



Streamline Field Service Operations With AI & Automation

About us

Centrus AI provides field service companies with one intelligent platform to connect their fragmented data, automate their manual admin, and put the right information in the hands of every engineer and office team member instantly.

What you'll get

Your AI Partner: We identify where AI & automations will deliver the biggest impact, then we build your solution plan with you.

Connected knowledge platform: Every document, system, and data source unified in one place and instantly searchable.

Structured data access and control: The right information to the right people - engineers only see what they need.

Custom AI agents for field service: Repetitive manual tasks automated end-to-end, your team focuses on work that matters.

Access from anywhere: Chat to our AI via WhatsApp for engineers, or MS Teams and our Web App for office staff.

Why us?

- Field service specialists
- Built to scale securely
- Fully tailored to your needs
- Fast deployment & iteration
- Priced for real ROI
- Long-term partners

Works with your tools



Get involved

Contact us

info@centrus.ai
0753 4747 480

Follow on LinkedIn



Visit our website



AI agents

We build custom agents for any repetitive manual task. Including:

- Auto-create jobs from client portal or email alerts
- Compile and format monthly spreadsheet reports
- Generate & send quotes from follow up work in completed worksheets

If it happens on a computer, and follows a repeatable pattern, we can automate it.

AI chat

SOPs and instruction guides on demand

Ask Centrus for process steps, e.g. boiler procedures or EICR workflows. Centrus uses your uploaded SOPs or manuals.

Client SLA and KPI guidance in context

Message Centrus to pull contract rules, response-time targets, and priority requirements while on the job to mitigate breaches.

Pricing and financial policy checks

Check with Centrus to validate mark-ups, approval thresholds, and quote rules using your internal pricing and finance docs.

Instant access to company knowledge

Query uploaded policies, technical documents, and client files in plain language. Pull information instantly.

Job management chat

Engineer schedule queries

“What jobs do I have tomorrow” with an instant and accurate response from your job management software.

Last-visit job intelligence

“Tell me about the last visit to 18 Kingsland Road” answered with notes, worksheets, and completion details.

Photo and evidence retrieval

“Show me photos from the last work done at this site” pulling images from worksheets and attachments.

Take actions directly in chat

“Create a purchase order for £2.50 at Screwfix” adds the financial lines and creates the document against relevant job.



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