



West Midlands Ambulance Service

Power to the people

West Midlands Ambulance Service is revolutionising healthcare by empowering staff to develop digital solutions using Microsoft Power Platform. This initiative boosts productivity, enabling teams to focus on patient care.

The collaboration has led to a range of key successes including:

- Streamlined operations and reduced paperwork
- Empowered staff as 'citizen-developers'
- Leading digital innovation in the NHS



Scan the QR code to read the full story



Empowering the ambulance workforce



Improving culture, developing managers and supporting clinical decisions

The ambulance sector is tackling workforce, culture, and morale challenges to enhance staff effectiveness and patient care. By fostering a supportive environment, we're driving cultural change and empowering staff to make informed decisions.

Together we're:

- Developing clear values and behaviours
- Equipping managers and frontline staff with the right tools
- Promoting a positive and inclusive work culture



Scan the QR code to explore our insights

