

Welcome to Chapman Freeborn

Corporate Presentation v1



About us

Chapman Freeborn brings 50 years of aviation expertise including cargo and passenger charter operations, aircraft leasing, humanitarian airlifts, and much more. With offices worldwide, we're always right where you need us.



50 years of experience

\$1.5Bn turnover in 2022

350+ staff



As a private company, we operate independently and therefore have the flexibility to select the best aircraft and operators to meet our clients' needs. We have built mutually productive relationships with all players in the air charter industry – airlines, airports, handling agents, freight forwarders, control authorities and other related agencies.

This allows us to facilitate all kinds of air charter operations, from an emergency relief airlift to a corporate roadshow, in a timely, cost-effective manner.

The added value

We are keenly focused on the value-added service we provide for our clients





Sourcing the right aircraft from the right airline at a competitive price



Full support from advice on permits to airport representation



Pre-flight advice, from documentation and packaging requirements, to customs formalities, and trucking and warehousing arrangements



In-depth project studies that include 'loadability' and runway/performance assessments with AOC holders and airport representation for your charter so aircraft loading and unloading can be expertly supervised



Coordinate arrangements for specialist equipment, including cranes and custom-built loading structures

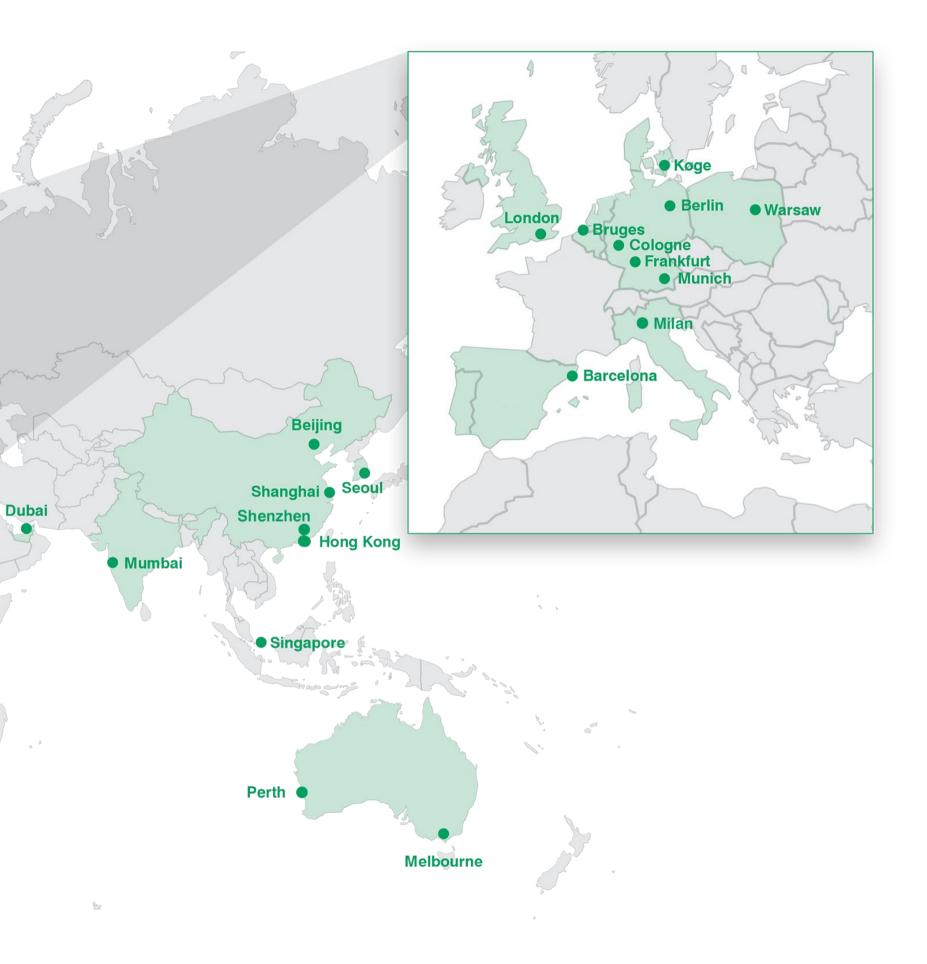




Santiago



With offices worldwide, we're always right where you need us.



Avia Solutions Group

Chapman Freeborn is proud to be a part of Avia Solutions Group

Chapman Freeborn is a family member of Avia Solutions Group, the world's largest ACMI (Aircraft, Crew, Maintenance, and Insurance) provider, with a fleet of 173 aircraft.

The group also provides a range of aviation services including MRO (Maintenance, Repair, and Overhaul), pilot and crew training, ground handling, as well as a variety of associated services. Supported by 11,500 highly skilled aviation professionals, the group operates in 68 countries worldwide.

ASG is a global holding company with over 90 subsidiaries engaged in: Aircraft maintenance Pilot training Ground handling and fuelling Aviation IT solutions

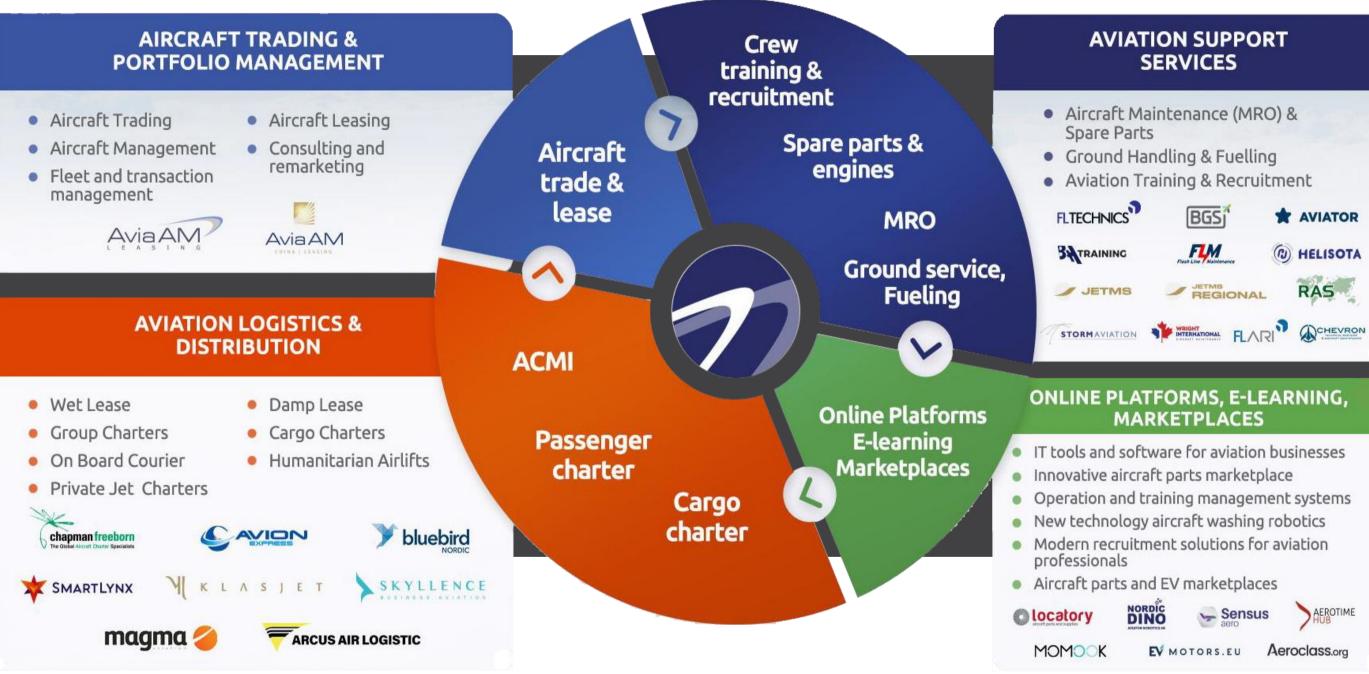


For more information about Avia Solutions Group, please visit <u>www.aviasg.com.</u>



Avia Solutions Group

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17 business lines

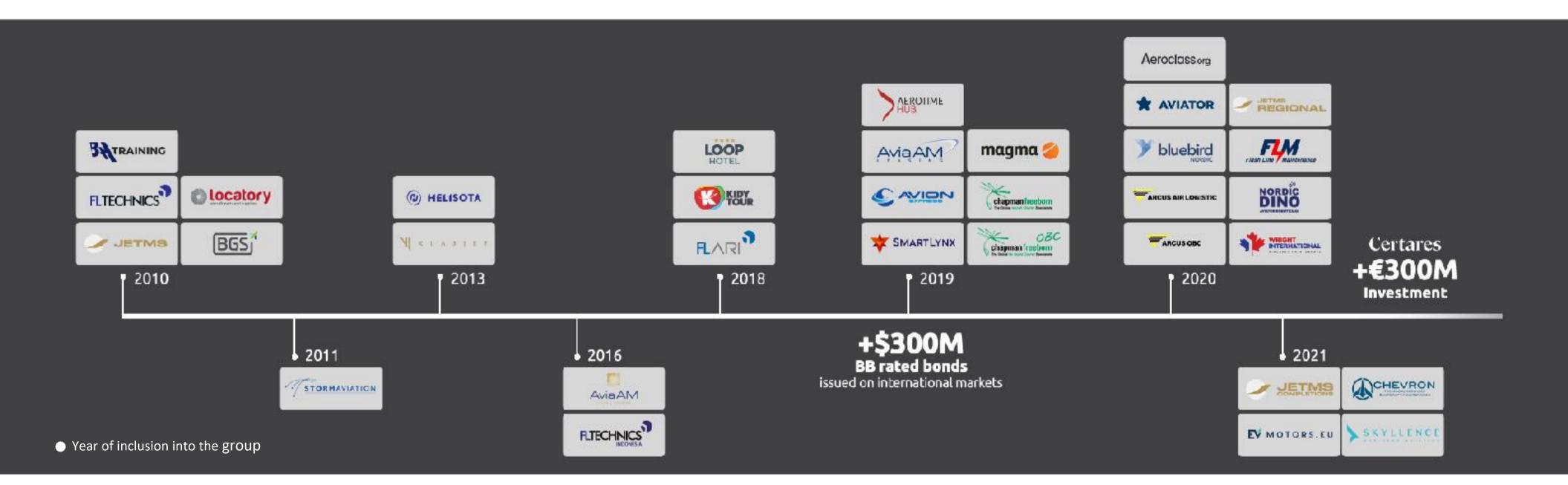
100+ offices/production stations

11,500 employees

5 continents served

Avia Solutions Group

45 years of aviation services market knowledge, operating expertise and industry contacts



For more information about Avia Solutions Group, please visit <u>www.aviasg.com.</u>



Discover the industry leading companies that make up the Chapman Freeborn family



Cargo - Group Passenger - Private Jet - Flight Support



Hand carry service - Scalable solutions



The Specialist Air Cargo Management Company



Cargo



Equine - Livestock - Exotics



Hand carry solutions

Cargo services

We're the world's leading aircraft charter and aviation support company







Cargo charter

Heavy and outsized **Time-critical** Humanitarian Dangerous goods

On board courier

Hand-carry service Chapman Freeborn OBC Arcus OBC

Animal transport

Equine Livestock Exoctics







Magma Aviation

A fleet of five B747-400F Aircraft

Arcus Air Logistic

Ad-hoc cargo charter services (including own fleet of Dornier 228-212)

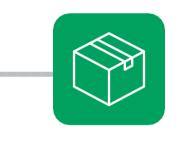
Cargo charters

We take cargo to new dimensions



Industry experts

We analyse route, payload and timescale in order to propose the most suitable aircraft for a client's requirements. We charter the full range of cargo aircraft types (including helicopters).



Any size

Unparalleled experience in sourcing and chartering heavy lift aircraft, including AN-124 types, as well as a the full variety of Western-built freighters.



Competitive pricing

Our volume buying power enables us to provide highly competitive pricing.



Award winning service

Over the last decade, Chapman Freeborn has received more than 20 top aviation industry awards for service and innovation.



Humanitarian airlifts

A fast and efficient airlift response



Airdrop experts

We are a significant supplier to the United Nations and have niche expertise in the field of airdropping.



Rapid response

We pride ourselves on our ability to react rapidly to emergency situations – including setting up time-critical flights outside of normal working hours.



Global solutions

Major operations include the response to the Asian tsunami, earthquakes in Pakistan and Haiti, and famines in Africa.



More than just cargo

Our expertise in this area is not limited to cargo charters. We also assist in passenger movements, having evacuated NGO personnel and civilians from war zones around the world.



Humanitarian airlifts

Examples of Chapman Freeborn's aid airlift operations



Passenger services

We're the world's leading aircraft charter and aviation support company







Group air charter

MICE **Executive charters Government Corporate** roadshows Product launches Automotive

Aircraft leasing

ACMI lease Wet lease Damp lease Dry lease

Private jet charter

HNWIs **Executive travel Heads** of State Entertainment industry Hospitality & events Corporate roadshows







Music & entertainment

Private jets Worldwide tour aircraft Helicopter transfers Stage & equipment logistics



Sports teams Preseason tours Supporter group flights Media flights

Group charters

Group air travel tailored to our client's need



Unparralled scope

We cover the full range of commercial aircraft for group charters, typically ranging from 40-50 passengers upwards. The scope of the flights varies from executives travelling to a conference, to crew rotations and large scale repatriation flights.

Nearly five decades of experience



We have the knowledge gained over four decades of experience to move any number of passengers, anywhere in the world. We can tailor charters with dedicated check-in arrangements, often assisted by on-site Chapman Freeborn personnel.

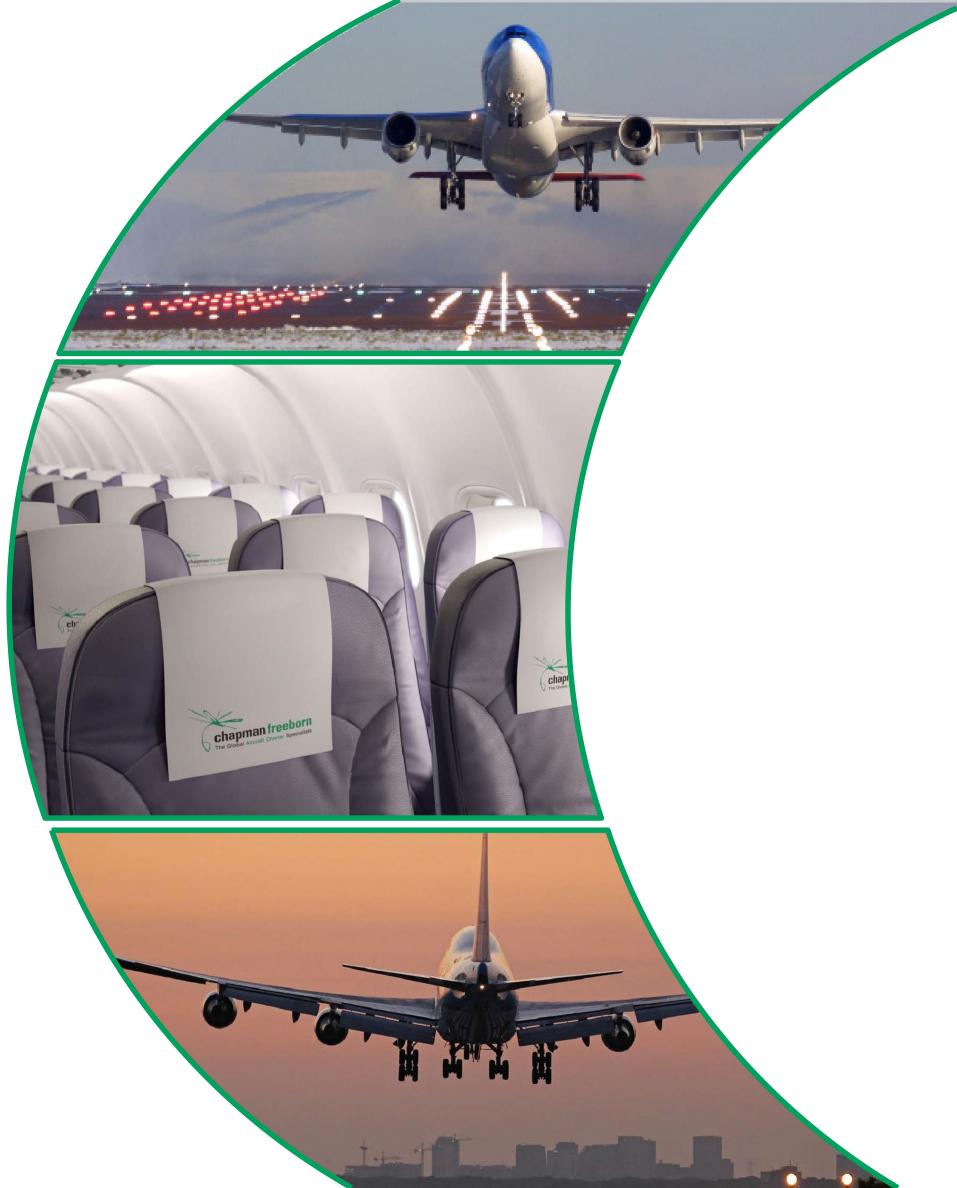
Local teams

We can provide local airport assistance and on-board flight managers to ensure the smooth operation of large projects.



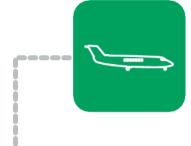
Niche expertise

We have niche expertise in unplanned circumstances, such as evacuation and repatriation flights.



Private jet charters

Private travel perfected



Maximum flexibility

We charter all types of aircraft including private jets, helicopters and VIP configured airliners. Flexible and competitively priced alternative to the fiscal burden of full or part aircraft ownership or jet cards.



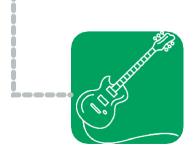
Cost effective

Cost-effective solution for corporate travel, especially where there is a multi-city, time-sensitive itinerary.



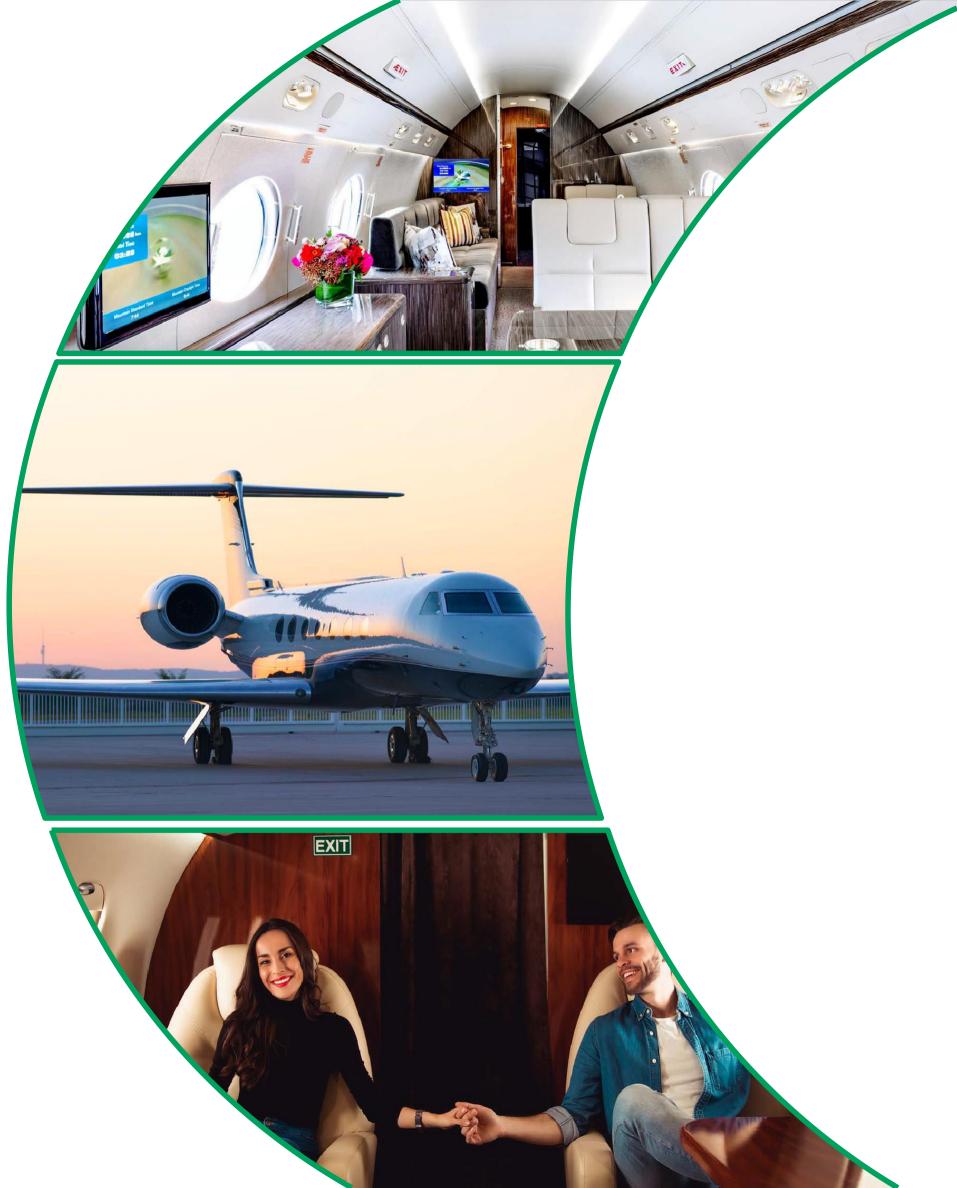
Fully bespoke

Special arrangements for catering, security, tarmac access for limousines, immigration clearances and diplomatic formalities.



Household names

The Rolling Stones, U2 and Coldplay are just some household names who have worked with us over the years.



Flight support

The global flight support specialists



24/7/365

Our service delivers around-the-clock flight support on a global basis.



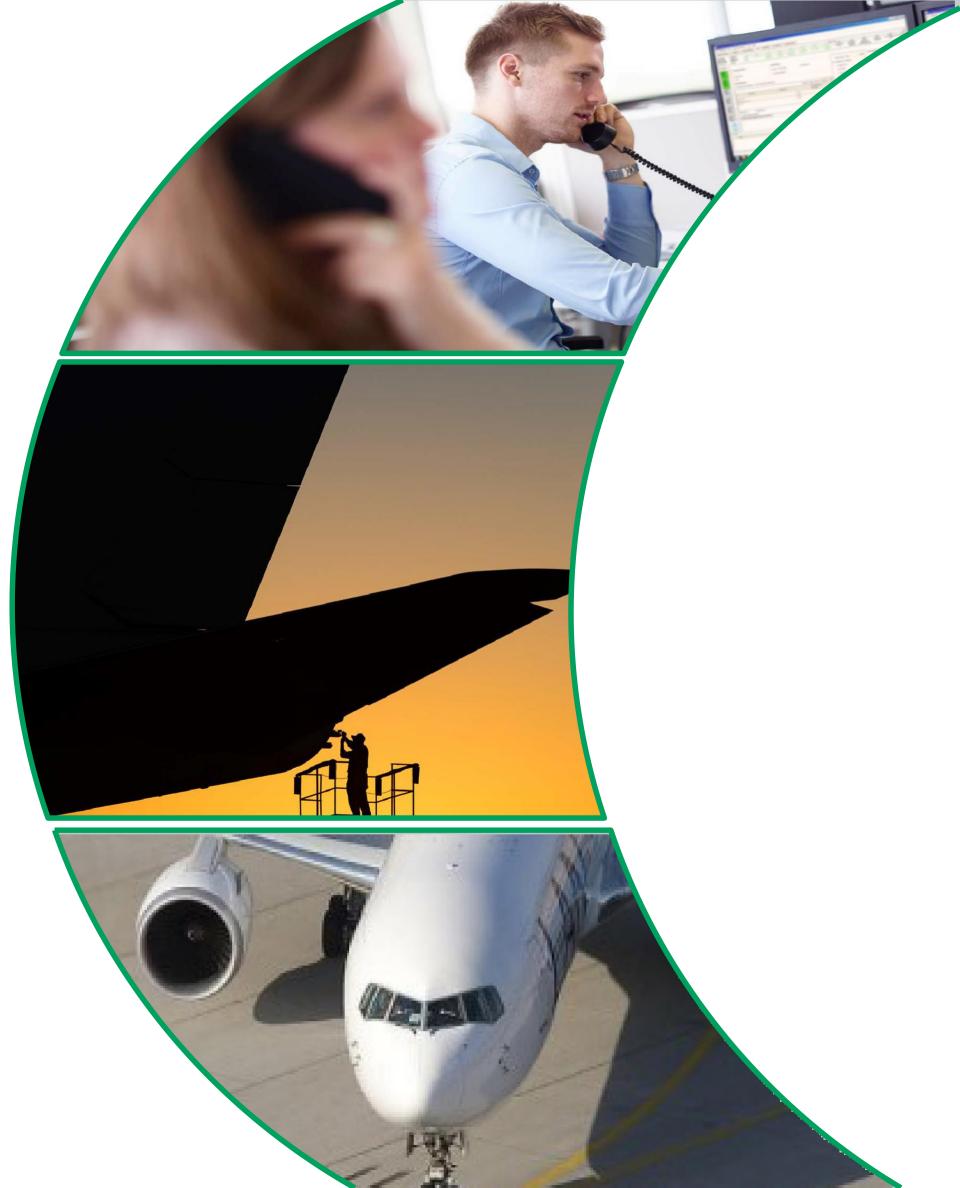
Full service

From ground handling and fuelling to aircraft catering and ground transfers, all can be arranged, 24 hours a day, 365 days a year.



Real-time

They are also on hand to monitor flight operations in realtime, tracking weather and NOTAM reports for all relevant destinations.





Magma Aviation

Over 10 years experience

Magma Aviationwas launched in 2010 to commercially and operationally manage dedicated wide-body cargo aircraft, contracted on an exclusive basis from airline partners.

Ever-expanding fleet

Magma Aviation currently manages five B747-400F aircraft - serving a global client base of freight forwarders, block space consolidators, and charter brokers.

International prescence

Magma Aviation operates regular freighter flights for key customers across 4 continents.

Global reach

Destinations include Greenville (GSP), Chicago (ORD and RFD), New York (JFK), Kinshasa (FIH), Johannesburg (JNB), Nairobi (NBO), Mumbai (BOM), Singapore (SIN) and Hong Kong (HKG).



America HHN - GSP - HHN HHN - RFD - HHN FRA - ATL - FRA FRA+JFK-LGG FRA - ORD - FRA FRA-RFD-FRA

Africa

Flights per wee

HHN - JNB - NBO - DSA LGG - LUN - JNB - EBB - LGG 1 LGG - FIH - KGL - NBO - LGG 1 LGG - LOS - DLA - NBO - LGG 1 LGG - LOS - NBO - LGG HHN - JNB

Asia

Flights per we

HHN - BOM - DWC - BOM HHN - SIN - HHN HKG - DWC - HHN



Chapman Freeborn OBC

Round the clock, around the globe

Chapman Freeborn OBC is headquartered in Germany with additional operations centres in USA, Dubai and Hong Kong – providing clients with 24/7/365 service.

On hand, in hand, by hand

Our on board couriers personally accompany shipments from pickup to final delivery, anywhere in the world.

Real-time tracking

We keep clients updated every step of the way. In addition to live movement reports direct from the courier, shipments can be checked at any time using our online tracking tool.

Innovative solutions

Our service isn't limited to the delivery of a single item. Using teams of couriers, we regularly assist our clients with multi-piece shipments – sometimes totalling more than 100 separate pieces.

Our team can provide advice on weight limitations, customs procedures, packaging requirements and restricted materials.



Intradco Global

Front runner

- Intradco Global is the world's leading equine, livestock and exotics transportation air charter specialist.
- Our equine experience includes coordinating charters for Prix de l'Arc de Triomphe, Breeders' Cup and Dubai World Cup winners.

Exoctic expertise

Over the past thirty years, we have also worked with zoos, conservation groups, and private owners, across a variety of relocation projects for unusual and endangered species.

Fully accredited

We are members of the International Air Transport Association (IATA), and the Animal Transport Association (ATA).

First class care

Our team of professionals has an in-depth knowledge of IATA's Live Animals Regulations (LAR) – the global standard in transporting live animals by commercial airlines.

Arcus Air Logistic

The specialist of time-critical automotive deliveries and more

Tailor-made solutions

Regardless of the cargo you need to transport, Arcus Air Logistic offers the most suitable solution in terms of transport.

Point to point

Direct flight from facility to facility Access to difficult areas Airlifts for the transport of urgent supplies Urgent response in emergency situations 365 days a year, 24/7 The cabins are adapted in accordance with the goods to be transported

Door to door



With the door-to-door Road Express service provided by Arcus Air Logistic, your goods will reach their final destination in the shortest possible transit time.



Arcus OBC

The hand carrier service specialist

Available 24/7/365

Headquartered in Germany and available via telephone and email around the clock, ready to provide any assistance that may be required

Efficent and customised

Arcus OBC delivers cost-effective and tailor-made hand-carry solutions of time-critical packages and sensitive shipments globally



Rapid, reliable, secure

Our onboard couriers personally accompany the shipment meaning the custom clearance procedure is quick and the air cargo is immediately available at its destination, no matter if it is from airport-to-airport or door-to-door.

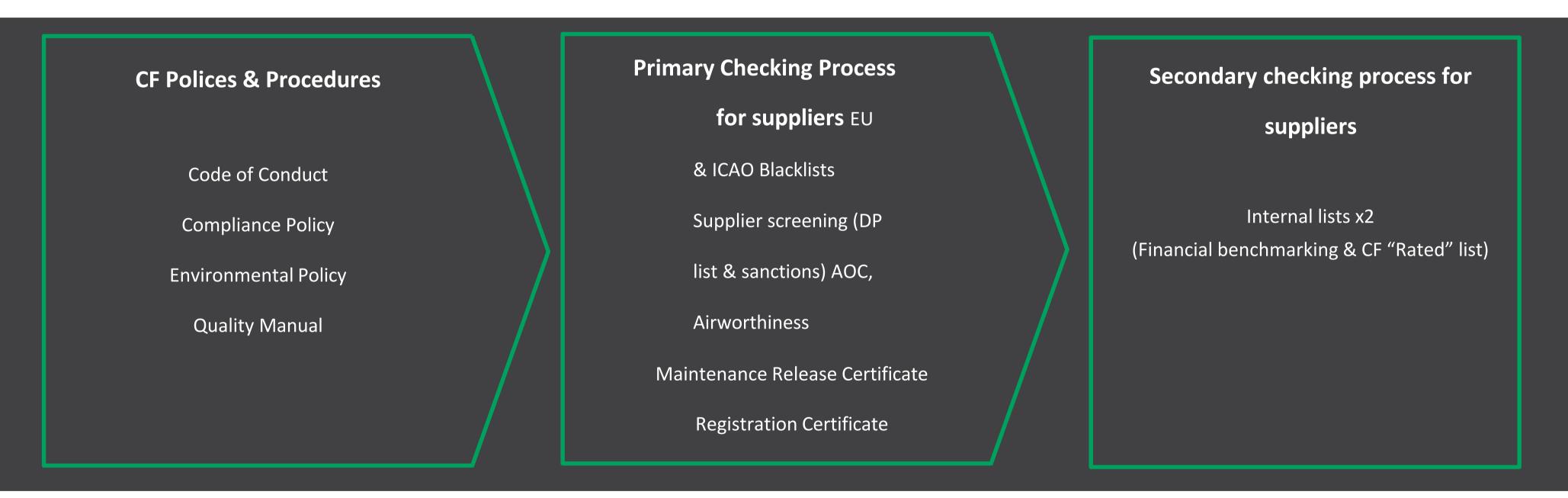


Permanent tracking

Arcus OBC keeps its clients updated every step of the way. The sophisticated tracking software provides live movement reports direct from the courier.



Ethical buying process



Due diligence policy for compliance in relation to anti-bribery, trade sanctions, ethical, social and environmental issues.

Assess operator status in relation to both Aviation Safety and Supplier/Operator Compliance Policies.

Carrier due diligence

We have a full carrier due diligence policy to ensure deployment of the right aircraft from suitable airlines on all our contracts, wherever they operate.



At a minimum we check the Air Operator Certificate, Operations Specification, Certificates of Airworthiness, Registration and Insurance for the individual aircraft.



Chapman Freeborn also has an ICAO Safety Management System (SMS) qualified specialist; designed to improve safety level of aircraft operators by implementing proactive and predictive tools of safety management into day to day operation, in addition to existing reactive measures.



In addition to this, we are officially partnered with an aviation safety auditing and compliance company (ACSCG) which is one of only a few auditing organisations in the world accredited by IATA to conduct IOSA and ISAGO audits.



Risk and compliance



We have a long-standing reputation of acting fairly and ethically wherever we do business. Our in-house legal and compliance departments monitor suppliers and procurement processes globally.



As a UK-registered holding company, all of Chapman Freeborn Group businesses are subject to UK legislation introducing stringent laws on bribery and corruption (Bribery Act 2010 which came into force on 1 July 2011).



We vet every airport, airline, company and person we do business with through a compliance system, which is fully integrated with our CRM system. This means that we are automatically managing your risk.



Risk and compliance

Our compliant practices department covers:



Anti-corruption



Sanctions

Training and support to all staff on Chapman Freeborn's Compliance Policy.

Employee handbook and Line Management procedures give clear guidance.

On-going risk assessments on third parties.

Regular internal audits and site visits.

Day to day response to compliance que-ries.

Real-time analysis of sanctions placed on regimes globally.

Rapid alert systems for brokers ensuring safe practice.

A constantly updated database of current issues and best practices.

Risk and compliance

We are committed to ensuring that all our staff take the **RIGHT** approach



Responsibility

We are responsible for our actions.



Integrity

Don't compromise your integrity. If you think something is wrong, report it.



Genuineness

Always pay genuine prices for genuine goods and services. Never pay over the odds.



Honesty

Act honestly and in good faith at all times.



Transparency

Keep accurate records (including all invoices and receipts) of everything that you do, especially in relation to payments



Thank you **Questions?**

