telent

talent with technology

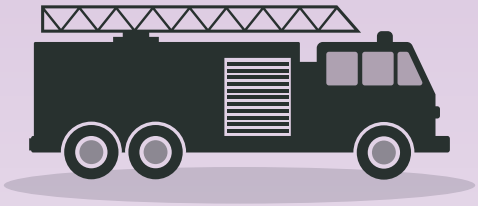
Telent has a long standing track record in providing mission critical technology solutions and services to Police, Fire, Ambulance & Public Safety organisations across the UK & Ireland. Supporting all communications and ICT elements, ensuring critical connectivity from control room through to user devices.

> …Telent will provide critical support to ensure we deliver efficiently, effectively and maximise digital and technological opportunities.
>
> Dawn Whittaker,
> **Chief Fire Officer,**
> **East Sussex Fire & Rescue**

Telent supports...

10,000+

communication devices in emergency services vehicles



Telent maintains...

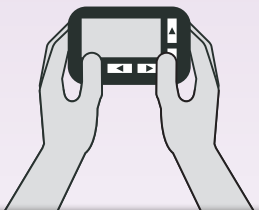
800+

control room positions across police, fire, ambulance and public safety organisations

Telent supports...

1,000+

station end and resource alerting systems



Telent expertise...

1st

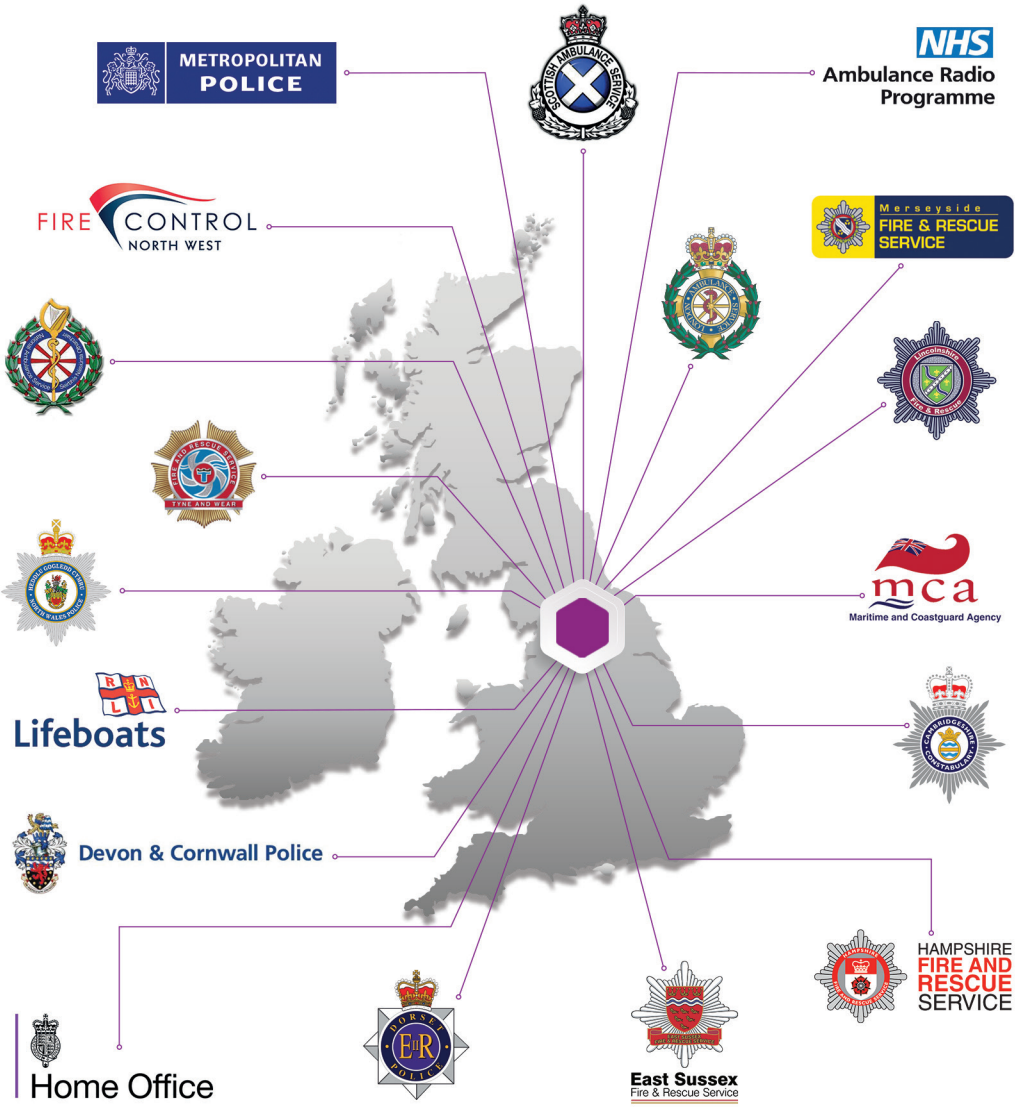
designed, delivered & supports the UK's 1st joint control room at North West Fire Control

> …Telent means we have a partner that we can rely on in the most demanding of circumstances. Telent bring a flexible approach to their service delivery which has proved invaluable to us.
>
> Phil Garrigan,
> **Chief Fire Officer,**
> **Merseyside Fire & Rescue**

Emergency Services solutions from **Telent**

- **Emergency Services Network** – Telent are ideally placed to support with all aspects of the transition to ESN, providing coverage testing through ESN Assure, vehicle fleet installation services plus associated upgrades to control rooms, station end systems and critical communication networks.
- **Control Rooms** – Complete range of technology & services for emergency control rooms, including recommending, procuring, integrating and managing a range of systems and software applications.
- **Cloud Data Centres** – UK hosted and supported, private cloud virtual data centre solution for networking, compute and storage. With PSN accreditation and options for geo-resiliency its ideal for mission critical application and secure storage requirements.
- **ICT Managed Services** – A flexible catalogue of services for all ICT requirements, provided by specialist service teams dedicated to the blue light sector and designed to complement or supplement inhouse ICT functions. Available as a single service package through to an entire digital transformation project or the management of an organisation's complete ICT estate.
- **Networks & IT Security Management** – The expertise and vendor certifications to provide network planning, design, deployment and support of LAN, WAN & Wi-Fi networks. Complimented by Cyber Security Services, spanning governance, risk and compliance (GRC), security assessment and IT security solutions.
- **Station End & Resource Alerting** – Systems that mobilise fire stations, alerting retained firefighters to respond to an incident and RNLI lifeboat crew to mobilise for a launch.
- **Vehicle Connectivity Services** – Fitting radios, data terminals and gateway routers into vehicles for all emergency services. This includes experience with the latest electric powered vehicles and upgrades for ESN.
- **Private Radio & Microwave Systems** – The design, installation and support across a range dedicated radio systems for specific user groups.
- **Fireground Radio** – A digital radio solution developed in conjunction with UK Fire & Rescue Services to improve audio quality, ease of use and operation range. This ensures better communication for firefighters during incidents, making their operations safer and more efficient.

At the heart of the UK and Ireland's Emergency Service & Public Safety organisations



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