



**Competitive sports
travel solutions.**



Partnership. Performance. Support.

CTM Sport is the specialised sports travel division of CTM, leveraging the corporate travel, group travel and event management expertise of the global CTM group to provide winning travel solutions to the sports industry.

As such, we are the travel management provider of choice for some of the largest sports teams and associations around the world.

WE KNOW TRAVEL, AND WE KNOW YOUR GOALS

As sports and travel enthusiasts, we understand the intricacies of moving individuals and entire teams. Our VIP service offering caters to the unique nature of sport travel, promising complete discretion and duty of care fulfillment.

Like you, we are 100% committed to delivering excellence in our field, through the provision of competitive and collaborative travel solutions that enable you and your team to perform to your limits every time.





Major sporting events.

Our specialist travel team is dedicated to managing the complex travel needs of teams, high-profile sports personnel, crew, and equipment. We offer professional event planning and event management services that will engage and inspire your team and stakeholders.

With more than 25 years of experience in travel and event management, our expert team brings a wealth of experience to deliver practical, creative, and cost-effective solutions designed to tackle any logistical challenge with ease, efficiency, and attention to detail.

- A central point of communication for all bookings
- Backed by a team of sporting consultants
- On-site travel desk & logistic support
- Co-ordinated flight schedules
- Centrally managed rooming allocation
- Athletes, staff, technical officials, federations, VIP guests, media & sponsors
- Venue sourcing: Procurement, negotiation & payment terms
- Event registration tool

Business travel.

AT CTM SPORT, WE'RE FOCUSED ON BEING THE BEST AT WHAT WE DO

As one of the world's largest and most awarded travel management companies, we understand the business of travel.

Our proven sports travel solutions deliver experiences which support high productivity, increased efficiency and a return on investment for your teams VIP and executive travellers, every time they travel.

Dealing with high-profile athletes and executives means that travel arrangements must be dealt with discretion. Whether that be a secret back door exit or ensuring a car is waiting at the airport, CTM's specialist sport travel team can provide a secure VIP service when moving individuals or entire teams.

- Travel bookings: flights, hotels, transfers, car hire, insurance and visas
- Book online via CTM's proprietary booking tools or via your dedicated travel consulting team, ensuring your executives' specific travel needs and preferences are met every time
- VIP travel services: private charter flights, limousine transfers, escorted airport transfers
- Concierge service (restaurants, golf, tee-times, tickets to events)
- Strategic travel policy development
- 24/7 emergency travel assistance
- Global supplier negotiations
- Traveller tracking and emergency communications
- Real-time reporting
- Expense management solutions



Group and team travel.

Extra legroom? Fragile baggage?
We understand the complex travel
needs of sports groups.

Whether it's match day travel, competitions and
training camps, or attending a corporate hospitality
event, our group travel solutions provide the
necessary logistical support to drive success.

We understand the complex needs of travelling
sports groups and leverage our exceptional global
supplier relationships to negotiate discounted group
rates with flexible conditions on your behalf. Our
experience and expertise will get your group where
they need to be on time and prepared for action!

- Flights (scheduled and chartered) and accommodations with special conditions, transfers, insurance, and visas.
- Excess and fragile baggage, seat preferences, group lounge facilities, and group check-in.
- Meals and entertainment
- 24/7 emergency travel assistance
- Group travel coordinator
- Global supplier negotiations with your preferred suppliers
- Traveller tracking technology and emergency communications
- Real-time reporting
- Expense management



Athlete and **concierge travel.**

Looking for a bespoke concierge service tailored to high-profile sporting professionals? We're passionate about delivering the best in class service and are trained to anticipate and exceed the very specific needs of your sporting professional.

Our diverse customer portfolio and international footprint means we understand the unique and often complex needs of high-profile professionals all over the world.

- Private charter flights
- Airport assistance
- Car transfers
- Private security clearance
- Full concierge service
- High level of discretion
- Meet and greet

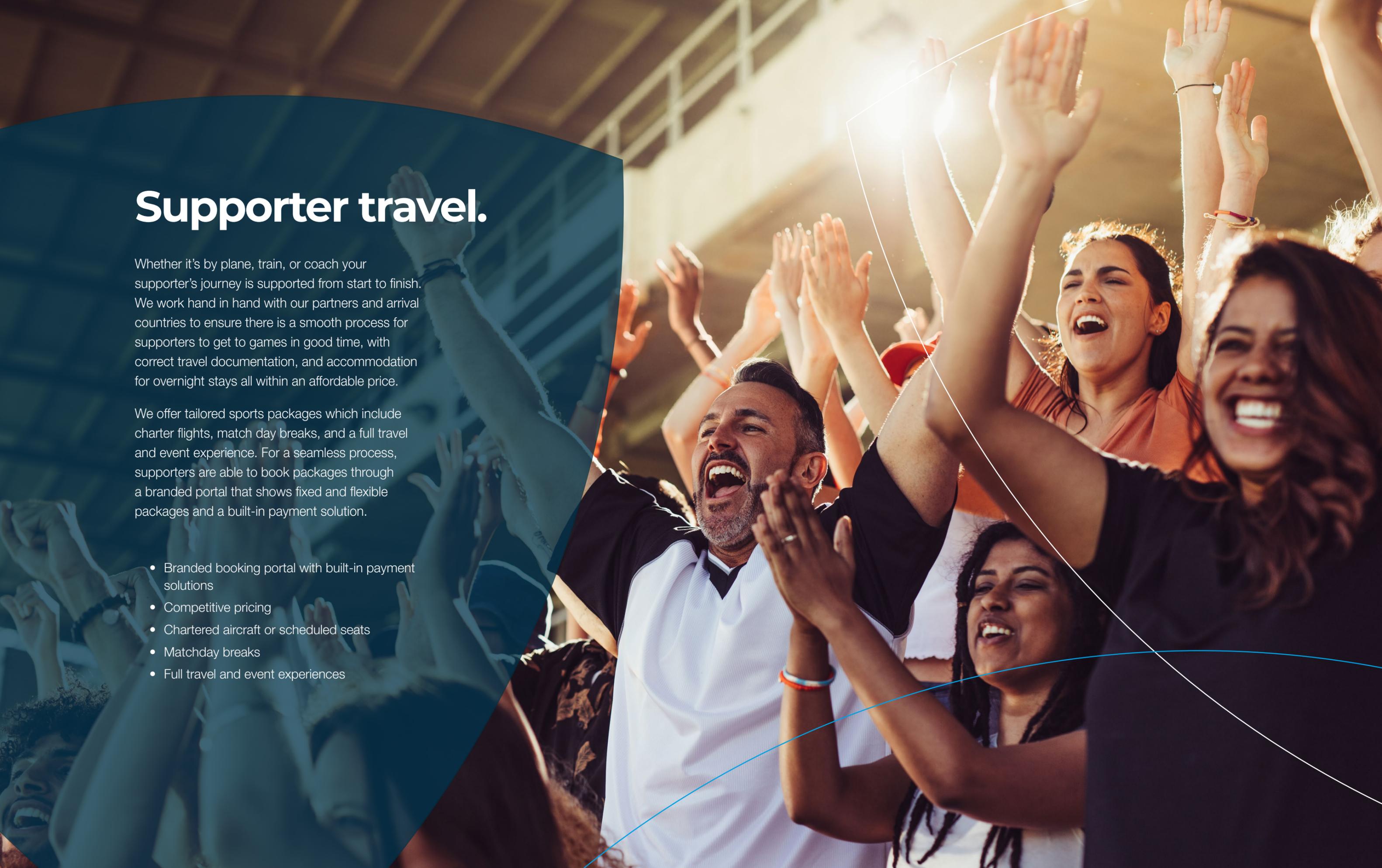


Supporter travel.

Whether it's by plane, train, or coach your supporter's journey is supported from start to finish. We work hand in hand with our partners and arrival countries to ensure there is a smooth process for supporters to get to games in good time, with correct travel documentation, and accommodation for overnight stays all within an affordable price.

We offer tailored sports packages which include charter flights, match day breaks, and a full travel and event experience. For a seamless process, supporters are able to book packages through a branded portal that shows fixed and flexible packages and a built-in payment solution.

- Branded booking portal with built-in payment solutions
- Competitive pricing
- Chartered aircraft or scheduled seats
- Matchday breaks
- Full travel and event experiences



Sport Travel Technology.

From user-friendly online booking tools and mobile apps, to group logistics management, real-time traveller tracking and reporting, we take the stress out of sport travel so you can focus on your game.

Our clients enjoy access to CTM's award-winning travel management tools, providing you and your teams with reliable, accessible and intuitive travel experiences pre-trip, in-trip and post-trip.

Our travel tools are housed in a central online travel portal, providing 24/7 access from your web-enabled device for around-the-clock convenience and control.

TRAVEL BOOKINGS

Online booking tools

Supported by your travel consulting team, we provide intuitive and user-friendly online travel booking tools which facilitate around-the-clock travel bookings, within your travel policy and aligned to your travel supplier preferences, to drive efficiency and reliability for your corporate and sport travellers.

Group/Team Travel

Our clients can easily and efficiently manage their group or team travel needs via a customised booking platform. A dedicated project manager will also be assigned to assist with any offline bookings or queries to help streamline and simplify your travel management experience so you can focus on what's important.

Supporter Travel

While CTM can support your travel, let's not forget who supports your game. Fans can purchase match day breaks, travel options and accommodation through a customised booking platform. Special packages and exclusive deals can also be loaded, with 'build your own experience' capability for added value.

RISK MANAGEMENT

Traveller tracking

CTM's traveller tracking tool enables you to keep track of your entire team wherever they are travelling. Receive live status updates, and SMS and email communications to notify of updates to travel itineraries in the event of delays or missed connections.

Pre-trip Approval

A sophisticated and mobile-optimised travel approval request system enables travellers to request authority to travel prior to booking, maximising budget and traveller safety.

Risk Alerts

Our automated global risk assessment platform alerts travel managers and travellers to potential travel risks pre-travel and in-trip, and provides emergency SMS and email communications to affected travellers to enhance safety and efficiency when unexpected events do occur.

REPORTING

Programme performance

Our highly sophisticated travel reporting platform consolidates all areas of your travel spend for a 360° view of your travel budget. Your dedicated account manager provides pro-active analytical advice on trends and best practices to drive savings to your travel budget.

Expense Management

Our expense management solutions offer complete visibility over the total cost of travel, incorporating flights, accommodation, ground transport and ancillary expenses, and facilitates easy reconciliations on both desktop and mobile devices.

An aerial photograph of a lush green forest with a winding river. A yellow biplane is flying over the river. The image is partially obscured by a dark blue semi-transparent shape on the left side, which contains text. The overall scene is misty and atmospheric.

Sustainability **Greener policy initiatives.**

We recognise the leading role that the sports industry is taking in the fight against climate change and we have a variety of initiatives to support your strategy. We don't see sustainability as a standalone consultative offering, instead, our green solutions are fully integrated with our systems, services, and products.

We champion sustainability by regularly holding webinars and workshops for sports organisations on how to embed sustainable travel into their operations, positively impacting environmental policies while making available the tools and processes necessary to reduce our customers' CO2 footprints.

CTM Sport is proud to play its part in supporting the long-term sustainability of our planet by reducing the impact of business travel on the environment with CTM Climate+ sustainable travel initiatives:

- Carbon approval and budgets
- Greener choice tool
- Carbon reporting
- Carbon offsetting

IT'S TIME TO
connect

TAKE THE STRESS OUT OF TRAVEL
SO YOU CAN FOCUS ON YOUR GAME.



Kate Suddards

Director of Business Development - Sport
m +44 (0)781 886 0775
kate.suddards@travelctm.com
ctmsports@travelctm.com
www.sportctm.co.uk