Testimonials

Joe Tooker
Vice Chair
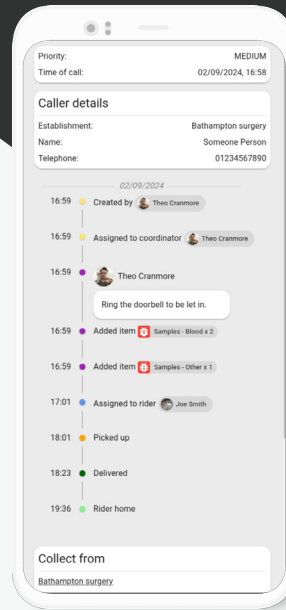Freewheelers Emergency Voluntary Blood Bike Service

"This app has been fantastic for us and I could never begin to imagine what it would be like to go back to paper job sheets! Thank you to Theo and his team for the support along the way and for the bespoke features we have requested. It has allowed us to integrate the app into our operation seamlessly!"

Steve Curtis
Merseyside and Cheshire Blood Bikes

"Platelet Dispatch has been a resounding success for our blood bike group. We process about 400 jobs per month through the platform and it has been easy to use, a great fit for our requirements, and cost effective."

platelet DISPATCH

Taking it further

platelet.app aims to expand into other areas of the emergency services, and is looking for new opportunities to help those in need. Urgent delivery, search and rescue, and emergency response are all areas of interest, but we want to hear about other possibilities.

If you are interested in how we can help you with your cause, or would like a demonstration, please do get in touch:

info@platelet.app
+44 141 674 7548

www.platelet.app

Online demo: https://demo.platelet.app

Find us on:

f in

platelet DISPATCH

A dispatch system designed for emergency couriers

Connect from anywhere to coordinate fleets and record deliveries.

Platelet Dispatch is a modern dispatch system for emergency couriers, with a focus on medical supplies and blood.
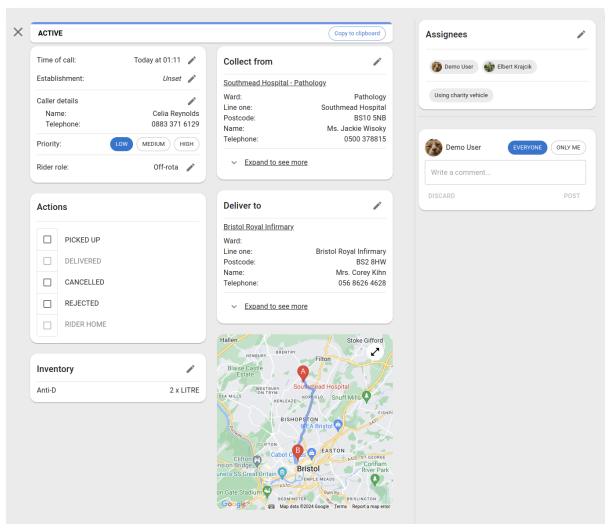
The Blood Bikes

Platelet Dispatch transformed operations for blood bikers with an application built on modern technology. Serverless architecture, AWS, and GraphQL reduces costs with no reduction in reliability, while web technology and offline capabilities let it work on any device, anywhere.

Replacing outdated, paper-based processes with a streamlined, digital platform, data security is improved, and allows charities to manage private information safely. Previously time consuming reporting and statistics can now be done instantly. Reliability of the service is increased.

Platelet Dispatch was developed with ease of use as a central requirement, making for a reduced learning curve and minimising training time. Many users only volunteer a few days a month, and Platelet Dispatch gets them up and running with minimal friction.

Platelet Dispatch has been used to record over **18,000 consignments** for the blood bikes so far.

Tailored dashboards for controllers and riders

Assign jobs to riders and see all of their assigned jobs at a glance.

Easily view, edit, and share job details

Select from a directory of locations and items. Share extra details in comments, or make private notes. Add items and edit the inventory. Set priority of consignments.

Offline first and mobile ready

Available for riders on Android and iOS, with offline capabilities so you can continue to provide your service in areas with poor network coverage.

Use anywhere

Developed with standard web technology for compatibility across a broad range of devices.

Ease of use

Used by volunteers across the country, Platelet Dispatch lets them save lives without slowing them down.
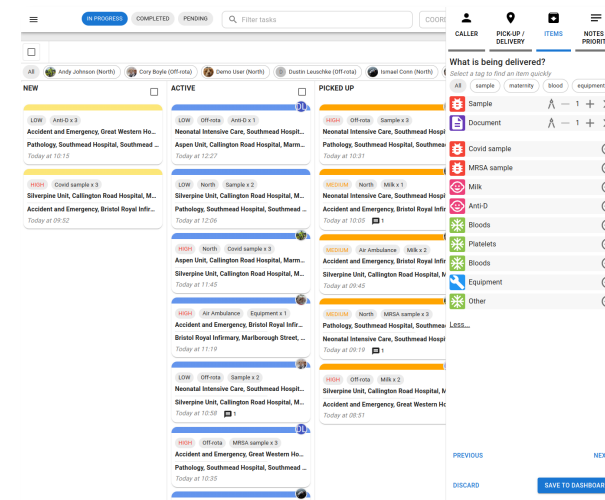
Update and track consignment status

Mark consignments as Active, Picked Up, Delivered, Rider Home, or Cancelled, Rejected and Abandoned.

History

Look through consignment history and view a timeline of events, filtering by date to find what you need.

More features

- Real-time dashboard updates.
- Record inventory for each delivery. You can specify the item, count, and unit.
- Assign consignments to riders, and other controllers.
- Statistics and reporting features, with the ability to export your data.
- Offline capabilities for use in poor network conditions.
- Easy to use, modern, and responsive user interface that works on any screen size.
- Selection mode for quick and easy changes to multiple items.
- Offline location directory and online address search.
- Mapping tools to see directions and distances.
- Scheduled and recurring consignments.
- User comments and private notes.
- Fleet management, add your vehicles and assign riders to them.
- AWS backed security.

With more to come, including better tracking, fleet management, and search!