# The global aircraft charter specialists





### Welcome to the global aircraft charter specialists

Chapman Freeborn **18** OBC

About us 04

Humanitarian relief and 08

- Arcus OBC 20
- Intradco Global 22
- Magma Aviation 24
- Arcus Logistics 26
  - Flight support 28

## **About us**

Chapman Freeborn combines 50 years of experience with unrivalled global coverage to meet the air charter requirements of our customers 24 hours a day, 365 days a year.

Our diverse client base includes major corporations, governments, non-governmental organisations (NGOs) and relief agencies, as well as high net worth individuals (HNWIs) and prominent figures from the entertainment world.

Our depth of aviation expertise includes managing passenger and cargo charter operations, aircraft leasing, humanitarian airlifts, and much more.

"We do more than just arrange an aircraft. Our customers receive the peace of mind that every detail of the project has been taken care of."



#### Global coverage, local service

With offices worldwide, we're always right where you need us. Established in the UK in 1973, we have specialist teams based in Europe, North America, Africa, Asia and Australia.



At Chapman Freeborn, safety and security are our top priorities. All operators are thoroughly screened, and before every charter we employ stringent procedures and compliance checks to ensure all legal and regulatory requirements are met.



#### 24-hour flight support

Our account managers are backed up by our in-house operations division which provides professional flight support services 24 hours a day, 365 days a year – including flight monitoring, fuel purchasing, ground handling, diplomatic clearances and flight permits.

#### Part of Avia Solutions Group

Chapman Freeborn is proud to be a part of Avia Solutions Group - a global holding company with over 70 subsidiaries engaged in aircraft maintenance, pilot training, ground handling and fuelling, aviation IT solutions and business aviation. **aviasg.com** 



## Cargo charter

### Nothing is too large, too small or too difficult

Chapman Freeborn delivers reliable and cost-effective cargo charter solutions to a diverse client base of international freight forwarders, logistics providers, shippers, governments, and humanitarian relief organisations.

We specialise in arranging tailored charter services for:

- Aerospace equipment
- Automotive cargo
- Dangerous goods
- Heavy and outsize pieces
- High-value commodities
- Humanitarian cargo
- Oil and gas equipment
- Pharmaceutical cargo

We analyse route, payload and timescale to propose the most suitable aircraft for your requirements. We also organise part-charters, backloads and other commercially innovative solutions for ad hoc, peak season and project cargo. This, coupled with our volume buying power, enables us to provide our clients with highly competitive pricing.

#### Value-added service

Unlike some brokers who simply buy and sell the flight, we are keenly focused on the value-added service we provide our clients.

We can offer pre-flight advice on everything from documentation requirements and customs formalities to trucking and warehousing arrangements.

Our cargo team provides clients with in-depth project studies that include a 'loadability' assessment. We can organise cargo inspections at the manufacturer's facility, and advise on packaging requirements. We can also arrange airport representation for your charter, so aircraft loading and unloading can be expertly supervised. Furthermore, we can coordinate arrangements for specialist equipment, including cranes and custom-built loading structures.

Our in-house flight support division is also on hand to assist with the securing of all necessary traffic rights and clearances to expedite your shipments.

We flight watch every sector of the operation and keep you fully apprised of all movement times and progress. For flight programmes to challenging and remote regions, we can also deploy specialist project managers to oversee operations from the ground. Many of our personnel have obtained the highest level of military and government security clearances and possess years of

operational experience.

#### Award-winning service

Over the last decade, we've received more than 20 top cargo charter awards for service and innovation, including industry accolades from Air Cargo News, Air Cargo Week, Payload Asia, and STAT Trade Times.







### Humanitarian relief and disaster response





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Chapman Freeborn coordinates ad hoc and large-scale humanitarian relief flight operations for the United Nations, governments, international NGOs and other aid providers.

Often the most lives are saved in the immediate hours and days following a disaster, and we are proud to contribute to a speedy and efficient response.

Our expertise in this area is not limited to arranging cargo charters. We also assist in passenger movements, including setting up evacuation flights, brokering executive charter services for urgent diplomatic tours, and coordinating transport for search and rescue (SAR) teams.

We can also supply flight managers and around-the-clock support both on the ground and via our in-house flight operations team.

We pride ourselves on our ability to react rapidly to emergencies – including setting up time-critical flights outside of regular working hours.

Furthermore, our unrivalled global coverage allows aid providers to respond to a crisis anywhere in the world.

Nearly every emergency airlift mission in the last four decades has involved Chapman Freeborn chartered aircraft. Major operations have included supporting the response to the Asian Tsunami, earthquakes in Pakistan and Haiti, floods in Burma, and humanitarian crises in Darfur and East Africa. We can organise air bridges when needed – setting up a strategic freight hub in the region of crisis and then overseeing the onward delivery of urgent supplies. We can arrange helicopters to reach remote mountain villages in the aftermath of an earthquake and drop food and other aid directly into famine areas.

#### Airdropping

We are a significant supplier to the World Food Programme and have niche expertise in managing airdrop contracts (utilising aircraft types including the IL-76 and AN-12). Other charter companies do not have this unique in-house expertise.

#### Environmental disasters

Timely response to major environmental disasters is critical. Chapman Freeborn is the chosen partner of several organisations who work to contain the effects of oil spills and control the risk to marine life and coastlines.

We can organise charters with minimal response time and mitigate the effects of such an incident at the earliest possible opportunity.

We also work with ship salvors, offshore operators and other related organisations.

# Group air charter

### **Everything is possible**

Travel arrangements for groups can be complicated, so why depend on a scheduled airline when planning an important conference or event?

For decades, we've been arranging charter flights for groups of passengers worldwide - whether it's for corporate showcases, product launches, sports events or crew rotations.

Chartering an aircraft through us means you pick your schedule, your choice of the departure airport and your preferred destination. We take care of every detail with the operator to ensure your flight runs smoothly and safely.



Creating memorable experiences

Our dedicated charter team understands what it takes to create memorable experiences for conferences, events and product launches all over the world.

We can tailor your charters with dedicated check-in arrangements and provide airport representation. Other benefits include greater convenience and flexibility, increased baggage allowances and custom catering, as well as branding options ranging from headrest covers through to full aircraft livery.



#### Specialist rapid response

In addition to our expertise serving major corporations and private sector clients, we are a leading provider of government-related flight solutions.

We can assist government departments and NGOs in meeting your international transportation requirements, anywhere in the world – from diplomatic tours and personnel flights, through to large-scale evacuation and repatriation operations for thousands of passengers.



# Aircraft leasing

"Together with our global office network, the team provides reassurance that knowledgeable office-based staff are always on hand."

### Short and long term

Chapman Freeborn's aircraft leasing division can broker a wid scope of ACMI (aircraft, crew maintenance and insurance), wet lease, damp lease or dry lease solutions.

We have invested in enhanced airline data and aircraft tracking software to enable the close monitoring of fleet changes, C-Checks and maintenance schedules.

If you are facing disruption to your scheduled programme, we can immediately arrange a replacement aircraft to keep your operations running smoothly and limit potential downtime.

We can also broker leased aircraft to assist with the launch of new routes and source additional capacity during periods of high demand.

Working in conjunction with our in-house global flight support specialists – we can cover short and long term aircraft requirements around-the-clock.

#### ACMI service

Our team is based at our London Gatwick headquarters and offers around-the-clock expertise on ACMI and last-minute sub-charter operations worldwide.

Together with our global office network, the team provides customers with the reassurance that knowledgeable office based staff are always on hand, both locally and at the head office, to deal with any unforeseen issues.

We are in contact with reputable airlines around the globe on a regular basis, offering the most up to date availability.

# **Private jets**

### **VIP and executive charter**

Chapman Freeborn has been involved in brokering private jet charters since our earliest days.

Private air charter gives you the opportunity to fly at a schedule that suits you, to and from the most convenient airports, and puts you in control of every element of your journey.

Leave behind the stress of crowded commercial airports. Simply arrive at the private terminal minutes before your departure and walk straight onto your aircraft.



#### Maximum flexibility

Chartering an aircraft through Chapman Freeborn is all about choice and control. We offer simple and transparent pricing. There is no membership fee, no acquisition fee, no management fee, and no minimum number of flying hours. You're not locked into a long term contract or tied to using a specific aircraft type or fleet.

Our expertise comes from years of listening to clients and meeting their exact requirements. From small jets for short-hops to large cabin aircraft for international travel, we can arrange access to thousands of charter aircraft worldwide.



#### Exceptional customer service

Our people make the difference. With a dedicated account manager assigned to every client, we offer around-the-clock assistance wherever you're travelling in the world.

Whether we're helping you with a last-minute itinerary change, organising bespoke catering or offering assistance with ground transportation, everything we do is designed to meet your individual needs.



### Entertainment industry specialists

"We work with many of the world's most prestigious music bands and solo artists for one-off shows, festivals and extended world tours."

### **Music and movies**

Since setting up our first operation to support David Bowie's Glass Spider Tour in 1987, we've set the standard for managing flights for high-profile music tours, festivals and one-off concerts.

The Rolling Stones, U2 and Coldplay are just some household names who have worked with us over the years, as well as many of the artists that run the EDM world.

We understand that the music industry is a dynamic and fast-moving business. We study every aspect of your trip, including evaluating flight time, drive time between airport, venue and hotel, airport opening and closing times, and the out-of-hours availability of customs and immigration staff.

We can also assist you with airport tarmac access arrangements where permitted, customs and immigration formalities, special catering requirements and much more. If your chartered aircraft is part of a publicity plan to promote a new album or tour, then we can have it appropriately branded, turning it into a flying billboard as part of an integrated campaign.

We can arrange helicopters and private jets for your main tour party. We can back that up with options on regional airliners for your supporting crew, as well as cargo aircraft for transporting the stage and backline equipment. We can also help you with limousines, trucking and customs clearance.

#### From airport to red carpet in under an hour

Much like bands on tour, movie promos often involve a quick circuit of several cities in a few days for red carpet events, film festival appearances and awards galas.

We work with major movie studios, production companies and PR agencies on high profile projects, involving one or more executive jets or coordinating multiple aircraft in different parts of the world simultaneously.



With Chapman Freeborn OBC, your dedicated courier accompanies your shipment from pick up to delivery straight to the recipient."

### Chapman Freeborn OBC

### The global on board courier specialists

Chapman Freeborn OBC offers door-to-door, hand-carry services for time-critical shipments.

Whether it's manufacturing components to keep an assembly line running, the latest prototype technology, or a time-sensitive consignment of samples, we understand exactly what it takes to get your cargo delivered fast.



#### On hand, in hand, by hand

Traditional express service providers transfer your shipments through many hands, sometimes leading to miscommunication, delays and loss.

With Chapman Freeborn OBC, a dedicated courier accompanies your shipment from pick up to delivery straight to the recipient.

Our fully insured, trained couriers are strategically located around the world – many with passports and visas for countries that are challenging for time-critical shipments.

The service isn't limited to the delivery of a single item. Using teams of couriers, we regularly assist our clients with multi-piece shipments – sometimes totalling more than 100 separate items.



We keep you updated every step of the way. In addition to live movement reports direct from the courier, shipments can be checked at any time using our online tracking tool.

Via our operations centres in Germany, Hong Kong and the US, we're available to you by telephone and email around the clock. You always have direct access to the team – we don't use call centres.

#### onboardcourier.com





## **Arcus OBC**

### The hand carrier service specialist

Arcus OBCs hand carrier service allows transportation of time-critical or sensitive shipments.

Arcus OBC is headquartered in Germany. In 2020 Chapman Freeborn acquired Arcus Air Logistic and Arcus Air OBC from the Arcus Air Group.

Leave your sensitive shipments such as high valued goods, automotive parts, documents, health and medical products, sample and prototypes, and aircraft on the ground parts (AOG) in the hands of Arcus OBCs on board couriers.



Areas of expertise:

- Tailor-made solutions.
  Global network there is always a way to deliver a shipment safely and quickly
- Personally accompanied personal responsibility
- Hand to hand service.
- Experienced and professional team of couriers



# Intradco Global

### Specialists in equine, livestock and exotic animal transportation

Intradco combines 30 years of animal transport experience with unrivalled global coverage, making us a market leader for equine, livestock and conservation project shipments.

Our experience in arranging the air transportation of horses includes coordinating flights for Prix de l'Arc de Triomphe, Breeders' Cup and Dubai World Cup winners. Our bespoke service and global coverage have seen us become a trusted partner of shippers, owners and trainers.

Our knowledge in accommodating unusual species also makes us popular with game reserves and animal welfare organisations. We have a long history in managing complex logistics projects – including operations to relocate black rhino for breeding programmes.



#### Handled with care

We work with you to carefully plan each journey. Our specialist team has an in-depth knowledge of IATA's Live Animals Regulations (LAR) – the global standard for transporting live animals by air.

#### In-flight equipment innovation

We are a company at the forefront of designing equipment specifically for animal transportation, and our equipment is widely regarded as 'best in class' by our global customer base.

Through continued design innovation, our growing range of stalls and penning provides greater flexibility with movable



partitions, drop-top and collapsible-top designs, and added safety and comfort features for their occupants.

Available for long-term lease or rental, our equipment is compatible with Boeing 747 or 777 freighters, McDonnell Douglas MD-11s, Airbus types and other wide-bodied cargo aircraft, making it a favourite with many of the world's leading airlines.

intradco-global.com



"Our reputation for arranging secure transportation for horses makes us the first choice for many leading horse shippers, owners and trainers."



## **Magma Aviation**

### The specialist air cargo management company

Magma Aviation was launched in 2010 to commercially market dedicated wide-body cargo aircraft capacity, contracted on an exclusive basis from third-party airlines.



In 2017, Chapman Freeborn increased its stake in Magma to a majority shareholding to help support the company's long-term growth plans.

Magma currently manages a fleet of Boeing 747-400F aircraft. It offers a range of ad hoc and regular flying capacity to a variety of clients including freight forwarders, block space consolidators, and charter brokers.

- Automotive
- Dangerous goods
- · Heavy and outsize
- Humanitarian
- Live animals (AVI)
- Oil and gas
- Perishable goods





#### Africa services

Magma manages regular freighter flights to destinations across Africa, via cargo hubs in Europe.

Destinations include Benin, Cameroon, Central African Republic, Congo, Democratic Republic of Congo, Egypt, Gabon, Kenya, Togo, South Africa, and more. We also offer a strategic network of local airlines and trucking partners for dedicated, bonded feeder services across sub-Saharan Africa.

#### Worldwide charters

With our managed fleet of B747-400F aircraft, we are in a unique position to arrange full charter, part charter and bespoke flying programmes on a worldwide basis.

magma-aviation.com

"Our decades of expertise in the automotive industry have helped us to expand to a wide spectrum of industries who rely on our specialist cargo services for the delivery of time-critical parts, samples, prototypes and important documents."

## Arcus Air Logistic

### The specialist of time-critical automotive deliveries and more

Arcus Air Logistic is an aviation company with 50 years of experience in the European airline industry and automotive logistics providing ad-hoc cargo charter services.



In 2020 Chapman Freeborn acquired Arcus Air Logistic and Arcus Air OBC from the Arcus Air Group.

The team can provide air cargo charter services with not only their own fleet of Dornier 228-212 aircraft, but also a variety of additional aircraft.

Arcus Air Logistic maintains offices in Germany, Spain and Slovakia and operates freighter flights to European destinations, via its cargo operations centre at Zweibrücken Airport, Germany.

Regardless of the cargo you need to transport, Arcus Air Logistic offers the most suitable solution in terms of transport:



#### Point to point:

- · Access to difficult areas
- Airlifts for the transport of urgent supplies
- Dramatic speed in emergency situations 365 days a year 24/7
- Direct flights from facility to facility (via helicopter)

With the door-to-door Road Express service provided by Arcus Air Logistic, your goods will reach their final destination in the shortest possible transit time.



# **Flight support**

### Dedicated flight support 24/7/365

However complex or challenging the brief, our operations team delivers around-the-clock flight support on a global basis. From ground handling and fuelling to aircraft catering and ground transfers, all can be arranged through our team, 24 hours a day, 365 days a year.

Our operations specialists stay in regular contact with airports and key service providers around the world, ensuring that accurate information is available to us when planning a customer's charter project.

They are also on hand to monitor flight operations in real-time – tracking weather and NOTAM reports for all relevant destinations.





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