

Distributed infrastructure. One operating model.

The underpinning secure infrastructure for emergency services reform. Connect, protect and observe your critical services through one assured operating model, delivered as an accountable managed service.

Reform is the mission. We're the infrastructure.

Emergency services are being asked to reform, consolidate and modernise, while the estate underneath grows more distributed across forces, clouds, suppliers and legacy networks. Cloud Gateway is the underpinning secure infrastructure that supports reform: one platform connecting and securing your sites, users, data centres and AWS, with a single point of accountability.

Orchestration

Services designed, provisioned and changed as one, not stitched together after the fact.

Interoperability

Forces, services, clouds & suppliers connected on one path, so systems and data work together.

Assurance

Evidence that proves control and performance, rather than asking you to take it on trust.

You can't reform an estate nobody fully owns.

Your infrastructure is distributed by design: multiple networks, clouds, security controls and suppliers, often bought as separate point solutions through separate contracts across multiple forces and services.

Most providers run their own part well, but services rarely fail inside one neat technology silo. They fail where responsibility is fragmented, in the space between suppliers, where no single party owns the end-to-end route, the policy, telemetry and the operational authority together.

As the estate changes, the gap between how each service is meant to run and how it actually runs keeps widening. That accumulating gap is **governance debt**. The space in between is where we hear the same problems:

“ Five suppliers, and none of them own the full picture. Every incident turns into a blame game.

“ We're under pressure to reform and consolidate, the estate is too fragile and too locked-in to touch.

FROM FRAGMENTED ESTATE TO ASSURED OPERATING MODEL

Connect. Protect. Observe. Operated as one.

CONNECT

Managed paths between sites, users, data centres, cloud, HSCN & PSN - open across networks and clouds so you can migrate, integrate and interoperate without lock-in.

PROTECT

Firewall, secure access and application security applied across trust boundaries in scope, governed as one consistent policy intent.

OBSERVE

Service health, incidents and change turned into assurance you can evidence - a layer of the operating model, not another dashboard to watch.



HOW WE MEASURE SUCCESS

The outcomes we design for.

- Incidents can be resolved faster, because one team sees across the boundary instead of triaging between suppliers.
- New technology capabilities can be delivered sooner, through supported standardised patterns rather than bespoke builds each time.
- Disparate operations simplified: duplicated tooling and shadow IT identified and removed, network and security assets sweated, running costs reduced.
- Shared services are properly leveraged and integrated, both within your organisation and with your peers.



WHY CLOUD GATEWAY

Built for the spaces between suppliers.

Engineering ownership.

Network, security, cloud and service engineers shape the offer, qualify the dependencies and stay connected to how it runs.

Regulated-sector depth.

Our experience across health, public sector, policing and other critical environments informs architecture, posture, and supplier decisions.

Service discipline.

Service definitions, supported patterns, readiness checks, run-books and lifecycle governance turn capability into repeatable delivery.

Open by design.

Multi-network and multi-cloud, so you are never locked into one carrier, cloud or supplier. Migrate and integrate on your terms.

Transparent sovereignty

Customer service management and engineering are UK-based, with any non-UK platform, support or data documented clearly.

Selective partnerships.

Proven carrier, cloud and security providers used where they fit, designed around your estate with a coherent responsibility model.

PROOF

Trusted where failure is not an option.

We work with organisations that cannot afford to fail: NHS trusts, central government, local authorities and police forces, plus tech innovators who serve them. Delivery is fully managed or co-managed with guardrails, backed by a 24/7 UK-based Network Operations Centre.

- ISO 27001
- ISO 9001
- ISO 14001
- Cyber Essentials Plus



START HERE

Book an architecture session.

Bring one critical service that crosses networks, clouds or suppliers. We'll map who is accountable for what today, where the gaps sit, and how a single operating model could transform the way your infrastructure works.

cloudgateway.co.uk

sales@cloudgateway.co.uk

(+44) 0 203 870 2444