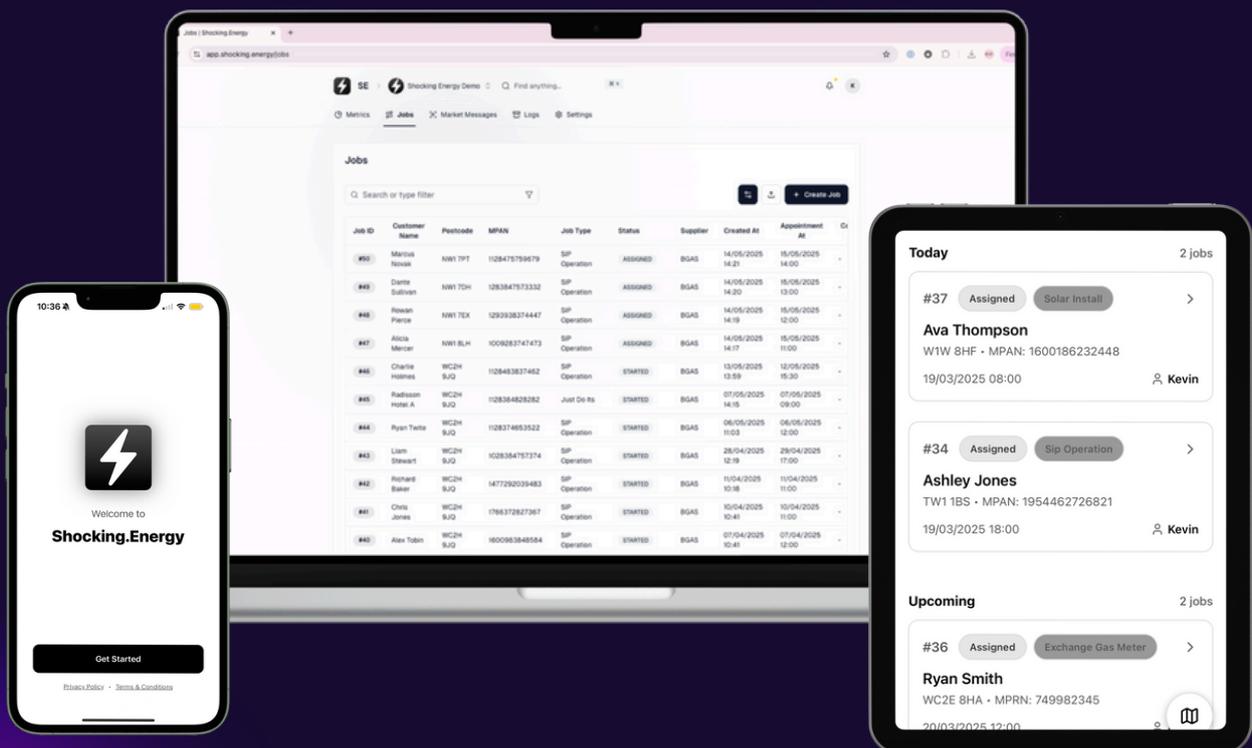# JobWay.AI

The smartest way to manage your field service business

JobWay.AI transforms how field service professionals work.

✓ **Modern & Installer-Friendly**

✓ **Built-In Compliance & Efficiency**

✓ **AI-Powered Job Processing**

We **understand the challenges** of managing field operations - especially when systems are cumbersome or outdated. JobWay.AI **focuses on speed, reliability, and scalability**.

Our small but highly experienced team brings **industry-leading expertise** in field app development and energy-related integrations, including market messaging, asset management, metering, and scheduling.

Innovation-Driven

We leverage cutting-edge AI technology to transform complex industry challenges into streamlined, user-focused solutions.

Experience-Led

Our team brings decades of combined expertise in software architecture, data analytics, and energy sector innovation.

Product Focussed

We create tools that engineers and technicians genuinely enjoy using, informed by real-world field experience.

Our Commitment

We empower businesses of all sizes to navigate the energy transition with confidence, efficiency, and impact.

Our Mobile App

Experience the **future of field service** management with our **powerful mobile app**. Every job update, signature, and photo is captured in real-time, keeping your entire team in sync and your customers informed.

- ✅ Offline-first design for reliable field operations
- ✅ Real-time sync with automatic conflict resolution
- ✅ Built-in job checklists and photo documentation

JobWay.AI
Job Management

Take control of your operational workflow with our Job Management Module - a **powerful, flexible system** built to streamline how you plan, assign, track, and report on jobs from start to finish.

Rich Job Records and Documentation

Upload photos, videos, and documents to any job, keeping your field data organised and accessible. Need proof of work or on-site conditions? It's all there, securely stored and ready to export.

Reports and Integrations, Built-In

Export a complete job report to CSV at any time, or use webhooks to feed job data directly into your own datalake or BI tools.

Plan and Create Jobs Your Way

Start fast with standard pre-configured job types, or build your own with ease. Create jobs manually using a simple form, in bulk via CSV upload, or even generate them from an AI-analysed image - giving your team maximum flexibility.

Real-Time Assignment

Assign jobs to your field teams in seconds. Whether you're planning a week in advance or responding to urgent issues, your schedule stays agile.
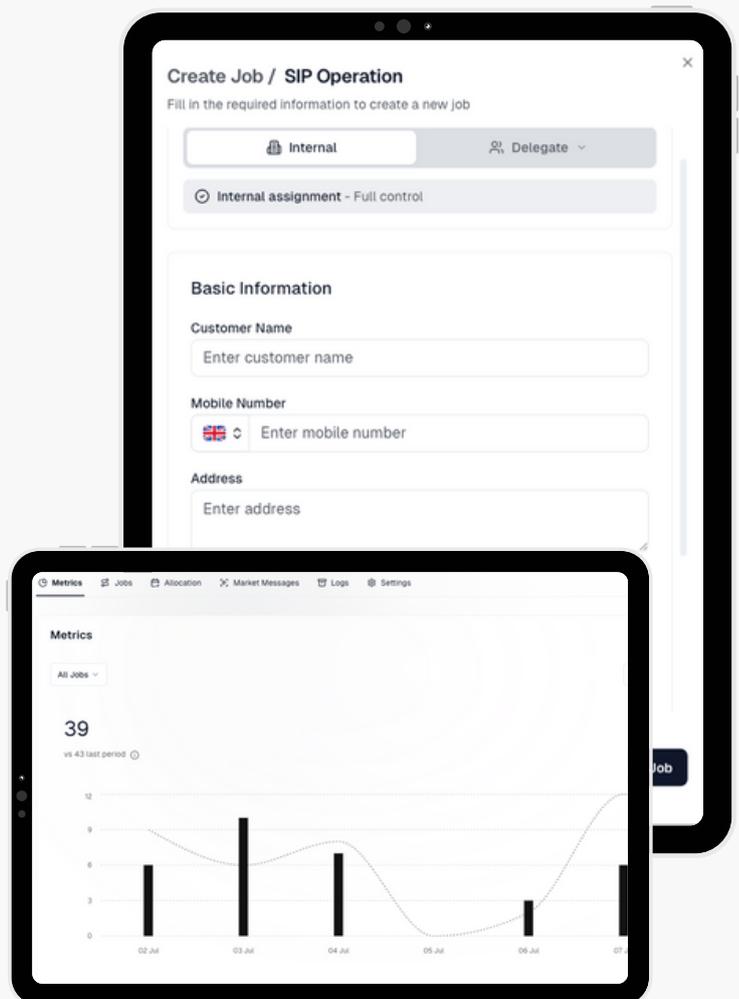
Live Job Tracking and Audit Trail

Follow every job from creation to completion with real-time job status updates and a full audit log. You'll always know who did what and when - ideal for maintaining transparency and compliance.

JobWay.AI
Job Management

Key Features

Predefined job types
Use standardised templates for common tasks

Job assignment
Assign jobs to individual field operatives in your organisation.

Multi-input job creation
Support for job creation via web form, CSV import, or even AI/vision-based image recognition.

Dashboard Views
Visualise performance metrics such as job duration, success rate, and team workload.

Rescheduling
Easily shift job dates and times due to changes or delays, with real-time notifications.

Notifications & Alerts
Keep teams informed with automated updates on job changes, completions, or delays.

Real-Time Job Status
Track progress from creation through to completion with clear status indicators.

Audit Log & Change History
Full traceability of who did what and when - ideal for compliance and dispute resolution.

Mobile & Field App Integration
Let field engineers update job statuses, add notes, and upload evidence from the field.

CSV Export
Export job data for offline analysis or regulatory reporting.

Available to Business Pro

Custom job types
Configure custom job types tailored to your operations

Workflow Automation
Trigger actions based on job events or rules.

Sub-contractor job assignment
Assign jobs to teams or sub-contractors, each team or subcontractor will only have visibility to their own set of jobs

Webhooks & API Access
Push job data into your own datalake or external systems for real-time data sync.

JobWay.AI
Market Messages

Ensure accurate, compliant and traceable communication across the energy market with our Market Messages Module. Designed to automate the creation and tracking of market messages across gas and electricity jobs.

Automatic Dataflow Generation

As soon as a job is closed, the module automatically generates the necessary market messages based on job type and industry requirements. This includes D-flows (electricity market messages) for SIP jobs and metering events (installations, removals, and exchanges) sent to the supplier, DNO, and MAP, as well as RGMA flows for gas meter operations.
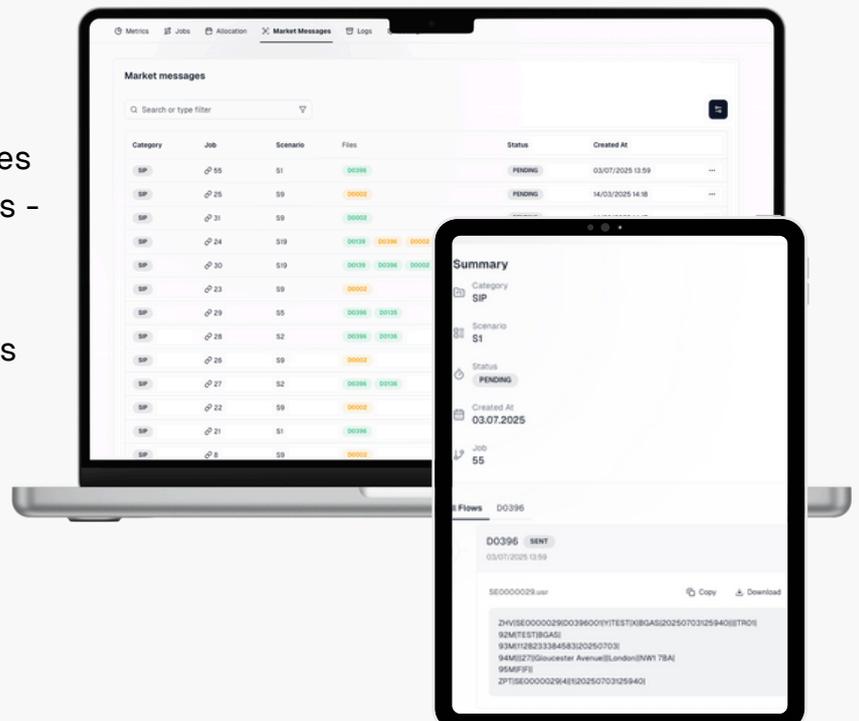
These messages ensure that all parties - suppliers, DNOs, and asset providers - are updated in real time, reducing manual overhead and risk of non-compliance. The module also supports the receipt and interpretation of inbound market flows, keeping you informed about key updates from suppliers and DNOs.

Live Flow Tracking and Audit Trail

Each message is tracked through a dynamic status lifecycle - from job closure to processing - offering granular insight into processing stages, success/failure states, and business rule outcomes. Every status update is fully audited with timestamps and user actions, ensuring accountability and transparency.

Resolve Flows Accurately

In the event of a failure, flows can be resolved manually with full audit tracking, or rebuilt using our intuitive Flow Builder tool. For further analysis or integration, all flow records can be exported, and each flow is linked directly to its originating job - so you never lose track of the operational context.

JobWay.AI
Market Messages

Key Features

Auto-Create Flows on Job Closure
Automatically generate appropriate market messages (e.g., D-flows, RGMA) based on the type and outcome of each job.

Status-Based Tracking
Each message goes through well-defined statuses (e.g., created, sent, success, failed), with transitions governed by business logic.

Receive and Parse Incoming Flows
Accept and process flows received from suppliers, DNOs, or other market parties.

Full Audit Log
Every flow change is timestamped and linked to a user or system action for traceability.

Exception Alerts
Get notified when flows fail, are delayed, or require manual intervention.

Error Resolution Tools
Identify failed or invalid flows and use our Resolve Flow function to correct and reprocess them easily.

Flows Linked to Jobs
Each market message is tied to the original job that generated it, maintaining traceability and context.

Export Capabilities
Export flows and status logs in formats like CSV for audits, reporting, or manual reviews.

Rule-Based Validations
To ensure only valid flows progress, minimising market rejections.

Available to Business Pro

Custom Flow Builder
Manually create flows using a user-friendly visual builder tool for ad hoc or edge-case scenarios.

Webhooks/API Integration
Send flow data to external systems (e.g., data lakes, CRM platforms, compliance systems) in real time.

Appointment Management
Track incoming MOP/MAM appointment flows for planning and compliance.

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JobWay.AI

Product Roadmap

Our roadmap is a living blueprint - updated in real time as we build, test, and ship. Expect a **steady flow of new modules** and enhancements to support your scaling business. With each continuous deployment, the platform gets **smarter, faster, and more powerful.**

Asset Management
Stay in complete control of your inventory and field assets. A powerful solution that enables full lifecycle management of devices, equipment, and tooling from warehouse to worksite and back.

Resource Management
Complete oversight of your workforce - ensuring the right people with the right qualifications are always in the right place. Built for energy and field-based operations, this module acts as a centralised hub for managing personnel data, certifications, availability, and skillsets.

Projects
Bring every campaign under one roof and keep work, assets, and stakeholders perfectly aligned. Spin up a project - from solar to EV to batteries in seconds using pre-configured templates that set the right tasks, milestones, and compliance rules from day one.

Invoicing
Take the headache out of billing and boost cash-flow predictability. Purpose-built for energy and field-service operations, automate everything from rate-card calculations and time-and-materials capture to multi-currency tax handling. Seamlessly pulling approved job data from Job and Asset Management, it generates accurate, audit-ready invoices in a single click.

Scheduling
Our Scheduling Module empowers your operations team to plan, coordinate, and adjust fieldwork with confidence - maximising efficiency while minimising manual overhead. Whether managing reactive jobs or planning long-term campaigns, the module ensures every job is matched with the right resource, at the right time, in the right location.

Trusted by Industry Leaders

We work with the UK's leading energy companies and installers to streamline operations and ensure compliance.