



ADDISON LEE

SELECT SERVICE



EVERYDAY JOURNEYS, EXCEPTIONAL EXPERIENCE

For over 45 years, Addison Lee has served London and shaped the private hire industry. We oil the wheels of business and commerce by helping TV productions come together without a hitch and getting employees home safely at night.

We bring families together for the journeys that matter, be it an airport transfer, doctor's appointment or a special day out.

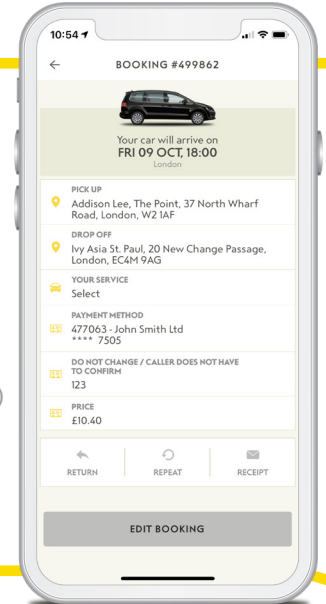
For your everyday journeys, business or pleasure, Addison Lee's Select service, operating across London and surrounding counties, is the natural choice for safety and reliability, transporting you in comfort and style.

Every journey with Addison Lee is underpinned by our Safer Journey Initiative, giving you the confidence to travel.

TRAVELLING ON BUSINESS?

Nobody works harder than Addison Lee to cut the paperwork and make admin easy:

- ✓ Access journeys and invoices online.
- ✓ Reporting with full VAT and tax management.
- ✓ Categorise each booking (cost codes, reasons for travel etc.) to make reconciliation simple.



THE SELECT EXPERIENCE



Book via App, Web & phone



24/7-365 customer service via our UK contact centre



Email booking confirmations plus text notifications when your booking is live



On demand services within 20 minutes in London



Pre-book up to 3 months in advance



Free in-car Wi-Fi and chargers



Easy payment methods – on account or credit card



Inclusive waiting time - 5 minutes as standard (15 minutes for domestic airport transfers, 30 minutes for international)



All journeys with Addison Lee are 100% Carbon neutral



GOING THE EXTRA MILE



Professional service from a trained smartly dressed driver



In-App 'Snooze' your journey: delay your pick-up free of charge up to 15 mins before the booked time



Active flight monitoring for Airport Transfer pick-ups: we'll adjust pick-up times for flight delays automatically



Real-time driver tracking and driver details provided via the app

FIND OUT MORE

