



## PREVENT+PROTECT: YOUR 'COTS' SOLUTION FOR FRS TEAMS

# WHY PREVENT+PROTECT

### Next generation Cloud platform for Fire & Rescue Services

Prevent + Protect is a Configurable OffTheShelf (COTS) solution that unifies prevention, protection, operational risk, hydrant management (and more) in an integrated Cloud and mobile-first platform – built for today's always-on fire and rescue service.

**1 system** multiple teams

**ISO27001** certified

**25+** years of experience

**MS Azure** cloud resilience

### Key Highlights

- Single supplier, fully-integrated solution**  
Pre-built job types and questionnaires within one unified solution, aligned to NFCC guidelines and FRS requirements.
- Web and Mobilefirst App experience with offline capability**  
Uninterrupted fieldwork and direct data capture, even without an Internet connection.
- Seamless integration**  
Connects with Microsoft 365, Azure Cloud Services, FireWatch ERP, GIS mapping, and other standard FRS systems.
- Advanced planning and allocation**  
Risk-based scheduling, campaigns, workload balancing, and real-time tracking to eliminate backlogs and improve data quality.
- Modern, intuitive UX**  
Designed for efficiency, risk reduction, and streamlined field operations.



**Let's get ready.**

Prevent+Protect gets your teams working smarter, safer, faster — anywhere.



# KEY CAPABILITIES

## Efficient Planning, Scheduling & Public Engagement

Empower central teams to prioritise work based on the highest risk profiles, inspection programmes, and resource capacity.

- Live, actionable dashboards at individual and team levels.
- Outlook calendar integration for seamless scheduling.
- Specialist CRM model supporting parent-child premise relationships, people-centric workflows, and risk mitigation — ensuring permanent visibility of interventions.
- Batch outbound communications, automated SMS appointment reminders and stage updates, plus feedback collection via embedded URL links to questionnaires.

## Streamlined Collaboration & Partner Referrals

Enable police, social services, and other agencies to submit and track referrals via a secure web portal. Digitised workflows replace manual processes, improving interagency cooperation, reducing missed interventions, and mitigating risk.

## Flexible, Cost-effective, NoCode Customisation

Create and adapt data capture forms and questionnaires without technical expertise:

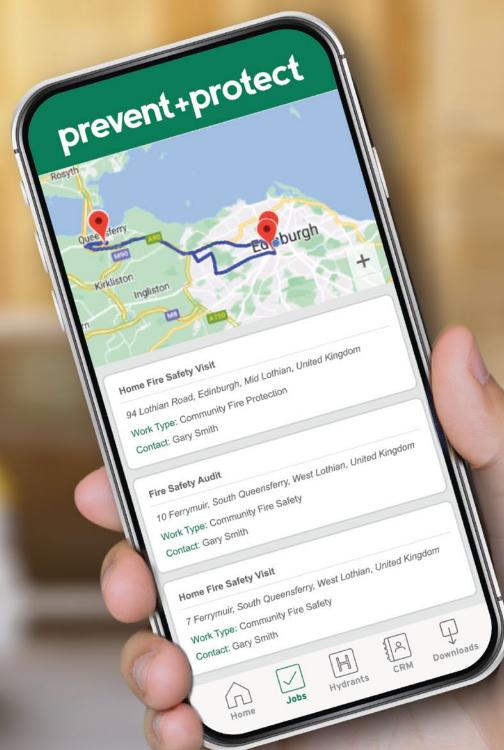
- Custom layouts, selection types, images, business rules, automated scoring, and external links.
- Clone and adapt templates to meet evolving operational needs.
- Forms/questionnaires dynamically adapt to Web and Mobile App clients, supporting offline Mobile work.

# TRUSTED BY FIRE SERVICES

A recent survey with a major UK FRS found that **77% of respondents saved at least 5-20 minutes per home visit** using Prevent + Protect!

## Supporting Mobile Teams & Crews

Equip crews and fire safety professionals with consistent, resilient tools to complete their work, with enterprise-grade security, scalability, and continuity from Microsoft Azure. They can also share operational risk data and hydrant status information with MDT systems – connecting prevention with response.



## What our Clients Say

*"Prevent + Protect will help us carry out vital work in reducing risk to our community. [It's selection] followed an extensive tender process, which identified the software as the best suited to our requirements."*

— Surrey Fire & Rescue Service