



New Alarm Receiving Centre Control Room

Overview

Project Title:
Mansfield New ARC Control Room

Client:
Protect-Us Monitoring (incorporating Secur-It)

Sector:
Security

Completion:
March 2017

Project Overview:

A new ARC control room for Protect-Us Monitoring was being accommodated in a brand new building and needed control room furniture. Three two person consoles were manufactured and installed by Thinking Space along with an extensive media wall and storage furniture to complete the new facility.

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The Thinking Space team are professional and helpful. They explained all that was needed in a clear and precise way which made it easier to picture their vision of our new control room to us. I would highly recommend Thinking Space for your ARC control room furniture, it's made such a difference to the wellbeing and productivity of our staff here. ”

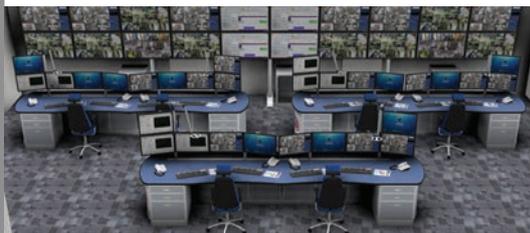
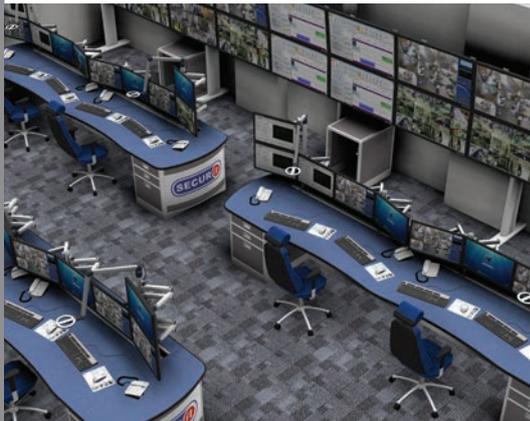
*Kevin Suffolk
ARC Manager
Protect-Us Monitoring*

Case Study

Mansfield new ARC control room

Overview of client

Protect-Us Monitoring are an accredited remote monitoring station. They provide 24/7 365 day a year alarm receiving centre staff and work with all the countries authorities such as police, ambulance and fire services. Their new control room will have the capacity to cater for any monitored project, from a single dwelling to a commercial client, including retail.

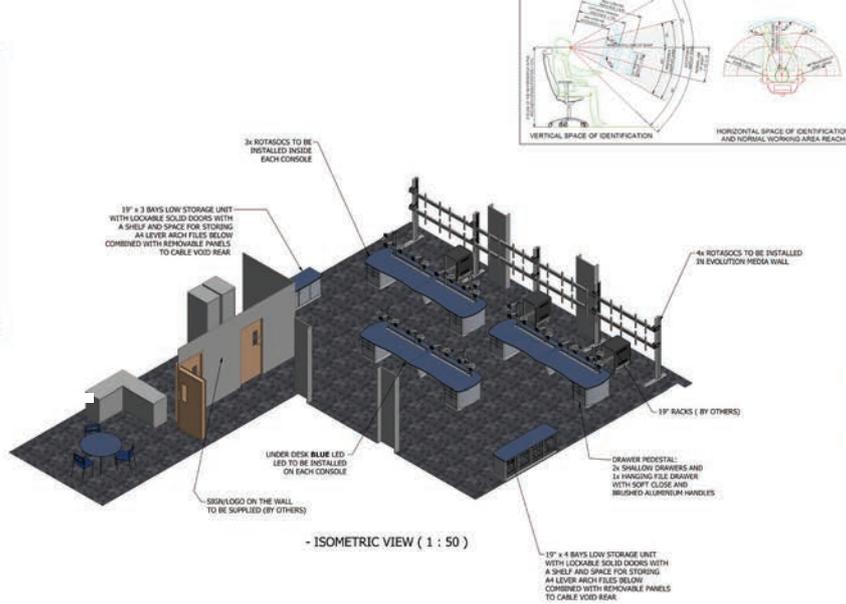
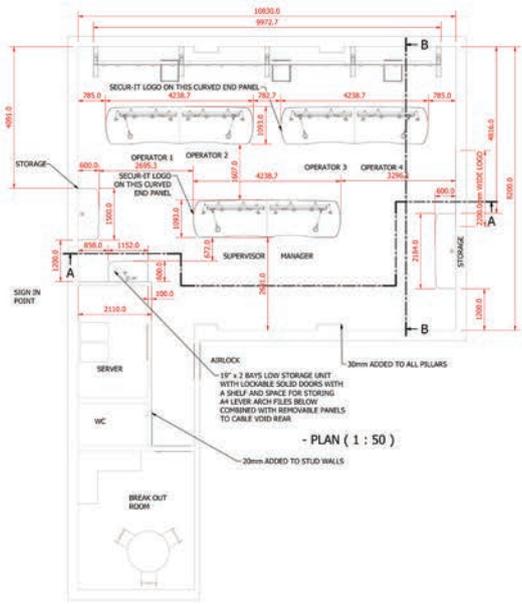


Scope of the project

After meeting Thinking Space at the IFSEC International Exhibition, clients' Protect-Us Monitoring tasked them with providing control room layouts for their brand new Alarm Receiving Centre. Thinking Space worked with the client to provide an optimum solution, using their free consultation and design service to deliver high quality visuals (see left).



improving working environments



Above: Extract from the Thinking Space 2D design proposal drawing for Mansfield ARC control room

Project execution

Thinking Space manufactured three consoles to accommodate two operators each. The first two consoles are positioned immediately in front of a large media wall, also provided by Thinking Space, features twenty 42" monitors, in two rows, spanning some 10 metres in length across the room. A further console for a supervisor and manager is behind the operator desking. Curved end panels with the clients' logo as well as colour-coordinated worktop gives corporate identity, promoting engagement and wellbeing amongst staff.

Kevin Suffolk, ARC Manager explained "The Thinking Space team are professional and helpful. They explained all that was needed in a clear and precise way which made it easier to picture their vision of our new control room to us. I would highly recommend Thinking Space for your control room furniture, it's made such a difference to the wellbeing and productivity of our staff here".

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Top: The new consoles provide plenty of space for the working area, with ample space between each console, giving a light, airy feel to the new control room.

Above: The under-desk LED lighting provides a glow without distractions on the screens above.