We believe that technology should fundamentally improve business performance





Who are Velrada?

Velrada are a contemporary global technology partner that brings true business context to the Microsoft stack.

Velrada dedicates itself to providing innovative technology solutions to organisations across a variety of industries. They specialise in Field Service, Workforce and Asset Management, Volunteer Management, Artificial Intelligence, Machine Learning and Predictive Analytics, combining these disciplines with the Microsoft Power Platform to create transformative solutions for their customers.

Through their journey with customers that manage large, diverse workforces, Velrada has developed PowerRoster $^{\text{TM}}$, their own workforce management solution, as well as EAM Connect, an Enterprise Asset Management solution.

Velrada is a valued Microsoft partner, receiving numerous awards and accolades for their innovative work, including being named a Microsoft Partner of the Year for Dynamics 365 Field Service Award recipient in 2018, 2019, 2021, 2022, and 2023.

With offices in Europe, USA and across Australia, Velrada is committed to continuing to grow and expand its resources and was recently recognised for this by receiving the Microsoft Growth Partner of the Year Award.

Microsoft Partner

Microsoft

2023 Partner of the Year Finalist Microsoft Mixed Reality & Microsoft Dynamics 365 Services

2023 Microsoft ANZ Business

2022 Partner of the Year Finalist Microsoft Dynamics 365 Customer Service & Field Service Partner of the Year Award

2021 Partner of the Year Winner Growth Partner of the Year

2020 Partner of the Year Finalist Growth Partner of the Year

2019 Partner of the Year Finalist Dynamics 365 Field Service

2018 Partner of the Year Winner Dynamics 365 for Field Service Award

2023/2024
INNERCIRCLE
for Microsoft Business Applications

VELRADA AND MICROSOFT'S FIELD SERVICE SOLUTION



PowerRoster

- Optimal Resource
 Utilization
- Enhanced Scheduling and Dispatching
- Improved Visibility and Coordination
- Seamless Data Flow and Automation
- ✓ Comprehensive Reporting



- Enhanced Efficiency
- Exceptional Customer
 Experience
- Proactive Maintenance
- Data-Drive Insights
- Seamless IntegrationMobile Empowerment
- ✓ Scalable and Cloud-Ready



- ✓ AI-Powered Virtual Assistant
 - ✓ Faster Issue Resolution
- Consistent ServiceDelivery
- Knowledge Sharing
- ✓ Adaptive Learning
- ✓ Mobile Accessibility

EAMCOnnect

- Asset Management
- Functional Location& Asset Hierarchy
- ✓ Maintenance Plans
- Master Planning
- ✓ Procurement





Business Benefits with Velrada's PowerRosterTM



ADVANCED WORKFORCE SCHEDULE MANAGEMENT

More automation and less manual handling, to manage advanced and diverse workforce schedules.

- Reduce errors from manual scheduling
- Auto generate shifts and work patterns
- Optimise workforce availability



OPTIMISING WORKER AVAILABILITY

Remove complexity with PowerRoster™ by:

- ✓ Dynamically build rosters for workforce demand
- ✓ Allocate shifts and duties to the right person
- Flexibly adapt and scale to changing needs and demands



DRIVE BETTER RESULTS FOR YOUR BUSINESS

With PowerRoster™, never miss a shift and meet all your customers' demands.

- ✓ Improve staff utilisation
- ✓ Reduce shift administation
- Efficiently cover leave and unavailability

WE DELIVER INNOVATIVE SOLUTIONS FOR OUR CUTOMERS











































Environment Protection Authority Victoria





WHY VELRADA?

Velrada is one of Microsoft's most awarded partners with an extensive track record in delivering digital transformation solutions utilising the Microsoft stack and their own IP. Our team will work with you to understand your priorities and challenges to configure a solution that meets your needs.