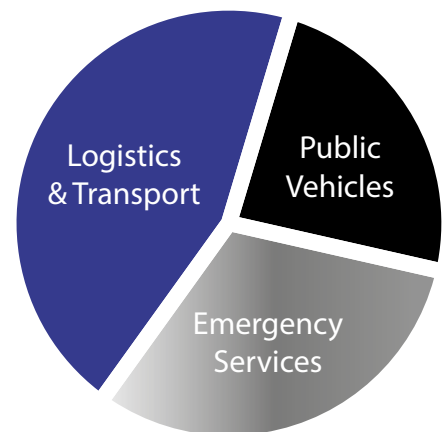


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The UrbanAWARE course looks at the underpinning factors which increase the vulnerability of specific road users.

Learners are encouraged to explore such factors as socio-economic and road planning and identify the dangers of driving within an urban environment. Considering such things as the road layout, markings, signs, bus and cycle lanes, etc and why some routes are accident black spots.

Learners will also discuss Vulnerable Road Users (VRUs), who they are and how to understand and accommodate them.



Topics Include:

- Identifying Vulnerable Road Users
- Evaluate the change in the urban environment
- Social Needs
- Common Causes of Road Collisions and Traffic Accidents
- Transport Planning, Map Reading & Sat-nav systems
- Legislations, Rules & Regulations

Focus:

The focus is for learners to recognise that by understanding the needs of all road users and planning effectively before undertaking their journey accidents and collisions can be avoided and prevented.





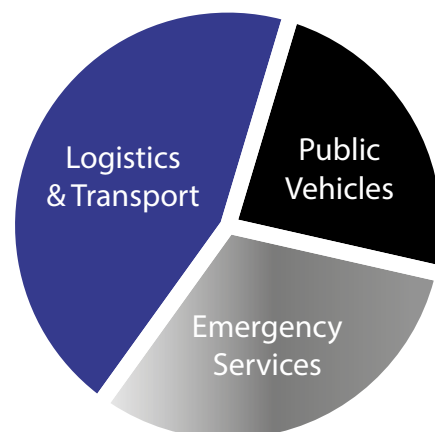
TM

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BusinessAWARE is an overview of the specific requirements placed upon the driver by their company.

The course can be tailored specifically to incorporate a company's own policies and procedures, such as alcohol & drugs, internet & social media, mobile phones & devices, Equality, Diversity etc as well as their mission statement so that the learner understands the importance of each and why they need to be adhered to.

Additional topics can include the Operators licence and how it affects them, medical requirements, daily checks, PPE, H&S etc.



Topics Include:

- Introduction to BusinessAWARE
- Mission Statement (MS) of the Business
- Identify the legal requirements from a companies perspective
- Company Specifics; policies and procedures
- Introduction to the OCRS system
- Legislation and introduction to the law
- Driver Specs

Focus:

To deliver the company's policies and procedures as well as discuss the various laws, directives and regulations that impact on the automotive and logistical industries.

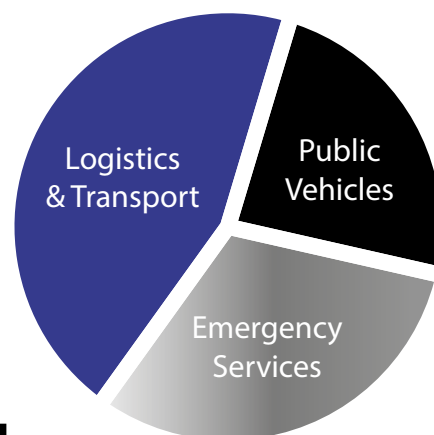
Learners are given an full insight into how their actions need to conform with these policies and directives to remain legal and compliant for their own professionalism as well as that of their employer.



Go above
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Mental Health issues within the transport industry have a direct impact on performance within the work force.

The course raises awareness about Mental Health disorders and related issues, explores the reasons, signs, symptoms and risks associated with these and finds ways to identify positive measures to help prevent and improve health and wellbeing.



Topics Include:

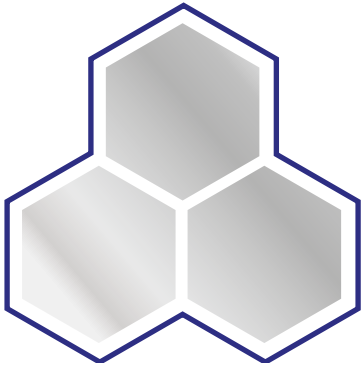
- What is Mental Health and what does it mean to you and your organisation.
- The common Mental Health disorders and associated signs and symptoms.
- How does unhealthy coping mechanisms such as alcohol and drug misuse affect safety and increase accident rates
- Are Mental Health related issues affecting your workplace
- Identify preventative measures and ways of improving employee wellbeing
- How a positive Mental Health culture can increase health, safety, moral, staff retention and productivity

Focus:

To highlight Mental Health related disorders and associated issues that could impact on the health and wellbeing of the workforce within the transport industry. Through better understanding and a proactive approach learners can help have a positive impact on their organisation's worker force thus increasing moral, productivity and improved staff retention, whilst reducing sick days and accidents.







NTP CONSORTIUM

JOIN THE TEAM

**Join
The Team**

**Do you want to join the most
dynamic Consortium?**



NTP CONSORTIUM

JOIN THE TEAM

Do you want to become part of the team?

NTP has been established to deliver training to the automotive, transport & logistics industries.

As a JAUPT Approved Training Centre (AC02114) and an approved Consortium of trainers we are always looking for companies and individual training providers to join as members.

Trainer Information and Requirements

To become an NTP Consortium Trainer you must possess a certified teaching qualification such as PTLLS/CTLLS or Cert Ed. Additionally, you must have relevant experience in the subject you are delivering.



What you get if you become a member of the NTP Consortium

Full administrative support from our dedicated team including:

- Issuing of certification within 5-days (once payment has been received)
- Forecasting of courses and potential training opportunities
- All relevant JAUPT documentation
- Fully branded marketing material to include NTP logos and your own company design
- Continued marketing and advertisement support through our extensive social media outlets
- Access to all of the relevant AWARE courses within your qualification expertise
- Attendance of regular networking events amongst our Network Directory
- The opportunity to get paid to deliver NTP training contracts (pay depending on experience)
- Access to the NTP Network Management System (NMS) for online learning
- Membership to the Network Directory

Our USP is that we deliver training nationally in conjunction with the companies' requirement. Course can be tailored, within the JAUPPT framework, to a client's specific requirement or industry. These course have been developed in conjunction with several major blue-chip businesses and have received widespread praise for their relevance, interest and dynamics. We are confident that our courses and trainers will not be beaten on quality and professionalism!

Costings

To become a member of the NTP Consortium the cost is £350 + VAT per year, per trainer, plus £100 + VAT per course that you want to deliver (this includes training day costs) on initial registration.

Additional Training Requirements

For the delivery of NTP contracts we will pay the trainer £175-250 per day, depending on experience.

Example

Sign up as one trainer to deliver DriveAWARE, RoadsideAWARE and UrbanAWARE the cost will be:

Consortium sign up - £350 + VAT
3 x AWARE Courses - £300 + VAT

Total registration £650 + VAT

For all courses we charge £20.95 per delegate for each course which is inclusive of JAUPPT upload (£8.95) and Certification. We recommend that courses are advertised for £80 + VAT.

Terms & Conditions

General Data Protection Regulations (May 2018) (Previously Data Protection)

NTP comply with the new GDPR European Directive and all potential trainers and consortium members must adhere to these policies in protecting information.

Training

Before delivering any training, you must attend an NTP Trainer Training Day so that you are aware of the content and processes; the cost of this is included in the Course Fee.

3rd Party Regulations

By agreeing to become a member of the Consortium you must adhere to the JAUPPT and NTP regulations.

Notes Page

Feel free to have a scribble, make a note or jot down some ideas that you may have had whilst reading through the Aware Series courses.

