firewatch

FIREWATCH: THE COMPLETE PICTURE FOR FIRE AND RESCUE

WHY FIREWATCH?

Smarter, Safer, Better-Connected Fire & Rescue Operations

FireWatch® is the UK's leading fire service management platform, designed in partnership with Fire and Rescue professionals. It unifies operational, personnel, and resource data into a single, intelligent system—giving you **real-time visibility**, **strategic control**, and **confidence in every decision**.

20K UK FRS Users

ISO27001 certified

25+ years of experience

MS Azure cloud resilience

✅ **Break Down Silos**
Connect HR, payroll, training, availability, assets, and health & safety through integrated modules—eliminating duplication and enabling, cross-functional workflows.

✅ **Integrate End-to-End**
Link FireWatch with Mobilisation Systems, Prevent + Protect, and learnPro LMS—aligning resourcing, emergency response, and prevention based on risk.

✅ **Real-Time Operational Insight**
Access live data across your service—from establishment and crew availability to asset readiness—supporting faster response and smarter planning.

✅ **Cloud & Mobile Enabled**
Accessible via browser, mobile app, Microsoft Teams, and Microsoft 365—ideal for both frontline and management use.

✅ **AI-Powered Decision Support**
Use natural language commands to retrieve live data, generate visual outputs, and complete tasks via chat-based interactions.
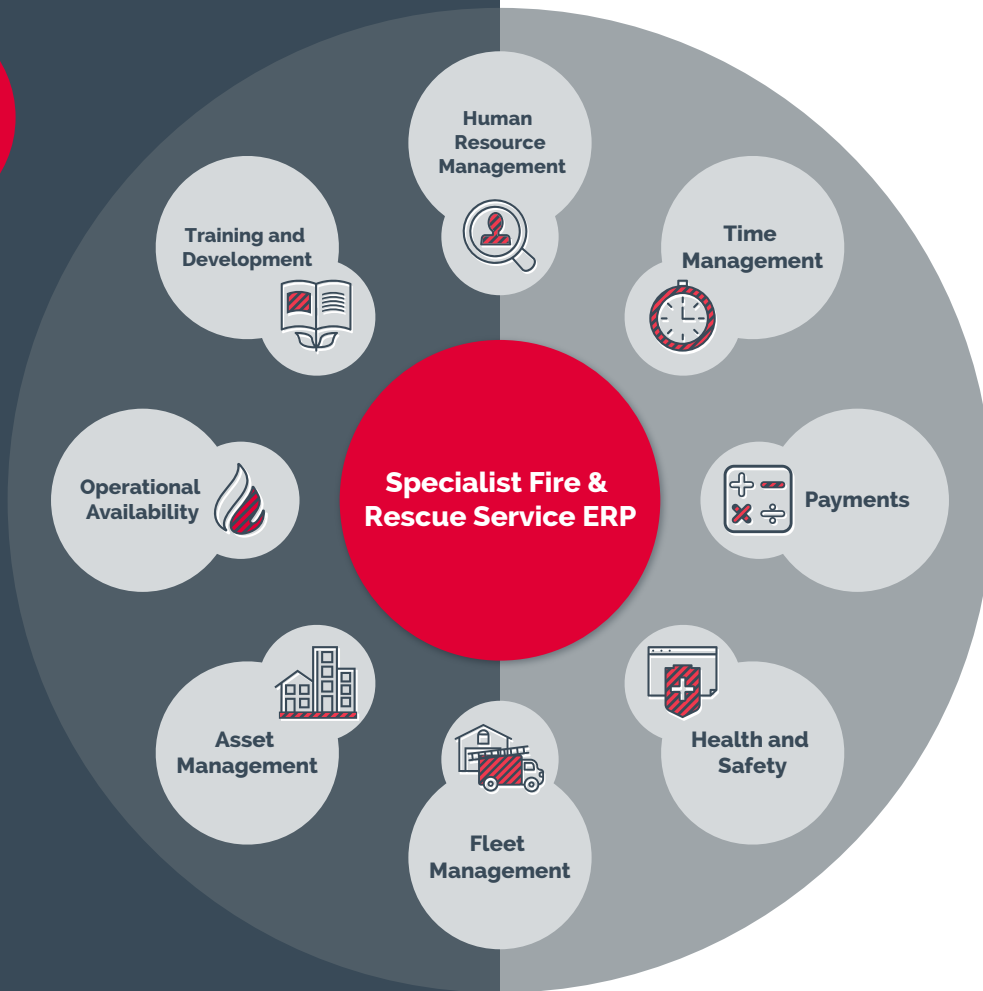
firewatch
LearnPro GROUP

Let's get ready.
Contact our firewatch product experts today to request your demo or learn more.

email: info@firewatch.co.uk
visit our website: www.firewatch.co.uk

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Specialist Fire & Rescue Service ERP

- Human Resource Management
- Training and Development
- Time Management
- Operational Availability
- Payments
- Asset Management
- Fleet Management
- Health and Safety

KEY CAPABILITIES

✅ **Workforce Management**
Manage HR, posts, and complex contracts in one integrated system—linked directly to staff availability and rostering. Supports dynamic crewing, shift planning, and self-service tools to reduce admin and ensure the right people are in the right place at the right time.

✅ **Training & Competency**
Track training, qualifications, and compliance with automated alerts and dashboards for visibility into gaps and expiries. Supports audit readiness and ensures operational competence—critical for maintaining availability.

✅ **Asset & Fleet Management**
Monitor vehicles, equipment, and PPE in real time. FireWatch links asset status to operational readiness, with built-in maintenance schedules, inspections, and lifecycle tracking to ensure resources are fit for use.

✅ **Health, Safety & Risk**
Log safety events, manage investigations, and track corrective actions. Includes occupational health records and supports proactive safety management with workflows and reporting aligned to regulatory standards.

✅ **Mobilisation Interface**
Live, bi-directional integration with control room systems matches vehicle availability to incidents. FireWatch receives incident data and stages updates to support faster, safer mobilisation decisions.

✅ **Strategic Reporting & Dashboards**
Customisable dashboards and reports provide instant access to KPIs, trends, and forecasts. AI and chat-based tools support inspections and performance reviews, enabling leadership to access insights autonomously.

✅ **Technology Integration**
Built on Microsoft Azure and powered by AI, FireWatch integrates with OpenAI, Microsoft Entra, To Do, Outlook, and SharePoint—connecting seamlessly with your existing tech

TRUSTED NATIONWIDE

FireWatch is used by **around one-third of all UK Fire and Rescue Services**, supporting their mission to deliver efficient, responsive, and data-driven operations.

What our Clients Say

"Ensuring that we have advanced, flexible and accurate technology is key for our service. We have worked closely with Infographics [LearnPro Group] to ensure that FireWatch is exactly what we need to increase the visibility of available resources and people to keep residents safe."

Surrey Fire and Rescue Service.