

Mobile-PASS: How to register and activate a Mobile-PASS license on your phone

Video



Introduction

Mobile-PASS is part of the KRYPTO high security system and works with the ATRIUM A22K controller. Mobile-PASS allows you to open doors from or with your smartphone, rather than traditional cards or tags.

- ⓘ First, make sure you have downloaded the ATRIUM BT app onto your smartphone.
[Download for free now!](#)

When you open the ATRIUM BT app, you will automatically be taken to the registration page. From the registration page, there are three easy ways to add a Mobile-PASS license to your device:

1. By following the instructions in the email sent to you by the ATRIUM system administrator.
2. By copying and pasting the registration code in the email directly into the app.
3. By scanning your device at one of the Bluetooth readers at the ATRIUM site.

Method 1: Email

When you receive the email from the system administrator, you will see that it contains instructions for activating Mobile-PASS on your device.

The email contains two links (one for iPhone and one for Android), along with a long code made up of letters and numbers at the bottom of the email.

Click the correct link according to your phone model. When you click it, the ATRIUM BT app will open and take you to the registration page. Tap **Add Mobile-PASS** on the screen, and your license will be registered. You will then be redirected to the ATRIUM BT homepage.

If you are not present in the building where the system is set up, your registration status will show as **Pending**. It will stay like this until you visit the building and your device is detected by one of the Bluetooth readers that is part of the system.

If you are already in the building and your device has been detected by a reader, you will see on the homepage a list of nearby doors. Your registration and activation are complete, and you are ready to use your Mobile-PASS!

Method 2: Copy & Paste

If the link in the email you receive doesn't work or is inactive, you can use this method. Depending on the system that is set up, you might also receive a second type of email, which doesn't contain any links and just includes the long code.

Copy and paste the long code from the email.

Open the ATRIUM BT app and on the registration page, tap **Add Manually**. Then paste the registration code into the box and tap **Add Mobile-PASS**.

If you are not present in the building where the system is set up, your registration status will show as **Pending**. It will stay like this until you visit the building and your device is detected by one of the Bluetooth readers that is part of the system.

If you are already in the building and your device has been detected by a reader, you will see on the homepage a list of nearby doors. Your registration and activation are complete, and you are ready to use your Mobile-PASS!

Method 3: Scan at Reader

Once a system administrator has clicked the **Scan** button in the ATRIUM interface, the reader will start blinking red twice and green twice. This indicates that it is waiting for a phone to be scanned.

Open the ATRIUM BT app and on the registration page, tap the **Scan** button. Then, hold your device up to the reader, until a green tick appears on the phone screen. The reader will beep and flash green for two seconds to indicate that the Mobile-PASS activation is complete.

If the scan has not worked for some reason, the reader will flash red for two seconds and you will need to repeat the process.

<https://support.cdvi.co.uk/portal/en/kb/articles/mobile-pass-how-to-register-and-activate-a-mobile-pass-license-on-your-phone>