

Incident Response

PLANNING AND MANAGEMENT



In response to a cyber security incident, it's essential to remain calm and refer to a well-prepared incident response plan. At RightCue, we offer comprehensive cyber incident response planning exercises that equip your organisation with a robust plan and a platform within which to manage the crisis. The platform provides secure out of band communications, communications between Stakeholders and 3rd Parties and guided incident response.

HOW OUR INCIDENT RESPONSE PLANNING EXERCISES WORK

The playbook exercises mimic real-life incidents and scenarios that our experienced consultants have encountered and draw upon the NCSC recommendations and methodologies for conducting an incident simulation. The exercises use examples of a cyber-attack or other security incident, allowing your team to practice their response plan in a controlled environment.

We invite key stakeholders from various departments, including IT, security, legal, public relations, and senior leadership, to form a crisis response team and respond to an evolving situation. Working through a realistic and challenging scenario that aligns with your specific threat landscape, the exercise identifies gaps in your response planning and areas for improvement.

RIGHTCUE'S INCIDENT RESPONSE ASSESSMENT PROCESS

The workshop evaluates your organisation's ability to respond to a security incident, providing insights into the effectiveness of your plans and approach.

We gather feedback from the group on the actions they believe should be taken and add our recommendations to improve an existing incident response plan or build a new one for your organisation.

Regular tabletop exercises ensure that your organisation's incident response plan remains practical and up-to-date, giving you peace of mind and readiness for any security incident.

PARTNERING WITH CYGNVS

RightCue have partnered with the only industry leading, Guided Cyber Crisis Management Platform on the market to assist our clients in reducing the impact of cyber breaches by focusing on cyber resilience.

COMMON CHALLENGES ORGANISATIONS FACE DURING A CYBER CRISES

01 THE WEEKEND

Team members may be remote and existing communication channels may be compromised

03 THE CHOREOGRAPHY

C-suite, multiple internal teams, outside counsel, forensics – when/how to engage, who's doing what, when and how?

02 THE IMPROVISATION

Response, recovery, and communications plans are inadequate, inaccessible, or compromised

04 THE CLOCK IS TICKING

Ensure necessary steps with no missteps, ensure everything is documented, evidence for reporting requirements



CONNECTED

- Out-of-band and secure collaboration
- Simple setup via pre-designed and proven playbooks
- Ubiquitous access via iOS/Android mobile apps or any browser

CONFIDENT

- Tools at your fingertips including prebuilt, up-to-date playbooks by industry and incident type
- Built-in knowledgebase via a connected ecosystem of expert service providers
- Validation, refinement and improvement of plans via tabletop simulations

IN CONTROL

- Visibility, tracking and alerts across all workstreams via the dashboard
- Guided, choreographed response for each stakeholder
- Granular access control across internal and external teams with Dynamic Tenancy

COMPLIANT

- Help establish, maintain, and protect legal privilege
- Documented evidence of process adherence via audit trail
- Simplified reporting to regulators, customers, insurance

Keep your plans and playbooks completely separate from your corporate network, dynamically hosted on the platform. Each team member knows exactly what tasks and actions are assigned to them.

ABOUT US

WHY RIGHTCUE

- In-depth understanding of business, technology and regulations.
- Highly praised by our clients for outstanding customer service and quality of deliverables.
- Access to a wide range of professional qualified resources in ethical hacking, finance, risk management and internal audit.
- Flexible arrangement - we can scale up and down as per your needs.

WHY CYGNVS

- 1000+ clients on the platform.
- Raised \$55m from top tier investors.
- Initiate your incident response wherever you are.
- Secure out-of-band communication and collaboration.
- Single command centre and dashboard.
- Mobilisation of pre-onboarded 3rd party providers.



CONTACT US TODAY

If you would like to understand more on how RightCue can assist you in preparing your organisation for the inevitable, get in touch with us for a discussion.

Email: cyber@rightcue.com Tel: 01256 260780