



ProQA CALLTAKING SOFTWARE

World's #1 Calltaking Software for Emergency Communication Centres

How confident are you that any calltaker or Emergency Dispatcher in your centre can handle any type of call, at any time, with a high standard of care? With ProQA®, every Emergency Dispatcher, regardless of experience level, can consistently follow best known standards of care and practice—including providing potentially lifesaving instructions.

ProQA is the technology that powers the time-proven protocols of the International Academies of Emergency Dispatch™ (IAED®). ProQA guides Emergency Dispatchers seamlessly through the process of gathering essential information and dispatching the right resources, while recording each keystroke. The data gathered also helps you understand what's happening in your centre to continuously improve the level of service you provide your community.

HOW WILL ProQA BENEFIT MY CENTRE?

COMPLETE CONTROL: You choose the response level for each Determinant Code based on your unique resources and community needs.

DECREASED LIABILITY: Many customers decide to reduce their number of lights-and-siren responses, significantly lowering costs and potential liability—no successful litigation against a protocol-compliant call has been brought against Priority Dispatch® or its customers in over 40 years.

FASTER RESPONSE: ProQA is structured to gather critical information quickly with no extra questions or detours. Correct dispatch codes are often determined in less than one minute.

REDUCED HUMAN ERROR: Substantially less typing is required—meaning less potential for error.

Priority Dispatch



I would definitely recommend ProQA to other agencies! ProQA never has a “bad day” and ensures consistency of responder safety information and service for callers.

Nancy Lockhart
St. Joseph County 911
St. Joseph County, IN, USA

FOR MORE INFORMATION:

ProQA
prioritydispatch.net/discover_ProQA

Minimum System Requirements
support.prioritydispatch.net/systemrequirements

EXCLUSIVE ProQA TOOLS NOT AVAILABLE ANYWHERE ELSE IN THE INDUSTRY!



STROKE DIAGNOSTIC TOOL

Proven to identify more than twice as many strokes as medics on scene, providing early and accurate stroke identification for responders and hospitals.



TRIMESTER CALCULATOR

Allows Emergency Dispatchers to quickly calculate number of weeks in a pregnancy using just the patient's due date.



CPR COMPRESSION TRACKER

Functions as a compression monitor and helps Emergency Dispatchers guide callers in administering CPR until emergency responders arrive.



BREATHING VERIFICATION TOOL

Helps Emergency Dispatchers assess a patient's breathing and identify patterns consistent with sudden cardiac arrest.



AED LOCATOR

Helps Emergency Dispatchers, callers and bystanders locate and use AED devices to aid in CPR situations.