



# JET COMPANION CANADA

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2023  
CORPORATE  
BROCHURE

COMMERCIAL MEDICAL ESCORTS | TRAVEL COMPANIONS | AEROMEDICAL TRANSFERS

# ABOUT US

JET COMPANION joined the aeromedical transport arena in 2019, and was founded by Rudy de Kort, a Registered Nurse and Advanced Care Paramedic with 15+ years of acute care experience, including patient transport on both air ambulances and commercial airliners. What started as a travel companion service for elderly travelers, quickly shifted towards medical transfers, to better match the needs of our clients.

Today JET COMPANION is a full service commercial medical escort company, with highly trained physicians, nurses, and advanced care paramedics on staff, under direction of our medical director, dr. David Woolliscroft. We offer end-to-end services to assistance centers and insurance companies, as well as private paying patients worldwide.





# GEOGRAPHICAL SCOPE

JET COMPANION is based in Alberta, Canada and has a strong provider network throughout all Canadian provinces and territories. We are the supplier of choice for a variety of assistance centers overseas when commercial airline transfers are needed to and from Vancouver, Calgary, Edmonton or Toronto.

Our primary area of operation is West-Canada, and includes both the urban areas and the rural interior of British Columbia, Alberta, Saskatchewan, Manitoba and the Yukon. We also regularly transport patients in and out of Ontario (Toronto Pearson International Airport) and Quebec (Montreal Trudeau International Airport). Our proximity to Alaska and Washington also makes us a strategic partner of choice for transfers in and out of Anchorage and Seattle.

Vancouver

Montreal

Regina

Calgary

Ottawa

Saskatoon

Edmonton

Victoria

Halifax

Toronto

Winnipeg

Whitehorse



# ROUTES



Canada has excellent direct connections with Asia, the Middle East, Europe, Africa and Australia, flown by reputable airlines, including an ample choice of non-North American carriers that support stretcher operations. Of particular interest are patient transport routes between the Caribbean region/LATAM and Asia via Vancouver or Toronto.

## WE COVER

- ✓ Domestic, US-Canada transborder, International Transfers by Air
- ✓ Domestic, US-Canada transborder Transfers by Ground
- ✓ Long Range/Multi-flight Itineraries by Air & Ground combined

# CANADIAN CHALLENGES


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Transporting patients in and out of Canada, involves overcoming some unique challenges. We are local to an area with a low population density scattered over an enormous land mass, harsh weather conditions, remote communities that are difficult to access, variable resources in different areas, no domestic airline stretchers and a publicly funded health care system that functions under tremendous pressure. All of this contributed to valuable regional intelligence, that permits JET COMPANION to deliver high quality solutions faster, more efficiently and at a reasonable cost.

## TEAM COMPOSITION

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Our medical director, Dr. David Woolliscroft, is certified in Aviation Medicine, retired as a medical officer from the Royal Air Forces, and to this day is a respected practitioner in general and emergency medicine in both the UK and Canada. Our team of aeromedical escorts includes Canadian-licensed doctors, nurses and advanced care paramedics. Specialty areas covered include emergency care, psychiatry, long term care and psychogeriatrics (dementia care). All our staff are flight-trained and still practice within their clinical specialties. We have multiple languages within our team as well as multiple visa's and visa-free entry into 191 countries.



**BED TO BED,  
WING TO WING,  
DOOR TO DOOR?**

**WE'LL MAKE  
IT HAPPEN**



# CARE LEVELS

When you contract a JET COMPANION aeromedical escort, you are sending in a highly trained professional, equipped to provide different levels of care:

- ✓ Low Complexity Care [supervision, mobility assistance, toileting assistance, nutrition support]
- ✓ Mid Complexity Care [monitoring, in-flight oxygen, medication administration, symptom relief, incontinence management, catheter care, dementia care]
- ✓ High Complexity Care [IV-fluids, suction, behavioral support, stable high-risk conditions, multi-provider team, stretcher operations]
- ✗ Critical Care [ICU-level care is not currently within our scope of services]

Our preflight preparations include standard assessments and interventions to prevent pain, nausea, anxiety, DVT, pressure sores, dehydration or any type of discomfort during the transfer.

## PORTFOLIO OF SERVICES

- Commercial Medical Escorts
- Non-medical Travel Companion Services
- Chaperones for Unaccompanied Minors
- Commercial Airline Stretcher Cases
- Ground Transfer Arrangement in Canada/USA
- Airline Stretcher Operations to/from Canada
- Domestic Private Stretcher Charters within Canada
- Domestic Air Ambulance within Canada

# TYPES OF MISSIONS

JET COMPANION focuses on a few areas within the aeromedical spectrum, & aspires to be the first choice among other international patient transport providers whenever there is a need for a:

- Non-critical Emergency Medical Repatriation
- Non-urgent Medical Repatriation
- End of Life Transfer
- Long Distance Elderly Relocation
- Elective Admission into Specialized Care
- Mental Health Transfer
- Stretcher transports.



# WELCOME TO CANADA

Even if your own aeromedical team or air ambulance is flying into Canada, JET COMPANION can help lower your cost by organizing local support. We frequently do rendezvous and wing to wing transfers in the larger Canadian hubs, connecting your international arrivals and departures with our domestic flights and ground transfers into or out of smaller Canadian communities.

## Our domestic/regional transport options include:

- ✓ Black Car / Limo Service
- ✓ Wheelchair Transfers
- ✓ Non-emergency Stretcher Service
- ✓ Emergency Medical Services: BLS/ALS
- ✓ Ambulance with Specialty Teams
- ✓ Long Range / Transborder Ground Transfers
- ✓ Domestic/Transborder/International Private Charter Flight
- ✓ Private Stretcher flights / Basic Air Ambulance
- ✓ Full service Air Ambulance (critical care)
- ✓ Domestic/Transborder/International commercial flights

## Our logistical support for partnering aeromedical crews & assistance centers include:

- Hotel accommodation and airport transfer arrangements
- Bedside assessments and discharge coordination
- Troubleshooting support (equipment/supplies sourcing, short notice crew coverage)

## Key advantages:

- Regional Canadian expertise
- Focus on airline commercial medical escorting
- Short lines of communication





# HOW WE WORK

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Our modus operandi is to listen to your needs, plan the journey, and deliver our services to your full satisfaction. We deliver time after time, because of our strong sense of responsibility and our passion for excellence.

# WHAT'S NEXT

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In the next few years we will continue to grow, and expand our service options. Aside from delivering comprehensive and excelling aeromedical care, we will pursue to remain a boutique medical transport company, with short communication lines and an enjoyable customer service for both our corporate and private clients. Every mission that we fly shall be sealed by the human touch that turns a difficult situation into a hopeful experience for those affected.



# WHAT SETS US APART

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At JET COMPANION, we are different in our way of doing business. We are approachable, & we dig into the mission until the job is done. We prefer high standards within our scope of practice, over large volumes & a global presence. Our team initiates every mission with a "can do" attitude and with your best interests at heart. What does this all mean to you? No headaches, no surprises, excellent communication throughout the process, and a pleasant experience dealing with skilled and knowledgeable professionals who work with you to get the job done right, on time and on a budget. To us, it means building trust and long-lasting partnerships.



# LET'S KEEP IN TOUCH

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