

prevent+
protect



PREVENT+PROTECT: YOUR 'COTS' SOLUTION FOR FRS TEAMS

WHY PREVENT+PROTECT

Next generation Cloud platform for Fire & Rescue Services

Prevent + Protect is a Configurable OffTheShelf (COTS) solution that unifies prevention, protection, operational risk, hydrant management (and more) in an integrated Cloud and mobile-first platform – built for today's always-on fire and rescue service.

1 system multiple teams

ISO27001 certified

25+ years of experience

MS Azure cloud resilience

Key Highlights

- ✓ **Single supplier, fully-integrated solution**
Pre-built job types and questionnaires within one unified solution, aligned to NFCC guidelines and FRS requirements.
- ✓ **Web and Mobilefirst App experience with offline capability**
Uninterrupted fieldwork and direct data capture, even without an Internet connection.
- ✓ **Seamless integration**
Connects with Microsoft 365, Azure Cloud Services, FireWatch ERP, GIS mapping, and other standard FRS systems.
- ✓ **Advanced planning and allocation**
Risk-based scheduling, campaigns, workload balancing, and real-time tracking to eliminate backlogs and improve data quality.
- ✓ **Modern, intuitive UX**
Designed for efficiency, risk reduction, and streamlined field operations.

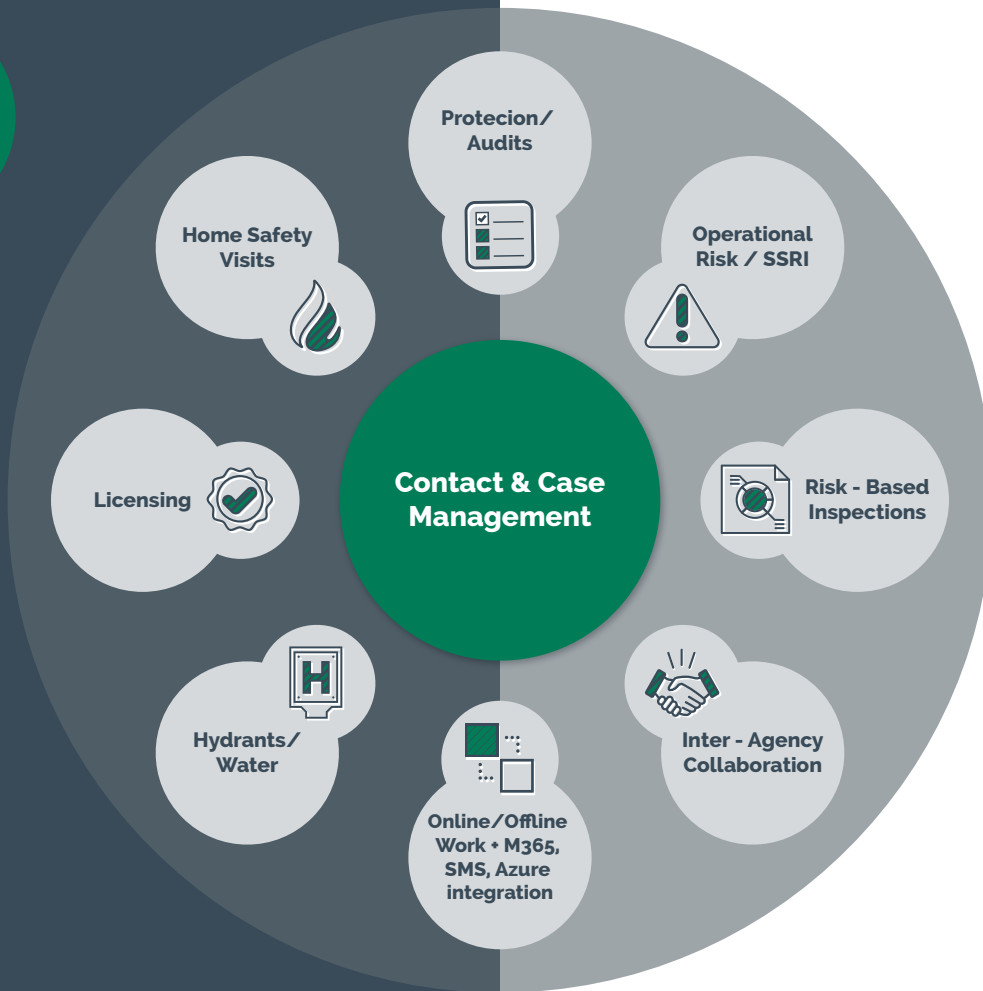
prevent+
protect
 LearnPro
GROUP



Let's get ready.

Prevent+Protect gets your teams working smarter, safer, faster — anywhere.

email: info@firewatch.co.uk



KEY CAPABILITIES

✓ Efficient Planning, Scheduling & Public Engagement

Empower central teams to prioritise work based on the highest risk profiles, inspection programmes, and resource capacity.

- Live, actionable dashboards at individual and team levels.
- Outlook calendar integration for seamless scheduling.
- Specialist CRM model supporting parent-child premise relationships, people-centric workflows, and risk mitigation — ensuring permanent visibility of interventions.
- Batch outbound communications, automated SMS appointment reminders and stage updates, plus feedback collection via embedded URL links to questionnaires.

✓ Streamlined Collaboration & Partner Referrals

Enable police, social services, and other agencies to submit and track referrals via a secure web portal. Digitised workflows replace manual processes, improving interagency cooperation, reducing missed interventions, and mitigating risk.

✓ Flexible, Cost-effective, NoCode Customisation

Create and adapt data capture forms and questionnaires without technical expertise:

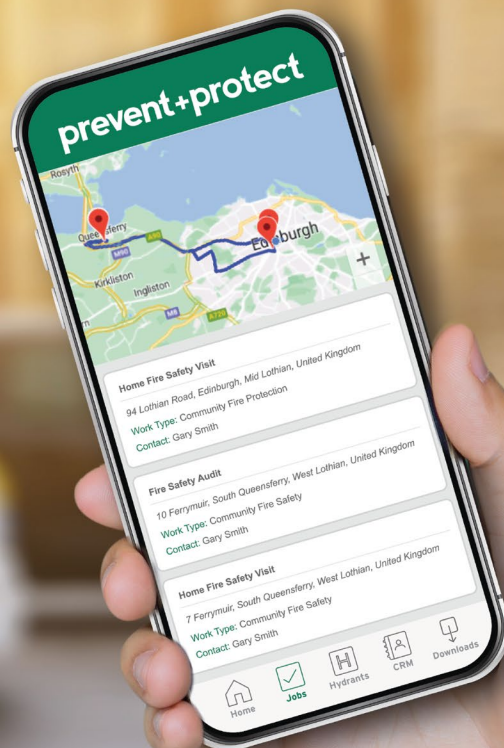
- Custom layouts, selection types, images, business rules, automated scoring, and external links.
- Clone and adapt templates to meet evolving operational needs.
- Forms/questionnaires dynamically adapt to Web and Mobile App clients, supporting offline Mobile work.

TRUSTED BY FIRE SERVICES

A recent survey with a major UK FRS found **that 77% of respondents saved at least 5–20 minutes per home visit** using Prevent + Protect!

Supporting Mobile Teams & Crews

Equip crews and fire safety professionals with consistent, resilient tools to complete their work, with enterprise-grade security, scalability, and continuity from Microsoft Azure. They can also share operational risk data and hydrant status information with MDT systems – connecting prevention with response.



What our Clients Say

"Prevent + Protect will help us carry out vital work in reducing risk to our community. [It's selection] followed an extensive tender process, which identified the software as the best suited to our requirements."

— Surrey Fire & Rescue Service

