



PDA
MEMBERS
HANDBOOK

2026

THE PDA MEMBER'S HANDBOOK

Keep your Member's Handbook somewhere handy – in a folder, a glove box or pocket – so you can refer to it whenever you need to.

This Painting and Decorating Association Member Handbook belongs to:

.....

PDA Membership No:

.....

THE VALUE OF TRADE ASSOCIATIONS

Trade associations bring businesses together to provide technical expertise and support, establish best practice and create new opportunities.

The PDA is the UK's only non-profit trade association dedicated to the painting and decorating sector.

As a collective voice for the industry, the PDA flies the flag for excellence in the trade, creates opportunities for apprentices through its nationwide competitions and encourages businesses to drive down waste through its Paint Green scheme.

The Association also provides a range of deals and discounts for members through its links with Associate Partners, alongside providing crucial services such as the Market Business Hub and 24/7 Market Advice Claims and Stress Counselling Line, our impartial mediation and arbitration service, health and safety handbook app and so much more.

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Your PDA Member Handbook 2026

As we move into 2026, we'd like to remind all members that the PDA team is here for you with a real person at the end of the phone to help you access the benefits and services that are included in your PDA membership.

This handbook is an at-a-glance guide that you can refer to throughout the year and includes details of support services including the 24/7 Markel helpline.

We'd like to thank all our members for their support over the last year and look forward to providing more events and activities that will help Power Up Your Business in 2026.

Best Wishes,

Neil

PDA Chief Executive



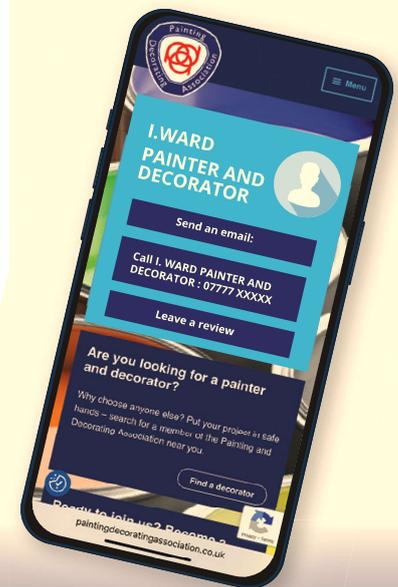
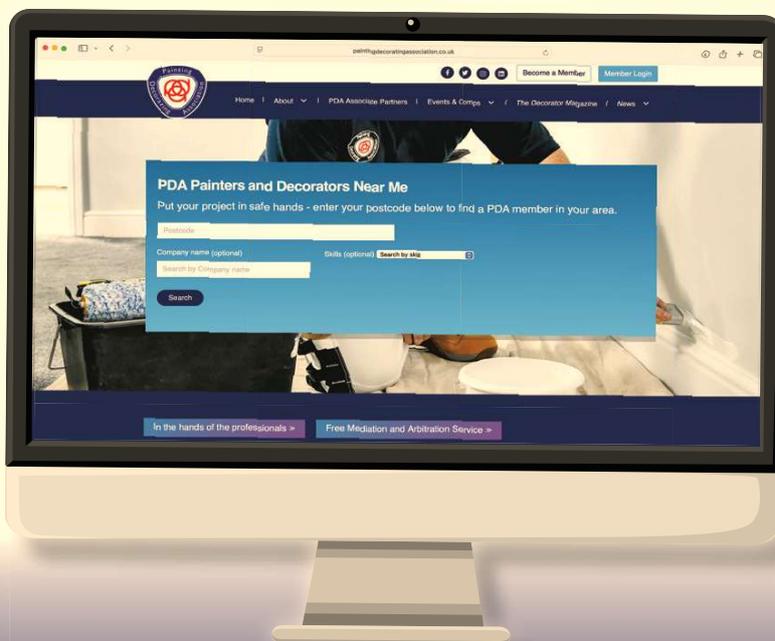
NEIL OGILVIE
Chief Executive



Your PDA profile

When potential customers use our **Find a Decorator tool**, they can click through to individual profiles of each PDA member.

Make sure your profile is up to date, add specialisms, photographs, contact details and more.



For support contact head office and speak to a member of the team on **02476 353776** or alternatively, email us at **info@paintingdecoratingassociation.co.uk**



- MARKEL ADVICE & CLAIMS LINE
- MARKEL STRESS COUNSELLING LINE
- ACCESS TO MARKEL BUSINESS HUB
- PDA HEALTH AND SAFETY HANDBOOK APP
- PDA POWER UP YOUR BUSINESS PACKAGE
- PDA PAINT GREEN INITIATIVE
- FREE PDA ONLINE PROFILE
- THE DECORATOR MAGAZINE – PDA INDUSTRY JOURNAL
- PDA E-NEWSLETTER
- INDUSTRY CONNECTIONS THROUGH OUR ASSOCIATE PARTNERS
- IMPARTIAL MEDIATION AND ARBITRATION SERVICE
- 24/7 CLAIMS AND STRESS HELPLINE
- DEALS & DISCOUNTS INCLUDING B&Q TRADEPOINT AND WICKES YOUR MEMBERSHIP BENEFITS



ADVICE, CLAIMS & STRESS HELPLINE



POWER UP YOUR BUSINESS



In 2025 the PDA launched the Power Up Your Business package which included a series of webinars offering training opportunities and industry insights, alongside development of a Careers in Colour booklet or school leavers and further enhancement of the Paint Green scheme.



Samantha Costa

Costa Decoration Ltd



Thank you, PDA and Markel, for hosting such an insightful webinar on data protection and cybersecurity. Such an incredibly relevant topic shows just how crucial it is to secure both business and personal information in today's digital landscape, especially given the increased cyber-attacks facing businesses such as ours.

As small business owners, staying informed about these issues isn't just beneficial, it's essential. The insights shared about handling customer data, website privacy policies, compliance, and the legal obligations around ICO registration were particularly valuable.

Simon Martin T/A Rowe & Martin Design, Decorating & Restoration

The PDA-exclusive Data Protection and Cyber Security webinar, presented by Markel, was exceptionally informative and provided valuable insights into best practices for safeguarding data — a session that proved well worth attending.

PAIN T GREEN



Paint Green encourages PDA members to drive down waste by committing to recycling, reusing or reducing waste paint and paint containers.

PDA members who take the Paint Green pledge can display the Paint Green logo to demonstrate to clients that they have made a commitment to help protect the planet.

More information including case studies focusing on Paint Green members is at:
www.paintingdecoratingassociation.co.uk/paint-green



All PDA members are covered under our Group Legal Insurance with Markel and have the option to take painters and decorators insurance from Markel Direct with a 10% discount.

Use your PDA membership card token code to access the Business Hub where you can download useful documents for free, including:

- Application for Employment
- Dismissal on Notice
- Assignments of Contracts/Debts
- Employee Confidentiality Agreement
- Business to Business Contract Terms and Conditions
- Employment Contract of Employment
- Consultancy Agreement
- Apprenticeship Agreement
- Dismissal and Re-engagement Letter
- Pre-employment Questionnaire
- Dismissal at End of Probationary Period Letter
- Sub-contractor Agreement

Members can arrange a consultation with a Markel solicitor or barrister on a fixed fee package, bespoke request or agreed hourly rate for support on topics including:

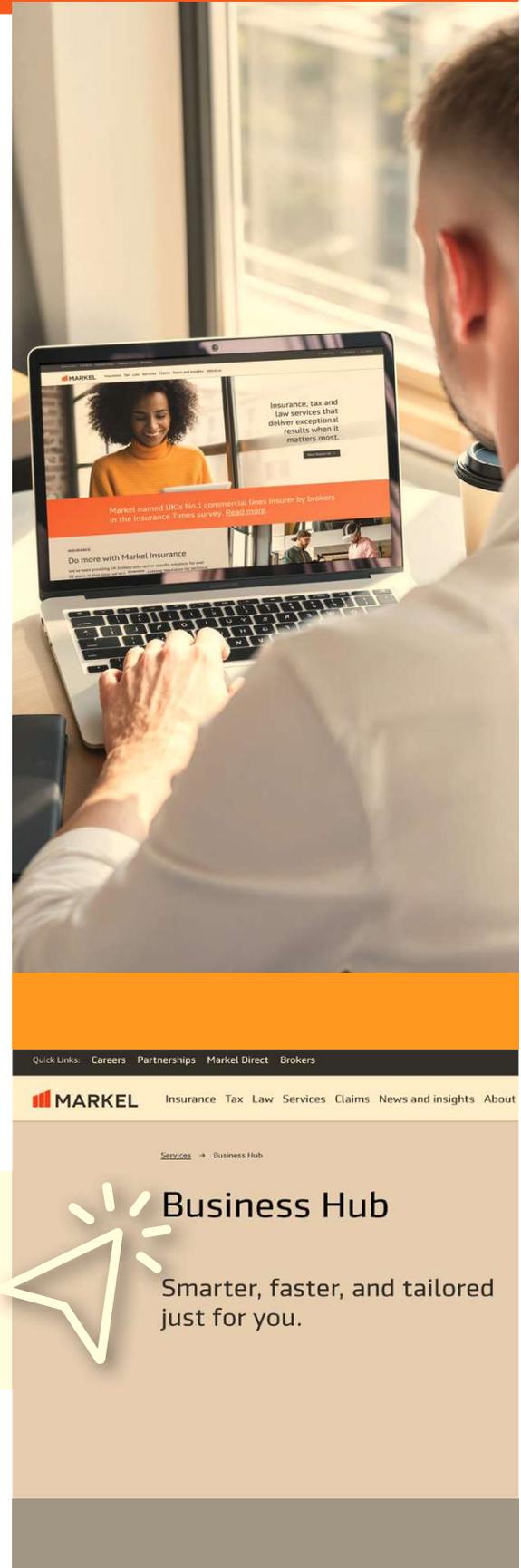
- Business Contract Review
- Debt Recovery Service
- Collateral Warranty Review
- Settlement Agreement
- Employment Contract Review
- Employment Package Review



Included in your annual membership fee are a range of courses available via Markel's Business Hub, including:

- Emergency Planning
- First Aid at Work
- Food Safety Basics
- Food Safety Ratings and Prosecutions
- Gas and Electricity
- Health and Safety Policies
- Health and Safety Risk Assessments
- Health and Safety Signs
- Intoxication at Work
- Lone and Home Working
- Noise and Vibration at Work
- Occupational Health
- Personal Protective Equipment
- Pregnant Workers
- Slips, Trips & Accidents in the Workplace
- Vehicle Safety at Work
- Work Equipment
- Young Workers

To explore all the services available to PDA members through our partnership with Markel, sign into the Business Hub using your token code.



A forward-thinking training provider offering a huge range of painter and decorator courses designed to boost business. **A PDA Associate Partner**, PaintTech Training Academy offers unrivalled training support:

- Tutors with over 70 years' combined experience in the painting and decorating industry
- Industry leaders and one of the first to introduce spray techniques to the UK
- Over 30 courses in the North and South of England
- Specialist courses that focus on specific skills and techniques
- Five courses assured by City & Guilds available
- Funding available for all painting and decorating courses
- SOLE TRADER DISCOUNTS
- Lifetime support for anyone taking PaintTech Training Academy courses
- An independent business created for tradespeople by tradespeople
- Unbiased advice on the equipment best suited for you





HS DIRECT.

Part of  Citation

Construction comes with challenges. Tight deadlines, changing plans and unforeseen issues are part of the job – but being prepared means protecting your team and making sure your projects stay on track. Here's the cost of non-compliance in construction...

- **£1.3 billion** cost to the sector due to poor Health & Safety in 2021/22
- **400,000 working days** lost to injuries in the construction industry in 2023/24
- **47,000 non-fatal injuries** in construction in 2023/24

Take control of your compliance with support from HS Direct:

- **Ready-to-use** HR and Health & Safety templates including risk assessments, method statements and policies
- **Flexible** compliance software backed by real experts
- **Stand-out** certification support to win more work
- **Expert advice** to help you stay compliant
- **Free** phone support Monday – Friday 9am to 5pm



CHAS

Veriforce CHAS is the UK's leading provider of compliance and risk management solutions.

Simplify compliance and prequalification processes

CHAS membership simplifies the process of being assessed for contractor compliance, which means you save time and money through our streamlined prequalification solutions.



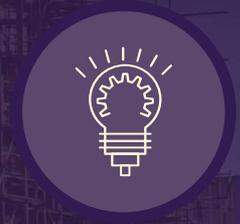
Connect Contractors and Clients.

CHAS membership helps contractors to secure more work opportunities by demonstrating their compliance and being visible to our network of 2,500+ hiring clients.



Get access to money-saving member benefits

CHAS members get access to an ever-growing list of unique benefits to help grow their business and secure more work opportunities.



Efficient Supply Chain Management

The VeriforceONE client portal will enable you to search for contractors' profiles and projects for tender, helping you manage your entire supply chain at the click of a button.

COCONUT



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As a professional painter and decorator, you'll soon need to follow **new rules for reporting your income to HMRC**. That means quarterly submissions, digital records, and the end of traditional Self Assessment as we know it.

That's where **Coconut** comes in.

- Built specifically for self-employed painters and decorators
- MTD for Income Tax ready
- Track income and expenses with ease
- Capture receipts on the go
- Send invoices and see how much tax you owe
- No accounting jargon – just a simple, powerful app

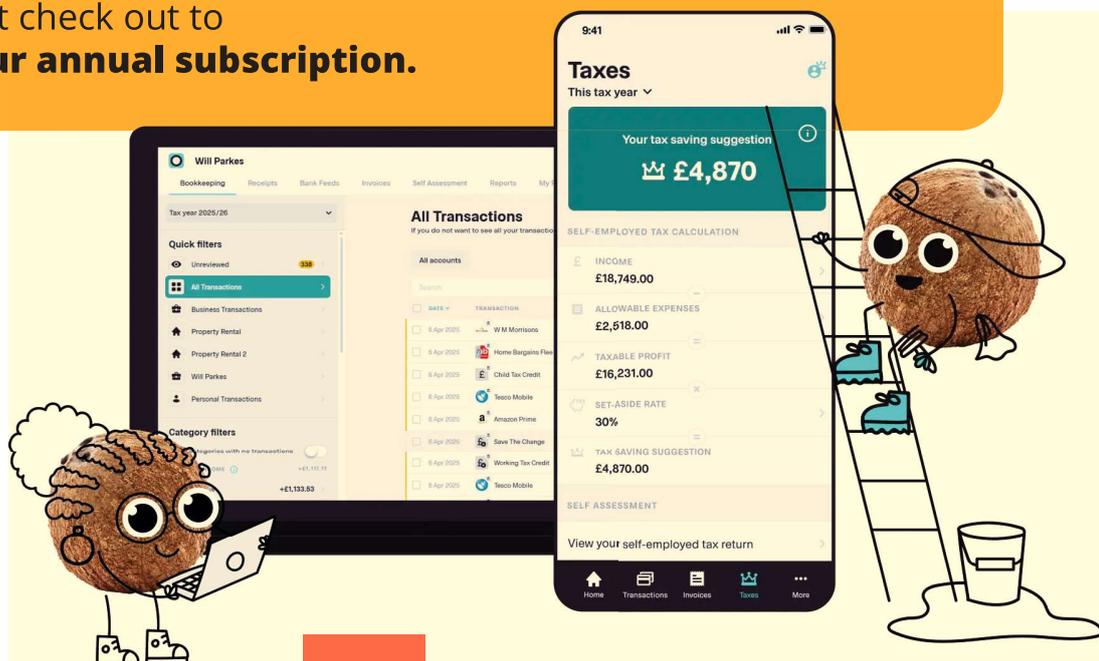
Whether you're managing your finances solo or working with an accountant, Coconut takes the stress out of tax and helps you stay compliant.

Start your 30-day free trial today then:

Use code **PDAM25** at checkout to receive **25% off** our **monthly subscription** for the 1st three months

Or

Use code **PDA25** at check out to receive **25% off our annual subscription**.



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REPAIR CARE

Repair Care are not only market leaders in timber restorations and maintenance, they also aim to offer the full package from training to ongoing support.

PDA Members receive a **30% discount** on the Trained Contractor Repair Care certified training course.

- Hands on experience with the entire Repair Care product range.
- Training is valid for four years on successful completion of the course.
- Access to Repair Care tenyear guarantee on repairs.

Simply quote promo code 'PDA' on the training enquiry form



The UK's fastest route to **SSIP** and **CAS** certification, **SMAS Worksafe** is a **PDA Associate Partner** and offers swift certification with expert in-house assessors.

- Achieve certification is as little as one day
- Certification packages for every business
- Accredited by UKAS and recognised by leading construction buyers
- Trusted by thousands of contractors nationwide



Accredited
by UKAS

PDA events & competitions



The PDA Premier Trophy Awards see a panel of independent judges assess dozens of entries across seven categories, with shortlisted projects inspected in person and winners announced at a stunning ceremony held at Plaisterers' Hall, London in July.

In the autumn, the PDA hosts an annual **Networking Event and Gala Dinner**, an opportunity for members to make connections and meet up with long-standing friends and colleagues while enjoying a spectacular Gala Dinner with live entertainment.

Each year, the PDA hosts a nationwide competition in which top scoring apprentices from five regional heats held at colleges across England, Scotland and Wales battle it out in a Grand Final for the title of **Apprentice of the Year** – announced at the Premier Trophy Awards.

Held on a single day in early summer, the **PDA Apprentice Paperhanger of the Year** competition tasks entrants with a wallpapering challenge designed to test their precision, stamina and skill, with winners revealed at the Networking Event and Gala Dinner.





PREMIER TROPHY AWARDS



PDA GALA DINNER

Here for you

The PDA staff team is a small and friendly group who are on hand to support members in a variety of ways.

You can contact us by telephone (+44 (0) 2476 353 776) or email for information and advice about PDA membership, benefits and services you can access, award entries, our Paint Green scheme, apprenticeship competitions, PDA events and much more.

The PDA is also partnered with the Lighthouse Club and the Andy Man Club to ensure there is emotional and mental health support available in challenging times.

Your PDA team



Neil Ogilvie, Chief Executive
neil@paintingdecoratingassociation.co.uk

A former painter and decorator himself, Neil is on hand to discuss all things PDA



Denice Harper, Membership Services Manager
denice@paintingdecoratingassociation.co.uk

If you have questions about membership benefits, how to access support or adjust your membership category, Denice will have the answers!



Yvonne Dominey-Tay, Administration and Events Manager
yvonne@paintingdecoratingassociation.co.uk

As the organiser of PDA's flagship Premier Trophy Awards, PDA Networking Event and Gala Dinner, Apprentice of the Year and Apprentice Paperhanger of the Year competitions, Yvonne is the first port of call for queries about entries, sponsorship and more.



Samantha Leaper, Admin, Website & Membership Officer
sam@paintingdecoratingassociation.co.uk

If you need help updating your online PDA profile, accessing digital resources or want to join the PDA's Paint Green initiative, Sam will be happy to help!



Kerrie McKenna, Administration Assistant
kerrie@paintingdecoratingassociation.co.uk

Kerrie provides key admin support to the PDA team and also manages the online shop – so if you have any questions or ideas for new products, feel free to get in touch.

Lighthouse Club



The PDA is a Company Supporter of the Lighthouse Construction Industry Charity (Lighthouse Club), giving PDA members access to a range of services including:

- **24/7 confidential helpline** – available to Members, their employees and subcontractors/agency workers. Also available in multiple languages
- **Text HardHat** – a 24/7 text-back counselling service
- **Self-support app** – wellbeing support app called 'Construction Industry Helpline' signposting to more than 3,000 accredited support organisations and packed with information about conditions and coping strategies
- **Wellbeing Academy** – free training including self-paced e-learning, CPD accredited masterclasses and MHFA accredited Mental Health First Aid training.
- **Lighthouse Beacons** – over 350 volunteer centres around the UK and Ireland offer drop-in sessions for workers to socialise and talk with likeminded people

lighthousecharity.org

ANDY'S MAN CLUB

The PDA is a supporter of **ANDYSMANCLUB**, which has free support groups nationwide, running every Monday from 7pm except bank holidays.

In these groups, men can open up about the storms affecting their lives in a safe, judgement-free and non-clinical environment.

The aim of the club is to provide men with a safe space where they feel comfortable to talk and open up about their experiences in a room free of judgment. #ItsOkayToTalk



andysmanclub.co.uk

#ANDYSMANCLUB

PAINING AND DECORATING ASSOCIATION

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