



ADDISON LEE

HERE FOR YOU



## FOR 45 YEARS OUR CARS AND DRIVERS HAVE SERVED LONDON AND SHAPED THE PRIVATE HIRE INDUSTRY

Every single journey with Addison Lee is protected by our Safer Journey Initiative, giving you the confidence to travel.

### SERVICE

Over 7,000 Cars, Taxis and Couriers operating across the capital



**Book services** via App, Web, or our UK 24-7/365 contact centre



**Complimentary** Wi-Fi and phone chargers in all our cars



PHV drivers trained to highest standards, through The **Addison Lee Diploma**



**Dedicated support** via our Account Management team

### SAFETY

The Safety of our passengers and drivers is our number one priority. Our Safer Journey Initiative gives our customers and drivers complete peace of mind.



**Safety screens** in all our passenger vehicles



**Regular deep cleaning** across our fleet



**PPE provided** for all of our drivers



**Quality assessors** on the road to ensure our high standards are met



ADDISON LEE

### PARTNERSHIP

We are the trusted partner to London's businesses, including 85% of the FTSE 100 and FTSE 250



#### RELATIONSHIPS

We work with our customers using market insight and intelligence to enable the delivery of forward-thinking programmes



#### TECHNOLOGY

Our self-serve portal provides instant access to your account



#### SERVICE

We manage our fleet and technology, meaning we can adapt and deliver against your needs

### COMMUNITY

London is our home, and we are committed to the future of the city and its people.



All our car and courier journeys are **100% carbon neutral**



We continue to install **Green Screens** in London schools



We have helped pioneer London's biggest **anti-idling campaign**



Our **Winter Appeal** is in aid of **UN Women** co-designing safety training for PHV and taxi drivers

FIND OUT MORE

