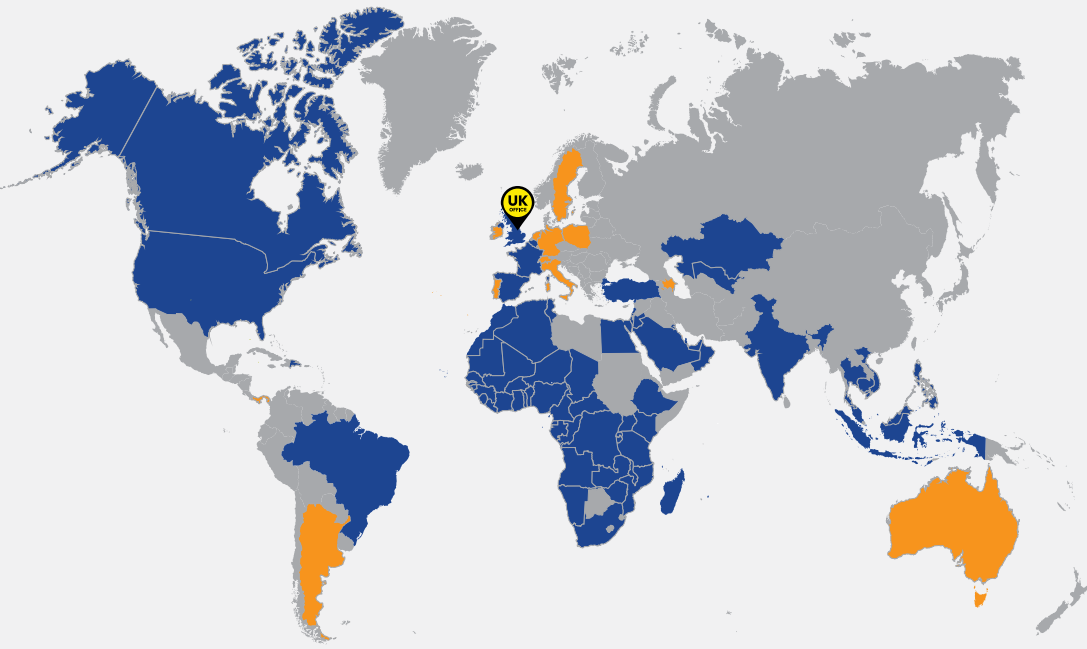


Our Global Presence



■ Global Presence - 71 Countries, 126+ Branch Offices

■ Branch Offices Opening Soon - 27

Discover the
World
with Satguru Travel

Your Trusted
Corporate Travel Partner



COUNTRY OFFICE IN **UNITED KINGDOM** Satguru Corporate Travel Management

Address: 24 Watford Road, Wembley. HA0 3EP, London, United Kingdom

Contact No.: 020 3941 6706

Email: info@satgurutravel.co.uk • info@satgurutravel.com



www.satgurutravel.com



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Why Choose Us?

We are honoured to introduce Satguru Travel Group, an esteemed Travel Management Company, with a successful track record that spans more than three decades since its inception in 1989, in Kigali, Rwanda. Having established a dominant position in our areas of operation, we are proud to command a significant market share in every region we serve. Our corporate mission is underpinned by an unwavering commitment to deliver top-tier travel services and related solutions on a global scale. Our steadfast dedication to quality and customer satisfaction underscores every engagement, ensuring our clients receive nothing less than the best.

We have successfully celebrated over 34 years in the travel industry. Our team comprises of 3600 experienced professionals who work across 119 branches all over Europe, Africa, Middle East, Asia, and South America. Satguru Travel has its presence in 70 countries and we are head quartered in Dubai.

We have our registered office in London, UK and operation since 15, August 2017. Satguru Travel Group takes pride in commemorating more than three decades of distinguished service in the Travel Industry. Over these illustrious 34 years, we have assembled a formidable team of 3,600 professionals who operate out of 119 branches spread across Europe, Africa, the Middle East, Asia, and South America. Our international reach spans 70 countries, with our strategic headquarters located in the dynamic city of Dubai. Furthermore, our registered office in London, UK has been a significant part of our global operations since its establishment on August 15, 2017.



Who We Are

Throughout the years, Satguru Travel Group has been steadfast in providing a rich portfolio of services to our clientele. Our commitment to continual innovation and adaptation has enabled us to stay at the forefront of the ever-evolving Travel Industry. Each department within our organization operates with autonomy, ensuring a smooth and streamlined service delivery. Our fundamental aim is to foster lasting relationships with our clients, achieved by consistently delivering efficient and high-quality services. At Satguru Travel Group, our clients' satisfaction is paramount, and we continually strive to surpass their expectations with our tailored offerings.

• Mission:

To Make Every Travel A Memory to Cherish

• Vision:

To be Exemplars of Customer Service and Satisfaction

Management

CEO/MD - Mr. Anil Chandirani

Chief Commercial Officer - Mr. Nilesh Thakkar

Director - Mr. Naresh Punjabi

Financial

Satguru Travel Group - 2+ Billion USD

Technology

GDS - Amadeus, Travelport & Sabre

CBT - Cytric, Concur, Trexedia & EVA

Satguru POS - Inhouse Travel booking Tool

Satguru DMC - Online Booking Hotels (B2E)

CarsInAfrica - Car rental portal

VisaDone - online Visa portal

FACTS - Accounting package and MIS

Time to Reply - email management system



Financial Capability

Satguru Travel Group, bolstered by a rich legacy exceeding 30 years and an impressive revenue stream surpassing 2+ Billion USD, is a beacon of financial stability in the Travel Industry.

24x7 Emergency Assistance

Satguru Travel Group is committed to providing specialized assistance tailored to the GMC's needs during emergency situations. We stand ready to offer supplementary support as requested by the GMC, adhering strictly to all imposed restrictions and regulations. To ensure our clients' needs are met promptly, irrespective of the time or day, our consultants offer round-the-clock support, 365 days a year, readily available via telephone for after-hour service requirements.

Corporate / Tripartite Discounts

As a seasoned market leader, Satguru Travel Group is steadfast in its commitment to drive maximal cost-efficiency for our clients. This commitment is evidenced by the favourable corporate deals and benefits we have secured from diverse airline partners for our clients. In line with this, we leverage GMC's estimated travel volume, along with other historical travel patterns and data, to negotiate robust discounts and benefits with various airlines. These advantages will be extended to our clients, subject to the acceptance of corresponding terms and conditions by both the client and the airline. This approach underlines our relentless commitment to providing superior value and top-tier customer service.

Airlines Representation as GSA

<p>Brazzaville, Pointe Noire, Kigali, Goma, Niamey, Ouagadougou, Conakry, Johannesburg (ATO), Banjul, Morocco, Cape Town (ATO), Malabo, Sao Tome</p>	<p>Dakar, Ouagadougou, Abidjan, Bamako, Niamey, Lome, Gaborone, Kinshasa, Lubumbashi, Cotonou, Nairobi, Lagos, Lilongwe, Dar-es-Salaam, Lusaka & Harare</p>	<p>Bissau, Freetown Banjul, Ouagadougou, Brazzaville, Pointe Noire, Malabo</p>	<p>UAE, Oman, Qatar, Kuwait, Iraq, Bahrain, Kingdom of Saudi Arabia</p>
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<p>Dubai, Sharjah, Abu Dhabi, Northern, Emirates</p>	<p>Dubai, Sharjah, Abu Dhabi Northern, Emirates</p>	<p>Juba, Kampala Zanzibar, Dar-es-Salaam</p>
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<p>Dar-es-Salaam, Kigali, Douala, Kinshasa</p>	<p>Dakar, Niamey, Cotonou, Accra, Lome</p>	<p>Ouagadougou, Conakry Kingdom Of Saudi</p>	<p>Cotonou, Conakry, Ouagadougou, Dakar</p>
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<p>South Sudan Kingdom Of Saudi</p>	<p>Lubumbashi, Bujumbura, Nairobi</p>	<p>Libreville, Port Gentil & Greenville</p>
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<p>Conakry, Niamey, Kinshasa, Liberia</p>	<p>Banjul</p>	<p>Morocco</p>	<p>Kano, Niamey</p>
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<p>Brazzaville, Bamako</p>	<p>Bissau</p>	<p>Conakry, Bamako</p>
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<p>Accra, Libreville</p>	<p>Lome</p>	<p>Riyadh, Freetown</p>	<p>Nairobi</p>
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<p>Conakry</p>	<p>Banjul</p>	<p>Accra</p>
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Satguru Travel is the Proud Winner of

<p>Leading Travel Management Company 2018/2019/2020 2021/ 2022/2023</p> <p>DUBAI'S</p>	<p>Leading Travel Agency 2017/2018/2019 2020/2021/2022/2023</p> <p>NIGERIA'S</p>	<p>Leading Travel Agency 2017/2018/2019 2020/2021/2022/2023</p> <p>RWANDA'S</p>	<p>Leading Travel Agency 2017/2018/2019 2020/2021/2022/2023</p> <p>TANZANIA'S</p>
<p>Leading Travel Agency 2020/2021/2022 2023</p> <p>SEYCHELLE'S</p>	<p>Leading Travel Management Company 2020/2021/2022 2023</p> <p>SINGAPORE'S</p>	<p>Leading Travel Management Company 2020/2021/2022 2023</p> <p>THAILAND'S</p>	<p>Leading Travel Management Company 2020/2021/2022 2023</p> <p>ZIMBABWE'S</p>
<p>Leading Travel Management Company 2022/2023</p> <p>TUNISIA'S</p>	<p>Leading Travel Management Company 2021/2022/2023</p> <p>GHANA'S</p>	<p>Leading Travel Management Company 2023</p> <p>UGANDA'S</p>	<p>Leading Travel Agency 2023</p> <p>ALGERIA'S</p>
<p>Leading Travel Agency 2023</p> <p>GAMBIA'S</p>	<p>Leading Travel Agency 2023</p> <p>TÜRKIYE'S</p>	<p>Leading Travel Agency 2023</p> <p>SENEGAL'S</p>	<p>Leading Business Travel Agency 2018/2019/2020</p> <p>AFRICA'S</p>



Benefits with Satguru Travel

To categorize the benefits and call them values:

Satguru Travel Group is committed to providing a comprehensive suite of benefits to our clients:

Pricing / Best Buy Assurance: We guarantee GMC travelers the most affordable fares, whether negotiated or IATA published, consistent with corporate policy.

Support / Round-the-Clock Assistance: We offer 24-hour emergency services and helplines for uninterrupted support.

Pricing / Cost-Effective Travel Processes: Our approach focuses on streamlining travel processes for significant cost reductions.

Portfolio / Intensive Consultancy: Our highly qualified consultants provide proactive and expert advice tailored to your needs.

Portfolio / Professional Guidance: We offer expert consultancy on the implementation of your travel policies and account management.

Portfolio / Detailed Reporting: Our MIS reports deliver client-specific statistics, analysis, and insights into gained and potential savings.

Portfolio / Flexible Solutions: Our entrepreneurial attitude enables us to adapt to international organizations' needs, providing flexible and customized solutions.

People / Dedicated Team: Our motivated and experienced staff, including managerial personnel available after hours and on weekends, is committed to excellent service.

Support / Large Central Support: With over 300 travel professionals, our central support office ensures consistent and agile execution of processes, providing round-the-clock support.

Innovation/Technology / Robust IT Department: We maintain data security, ensure uninterrupted service, and provide data access to our clients.

Support / Centralized Support for Compliance Processes: Our hub handles accounting, finance, and compliance processes.

Portfolio / Traveller Safety: We offer live tracking of travelers and global rescue via ISOS.

This diverse range of offerings and our commitment to adaptability, efficiency, and security ensure that Satguru Travel Group consistently meets and exceeds our clients' needs.

Our Services



Management Experience

At Satguru Travel Group, our management's broad experience in business travel services equips us to curate tailored travel packages for GMC, meeting their unique requirements with precision. We understand that corporate clients necessitate an array of specialized services for the efficient management of their travel agendas. This comprehension is what sets us apart from traditional travel agencies, as we specialize in creating bespoke travel solutions for our corporate clientele.

Our wealth of experience equips us with an acute understanding of intricate details and the resilience to navigate unexpected circumstances. The combination of our resources, cutting-edge technology, and over thirty years of industry experience positions us as a formidable Travel Management Company, ready to face any challenge head-on.

Our team's proficiency lies in seamless contract execution and the commitment to delivering exceptional client services as per their needs.

Each senior management member is dedicated to investing the necessary time to ensure the sustained success of our partnership with our clients. Our team is characterized by:

- The expertise to carry out seamless contract execution.
- The capability to integrate people, technology, and systems effectively.
- The authority and accountability to deliver unparalleled services.

Satguru Travel Group represents experience, excellence, and dedication in the realm of corporate travel management.

Affiliations with Global Distribution System (GDS)

In addition to our affiliations with Global Distribution Systems (GDS) like Amadeus and Travelport, we also provide access to additional booking systems to enhance our customers' travel experiences.

One such system is Visadone.com, which specializes in offering Visa Assistance Services. Visadone.com excels in providing comprehensive visa consultation and documentation services to travellers. Our team of experts offers unbiased and transparent advice to our valued customers, addressing all their visa-related queries. With our creative thinking skills and extensive expertise, we strive to maintain the highest standards of quality in visa processing. Through our collaboration with Visadone.com, we aim to ensure a seamless visa application process for our customers, further enhancing their overall travel journey.

Our Global Clients

