



PANOPTIC
SOLUTIONS

CAPABILITY STATEMENT · 2026

Security, Medical & Protective Intelligence.

Specialist resources dedicated to your environment — across security, medical, and digital risk in complex, austere and remote operating theatres.

www.panopticsolutions.com

VETERAN-OWNED · OPERATIONAL SINCE 2010

EXECUTIVE SUMMARY

A holistic approach to high-consequence risk.

Panoptic Solutions is a premier security, medical and digital risk management firm. We manage complex security, medical and digital profiles across remote, austere and hostile environments worldwide.

We service a diverse and high-consequence clientele — corporate leaders, ultra-high-net-worth individuals, family offices, government agencies and private industries — offering uniquely integrated, hybrid protection services tailored to each operating context.

As a proudly **veteran-owned and operated** entity, our team brings exceptional discipline, rigorous protocol adherence and real-world foresight to every operation.

OUR UNIFIED OFFERING

Security + Medical + Logistics + Digital — designed to absorb operational friction and protect your physical and digital footprint, end to end.

“

Panoptic Solutions have consistently maintained a high standard of professionalism. They provide only the highest calibre of personnel from qualified and experienced backgrounds, who perform their duties professionally and with no fuss.

I have no hesitation in recommending Panoptic Solutions to any organisation, or individual, looking for peace of mind.

ANDREW E. · PEABODY ENERGY

SCALE · STANDARDS · COVERAGE

Operating to international standards across five continents since 2010.

5.

Continents of reach — regional offices in Australia, New Zealand, Indonesia & PNG.

27+

Countries of operating experience — from dense regional centres to Antarctica, Guyana & the Galápagos.

150+

Combined years of leadership drawn from military special operations, law enforcement, law & emergency medicine.

3,000+

Completed projects — industry-agnostic execution with fiscal sustainability since 2010.

International standards compliance

ISO 9001

Quality Management Systems

Documented processes, continuous improvement and customer-focused service delivery.

ISO 45001

Occupational Health & Safety

Workforce safety embedded across all field, training and operational deployments.

ISO 18788

Private Security Operations

The international management system standard purpose-built for private security operations.

GOVERNANCE & COVERAGE

In-house oversight, globally insured.

In-house legal counsel manages security licensing and cross-border regulation. A clinical governance board oversees medical compliance.

FULL INSURANCE COVERAGE

- Public Liability
- Medical Malpractice
- Professional Indemnity
- Corporate Travel
- WorkCover

A unified offering, four core capabilities.

Our framework is built to absorb operational friction across the physical, medical and digital domains — delivered as a single, coordinated service.

PHYSICAL & EXECUTIVE PROTECTION

01

Executive protection & physical security.

Low-profile or high-visibility protection configurations for dignitaries, corporate executives and public figures navigating fluid threat environments.

- **Specialised guarding** — Royal Protection, celebrity security, mine site safeguarding & critical asset protection
- **Secure logistics** — VIP drivers, convoy management & fast-track airport services (airside coordination)
- **Risk management** — Fortune 500 advisory, protestor management & workplace dispute mitigation

PROTECTIVE INTELLIGENCE · NEW

02

Protective intelligence & digital risk management.

Because digital risk is physical risk. A compromised online presence can expose secure travel routines and feed hostile actors.

- **Footprint auditing (LITE Reports)** — Limited Intelligence Threat Evaluation to surface weaponizable data
- **Threat identification & hunting** — continuous scanning of social, deep/dark web, forums & news cycles
- **Electronic protection** — device hardening, comms shielding & data encryption for executives on the move
- **Cyber ecosystem audits & training** — corporate threat hunting, anti-phishing & impersonation training

MEDICAL & CRISIS RESPONSE

03

Remote medical support & crisis response.

Integrated frontline medical capability across every protective deployment.

- **Frontline medical integration** — ground teams paired with registered, combat-trained paramedics
- **Remote & austere intervention** — medical evacuation coordination, trauma care & clinic setup
- **Panoptic-branded assets** — specialised executive protection gear & custom trauma kits

PANOPTIC PATHWAYS

04

Training & alumni programs.

Advanced threat mitigation, medical response and operational training — for corporate and security-sector personnel.

- **Close Protection Training** — 9-day residential, Australian-qualification-certified course
- **Security Driver Training** — 3-day intensive trackside program
- **Strategic licensing** — proprietary Panoptic modules licensed to partners across PNG, the Pacific Islands & SE Asia

APAC FOOTPRINT

An Asia-Pacific platform, globally connected.

Strategically located offices in Australia, Indonesia, Papua New Guinea and New Zealand provide an Asia-Pacific platform from which we launch operations worldwide. Newly developed hubs in **Port Moresby, Denpasar and Manila** enable rapid, semi-permissive deployments throughout the region. Where we don't hold a physical office, we operate through vetted and trusted local assets.



PRINCIPALS · LEADERSHIP QUAD

Discipline. Governance. Clinical, legal & commercial authority.

Operational command, in-house legal, clinical governance and commercial leadership — under a single roof.

01 · PRINCIPAL

MANAGING DIRECTOR

Troy Claydon

Founder and Managing Director. Over 14 years' active military service, including deployment as an Australian Army Military Police Close Personal Protection operative. Registered paramedic of 11+ years, still practising. Troy oversees executive protection, remote medical operations, asset security and audits across Australia and the Asia Pacific. ASIS Member; Protective Security Council author & member; AHPRA-registered paramedic.



02 · PRINCIPAL

LEGAL & COMPLIANCE MANAGER

Fallon Claydon

Senior solicitor with 12+ years in commercial law, providing expert legal guidance on complex security matters and law-enforcement liaison. Manages compliance, regulatory requirements, policies, procedures and audits across Panoptic's operating jurisdictions. LLB and BA (UNSW); admitted to the Queensland Supreme Court and the High Court of Australia.



03 · PRINCIPAL

MEDICAL DIRECTOR

Dr. Kieran McCarthy

Military-trained physician with 12+ years' service in the Australian Army, including three years and six operational deployments within Special Operations Command. Fellow of the Royal Australian College of General Practitioners, with a Masters of Public Health (Disaster & Emergency Management) and qualifications in aviation and diving medicine. Provides clinical governance across all global medical deployments.



04 · PRINCIPAL

DIRECTOR OF BUSINESS

Ben Hosking

Leads client relationships and VIP services. A decade with the NT Police specialising in High Risk Tactical and Counter Terrorism policing, with dignitary protection experience for UK Royals, international heads of state, Australian Government officials and corporate HNWIs. Certified tactical police medic and firearms instructor; awarded a Commendation with the Territory Response Group.



Public–private integration. Strategic risk leadership.

CASE STUDY 01 • OPERATION BOLDER

Public-Private Integration & Force Multiplier.

THE CHALLENGE

A high-consequence, non-IPP (Internationally Protected Person) Principal with an extreme public profile required state-level safety — creating an immense operational and resource drain across multiple Australian jurisdictions. Ground support shifted dynamically between states, creating zero-support vacuums in certain regions.

THE SOLUTION

Panoptic deployed its **Supplementary Staff Augmentation** model. Utilising ex-specialist military and police operators who mirror state Dignitary Protection SOPs, Panoptic assumed logistical risk, vehicle advances and paparazzi management — freeing the State Police Protection Operations Unit to focus strictly on the inner cordon.

THE RESULT

Flawless synchronisation: parallel sweeps with Police K9 units, invisible vehicle handoffs, technical decoy extractions (Dock 6), and proactive media management at high-tempo sites. **Zero contact with hostile media. Zero taxpayer burden.** Established a national gold standard for public–private integration.

CASE STUDY 02 • GLOBAL LNG BOARD MEETING

Strategic risk assessment for a global LNG company.

THE CHALLENGE

Securing a high-stakes, multi-day board meeting for a global LNG company. The attendee list comprised wildly different threat vectors — former US politicians, British Empire honorees, military generals and HNWIs. The client required elite protection without exorbitant, bloated planning timelines.

THE SOLUTION

Panoptic executed an intelligence-driven, client-centric strategy: individual security risk profiles, a dynamic risk/threat matrix, multi-agency stakeholder liaison, and end-to-end executive protection alongside on-site paramedic and travel assistant teams.

THE RESULT

Compressed a standard planning cycle **from months to days**. Delivered premium, lean-cost protection with instant elite medical response seamlessly embedded into the logistics.

CASE STUDY 03 · EBA NEGOTIATIONS

Crisis management — industrial relations.

THE CHALLENGE

During an intense Enterprise Bargaining Agreement negotiation, threat actors and aggravated individuals began targeting corporate executives and HR leaders. Threats escalated to targeting private residences, endangering families, and launching online and offline harassment campaigns.

THE SOLUTION

Panoptic deployed an un-uniformed, low-profile **tactical shadow support element** designed to protect without escalating tensions. Ground teams conducted rapid residential audits, route and travel monitoring, meeting venue sweeps and discreet shadow protection during executive movements.

THE RESULT

Maintained complete operational continuity for corporate negotiations. The discreet footprint prevented panic or retaliation, giving the executive team the safety and psychological confidence required to settle negotiations successfully.

WHY PANOPTIC

Five reasons clients choose us.

- **Veteran-owned & operated** since 2010 — fiscally sustainable and operationally reliable.
- **Hybrid security + medical + digital** under one roof — no third-party hand-offs.
- **In-house legal & clinical governance** for licensing and medical compliance.
- **24/7 operations** — Global Ops Centre Gold Coast + Regional Ops Centre Jakarta.
- **Repeat UHNW & family-office clientele** — track record of trust at the top.

PROVEN IMPACT

A multi-year residential security program on the Gold Coast delivered a **60% reduction in crime** within the secured neighbourhood.

CONTACT



Let's start the conversation.

Contact us to arrange a consultation with one of our managers. We'll discuss how Panoptic Solutions can support your business, family or industry with a tailored security, medical and protective intelligence program.

AUSTRALIA · GLOBAL HQ

Suite 1.1, 328 Scottsdale Drive
Robina QLD 4226
Australia

INDONESIA · REGIONAL OPS

PT Panoptic Solutions Asia
Icon Business Park E-9
Jalan BSD Raya Barat
Tangerang, Banten 15345

PAPUA NEW GUINEA

Port Moresby Regional Hub
Semi-permissive Asia-Pacific deployments

NEW ZEALAND · MELBOURNE

Auckland · Melbourne
Additional staffed centres across the APAC region

PHONE

1300 651 407

EMAIL

info@panopticsolutions.com

www.panopticsolutions.com