



HELP[™]
HOSTILE ENVIRONMENT
LIABILITY PROTECTION

RISK MANAGEMENT FOR HOSTILE ENVIRONMENTS



ABOUT TYERS

Founded in 1820, Tysers is a leading independent international Lloyd's broker, based at the heart of the world's premier insurance market in London. We work with leading (re)insurance markets worldwide to deliver risk solutions to a global client base.

We employ over 1,000 people and handle in excess of US\$3 billion of annual premiums.

Client satisfaction is paramount to us, and our exceptional business retention rates are testament to this. From negotiating cover to claims management, our servicing teams develop close working relationships with clients, providing advice on all aspects of insurance and risk management.

As our organisation evolves our client focus remains the same, with a combination of entrepreneurialism and principled business practices that set us apart.

- **Strong relationships**
In the market and with clients, we are respected for our specialist skills.
- **Superior client retention**
Driven by strong technical/problem solving expertise and claims service.
- **Global and Local presence**
Headquartered in the City of London with a network of regional UK offices and offices around the world.
- **Unique culture**
Centred on respect, integrity and trust for over 200 years.
- **Independent**
Focused on delivering the best results for clients without short-term performance pressures.
- **Financial performance**
Delivering year-on-year growth and profitability, despite tough trading conditions.

ABOUT HELP

Insurance

HELP is an insurance and risk management programme providing comprehensive cover for complex operations in hostile environments. HELP is underwritten at Lloyd's by specialist security syndicates. HELP products are available via all Lloyd's Brokers – ask your broker today for information on the insurance products we offer.

The HELP team will provide you with authoritative advice on purchasing insurance products including Professional Indemnity, General Liability and Employer's Liability. Within the HELP facility we can extend coverage to address Products, Auto and Cyber Liability exposures.

Some companies may inadvertently have purchased policies that have coverage gaps in areas such as War & Terrorism and/or Political Violence Exclusions. These exposures may be addressed through insurance policies accessible through HELP. We can help you navigate these liabilities and exclusions to ensure you get the coverage you need.

HELP assureds have options to access a range of risk mitigation services, accredited certification support, best practices, crisis management services and an extensive thought leadership programme.

Risk Mitigation

As a HELP member you will have the option of accessing a range of risk mitigation services. Risk mitigation is about understanding the threats and risks to your people and your assets and implementing strategies to mitigate those risks. HELP associates are experts in their fields and offer a range of services including legal solutions, due diligence, compliance, crisis management, intelligence and risk analysis, accredited certification and training. When you purchase HELP insurance products options exist whereby the insurers will contribute to the cost of risk mitigation services.

Accredited Certification

We are fully supportive of the work being undertaken by the International Code of Conduct Association (ICoCA) and recognise that ICoCA accredited certification demonstrates a commitment to the provision of responsible security that respects human rights and humanitarian law.

We recognise the importance of the three security standards of direct relevance to operations in hostile environments:

- **PSC.1** – U.S. standard for companies providing security services on land.
- **ISO 18788** – International standard for companies providing security services on land.
- **ISO 28007** – International standard for companies providing maritime security services in the High-Risk Area.

As a HELP member you may be eligible for assistance with the process of gaining accredited certification. This may include accessing appropriate certification bodies and a contribution towards the cost of certification.

Crisis Guidance when you need it most

HELP members have a dedicated 24-hour emergency response and crisis management service as part of their policy provided by HFW - an international law firm with a global footprint and recognised expertise in the provision of legal advice and crisis response.

Thought Leadership Programme

HELP members will have the opportunity to access an extensive thought leadership programme designed to provide topical information on security threats and risks, mitigation measures, emerging markets, compliance and certification.

HOSTILE ENVIRONMENT LIABILITY PROTECTION

HELP provides insurance policies, underwritten at Lloyd's, to protect and respond to the challenges of operating in hostile environments.



CONTACTS

Andrew Pickthorn

Managing Director, Management Risk

andrew.pickthorn@tysers.com

Simon Koe

Director, Special Risks

simon.koe@tysers.com

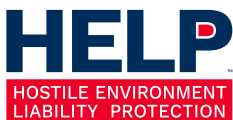
Ed Roeder

Senior Broker, Special Risks

ed.roeder@tysers.com



www.tysers.com



www.hostileinsurance.com

71 Fenchurch Street

London

EC3M 4BS

T: +44 (0)20 3037 8000

Broker at

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