

Microsoft Teams Phone System



Part of the Charterhouse Group

Symity is a trusted Microsoft Solutions Partner, offering 'end to end' design, deployment, adoption and support services for Microsoft Teams Phone, Microsoft Contact Centres and Microsoft Teams Rooms in the UK and globally. With a focus solely on Microsoft Teams solutions, we have extensive practical experience, specialist skills and in-depth knowledge of delivering exceptional solutions to customers.

Microsoft Teams supports customer interactions, operating as the hub for internal and external customer connection across modes of communication, including chat, video meetings and calling. Symity maximises the quality of these interactions by leveraging the Microsoft Teams Phone partner ecosystem. We help organisations optimise modern collaboration and communication through integrated Microsoft Teams Phone solutions, employing an innovative approach.



Why clients partner with us:

- Microsoft Teams only specialist, delivering all-encompassing solutions
- 2021 Microsoft Partner of the Year Finalist in the Meetings, Calling & Devices for Microsoft Teams category at Microsoft Inspire
- Microsoft Solutions Partner for Modern Work designation, plus all the 3 Teams Advanced Specialisms (Teamwork Deployment, Calling for Microsoft Teams, Meetings and Meeting Rooms for Microsoft Teams)
- Comprehensive commercial and technical understanding of Microsoft-certified third-party solutions, which can add further value to Microsoft Teams Phone
- Industry-leading technical skills in Microsoft Teams Phone System, always abreast of the latest developments which we roll into client solutions
- Proven UK and global Microsoft Teams Phone system delivery and support capability
- Trusted partner, employing a "can do" proactive approach and agile attitude, ensuring clients see true value in their investment in Microsoft technologies



Symity work closely with clients to uncover their current voice business requirements, future aspirations, identifying use cases and mapping customer journeys, utilising Microsoft-certified solutions to drive efficiencies and effectiveness across their organisation.



We also help customers rethink the Art of the Possible regarding their business communications across all modalities (e.g. voice, email, social media, webchat, chatbots), ensuring collaboration, flexible and remote working can be offered to all employees.



For this purpose, we have developed a unique workshop: The Microsoft Modernise Communications workshop. It offers clients in-depth guidance, consultancy and tangible outcomes to power their Microsoft 365 journey through the utilisation of enterprise-grade Microsoft Teams Phone systems.

Our goal is to help our clients see significantly improved collaboration and communication through more efficient handling of communications and interactions with the Microsoft Teams platform.

Book a
chat
today



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