

Daily



















The Parable of Jack





















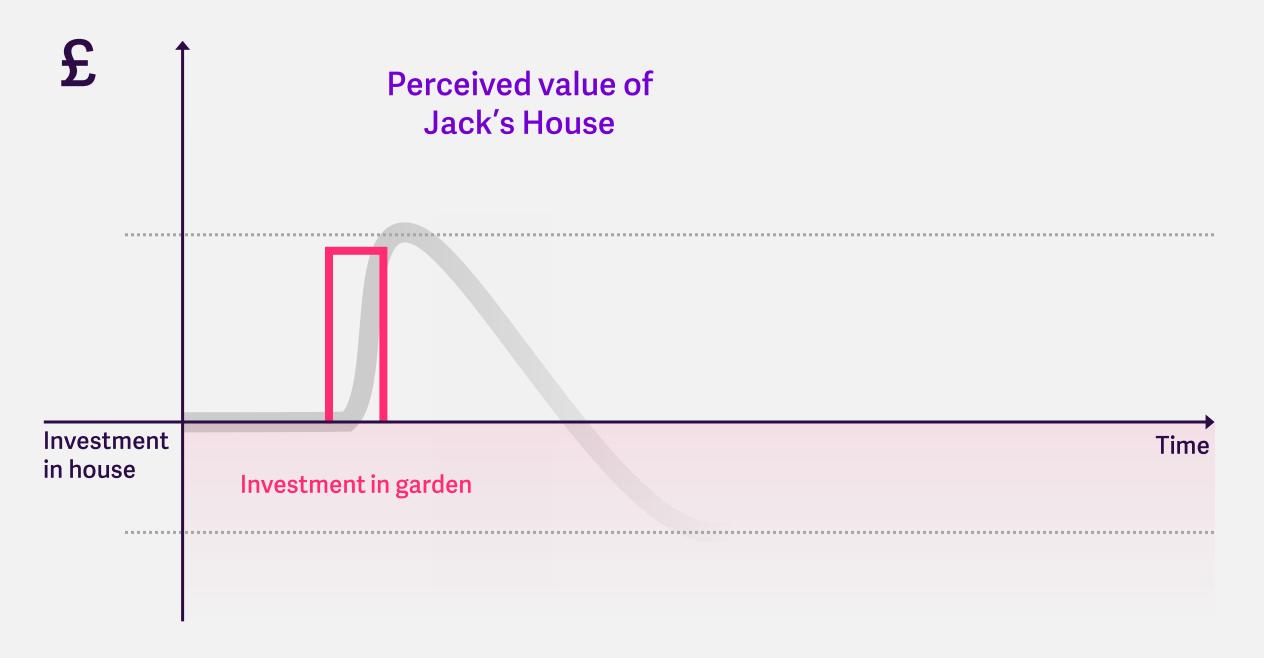




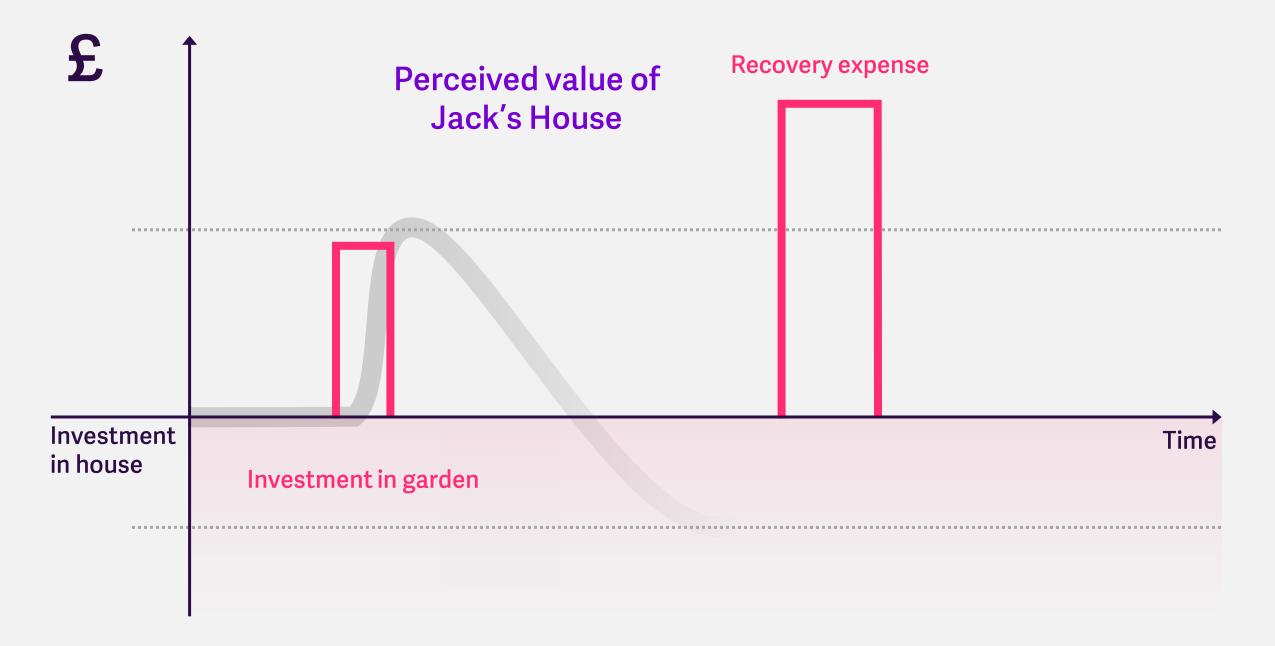


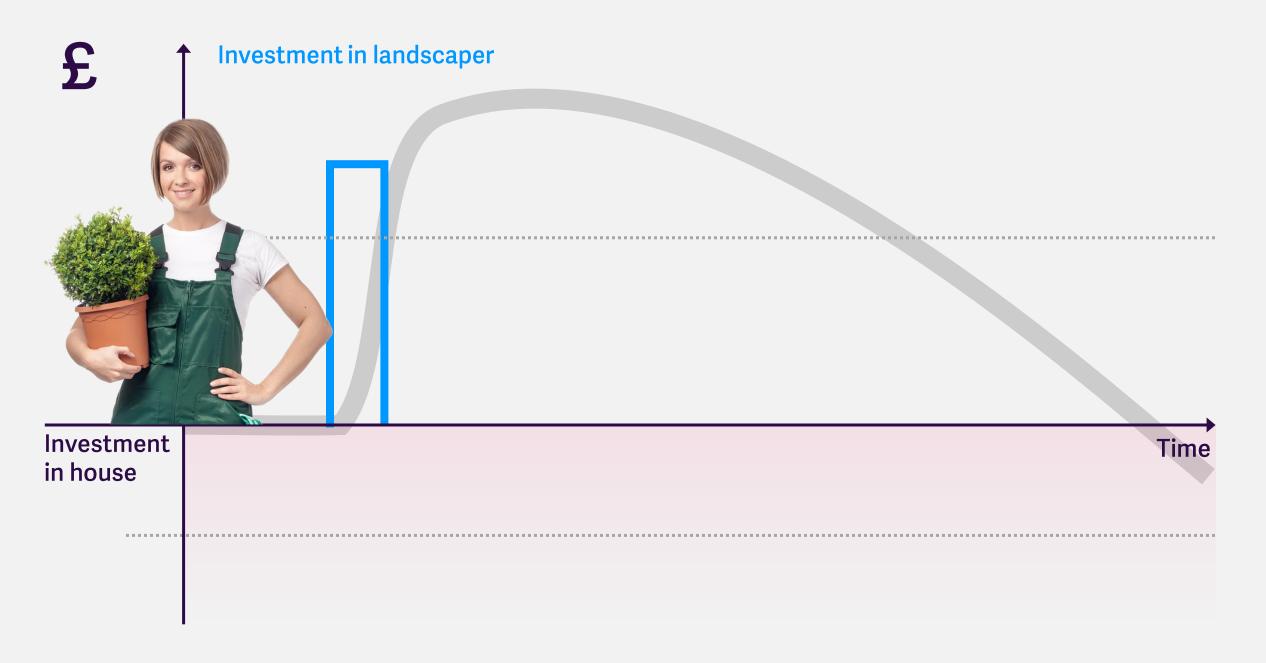






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British firms that invested in design saw a 200% rise in stock performance.

Each pound spent on design earned a return of 125%.



2007 Study

Companies that invest most heavily in design do better in sales growth



Companies that invested in design had 22%-44% higher growth than those that did not.

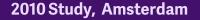


Design is a 'crucial driver of value' for many companies

2010 Study, Essen, Germany



Investment in design leads to better product performance

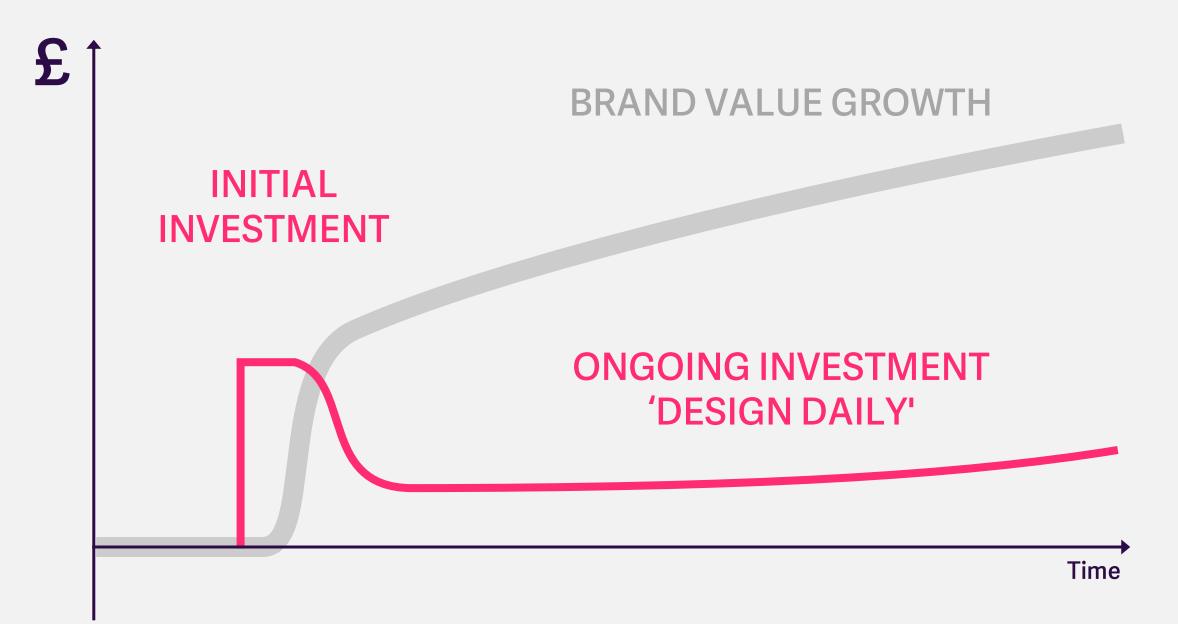




DESIGN **ISA** SAFE INVESTMENT £ **ISOLATED INVESTMENT REACTIVE EXPENSE** Time







Why aren't businesses investing in design?





Lack of understanding of what 'Design' is

Lack of appreciation for what Design can deliver

Lack of value perception in design as a professional service



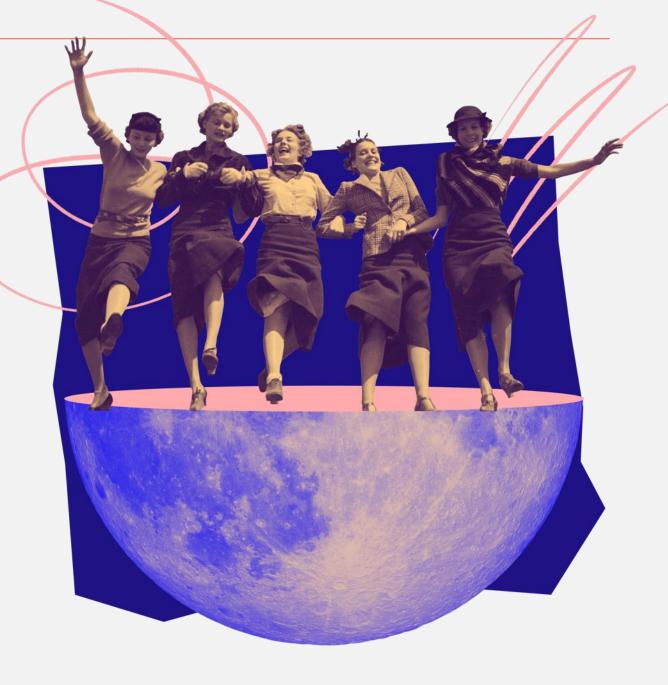
Lack of understanding of what to look for in a creative service provider and how to engage them

Poor understanding of how to evaluate design outcomes

A belief that 'we are too small to bother with design'



What are they missing out on?



Sustained brand governance

Strategic brand development

Proactive command and control of messaging evolution over time

Optimisation of customer engagement opportunities





Higher value perception and differentiation from competition

Higher levels of innovation

Stronger cultural alignment

More effective recruitment





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Taken seriously more quickly Quick comprehension of complex concept and proposition Third party objectivity and brand governance Able to respond and fully exploit all opportunities

Buy-in and trust across the business 'Creative' worthy of investment **Involved early doors** Weekly/daily communications Included in strategy conversations **Acceptance of rapid iteration process Belief in third-party objectivity**



Third party objectivity **Partner commitment** Human-centric problem solving **Higher engagement** with internal and external audiences **Culture-deep spirit** of innovation





