



ADDISON LEE

DELIVERY SERVICES



Addison Lee has been delivering packages reliably and efficiently for over 45 years. We take pride in our high standards of customer service however demanding the delivery.

Whether you require an urgent, same-day or overnight delivery or the peace of mind our international service brings, our professional couriers are here to help.

DELIVERING PEACE OF MIND

OUR RAPID TWO-HOUR DELIVERY SERVICE.

- ✓ 2 hour delivery window in a 4 mile radius for a flat fee
- ✓ Track your delivery and receive notifications in real time
- ✓ Book online
- ✓ 24 hour UK customer service centre
- ✓ Deliveries are only made by professional Addison Lee couriers and delivery drivers
- ✓ Up to 100kg or five large suitcases



SAME-DAY DELIVERY

Convenience and flexibility.

- ✓ Book anytime 24/7/365
- ✓ Maximum of three collections for our standard same day service
- ✓ Fully owned and regularly serviced core fleet of 450 vehicles, with an overflow of 4,500 additional cars to support our fleet
- ✓ Convenient booking through our app, web and telephone booking centre
- ✓ Proof of delivery and management information
- ✓ Thorough driver recruitment process, including comprehensive security checks



NEXT DAY DELIVERY NATIONWIDE

The Next Day Delivery service provides a choice of nationwide delivery times to suit your unique needs.

- ✓ Collection as late as 7pm from central London*
- ✓ Next working day delivery before 5.30pm
- ✓ Timed deliveries are available next working day before 9am, 10:30am or 12 noon
- ✓ Up to 30kg per item
- ✓ Booking available online or via our courier team
- ✓ Standard insurance cover included, £10 per kilo (£50.00 excess)
- ✓ Full tracking and proof of delivery available



INTERNATIONAL DELIVERY

Best in class service providers are specially selected to ensure our high quality levels are maintained worldwide.

- ✓ 3.5% of value goods charged for enhanced insurance cover
- ✓ Collection as late as 7pm from central London*
- ✓ Delivery to major regions around the globe via pallet, air and sea freight
- ✓ Next morning or close of business next working day, to most major cities
- ✓ Online tracking and proof of delivery provided
- ✓ Special on-boarding service for very important packages
- ✓ Booking available online or via our dedicated courier team

FIND OUT MORE



* By prior arrangement – fee applies for collections made after 5.00pm.

Our Same Day Delivery Direct service is the ideal option for any urgent packages, providing all of the features of the Same Day service, but with a driver assigned solely to your job.

This gives you a fast delivery time, as well as the opportunity to book a return or repeat journey simultaneously – all at the click of a button.



ADDISON LEE
SAME DAY
DELIVERY DIRECT

FLEXIBLE BOOKINGS & MANAGEMENT

We have several easy-to-use booking platforms, facilitating flexible on-demand or pre-booking options:



WEB

Easily make and manage **multiple courier bookings** online



PHONE

Book with one of our experienced service assistants, available **24 hours a day, 365 days a year**



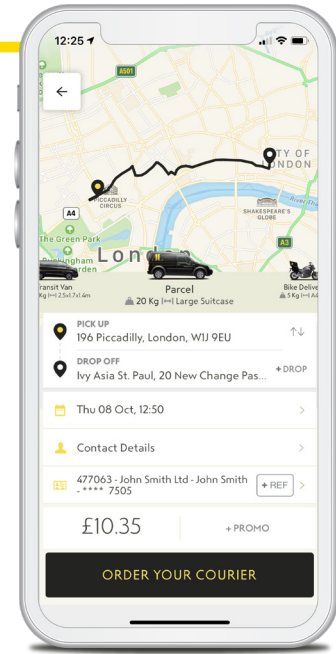
APP

Book your same day courier service and **track your driver in real time**









MANAGER PORTAL

Use our online portal to view historic jobs, invoices and manage your **Club Lee loyalty offers** at the same time



THE RIGHT VEHICLE FOR EVERY DELIVERY

VEHICLE SERVICE	PACKAGE WEIGHT	MAXIMUM SIZE/ DESCRIPTION
 Bicycle	3kg	Document wallet
 Motorbike	6kg	A box
 Parcel car	20kg	Large suitcase 76 x 61 x 46cm
 Small van	400kg	1.2 x 1.5 x 0.9m
 Transit van	1000kg	1.2 x 2. x 1.5m
 Luton van	1000kg	1.8 x 3.6 x 1.8m or 5.4m 'corner to corner'

FIND OUT MORE

