Unique

With Unique, control centres of any degree of organisational complexity get a map-centric approach and the perfect technology for teamworking – even cross-authority.
Based on a modular and easy-to-configure CAD platform, the Control Room Solution assists operators during the call-taking, the dispatch and the management of emergency calls and planned tasks.

Unique + LifeX
Control Room Solution

Public Safety as a whole

The Control Room Solution is the new full operational platform for Police, EMS, and Fire command and control centres.
It's the revolutionary result of combining Regola's **Unique** tactical software with Frequentis' renowned **LifeX** communication and collaboration platform.

Together with Regola's **EML** multimedia technology and **Public Warning System**, it provides the all-inclusive approach to Public Safety processes to any control room worldwide.

Benefits

GET RID OF DATA DUPLICATION

The integrated solution prevents multiple entries of the same information into different systems. Data are captured one time and shared across the whole emergency management workflow, even in a multi-agency scenario.

REDUCE OPERATING COSTS

The seamless integration between Unique and LifeX maximises software ergonomics and avoids the typical hurdles of aggregated systems. As a result, operating and updating costs are greatly reduced.

GET THE HIGHEST LEVEL OF RESILIENCE!

The Control Room Solution resists power outages, blackouts, abrupt interruptions to services and is also able to restore the exact situation as it was before a crash, to offer maximum business continuity.

The Control Room Solution at a glance

Incident Management and Dispatch

Tactical Mapping

Contact with caller and history (CRM)

Communications Management (ICCS)

Mobile video communication and geolocation (EML)

On-board and web operations

Key features

- ◉ Live sharing of the whole case and data with external Agencies and Forces
- ◉ Built-in engine for Standard Operating Procedures and PDAs
- ◉ Next-generation GIS and map features, including geofencing and ARLS / AVLS capabilities
- ◉ Top-notch warning, decision support, and error checking tools to avoid oversights and repetitions
- ◉ Short-term and long-term communication recording
- ◉ Support for digital radio, analog radio, LTE, and every available communication system
- ◉ Real-time video from incident scene, SMS-based geolocation and team tracking
- ◉ Built-in questionnaire tools for third-party and custom assessment protocols

DISSOLVE CONTROL ROOM BORDERS

Data and workflows are consistent from the caller's smartphone to the on-board and wearable devices of patrols and emergency responders.

INTEGRATE ANYTHING

Thanks to the compliance with world-class standards, the Control Room Solutions offers full, secure integration with external services and technology, including sensors and wearable devices.

Regola is an Independent Software Vendor specialized in designing, manufacturing, maintaining mission-critical platforms and software-level system integration for Emergency Response Organisations and Public Safety Authorities.
As a member of the Frequentis Group, Regola brings its innovation skills to complex control rooms, where a comprehensive response to emergency calls is required.

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